

Xerox Color 560/570 Printer EXi 570 Integrated Fiery® Color Server



Xerox Corporation
800 Phillips Road
Webster, NY 14580

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Dear Xerox Color 560/570 EXi 570 Integrated Fiery Color Server customer:

The Xerox Integrated Fiery Color Server for your Xerox Color 560/570 Printer can now be upgraded with the Service pack 3 software patch.

NOTE: *Your system must be at version 1.0SP2 prior to installing this software.*

We tested this software patch specifically for the System Problem Action Requests (SPARs) noted below. If your SPAR number is not listed, we are providing you this software either because you reported a problem that resembles one of the listed fixes or because our testing has shown that this software should resolve your problem. If this software does not resolve your problem, please contact the hotline and provide a detailed job scenario and sample job(s) for further investigation, testing, and resolution.

This software patch contains fixes for the following SPARs:

- CQGb100656206- Problem with page exceptions setup not pulling correct paper
- Unable to print Tab stock or HW Tab Stock from Internal Trays.
- Large file will not resume after tray empty or toner being added.
- Tray 5 does not update with new media size information.
- Cover page support for Xerox EXi 570
- COREL X7 jobs are getting rotated and cropped
- Scanning to a folder using SMB will drop scans