

## Xerox Phaser 3450 Client / Server PCL 6 Printer Driver Installation Instructions

To resolve the `xrdsnmp.dll` missing or not found message, delete the existing Xerox Phaser 3450 printer driver from the server and client machines, delete the corresponding `oemxx.inf` and `oemxx.pnf` files from the server and client machines, and then download and install the Xerox Phaser 3450 Client / Server PCL 6 printer driver from the [Support and Drivers](#) website.

### To delete the existing Xerox Phaser 3450 PCL 6 printer driver:

1. If running Windows 2000, open the **Printers** control panel (Start/Settings/Printers).  
If running Windows XP/03, open **Printers & Faxes** (Start/Control Panel/Printers & Faxes).
2. Right-click on the Xerox Phaser 3450 printer icon and select **Delete**. The printer icon will be deleted.
3. Click on the **File** menu from within the Printers or Printers and Faxes window, and then click on **Server Properties**.
4. Click on the **Drivers** tab.
5. Select the Xerox Phaser 3450 PCL 6 driver from the list of printer drivers, and then click on the **Remove** button.

**NOTE:** If an error message is displayed stating the driver cannot be removed, stop and restart the print spooler, and then try to remove the driver again. To stop the print spooler, open a command prompt and enter `net stop spooler` (include the spaces) and press Enter. Once the print spooler has been stopped successfully, start it again by entering `net start spooler` (include the spaces) at the next prompt and press Enter.

### To delete the Xerox Phaser 3450 `oemxx.inf` file:

**IMPORTANT:** Before the `oemxx.inf` file is deleted, make note of the file name, for example, `oem94.inf`.

1. Click the **Start** menu, select **Search**, then click on **For Files or Folders**.
2. In the **All or part of the file name:** field, type `oem*`
3. In the **A word or phrase in the file:** field, type `3450`.
4. In the **Look in:** field, type `C:\WINNT\INF`.
5. Click the **Search** button.
6. Delete the `oemxx.inf` file that is found. If there is more than one `.inf` file found, determine which is the correct file:
  - a. Double-click each `.inf` file found to open it within a text editor.
  - b. If the text `CatalogFile = ps3450.cat` is displayed near the top of the file (within the first 10 lines), that is the file that needs to be deleted.

**To delete the Xerox Phaser 3450 oemxx.pnf file:**

1. Open **My Computer**, and then browse to **C:/WINNT/INF**.
2. Locate and delete the .pnf file that contains the same number the oemxx.inf file contained, for example, *oem94.PNF*.

**NOTE:** The .PNF file will not be displayed in a search window.