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Technical bulletin

Installing Mac OS X 10.8 driver support and print driver for the Xerox CX Print Server for Xerox Color 550/560 Printer

Overview

This document provides instructions for installing the DEX_MAC10.8_Patch on the Xerox CX Print Server for Xerox Color 550/560 Printer. This patch provides support for printing from Mac OS X 10.8 computers to the CX print server and includes a new Mac print driver to be installed on Mac OS X 10.8 computers.

Prerequisite:

Version 2.0

Important Notes:

- The new print driver included with this patch can be used with Mac OS X 10.5, 10.6, 10.7 and 10.8.
- Once the DEX_MAC10.8_Patch is installed, you can then install the new print driver on your Mac computer. The patch places the new driver installer in the D:\Utilities\MAC Utilities folder on the CX print server.
- If the Mac already has a CX print server print driver installed, you must uninstall the existing print driver first and then install the new one found in the D:\Utilities\MAC Utilities folder after installing the patch.

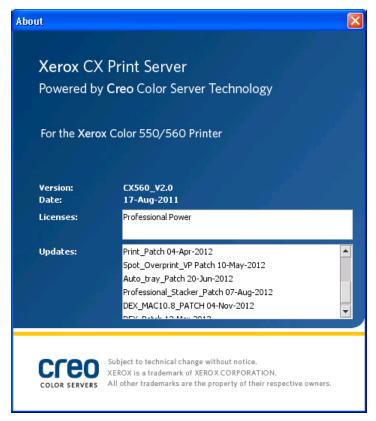
Installation Instructions

Install the DEX_MAC10.8_Patch on the CX print server:

- 1. Exit the workspace:
 - a. From the File menu in the workspace, select Exit. A confirmation message appears.
 - b. Click **Yes**. The CX print server software closes. This may take a few minutes.
 - c. Verify the CX print server icon does not appear in the taskbar.
- 2. Copy the CX560_DEX_MAC10.8_Patch.zip file to the CX print server and extract the file.
- 3. Double-click the **DEX_MAC10.8_Patch.exe** file. The InstallShield Wizard runs and installs the patch.
- 4. When the installation completes, select the **Yes**, **I want to restart my computer now** option and click **Finish**.
- 5. After the CX print server reboots, type your user name and password to log on to Windows. The CX print server splash screen appears, followed by the workspace.
- 6. Verify the patch was installed successfully:
 - a. From the **Help** menu in the workspace, select **About**. The About window appears.



b. In the Updates box, ensure **DEX_MAC10.8_PATCH 04-Nov-2012** is listed.



c. Close the About window.

Install the new print driver on a Mac computer:

Note: During the installation of the print driver software, the PPD file is automatically copied to your Mac computer.

- 1. If you have a CX print server driver already installed on the Mac, uninstall it now:
 - a. Connect to the CX print server:
 - i. From the **Go** menu, select **Connect to Server**.
 - ii. In the Server Address box, type your CX print server address, and click Connect.
 - iii. In the Connect as area and select Guest.
 - iv. Click Connect.
 - v. Select **Utilities** and click **OK**.
 - b. Select the MAC Utilities folder.
 - c. Double-click the CCSUninstall.dmg file.
 - d. Double-click the CCSUninstall icon. The Print Driver Uninstaller window appears.
 - e. Close all the running applications on your Mac computer and click **OK**.
 - f. From the list of print drivers, select the CX560_V2 driver and click OK.
 - g. If necessary, type your user name and password and click OK. The print driver software is removed.

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h. Click **OK**. You can now install the new print driver software.

Note: You will need to reinstall the network printers that you removed after you have upgraded the software.

- 7. If necessary, connect to the CX print server:
 - a. From the Go menu, select Connect to Server.
 - b. In the Server Address box, type your CX print server address, and click Connect.
 - c. In the Connect as area and select Guest.
 - d. Click Connect.
 - e. Select Utilities and click OK.
- 8. Select the MAC Utilities folder.
- 9. Double-click the CX560_V2_ColorServerPrintDriverInstaller.dmg file.
- 10. Double-click the CX560 V2 ColorServerPrintDriverInstaller icon. The Welcome window appears.
- 11. Click Continue.
- 12. At the Welcome screen, click **Continue**.
- 13. At the Software License Agreement screen, click Continue.
- 14. Click Agree to agree to the terms and continue with the installation procedure.
- 15. If the **Select a Destination** screen appears, select the destination volume on which you want to install the print driver software and click **Continue**.
- 16. Click Install.
- 17. If necessary, type your user name and password and click **Install Software**. The driver installer starts.
- 18. Click Close. The new print driver software and PPD are installed.

Note: If you deactivate the print driver software, you can still use the PPD because it has been installed already.

Defining a printer with the print driver software in Mac OS X:

Note: These instructions are written for Mac OS X 10.7 and 10.8. Some options and names will be different if you are using Mac OS X 10.5 or 10.6.

Requirements: The following information must be available:

- IP address or computer name of your CX print server
- Name of the network printer that you want to use with the print driver software
- On your Mac computer, using the Apple icon, open the System Preferences window and click Print & Scan.
- 2. In the Print & Scan window, click the plus sign (+). The Add printer window appears.
- 3. In the Add window, click the **IP** tab and enter the following information:
 - a. In the **Address** box, type the address of your server.
 - b. In the **Queue** box, type the name of the network printer that you want to use with the print driver software; for example, CXServer_Process.
 - c. In the **Name** box, type a name for the printer.

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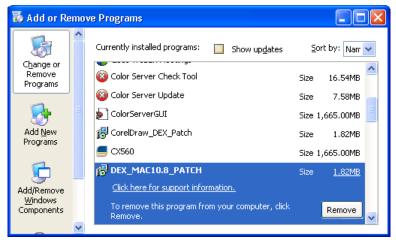


- d. From the Use list, select Other.
- e. Navigate to Library/Printers/PPDs/Contents/Resources/en.lproj, select either Europe-A4 or US-Letter, and then select the CX560_V2.PPD file. For languages other than English, replace this path with the appropriate Library/Printers/PPDs/Contents/Resources/<language>.lproj directory.
- 4. Click Open.
- 5. Click Add. The network printer is defined with the PPD file.
- 6. In the Print & Scan window, select the network printer and click Options & Supplies.
- 7. Click Utility and then click Open Printer Utility.
- 8. From the Enable Enhanced User Interface list, make sure that On is selected.
- 9. In the **Server Hostname** box, type the IP address of the server.
- 10. Click Apply and then click OK.

Uninstall Instructions

Perform the following procedure if you need to uninstall the DEX_MAC10.8_Patch.

- 1. Exit the workspace:
 - a. From the **File** menu in the workspace, select **Exit**. A confirmation message appears.
 - b. Click **Yes**. The CX print server software closes. This may take a few minutes.
 - c. Verify the CX print server icon does not appear in the taskbar.
- 2. From the Start menu, select **Settings** → **Control Panel** and then double-click **Add or Remove Programs**.
- From the Currently installed programs list, select DEX_MAC10.8_PATCH and then click Remove. A confirmation window appears.



- 4. Click Yes to confirm the patch removal. The InstallShield Wizard runs and uninstalls the patch.
- 5. When the patch removal completes, select the **Yes**, **I** want to restart my computer now option and click **Finish**.
- 6. After the CX print server reboots, type your user name and password to log on to Windows. The CX print server splash screen appears, followed by the workspace.

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About Print On-Demand Solutions Group

The Print On-Demand Solutions Group develops high-performance CREO Color Servers and workflow solutions for a wide range of digital production printers and presses. Creo Color Servers offer the digital printing industry leading workflow connectivity solutions. They utilize intelligent, JDF-enabled automation of all print-production steps to help drive business performance and profit.

This independent unit of Eastman Kodak Company continues to unlock the power of print on-demand to maximize customers' success in digital printing and workflow solutions.

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