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Xerox Nuvera®
Hints and Tips Guide

Xerox Nuvera 100/120/144 EA/MX Production System
Xerox Nuvera 200/288 EA/MX Perfecting Production System

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Changes are periodically made to this document. Technical inaccuracies and typographic errors will be corrected in subsequent editions.

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Preface

General Purpose and Audience

This document for the Xerox Nuvera contains the following information:

- Software release deliverables and version numbers
- New features in this release
- Issues resolved in this release
- New issues present in this release
- Known operating limitations that are to be resolved in a future release

Standard system operating procedures and information can be found in the following documentation:

- For specific information about system operations, performance and features, refer to the *Xerox Nuvera User Guide and Training Aid*.
- For connectivity topics and DFA configuration management, refer to the *Xerox Nuvera System Administrator's Guide* as well as the *DFA Resource Guide*.
- For print driver installation, supported print drivers, and common issues with the Xerox FreeFlow® Print Server print driver functionality, refer to the CentreWare Printer Drivers Guide. New print drivers are available at www.xerox.com.
- For LCDS specific information, refer to the *LCDS User Guide*.
- For more detail on IPDS functionality refer to the *FreeFlow Print Server IPDS User Guide*.

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1 Software Versions

This document references the following software versions:

Item	Version Number
Free Flow Print Server 7.0 SP3 / Tigris System software	RV.9.2.24.xx CP.73.A1.31
IPDS (must match DocuSP version)	CP.73A1.31
FreeFlow Print Server 7.0 SP3 Remote Workflow *	CP. 73A1.14 (English) CP. 73A1.14 (Multinational)
FreeFlow Print Server 7.0 SP3 and Variable Input version	FreeFlow Print Server 7.0 SP1 Includes Variable Input (VI) and Variable Print Manager (VPM) version 5.0.
VIPP Version	VIPP Project Container is known as the FreeFlow VI Project Container.
Drivers **	100/120/144/200/288 EA/MX DPS CD Release version: 02.073.09 Windows Driver: 5.138.3.0 Mac Driver: 7.0.6 (497)
FreeFlow Print Server 7.0 SP1 x86 System Restore	CP.5162.93 01-July-2007

* Note

Since the Xerox software supports the current release and two past major releases, DocuSP Remote Workflow 5.1 software supports DocuSP versions 4.1, 4.2, 5.0, and 5.1. If an earlier version of DocuSP is being used, you can install an older version of DocuSP Remote Workflow. DocuSP Remote Workflow 5.0 software supports DocuSP versions 4.1, 4.2 and 5.0. Version 3.8 software will no longer be visible to the 5.0 DRW software. Alternatively, you can run two applications on the desktop.

** Note

The print drivers included with the system support Microsoft Windows Vista. Check the driver download page at www.xerox.com for print driver documentation.

2 New Capabilities in Version 10.2 Software

The following is a list of new capabilities enabled with version 10.2 software:

1. The Xerox Tape Binder (XTB) is now configurable in Dual Mode (2 XTB's connected together).
2. Disable status messages when trays are disabled. This de-clutters the status message area when a tray is disabled.
3. Add a custom edge erase feature that can set the edge erase in the range of 0 mm to 6 mm for each of the four edges.
4. Added the ability to disable/enable a stacker (on DS3500 or BFM). This allows the user to disable a stacker if they want to restrict jobs from going to that stacker and then re-enable later.
5. Enable both top trays for purge events on systems with 2 top trays. This will improve purge effectiveness.
6. Improved jam clearance by adding additional areas that can be purged to the 5B area.
7. Added several new Finisher profiles to the catalog.

Release Issues 3

Issues resolved

The following is a list of Nuvera 10.1 issues that have been resolved and no longer apply to Xerox Nuvera 10.2 systems:

- CQ#43933 Unable to Eject CD Tray
- CQ#45892 MICR Mode does not disable Edge Treatment

Issues remaining from previous release

CQ#45919 Tray Programming Reverts to Default Settings

Description

When 'After Every Tray Cycle' tray confirmation is enabled, and a tray is cycled, all tray programming, except for Stock Size, in the pop-up confirmation window is set to default.

Workaround

If you are using named stock or stock weight different than the queue default weight then it is recommended that you set [System Preferences -> Stocks and Trays -> Tray Confirmation] to 'None'. If you do not, then each time the tray confirmation pop-up window opens all the values will be set to the queue default values.

CQ#45544 Build Job

Description

11x17 and 8 1/2x14 build jobs are printing with second segment as 8.5x11 instead of 11x17.

Workaround

When using Build Job, please leave the paper selection set to APS before entering Build Job. Once you are in Build Job you can change the paper selection to any stock you wish. You also can leave it set to APS.

CQ#43471 Skewed Inserts with Xerox Tape Binder

Description

Books printed on 60gsm paper that have heavy (90gsm and higher) inserts can cause last several pages in the book to be skewed.

Workaround

Recommend using inserts less than 90gsm when body is 60gsm.

CQ#43522 Annotation-1

Description

Do not use Annotation when feeding from the short edge feed tray and selecting the 180 degree rotate. The annotation will be upside-down.

Workaround

None.

CQ#43522 Annotation-2

Description

When performing a “Copy and Save” or “Print and Save” operation with annotations turned on, the reprint of the saved job will be unreadable.

Workaround

Perform a “Save” operation and then “Print” the saved job.

CQ#44256 Configuration Backup

Description

When performing a Configuration Backup, make sure you do not exceed the maximum disk size of the CD. If you do, the backup will fail without an indication as to why.

Workaround

None.

CQ#44223 PDF and HTML Files Viewed from CD

Description

Operator needs to view PDF or HTML files on a CD.

Workaround

Do one of the following:

1. To view PDF files, go to [**Launch** -> **Applications** -> **Graphics** -> **PDF Document Viewer]** and open the PDF on the CD.
2. To view HTML files, go to [**System** -> **Remote Services** -> **Options** -> **Launch Web Browser]**.

CQ#44186 Recognizing Indication of Successfully Proofed Job

Description

When a job is successfully proofed, there appears to be no indication that it has been proofed.

Workaround

Ensure the “Proof/Review Status” column is in the visible portion of the table. This column is identified by a computer icon in the header. If the column is at the end of the table (left side), move it to the beginning (right side). A successfully proofed job will have an icon appear in this column that looks like a green check mark over a document.

CQ#38117 Short Edge Feed 9x11 Stock

Description

9 x 11 stock cannot be loaded short edge first (SEF).

Workaround

Load an SEF-only stock such as Legal, run one or more sheets on that stock, then unload it and put in 9x11 S

CQ#26871 Queue and Job based subsetting fails for Odd number of pages duplex jobs

Description

Subset offset and finishing can be programmed on job in the job manager or on a Queue. This works fine for simplex jobs. It will also work for duplex jobs as long as the request is for an even number of images. But if the request is for a subset that would require a duplex page to be split then the request fails.

Workaround

Only program even number of pages in the subset.

CQ#47602 DS3500 finisher: a Job integrity issue may occur if the unload button is pressed just before the first sheet is delivered

Description

IF the user presses the DS3500 stacker unload button just before the first sheet of the job reaches the stacker, there may be a jam in the flipping wheel area which could cause job integrity issues.

Workaround

Please do not press the DS3500 stacker unload button just before receiving the first sheet of a job

CQ#47579 Non-clearable Top Edge Sensor Fault

Description

If a Top Edge Sensor fault occurs and the machine is restarted with the IOT doors open, a non-clearable Top Edge Sensor Fault may occur.

Workaround

Close the IOT doors and then Power-off/Power-on the machine and the fault will clear. To avoid the occurrence, ensure the IOT doors are closed before restarting the machine.

CQ#46849 Message stating 'The online configuration file online.config does not exist' when closing the 'Gateways'

Description

The above error message may occur when closing the “Gateways” window in the Online Setup tab.

Workaround

If this occurs, select OK in the error message and then close or Cancel in the gateways window.

CQ#47518 When printing files from CD, all pending jobs go to reject state

Description

When printing files from the CD and the user selects the eject button will cause all pending jobs to change to reject state.

Workaround

Do not eject the CD while printing files for the CD. If all this was done, all jobs will need to be resubmitted.

CQ#47650 Printer will boot up slowly when FFRPS is on and the user has a firewall turned on

Description

When the user has FreeFlow Remote Printing Service turned on and a firewall turned on, the printer will take longer than usual to restart or power on.

Workaround

Turn off FFRPS or the firewall before starting up or restarting the printer.

CQ#46415 System may stop at SUNOS banner screen during power on

Description

After powering on the printer, the system may stop at a black screen with the “SUNOS 5.10 Version …” banner message.

Workaround

Power off and then back on to correct the problem.

When exiting MICR Mode, the Edge erase remains at no erase

Description

When exiting MICR Mode, the edge erase setting will remain at “none”. We leave it to the user to set the edge erase to the values they want.

Workaround

Do not forget to set the edge erase to desired setting after exiting MICR Mode.