

April 2013

Dear Xerox EX550/560 customer:

Your EX550/560 system can now be upgraded with the **1.1 sp6** software patch.

NOTE: *Your system must be at version 1.1 with sp1, sp2 sp3 sp4 and sp5 prior to installing this software.*

We tested this software patch specifically for the System Problem Action Requests (SPARs) noted below. If your SPAR number is not listed, we are providing you this software either because you reported a problem that resembles one of the listed fixes or because our testing has shown that this software should resolve your problem. If this software does not resolve your problem, please contact the hotline and provide a detailed job scenario and sample job(s) for further investigation, testing, and resolution.

This software patch contains fixes for the following SPARs:

SPAR #	Description
1.	Getting an error when doing booklet to a c2 finisher on coated 1

Also included in this service pack is previously released patch:

- 1) DMP/Airprint not functional with Apple iOS6
- 2) Vipp VPC files submitted to ex 550 causes an error(742919659)
- 3) Fiery exiting when printing files from OSX Safari
- 4) Slip-Sheet are always asking for us letter stock when fiery server is set with deutsch language. (236461023)

NOTE: *Not all child SPARs will be listed in this letter.*

Prerequisites:

- 1.1sp1
- 1.1sp2
- 1.1sp3
- 1.1sp4
- 1.1sp5