

# Customer Release Notes



## WorkCentre<sup>®</sup> 4250/4260, Phaser<sup>®</sup> 3635MFP TWAIN Driver Release

Release Date: August 17, 2011  
Revision Date: October 6, 2011

dc11rn2827crn

### Software Release Details

| Product Name    | TWAIN Version Number |
|-----------------|----------------------|
| WorkCentre 4250 | 3.21.14.01:0         |
| WorkCentre 4260 | 3.21.10:0            |
| Phaser 3635MFP  | 3.21.14.01:0         |

### Purpose

Introduces a traditional TWAIN Driver.

### Prerequisite

The products listed must be at the following minimum system software level to support this TWAIN Driver release:

| Product Name    | Minimum System Software Version |
|-----------------|---------------------------------|
| WorkCentre 4250 | 15.003.52.000                   |
| WorkCentre 4260 | 30.103.50.000                   |
| Phaser 3635MFP  | 20.103.05.007                   |

### Supported Operating Systems

- Windows 2000
- Windows XP (32 / 64 bit )
- Windows 2003 (32 / 64 bit)
- Windows Vista (32 / 64 bit)
- Windows 2008 (32 / 64 bit)
- Windows 7 (32 / 64 bit)
- Windows 2008 R2(64 bit)

### Installation Instructions

The driver and latest device software is located at: [https://www.xrxgsn.com/admin/user/spar\\_release.ihtml](https://www.xrxgsn.com/admin/user/spar_release.ihtml)

The release code is: **TWAIN**

**Note:** Ensure that the product has the required minimum software version or greater installed before using the TWAIN driver.

## TWAIN Driver Installation

1. Download the .zip file to a known location.
2. Double click the .zip file.
3. If auto-install prompts you to install follow the install instructions.  
If not prompted to auto-install unzip the file within a directory and double click the setup.exe file and select Install Software.
4. The Twain driver should automatically find your device, select the device and select Next, follow remaining steps

**Note:** If your device is not found select **Add TCP/IP Port**, enter your device IP Address, Select **Next** and follow remaining steps

## Enabling TWAIN on the WorkCentre

1. Using your favorite browser enter the IP address of the WorkCentre.
2. Select the **Properties** tab, if prompted login as administrator.
3. On the left hand side of the window select **Services → TWAIN Scanning**
4. Select the **Enable** check box and click the **Apply** button.

## Scan a Document From a Computer Using the TWAIN Scan Driver

Software applications that are TWAIN compliant can be used to scan documents onto a computer.

**Note:** If it is unknown whether or not an application supports the TWAIN driver, refer to the application's documentation or contact the vendor directly for additional information.

### Scanning a document from a computer using a TWAIN compliant software application:

1. Load the original(s) face-up in the Automatic Document Feeder (ADF), or place a single original face-down on the Document Glass.
2. From the computer, open the TWAIN compliant software application.
3. From within the software application, open the scanner's TWAIN driver window.

**Note:** The steps to open the TWAIN driver window may vary depending on the software application being used. Refer to the application's documentation for additional information.

4. Select the desired scanning device.
5. Select the required scan settings.
6. Click on the **[Scan]** button. The original will be scanned and displayed within the software application.

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