

WorkCentre 24 PCL printer driver Release-note

7 Aug 2007

Fuji Xerox OPBG Client Driver Development

Products

Xerox WorkCentre 24

Environment and File name and File size

English

Windows 2000/XP/Server 2003/Vista XCWC-Eng-Win2k-15Feb2007.zip 1,809,932 byte

Version and Release date

English

Windows 2000/XP/Server 2003/Vista V1.1.9 2007/2/15

Appendix to readme file

Appended

Virus Check

Confirmed

Changed Items

Actions taken in response to the troubles reported from the field and tests and the major changing in the tests.

The Following items, Fixed Problems and Specification Changes, are changes from WorkCentre 24 PCL Driver Version 1.1.5.

Specification Changes:

SC No.	OS	Title
SC12558 SC12193	Vista	Supporting Windows Vista : These SCs require supporting Windows Vista at PCL driver.

Fixed Problems:

AR No.	OS	Title
AR86340	All	FC: <ProwebXS-460>Quality Loss with Secure Print.
AR81503	Win2k/XP/ Server 2003	From FC: When using Nup feature, image deletion happens.
AR84078 AR56510 AR57180 AR58980	Win2k/XP/ Server 2003	From FC: (C160463) (C161585) 16-720 is displayed on IOT UI when customer prints a data from Excel, Powerpoint by PCL Driver.
AR60656	Win2k/XP/ Server 2003	From FC: (C172041) OutLookExpress+PCL6 D-FAX makes error.

Other 6 ARs are fixed on PCL driver platform, these problems are slight.

Limitations

None.

Known Problems

None

WHQL Certified

Not Certified.

□ Appendix

The details of the problem and specification changes are described following below.

SC No.	OS	Title	Reproduction Method or Details
SC12558 SC12193	Vista	Supporting Windows Vista	These SCs require supporting Windows Vista at PCL driver.

AR No.	OS	Title	Reproduction Method or Details
AR86340	All	<FC ><ProwebXS-460>Quality Loss with Secure Print.	Customer is printing same job as Normal and as Secure. The file prints in both cases but the Secure Print output is low quality. No problem occurred when using PS but Customer doesn't have the PS KIT.
AR81503	Win2k/XP	<FC>Image deletion in DCC400 PCL6 2up mode.(C244975)	When customer sets below settings, image deletion happens. * On Driver side. Print Page Mode:on / Resolution :300dpi * On PowerPoint side. Frame slides: ON If they set it back to default, this symptoms does not occur. However, the customer uses the Powerpoints "Frame slides feature". Please investigate it and provide solution. This problem occurs on all previous WC24 PCL drivers.
AR84078	Win2k/XP	<FC-WC24><Proweb 396>M24 displays 16-720 error code on device UI when printing certain MS Office document using PCL6 driver on Windows XP (CQ#: 25559)	Customer is printing to a WorkCentre M24 PowerPoint 2003 (SP3) documents from an XP SP1 workstation using the PCL6 driver version 1.1.5 available on xerox.com. The customer is often getting 16-720 error code displayed at the UI. WinNT has no problem. The problem is with some selective files only. These files have some inserted objects which we are not sure and even the customer is not aware. The same file is giving problem with another machine using PCL but not on machine using PS. It seems to be a PCL compiler issue but why only in Windows XP and not in Windows NT? This problem occurs on all previous WC24 PCL drivers.
AR56510	Win2k/XP	<DCC240:FC>16-720 is displayed on UI when customer prints a data from Excel2000 by PCL Driver.(C160463)	When you send the user's data from Excel 2000, 16-720 is displayed on UI. Excel2002 has no problem. This problem occurs on all previous WC24 PCL drivers.
AR57180	Win2k/XP	<FC>016-720 happen with WinXP-E+Publisher 2003+PCL	In RTS, they could replicate this problem. Publisher 2003 Japanese version has no problem. This problem occurs on all previous WC24 PCL drivers.

AR No.	OS	Title	Reproduction Method or Details
AR58980	WinXP	<DCC240:FC>WinXP+Publisher2003+PCL 4up shows 16-720(C161585)	<p>When the attached file (a business card creation document) was printed from Publisher 2002 English version on XP, the device's UI displayed the 016-720 error. Windows 2000 has no problem.</p> <p>If you print only 1 up from publisher the file is printed. If you then select 4 up through page set up in publisher 2002 on Windows XP the job will error with 016-720.</p> <p>====TSC Comment=====</p> <p>This issue seems like AR57180. But when they print it out with default setting, it prints correctly. When they set 4up from the Driver makes this problem. I could replicate this issue here in TSC.</p> <p>This problem occurs on all previous WC24 PCL drivers.</p>
AR60656	Win2k/XP/Server 2003/NT	<FC>OutLookExpress+PCL6 D-FAX makes error(C172041)	<p>replicate procedure</p> <ol style="list-style-type: none"> 1, Making Printer on Windows2000 Server on the Domain, then share it. 2, Making Network printer, (that was made by No. 1)on WindowsXP Client by normal domain user. 3, Do D-FAX from Outlook express, "Internet Explore Script Error" happened. <p>Form other Application like a MS-Word has no problem, D-FAX works correctly.</p> <p>TSC could replicate same problem in our lab. This problem occurs on all previous WC24 PCL drivers.</p>

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