
DOCUCOLOR 5000/7000/8000 INFORMATION BULLETIN
BULLETIN NUMBER 5000 (18) / 8000 (43)

TITLE: **Announcement of 32/64 bit Microsoft Vista printer driver support for
EXP50 v1.0 (AYA) and EXP8000 v2.1 (BCP & UYP) Print Servers**

DATE: November 19, 2007

Customer: X Analyst: X

PURPOSE:

This bulletin announces the release and availability of Vista drivers for the following DFE's:

- **EXP50 v1.0 (AYA)**
- **EXP8000 v2.1 (BCP & UYP)**

SOFTWARE LIMITATIONS:

The following software limitations were found with regards to 32/64 bit Vista drivers for the EXP50 v1.0 and EXP8000 v2.1:

Note: *All of these drivers are intended to be used **only** on customer's client machines as none of these DFE's use Vista for their Operating System.*

32-Bit Vista Driver

- When multiple sets of a job are printed from Acrobat v8.x, the job spools to the Print Server as a single job. For example, 2 copies of a 4-page job spools as one 8-page job. Any finishing options such as stapling treat the job as one set rather than multiple sets. **Workaround:** Clear the default Collate option under Page Handling in the Adobe printer driver.
- Once Mixed Media attributes are added, the Image Shift text boxes will be grayed out, but the Image Shift entered in those text boxes will still be applied to the print job. **Workaround:** Setup any Image Shift before adding any Mixed Media attributes.
- When selecting "Saddle" printing in Booklet Maker for PDF files, the job may error out on the DFE with an internal error. **Workaround:** Send the PDF file to the server without setting this "Saddle" option, and then on the server use the Booklet Maker to select the "Saddle" option.
- When a Vista client goes into sleep mode all network connections may be lost. Therefore, if a user was logged into a server via Command WorkStation, this connection may be lost when coming out of sleep mode.
- In the Watermark area of the printer driver, if you size a watermark visually to the page and print, the output does not match what you see. Also, if you scale the document smaller or larger (for example, to 50% or to 120%), the watermark does not scale with the document. **Workaround:** Scale the watermark with the document, print the document to file at 100% then scale to size.
- If you set up Image Shift from the printer driver for any negative shift in the Y-direction, the job will print out shifted +13.89 inches in the Y-direction. **Workaround:** Send the job to the DFE and then change the image shift for the Y-direction to the desired value and print.

64-Bit Vista Driver

- Job Monitor will crash upon opening the application. **Workaround (for EXP8000 v2.1 DFE's):** Load the EXP50 v1.0 Windows 64-bit driver (available from www.xerox.com) and this will ensure Job Monitor works as expected. **Workaround (for EXP50 v1.0 DFE's):** Load the EXP8000 v2.1 Windows 64-bit driver (available from www.xerox.com) and this will ensure Job Monitor works as expected.
- When multiple sets of a job are printed from Acrobat v8.x, the job spools to the Print Server as a single job. For example, 2 copies of a 4-page job spools as one 8-page job. Any finishing options such as stapling treat the job as one set rather than multiple sets. **Workaround:** Clear the default Collate option under Page Handling in the Adobe printer driver.
- Once Mixed Media attributes are added, the Image Shift text boxes will be grayed out, but the Image Shift entered in those text boxes will still be applied to the print job. **Workaround:** Setup any Image Shift before adding any Mixed Media attributes.
- When selecting "Saddle" printing in Booklet Maker for PDF files, the job may error out on the DFE with an internal error. **Workaround:** Send the PDF file to the server without setting this "Saddle" option, and then on the server use the Booklet Maker to select the "Saddle" option.
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- In the Watermark area of the printer driver, if you size a watermark visually to the page and print, the output does not match what you see. Also, if you scale the document smaller or larger (for example, to 50% or to 120%), the watermark does not scale with the document. **Workaround:** Scale the watermark with the document, print the document to file at 100% then scale to size.
- If you set up Image Shift from the printer driver for any negative shift in the Y-direction, the job will print out shifted +13.89 inches in the Y-direction. **Workaround:** Send the job to the DFE and then change the image shift for the Y-direction to the desired value and print.

STRATEGY:

These drivers will be deployed to customers in the following manner:

- All of the above drivers will be placed on Xerox.com, available for download.

*****THIS IS THE END OF THE BULLETIN*****

**Bulletins may be viewed at the Color Operations internal Web site: <http://usa0207fs03.eng.mc.xerox.com/coloroperation/>