

Xerox® VersaLink® C400 Color Printer

Xerox® VersaLink® C405 Color Multifunction  
Printer

Firmware Installation Instructions

A new firmware update containing the latest improvements is available for your VersaLink® C400 Color Printer and VersaLink® C405 Color Multifunction Printer. The upgrade process can be performed on Xerox® VersaLink® devices currently running software versions starting with v67.3.71 (C400) and v68.4.71 (C405).

There are three recommended methods to update the Firmware:

- Upgrade using the Embedded Web Server
- Upgrade Firmware Manually
- Upgrade from the Printer Control Panel

#### Notes:

- Firmware installation begins several minutes after you submit the firmware to the printer.
- When installation begins, the Embedded Web Server and Printer Control Panel are disabled. Do not send print jobs to the device during installation.
- When the installation is complete, the printer restarts and prints a Software Upgrade Report.

#### Print a Configuration Report

To view the IP address of your printer, print a Configuration Report. It is important to print and keep a Configuration Report for reference until after the software update has been completed.

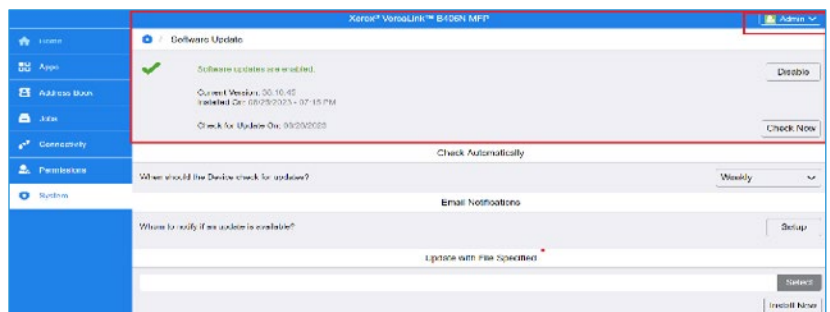
1. At the printer control panel, press the **Home** button.
2. Touch **Device > About > Information Pages**.
3. Touch **Configuration Report**.
4. To return to the Home screen, press the **Home** button.

#### Identify the Device Firmware Version

##### Note:

To select **System > Software Update**, you must have System Administrator privileges.

1. At the computer, open an Internet browser window.
2. View the IP address on the Configuration Report. Enter the IP address in the **Address** field in the format **http://xxx.xxx.xxx.xxx** then press **Enter**. The Embedded Web Server home page is displayed.
3. Select the **System** tab, then select **Software Update**.
4. In the Software Update area, view the Current Version.



## Enabling Upgrades

1. In the Embedded Web Server, click **System**.
2. Click **Software Update**.
3. If the Software Update area shows **Disable**, click **Enable**.

### Note:

Changing this state requires a restart.

## Procedures

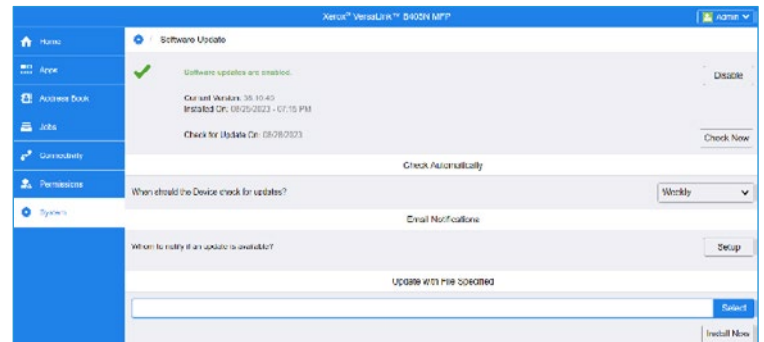
Select a method to upgrade the device firmware.

### Method 1: Upgrade using the Embedded Web Server

1. At the printer control panel, print a copy of the Configuration Report: see page 1 for instructions.
2. In the Embedded Web Server, log in as **Admin**, then click **System**.
3. Click **Software Update**.
4. In the Software Update area, click **Check Now**.
5. Click **Install Now**.

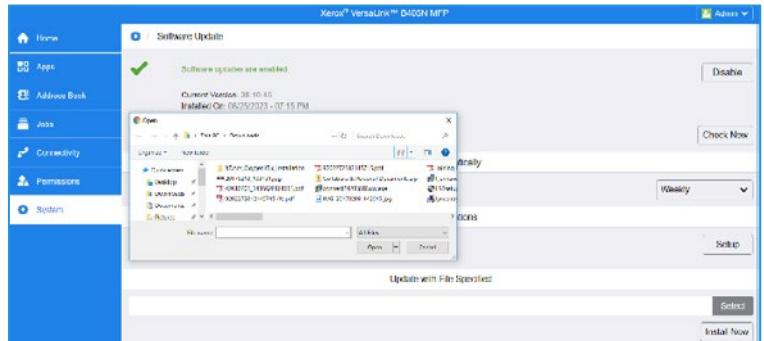
### Note:

If **Check Now** fails, set up the proxy server. Refer to the *System Administrator Guide* for instructions or follow the instructions for Upgrade Software Manually, below.



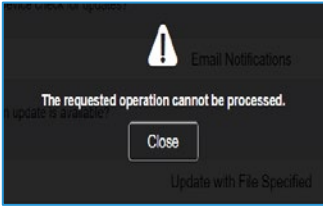
### Method 2: Upgrade Firmware Manually

1. At the printer control panel, print a copy of the Configuration Report: see page 1 for instructions.
2. At the computer, access [www.xerox.com/support](http://www.xerox.com/support). Locate and download the latest software release .zip file for your product. Unzip the file to your desktop.
3. Open an Internet browser window. Enter the IP Address of the device in the Address field in the format <http://xxx.xxx.xxx.xxx> then press **Enter**.
4. Log in as **Admin**, then click **System**. The default password is 1111.
5. Click **Software Update**.
6. In the **Update from File Specified** section, click **Select**.
7. Browse and select the downloaded .bin file from your desktop.
8. Click **Install Now**.



## Note:

If you get this message while attempting a firmware upgrade, try the firmware upgrade later. A print job may be in progress and is preventing the firmware upgrade.



## Method 3: Upgrade from the Printer Control Panel

1. At the printer control panel, print a copy of the Configuration Report: see page 1 for instructions.
2. At the printer control panel, press the **Home** button.
3. Log in as **Admin**.
4. Touch **Device > Software Update > Check Now**.
5. Select the software Version.
6. Touch **Install Now** or **Schedule**.

## Note:

If **Check Now** fails, set up the proxy server. Refer to the *System Administrator Guide* for instructions or follow the instructions for Upgrade Software Manually, above.