

## Message “GBC broken” appears when printer status is ready

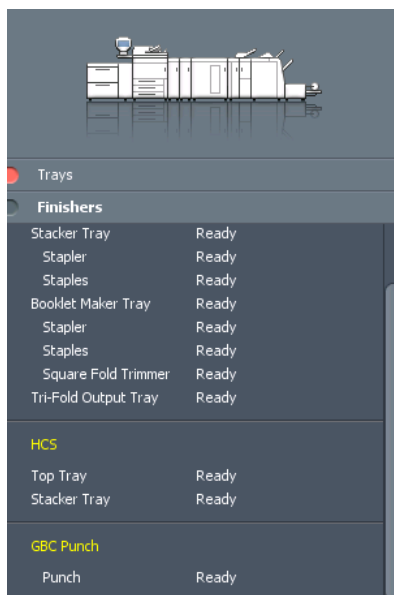
**Xerox CX Print Server, Powered by Creo, for the Xerox 700 Digital Color Press**

### Version 1.5

#### Problem Description

When the printer status is **Ready**, the GBC broken message appears even though the GBC punch finisher is not broken.

When you remove the punch dust container and the punch die simultaneously, the GBC broken message appears in the CX print server Printer Status pane (**Finishers** tab). After you reinsert the punch die and the punch dust container, the GBC broken message still appears in the Printer Status pane, although you can run jobs that require the GBC punch finisher.



#### Workaround

To remove the GBC broken message on the CX print server, restart the CX print server software.

## **About Print On-Demand Solutions Group**

The Print On-Demand Solutions Group develops and supports high-performance CREO Color Servers and key workflow solutions for a range of digital production printers and presses. It also develops advanced on-demand applications to enable the creation of personalized direct mail, targeted catalogs and other powerful one-to-one marketing communications tools.

This independent unit of Kodak's Graphic Communications Group will continue to help its customers leverage their investment in digital printing.

For more information about CREO Color Servers, visit [www.creoservers.com](http://www.creoservers.com)

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