

When used in Windows Vista, the bi-di application that is integrated with the print driver for this product can unexpectedly close during operation. The symptom is an error message that appears indicating that the “XBStat.exe” application has closed.

This failure does not affect the performance of the print driver, only the bi-directional communication features.

If a user encounters this condition, it is recommended that bi-directional communications be disabled.

To Disable Bi-Directional Communications:

1. From the Control Panel, open the Printers folder
2. Right-click on the print queue for the Xerox printer and select Properties
3. Select the Configuration tab
4. Select the “Bi-Directional Setup...” button
5. Choose the “Off” selection and select the “OK” button
6. Select OK to close the Properties window