



Xerox[®] App Gallery App

Quick Start Guide

Overview

Using the Xerox[®] App Gallery App

Use the Xerox[®] App Gallery App to find apps that provide new features or capabilities for your Xerox[®] devices. The App Gallery App allows you direct access to apps that can improve your productivity, simplify workflows, convey pertinent business information, and enhance the overall user experience.

For additional information and instructions on the Xerox[®] App Gallery App, refer to the *Xerox[®] App Gallery User Guide*. To access online help and documentation, click the link <http://www.support.xerox.com/support/xerox-app-gallery>.

System Requirements

- Connect your Xerox[®] device to the network.
 - Xerox[®] ConnectKey[®] Apps require communication between the Xerox[®] device and the Internet. For installations that require a proxy to connect to the Internet, refer to your device Administration Guide.
 - If the Xerox[®] device is used with a solution that a local server hosts inside a firewall, and a proxy is enabled, set a proxy exception at the device for each of the solutions. Examples include Xerox[®] Mobile Print Solution, Xerox[®] Printsafe Software, Nuance AutoStore[®], Xerox[®] Scan to PC Desktop, Nuance[®] eCopy[®] ShareScan[®], and Equitrac[®].
- Xerox[®] devices require the following Xerox Extensible Interface Platform[®] (EIP) version installed:
 - Xerox[®] ConnectKey[®] 2.0 and Xerox[®] ConnectKey[®] 2.0i devices: EIP version 3.5 or higher
 - Xerox[®] VersaLink[®] devices: EIP version 3.7.1 or higher
 - Xerox[®] AltaLink[®] devices: EIP version 4.0 or higher

Note: SSL Certificates provide secure communication of private and sensitive information over network connections. If SSL certificate validation is disabled, the secure communication of private or sensitive information is vulnerable. Typically, it is recommended that Verify server certificates is enabled on your printer, although that setting can cause issues with other applications. For more information, refer to the Xerox[®] App Gallery Online Support at <http://www.support.xerox.com/support/xerox-app-gallery>.

Obtaining the Xerox[®] App Gallery App

By default, the Xerox[®] App Gallery App is preinstalled and available on all devices that are loaded with the software for 2016 Xerox[®] ConnectKey[®] Technology devices. The App Gallery App is installed on all Xerox[®] VersaLink[®] devices, and all Xerox[®] AltaLink[®] devices.

There are two methods to obtain the Xerox[®] App Gallery App:

- The Xerox[®] App Gallery App is preinstalled on the Xerox[®] device:
 - Users do not need to - download and install the App Gallery App from the Xerox[®] App Gallery.
 - By default, the app is ready to use on a Xerox[®] device.
- Download the Xerox[®] App Gallery App from the Xerox[®] App Gallery Web Portal:
 - An App Gallery account is required to log in to the Xerox[®] App Gallery Web Portal and install the Xerox[®] App Gallery App.
 - To access the Xerox[®] App Gallery Web Portal, click the link <https://appgallery.services.xerox.com>.

For instructions on installing apps from the Xerox[®] App Gallery Web Portal, refer to the *Xerox[®] App Gallery User Guide*. To access online help and documentation, click the link: <http://www.support.xerox.com/support/xerox-app-gallery>

Creating and Account

If you have a Xerox® App Gallery Account, go to [Logging in to your App Gallery Account](#).

1. From the Xerox® device home screen, touch the **Xerox® App Gallery** App icon.
2. To log in, select the **Person** icon.
3. From the App Gallery Log In window, click **Create Account**.
The Create Account window appears.
4. In the Create Account window, enter information into the required fields.
5. Open, then read the *Terms of Service Agreement*. To indicate that you agree to the terms, select the check box.
6. Click **OK**.

After the account is created, you are returned to the App Gallery App.

Logging in to your App Gallery Account

1. From the Xerox® device Home screen, touch the **Xerox® App Gallery** App icon.
The App Gallery appears.
2. To log in, select the **Person** icon.
3. Enter your **Email** and **Password**.
4. Click **OK**.

Installing a New App from the Xerox® App Gallery App

The following procedure assumes that a Xerox® device Administrator created an App Gallery account and that the account credentials for Email and Password were saved. The saved Admin credentials allow all Xerox® device users to access the Xerox® App Gallery App without having to log in with individual account credentials.

This procedure outlines the installation of a Free app. For information on purchasing and installing paid apps from the Xerox® App Gallery Web portal, refer to the *Xerox® App Gallery User Guide*.

For instructions on installing apps from the Xerox® App Gallery Web Portal, refer to the Xerox® App Gallery User Guide. To download the guide, click the link: <http://www.support.xerox.com/support/xerox-app-gallery>

1. From the Xerox® device Home screen, touch the **Xerox® App Gallery** App icon.
2. To browse the apps, scroll up and down.
3. Touch the required app, then touch **Install**.

The License Agreement dialog appears.

4. Click **Agree**.

The installation process begins.

Note: If the app does not successfully install, an error message appears with the reason for the failure. To resubmit the app for installation, touch **Install**.

5. To exit and close the Xerox® App Gallery App, touch **Services Home**.

Xerox® Device Administrator Procedures

Important

The following procedures are performed only by a person who has Xerox® device administrator privileges and is logged on to the Xerox® device as an administrator. A Xerox® device can have more than one administrator. Non-administrator users can contact an administrator to have one or more of these procedures completed.

Saving App Gallery Account Credentials

This procedure provides instructions for saving an App Gallery Account email and password for the Xerox® App Gallery App.

By saving these account credentials, all Xerox® device users automatically have access to the Xerox® App Gallery App without having to log in with individual account credentials.

1. From the Xerox® device home screen, log in as an **Administrator**.

2. On the Home screen, touch **Xerox® App Gallery App**.

The App Gallery appears.

3. To log in, touch the **Person** icon.

4. Enter your Email and Password.

5. Touch **OK**.

A message appears: Would you like to use this account to allow all users to install apps or do you want to require logging in to App Gallery each time?

6. Touch **Use This Account**.

The credentials are saved.

All Xerox® device users are logged in automatically, and have access to the Xerox® App Gallery Apps.

Deleting or Clearing App Gallery Account Credentials

You can use this procedure to delete or clear the saved App Gallery Account credentials.

NOTE: Device administrator privileges are required. If you are not an administrator, for assistance, contact your workplace device Administrator. A device can have more than one Administrator. When the account credentials are deleted, Xerox® device users can browse the App Gallery. To request an app feature that requires authentication, users are required to log in with individual account credentials.

1. From the Xerox® device home screen, log in as **Administrator**.

2. On the Home screen, touch **Xerox® App Gallery App**.

The App Gallery appears.

3. From the App Gallery screen, touch **Settings**.

The Settings button is the Gear icon at the top of the screen.

The Settings window appears.

4. Touch **Remove Account From This Device**.

A message appears. Confirm that you want to clear the saved credentials.

5. Touch **Log Out & Remove**.

The saved App Gallery Account credentials are deleted. You are returned to the main App Gallery window.

NOTE: To access App Gallery functions that require authentication, enter a valid App Gallery Account email and password.

Support

Online Help and Documentation:

For more help and documentation, click the link:

<http://www.support.xerox.com/support/xerox-app-gallery/support>

To download any of the Xerox® App Gallery User documentation on the Xerox Support site, select the Documentation link.

Customer Support Forum:

To access the Xerox® App Gallery customer support forum, click the link: <http://forum.support.xerox.com/>.

For account removal requests, send an email to xerox.app.gallery.feedback@xerox.com.

Support Xerox® Devices:

For a list of supported Xerox® devices, click the link: <https://www.xerox.com/en-us/connectkey/apps>.