

EFI Fiery™ for the Xerox® EX-c C8000 Print Server

PostScript patch release note



Overview

This checklist will help you prepare for the installation of **FIT101705378.ps**.

General Information	
○ Current Version	1.0 SP1
○ Defect ID	FIT101678269 & FIT101705378
○ Release Date	15-May-2017
○ Files included	FIT101705378.ps
○ File size	457,955 bytes
○ Files included	uninstall.ps
○ File size	27,706 bytes

Issue(s) addressed with this release

- FIT101678269: [EIP] Printing job from Xerox Mobile Print and Print safe (Balerion) prints 2 blank sheets followed by another sheet with the string 'Offending command'.
- FIT101705378: Cannot print with any EIP with Secure Connection checked

Steps to reproduce the issue(s)

- **FIT101678269: [EIP] Printing job from Xerox Mobile Print and Print safe (Balerion) prints 2 blank sheets followed by another sheet with the string 'Offending command'.**

1. Print a job from Xerox Mobile Print/Print safe to Skylight DFE.

Result: 2 additional blank sheets along with another sheet with the string 'Offending command' gets printed.

IMPORTANT

Before installing SP1.ps

1. Known issues listed below, read before installing **FIT101705378.ps** patch:
 - None.

Disclaimer

This hardware, software/patches, or technology may contain cryptographic functions as defined in Article 8 (ix) (h) because the cryptographic capability is not user-accessible, and are designed to have only one or more of the following cryptographic functionality(ies):

1. Functionality to execute copy-protected programs
2. Functionality to access to digital contents stored on copy-protected read-only media
3. Functionality to access to encrypted and memorized digital contents on a medium that will be sold to the public with the same content
4. Functionality for copying control of copyright protected audio/video data
5. Functionality to encrypt and/or decrypt to protect libraries, design attributes, or associated data for the design of semiconductor devices or integrated circuits

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2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101705378.ps** patch:
 - 1.0.
 - SP1_FIT101686556
 - FIT101585908
3. Do NOT install any of the following patch(es) after installing the **FIT101705378.ps** patch. If you must install any of the patch(es) below, do so before installing the **FIT101705378.ps** patch:
 - None.
4. This patch is exclusive, it must be installed by itself, and the server must be rebooted or restarted once. After that, other patches can be applied to the server.

Patch installation instructions

1. Make sure that the Fiery controller has reached Idle.
2. Import the patch file **FIT101705378.ps** using Command WorkStation to the Direct connection.
3. You must wait until the file finishes processing and Service Pack instruction page is printed and Command WorkStation or the LCD show Idle.
4. From Command WorkStation, choose Server, Reboot Server, or from the Fiery LCD, select Shut down, Reboot System.
5. Wait until the Fiery controller reaches Idle and print the configuration page.
6. Verify that the Update Info section contains the patch number **FIT101705378**.

How to Uninstall FIT101705378 patch:

If at any reason, the **FIT101705378** needs to be uninstalled, please follow below instructions:

Before installing uninstall_sp.exe

1. This patch is exclusive, it must be installed by itself, and the server must be rebooted or restarted once. After that, other patches can be applied to the server.
2. If any prerequisites listed below, they must be installed in the order specified before applying the **uninstall.exe** patch:
 - **FIT101705378**
3. If any known issues listed below, read before installing **uninstall.ps** patch:

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- This patch will only uninstall **FIT101705378**. If there are any patches installed after **FIT101705378**, the uninstaller patch will not uninstall **FIT101705378**.

Patch installation instructions

1. Make sure that the Fiery printer controller reaches Idle.
2. Import the patch file **uninstall.ps** using Command WorkStation to the Direct connection.
3. You must wait until the file finishes processing and Command WorkStation or the LCD show Idle.
4. From Command WorkStation, choose Server, Reboot Server, or from the Fiery LCD, select Shut down, Reboot System.
5. Wait until the Fiery controller reaches Idle and print the configuration page.
6. Verify that the Update Info section does not contain the patch number **FIT101705378**.

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