

Xerox Color 550/560 Printer Xerox EX Print Server, Powered by Fiery®



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June 2011

Dear Xerox Color 550/560 Printer customer:

The Xerox EX Print Server for your Xerox Color 550/560 Printer can now be upgraded with the 1.0SP1 software patch.

NOTE: *Your system must be at version 1.0 with composite patch 1-1AEG52 prior to installing this software.*

We tested this software patch specifically for the System Problem Action Requests (SPARs) noted below. If your SPAR number is not listed, we are providing you this software either because you reported a problem that resembles one of the listed fixes or because our testing has shown that this software should resolve your problem. If this software does not resolve your problem, please contact the hotline and provide a detailed job scenario and sample job(s) for further investigation, testing, and resolution.

This software patch contains fixes for the following SPARs:

SPAR #	Description
1. 194502162	You cannot program a stapled booklet with more than 20 sheets if you have the Booklet Maker Finisher option (it should allow up to 25 sheets).
2. 656473188 785326475	You cannot select trays 1-4 for the Input Tray when calibrating or trays 6 or 7 if you have the Oversized High Capacity Feeder.
3. 932742235	Using CWS, you cannot program a job as booklets and no covers which can result in undesired blank pages when you do not want a cover. NOTE: <i>To program a job for booklet imposition and no cover, you program the job to print on both sides for front covers and print on any side for back cover.</i> NOTE: <i>To program a job via print driver, you must also install driver patches 1-19UD02 (EFIGS) or 1-1ATFKH (Nordic) in addition to 1.0SP1.</i>

NOTE: *Not all child SPARs will be listed in this letter.*

In addition to the above SPAR fixes, this patch includes the following previously released SPAR and other patches:

Patch Name	SPAR #	Description
1-19QN74 (server side)	666741508	The document settings tab is not available in the driver properties.
	N/A	A conflict message occurs when you select 3-hole punch and double left staple.
	N/A	The Orientation Override option is missing in Command Workstation.
1-1A3P9W	532404479	Jobs submitted via driver to an LPR port do not show up in Command Workstation until the Fiery is rebooted.
1-1AFUGF	864381132	A 45-360 fault code occurs intermittently on some systems resulting in unnecessary replacement of the VSEL board.