Technical bulletin

PDF file with grayscale image prints as a color document

CX Print Server 1.5 for the Xerox 700 Digital Color Press
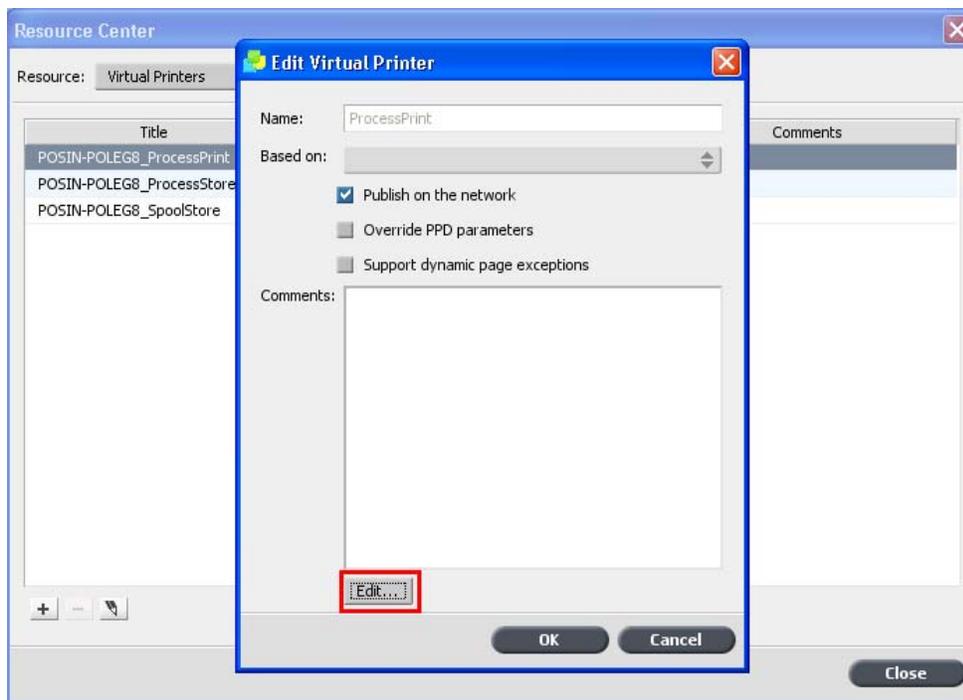
Problem description

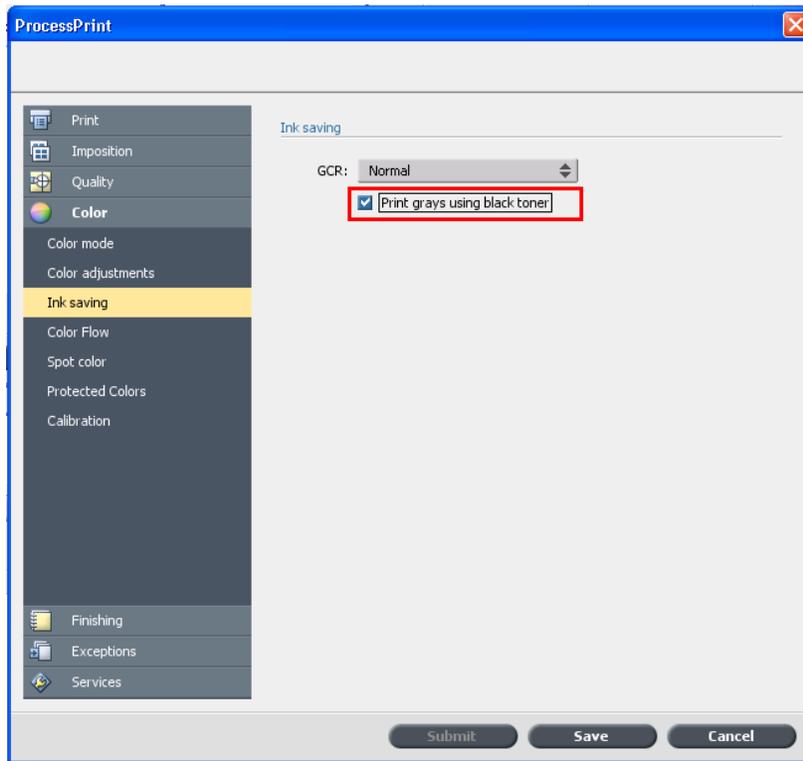Files that include a grayscale image print as color documents, and are therefore charged as color documents.

Solution

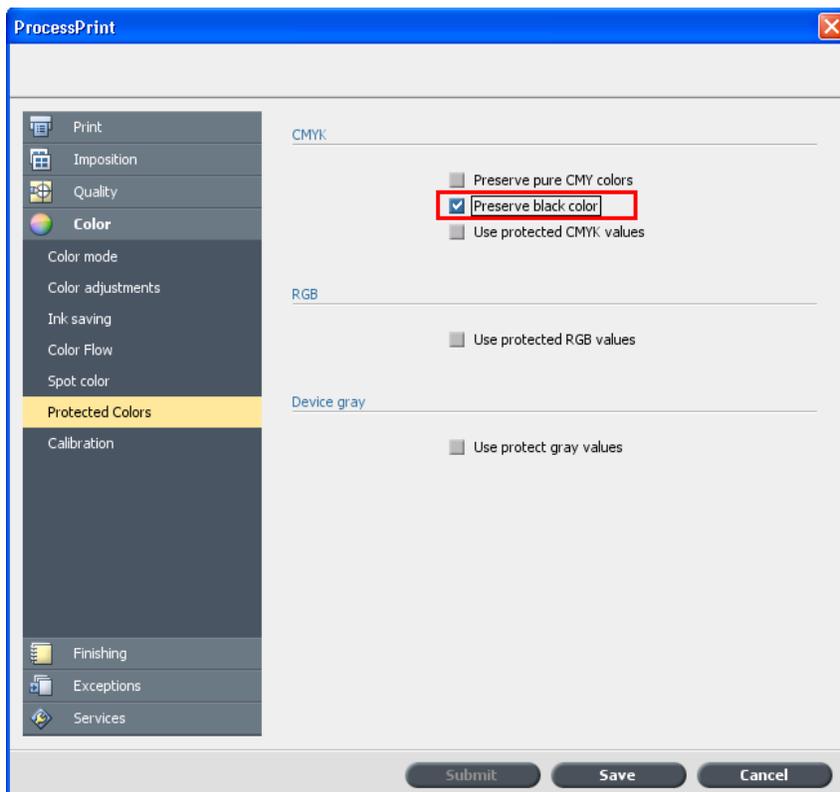Change the default color settings for the virtual printer.

1. Open the Resource Center window, and then double-click the virtual printer that you want to edit.

2. In the Edit Virtual Printer dialog box, click **Edit**.

3. Under **Color**, select the **Ink saving** parameter, and then select the **Print grays using black toner**.

4. Select the **Protected Colors** parameter, and then select the **Preserve black color** check box.

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5. Click **Save**, and then close the Edit virtual printer dialog box.

About Print On-Demand Solutions Group

The Print On-Demand Solutions Group develops and supports high-performance CREO Color Servers and key workflow solutions for a range of digital production printers and presses. It also develops advanced on-demand applications to enable the creation of personalized direct mail, targeted catalogs and other powerful one-to-one marketing communications tools.

This independent unit of Kodak's Graphic Communications Group will continue to help its customers leverage their investment in digital printing.

For more information about CREO Color Servers, visit www.creoservers.com