

Phaser 6121MFP Firmware Release Notes and Installation Instructions

6121MFP Controller Firmware version **V101** (4-in-1 models only - 6121MFP/N or /D)

Issues resolved:

- Bonjour process does not timeout and causes printer to lock up after ~23 days, requiring a reboot

Read before beginning the firmware update:

* Do not interrupt system once download is in process. Interruptions or loss of power may corrupt the engine firmware and render the system temporarily unusable. (Service repair may be required to return the system to a working condition.)

* Some of the device's settings may be changed from their present value back to the factory default values by the firmware update. It is recommended customers save the configuration page and use it as a reference to restore the device's settings after the firmware update is complete.

To print the configuration page:

1. On the printer control panel, press the Back/Menu button to enter the System Menu.
2. Press the Down Arrow button to go to Print Config Page and then press the OK button.

Note: The firmware versions currently installed are displayed on the left column under the "General Information" heading.

Updating the FW over a USB connection on a PC

***NOTE:** The FW update program for the 6121MFP is a Windows based PC application that communicates over a USB connection. The printer and scanner drivers must be installed and configured over USB for the FW update program to communicate with the printer correctly.

****NOTE:** If the printer is connected using a Network port, you will need to change the connection to a USB port, and install the drivers for a USB connection. For information on installing the 6121MFP over USB refer to the User Guide section titled “Installing the Drivers for Windows – USB” on Page 40.

1. From the computer, run the FW update program file “Phaser6121MFP_V101.exe”

NOTE: If the “Printer is not found” message is displayed, a USB connection with the printer could not be found. Refer to the User Guide section “Installing the Drivers for Windows – USB” on Page 40 for help.

2. Click on the [Transfer] button to send the FW update to the printer