

January 2012

Dear Xerox Color 550/560 Creo CX 550/560 customer:

Your Xerox Color 550/560 Creo CX 550/560 can now be upgraded with the **XCRef319_patch** software patch.

NOTE: *Your system must be at version 2.0 prior to installing this software.*

We tested this software patch specifically for the System Problem Action Requests (SPARs) noted below. If your SPAR number is not listed, we are providing you this software either because you reported a problem that resembles one of the listed fixes or because our testing has shown that this software should resolve your problem. If this software does not resolve your problem, please contact the hotline and provide a detailed job scenario and sample job(s) for further investigation, testing, and resolution.

This software patch contains fixes for the following SPARs:

| SPAR # | Description |
|--------|--|
| 1. NA | Send A mixed page size ps file (configured for simplex or duplex) through the Creo, then the 11x7 pages of the result RTP file will be rotated 180 degrees |

NOTE: *Not all child SPARs will be listed in this letter.*