

ReadMe for Service Technicians

Fiery EX12 Color Server, version 2.0 SP2 for Xerox DocuColor 12 Digital Copier/Printers

This document contains kit information about Fiery EX12 Color Server™ server software version 2.0 SP2 and provides DocuColor 12 prerequisites, a list of Microsoft NT hotfixes, and a list of issues fixed in version 2.0 SP2 Fiery EX12 system software.

Kit contents

The media pack contains the following:

- System Software CDs (2)—Includes operating system and updated Fiery® system software for installation on the Fiery EX12.

NOTE: System Software installation procedures have not changed. For information on how to install the Fiery EX12 System Software, see the *Installation and Service Guide*.

- User Software CD (1)—Contains updated user software. After you upgrade the Fiery EX12, the network administrator should install the user software onto networked PC and Mac OS client computers.
- Customer Release Notes—Provides last-minute product information and workarounds for some of the problems the user may encounter.

Prerequisites

IOT Tag 30 (software version v7.06.3h to enable finisher functions)

IOT Tag 39, refer to Bulletin # T4431-05-03 (software version v11.50.3 to enable larger imageable area)

DocuColor 12 software and NVM set to the following locations for copier/printer/scanner:

752-008—2
702-031—1
702-032—30
702-037—0
702-038—0
720-360—1
720-361—1
759-004—0
759-053—1
759-054—1

This is mandatory for printing to the DocuColor 12 with finisher option installed.

Command Workstation

Installing Command WorkStation

When you install Command WorkStation™ version 4.1.0.37, an error message may appear that recommends that you upgrade from Internet Explorer 5 to Internet Explorer 6. The Fiery EX12 version 2.0 SP2 update includes Internet Explorer 5. We recommend that you upgrade to the latest version of Internet Explorer, which is available on the Microsoft web site.

**Windows NT 4.0
hotfixes****Windows NT 4.0 hotfixes in this version**

This version incorporates the following Microsoft hot fixes for Windows NT 4.0:

MS99-046 (Q243835)	MS00-079 (Q304158i)
MS99-047 (Q243649)	MS00-091 (Q275567)
MS99-055 (Q246045)	MS00-094 (Q276575)
MS99-056 (Q248183)	MS00-095 (Q265714)
MS99-057 (Q248183)	MS01-003 (Q279336)
MS00-003 (Q247869)	MS01-008 (Q280119)
MS00-004 (Q249108)	MS01-009 (Q283001)
MS00-005 (Q249973)	MS01-048 (Q305399i)
MS00-008 (Q259496)	MS02-008 (Q317244)
MS00-021 (Q257870)	MS02-014 (Q313829i)
MS00-024 (Q259496i)	MS02-017 (Q312895i)
MS00-027 (Q259622i)	MS02-024 (Q320206i)
MS00-029 (Q259728)	MS02-029 (Q318138i)
MS00-036 (Q262694)	MS02-045 (Q326830i)
MS00-040 (Q264684)	MS02-048 (Q323172)
MS00-047 (Q269239)	MS02-050 (Q329115)
MS00-052 (Q269049)	MS02-071 (Q328310)
MS00-063 (Q271652)	MS03-001 (Q810833)
MS00-070 (Q266433)	

Fixed issues in this release

The following list describes the fixes that have been incorporated into Fiery EX12 version 2.0 SP2 System Software.

Xerox ID number	EFI ID number	Brief Description
C72910	1-7Z9B5	Choosing the Application-Defined screening method in QuarkXPress does work when you print halftones.
001723586	1-8BIIH	When you print a landscape document from CorelDRAW 10 on Windows NT or Windows 2000, the output image is printed in the correct orientation with landscape documents.
012124154	1-7CBE8	When you print a multiple-copy job on a Mac OS computer from Adobe Photoshop to the Direct connection, the correct number of copies is printed.
062114775	1-BVKE4	Printing multiple-copy jobs on 11x17, heavyweight paper from Tray 2 does not cause a paper jam in the Simple Catch Tray (SCT).
197768860	1-6SVB1	PANTONE color 316CV prints correctly in a QuarkXPress blend (that is, not as black and white).
261609719	1-9AHE4	CorelDraw 10 jobs are printed in the correct orientation.
268947191	1-8T25N	When you print a job from QuarkXPress, the Fiery EX12 does not print a page that displays the message "Upgrade to GA."
283079862	1-93Z4O	Users can delete archived jobs on a ZIP cartridge.
295301640	1-77JBE	When you print multiple copies of a PDF document created using Adobe InDesign and Adobe Distiller 5.0, the Fiery EX12 prints all the copies correctly.
301223877	1-6Y4TM	The included Apache web server has been updated to version 1.3.26 or 2.0.39
309808724	1-6NS1T	A PDF with a custom page size is centered properly on the paper size selected in Command WorkStation.
328230523	1-9MHVS	When you print an odd number of pages to the Mailbox Bin, the last page prints on the correct side.
334201824	1-7E21J	Printing a job that has both the Halftone Screening and Combine Separations options selected no longer causes the Fiery EX12 to stop responding.

Xerox ID number	EFI ID number	Brief Description
361099860	1-A7QM8	On Windows NT 4.0, when you access the printer driver properties, an error no longer occurs if you do not have write permission on the C: drive.
363283956	1-62DX2	Browsing the NDS printer server does not cause the Fiery EX12 to lose its connection.
392157931	1-76RJI	The collate option works properly when the job is saved after it was previewed in the Hold queue.
423787308	1-AUBCA	The Mac OS X printer driver displays job notes.
440938330	1-6PSW2	Command WorkStation displays the correct time for a printed job.
542722066; 969333172; 778478141	1-7JYH0	On systems in a language other than English, imported archived jobs retain their job and user names in Command WorkStation.
559590517	1-DNOVO	Images are no longer washed out when scanning images from Photoshop using Remote Scan 4.
580686852	1-6JPWR	Jobs printed from FreeHand have the correct line weights.
599669879	1-A60HT	Custom paper size output direction is available.
605528138	1-7I6VS	If you print from QuarkXPress with Separations enabled and Process and Spot plates selected, and if you disable the Combine Separations option in the Fiery printer driver, the separations are printed correctly.
616576752	1-6XDYO	Image quality is correct for jobs scanned with Fiery Remote Scan v4.4.
626733293	1-6I71X	The Fiery EX12 does not have a misregistration screening issue when printing 60 lpi jobs.
647961823	1-8NYCP	Initiating a scan works correctly; that is, the scanning does not fail intermittently or cause the Fiery EX12 to stop responding.
667930442	1-6NYRH	When the Fiery EX12 is processing many complex jobs, output is printed with all color plates, not just the yellow plate.
668865590	1-7SKQN	With DocBuilder Pro, changes to a job's scale setting are respected.

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681848779	1-9JH01	Color output on the last page of a duplex document is printed as expected when Paper Trays 2, 3 or 4 run out of paper during printing.
733853925	1-6PYDP	The amount of time required to balance jobs between the Fiery EX12 and the Fiery X12 is improved.
755768758	1-7OJOE	Installation errors do not occur when you install the printer driver for Windows NT 4.0.
836705683	1-8IY9I	When you print with QuarkXPress application-defined screen settings, the output is printed correctly.
854655398	1-8Y5YA	Choosing Font Substitution in DocBuilder Pro™ 1.5 works.
898701577	1-7CBDW	When printing multiple-copy manual duplex jobs using heavyweight paper, you are prompted to print the second side of the page.
936178878	1-AWM50	If you try to run the Trace command on the Apache web server included in the Fiery EX12, the server denies access.
964687441	1-9KJ7B	When downloading PDF files, text is printed in the correct color.
NA	1-5LYJZ	Jobs with a slipsheet and a 12x18 imageable area are printed correctly.
NA	1-5NRLM	The Fiery EX12 implementation of SNMP no longer has open ports that are potential security issues.
NA	1-6H56G	In NDPS, Novell 6 IPP gateway connectivity is supported.
NA	1-6KHU9	Changing job settings in Command WorkStation does not cause the job to be reprocessed unnecessarily.
NA	1-6KX74	The Fiery EX12 can connect successfully to a Cisco switch (6500 series) in all combinations of data rate and duplex settings on the Fiery and on the switch.
NA	1-6NPZ3	DocuPac has the correct media selection options.
NA	1-6VITX	Duplex jobs are printed correctly if the Fiery EX12 is configured for printing reverse page order and if face down is off.

Xerox ID number	EFI ID number	Brief Description
NA	1-7GEDH	You can choose a custom page size when the output destination is set to Auto Tray.
NA	1-833IE	You can print Windows PrintShop Mail 4.06 VPS jobs.