

September 2012

Dear Xerox XC550/560 Integrated Fiery Color Server customer:

Your XC 550/560 Integrated Fiery Color Server can now be upgraded with the **1.1sp3** software patch.

**NOTE:** *Your system must be at version 1.1, sp1 and sp2 prior to installing this software.*

We tested this software patch specifically for the System Problem Action Requests (SPARs) noted below. If your SPAR number is not listed, we are providing you this software either because you reported a problem that resembles one of the listed fixes or because our testing has shown that this software should resolve your problem. If this software does not resolve your problem, please contact the hotline and provide a detailed job scenario and sample job(s) for further investigation, testing, and resolution.

This software patch contains fixes for the following SPARs:

SPAR #	Description
1. 594653296 145228759 365946863 796012159	Unable to print calibration pages when XSA enabled
2. 370135511	No pause at page 65 when the job prints a3 100 pages and staple
3. 562037969	Interrupt with more than 1 print job locks up the fiery

Fixes the following issue that were also included in sp3

- **Fiery loses connection and 127-210 error**
- **Random 127-210 errors**
- **WEB LCD is taking 12 minutes to come up after prints startup pages with APO engine**
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**NOTE:** *Not all child SPARs will be listed in this letter.*

Prerequisites:

1.1sp1

1.1sp2