

February 2012

Dear Xerox EX550/560 customer:

Your EX550/560 system can now be upgraded with the **1.1 sp1** software patch.

**NOTE:** *Your system must be at version 1.1 prior to installing this software.*

We tested this software patch specifically for the System Problem Action Requests (SPARs) noted below. If your SPAR number is not listed, we are providing you this software either because you reported a problem that resembles one of the listed fixes or because our testing has shown that this software should resolve your problem. If this software does not resolve your problem, please contact the hotline and provide a detailed job scenario and sample job(s) for further investigation, testing, and resolution.

This software patch contains fixes for the following SPARs:

| SPAR #       | Description   |
|--------------|---|
| 1. 258665006 | Booklets with more than 14 sheets can't be printed from the fiery driver.     |
| 2. 042483156 | Booklets with more than 14 sheets can't be printed from CWS and imported PDF. |

Fixed that were not included in 1.1 but are in 1.1sp1.

- The timeout of the fiery secure print page is too long
- Patch to address ink/waste toner bin full message for print queue on mac os x 10.6.8 (602110892)
- Unable to create 15 sheet booklet with cover defined as heavyweight using professional finisher (223888156)
- Increase booklet sheet limitation from 20 to sheets
- Conflict is displayed when half z-fold and offset are set from driver
- Orientation option is not available in job properties
- Fiery falls off the network (162595540)

**NOTE:** *Not all child SPARs will be listed in this letter.*

Prerequisites:

- 1.1