EPEAT Environmental Information

Xerox™

May 2019

To Repair or Replace Your Product

To repair or replace your product, go to:

USA: https://www.xerox.com/en-us/services/workflow-automation/manufacturing-process/maintenance-repair-operations
Canada: https://www.xerox.ca/en-ca/services/workflow-automation/manufacturing-process/maintenance-repair-operations
UK: https://www.xerox.co.uk/en-gb/office/contact-us
France : https://www.xerox.fr/fr-fr/office/contact-us
Germany: https://www.xerox.fr/fr-fr/office/contact-us
Netherlands: https://www.xerox.nl/nl-nl/office/contact-us
Belgium: https://www.xerox.com/nl-be/office/contact-us
Luxembourg: https://www.xerox.com/fr-lu/about/contact-us
Norway: https://www.xerox.com/no-no/about/contact-us
Sweden: https://www.xerox.com/sv-se/about/contact-us
Finland: https://www.xerox.com/fi-fi/about/contact-us
Denmark: https://www.xerox.com/da-dk/about/contact-us
Switzerland: https://www.xerox.com/de-ch/about/contact-us

Spare Parts

Spare parts are available for at least five years. To obtain spare parts, go to: (see "contact us" links above listed in repair section for your country)

Standby Power Level

The standby power level of <= 1 watt occurs when the Printer/Multifunction Device (MFD)/ Digital Duplicator is in the off mode.

For more information on Standby power levels and Energy Saver Mode, see your product user documentation on the Xerox website.

To locate your product-specific documentation:

1. Go to xerox.com
2. Click on our country website
3. **Scroll down to the bottom of the page and under **Support**
4. Click on **Support and Drivers**,
5. In theSearch or Choose text box, type your product name.
6. From the results box, click **Documentation**.

Product Take-Back Service (EPEAT)

Xerox take-back service for products is available at:

USA: https://www.xerox.com/en-us/about/ehs/reduce-waste

France: https://www.xerox.com/fr-fr/qui-sommes-nous/conditions-ambiantes/reduction-des-dechets

UK: https://www.xerox.co.uk/en-gb/about/ehs/reduce-waste

Germany: https://www.xerox.de/de-de/uber-uns/umwelt/abfallvermeidung

Netherlands: https://www.xerox.nl/nl-nl/over-ons/milieu/afval-reduceren

Belgium FR: https://www.xerox.com/fr-be/qui-sommes-nous/conditions-ambiantes/reduction-des-dechets

Belgium NL: https://www.xerox.com/nl-be/over-ons/milieu/afval-reduceren

Luxembourg FR: https://www.xerox.com/fr-lu/qui-sommes-nous/conditions-ambiantes/reduction-des-dechets

Luxembourg DE: https://www.xerox.com/de-lu/uber-uns/umwelt/abfallvermeidung

Luxembourg EN: https://www.xerox.com/en-lu/about/ehs/reduce-waste

Norway: https://www.xerox.com/no-no/about/environment/reduce-waste

Sweden: https://www.xerox.com/sv-se/om-oss/miljokrav/minska-avfall

Finland: https://www.xerox.com/fi-fi/about/environment/reduce-waste

Denmark: https://www.xerox.com/da-dk/om-os/environment/reduce-waste

Switzerland: https://www.xerox.com/de-ch/uber-uns/umwelt/abfallvermeidung

Switzerland: https://www.xerox.com/fr-ch/qui-sommes-nous/conditions-ambiantes/reduction-des-dechets

Paper Statement

This product allows use of general office paper with renewable content, paper with pre/post-consumer recycled content, and paper that is chlorine free.

The Xerox Remanufacturing Strategy

Xerox is one of the largest, and most successful remanufacturer of office supplies and products in the world. We have well-established methods for collecting and reprocessing spend print/copy cartridges, toner containers, and waste toner from our customers. Returned supply items are cleaned, inspected, and then reused/remanufactured, or recycled. Stringent performance specifications have been key to providing Xerox customers with top equipment performance and print quality, resulting in the success of Xerox's remanufacturing strategy.

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Cartridge and Container Take-Back Service

Xerox take-back service for cartridges and containers is available at: see "Product Take Back" links above for your country

Policy Statement on the Use of Non-Manufacture Cartridges and Containers

Xerox products and cartridges/containers offer an integrated design to provide end users with high-level features, function, quality, and reliability. Our products do not contain a disabling device intended to prevent the use of non-Xerox cartridges. Some cartridges may contain a chip that enables customer value-added features and functions. The integration of the components also improves customer satisfaction by enabling more comprehensive problem solving.

Xerox understands compatible cartridges from third party manufacturers are available for many of the Xerox devices. Use of non-Xerox supplies could potentially result in compromised print quality, reliability and performance, and the loss of supplies intelligence features.

Printer Options

Product configurations and options are documented in the User Guide.

To locate your product-specific documentation:
1. Go to xerox.com
2. Click on our country website
3. **Scroll down to the bottom of the page and under Support**
4. Click **Support and Drivers**.
5. In the Search or Choose text box, type your product name.
6. From the results box, click **Documentation**.

Automatic 2-Sided Printing

All EPEAT machines claiming 4.5.4.1 are set to default to automatic 2-sided printing when installed according to Xerox instructions, using the default print drivers and standard paper.