

Xerox® ColorQube® 9301 / 9302 / 9303 Software Identification

Version 3

ALERT! A new firmware update is available for the ColorQube 9301/9302/9303. The new version contains the latest improvements to ConnectKey® 1.5 Technology, and can be installed on a machine already containing ConnectKey as well as older machines which are on earlier firmware versions (non-ConnectKey). You must download the correct file(s) to match the model of your machine and the resulting model you desire. For more information about ConnectKey please visit www.xerox.com/ConnectKey

STEP 1: Determine the Current System Software Version

Print a configuration report from the machine's front panel by doing the following:

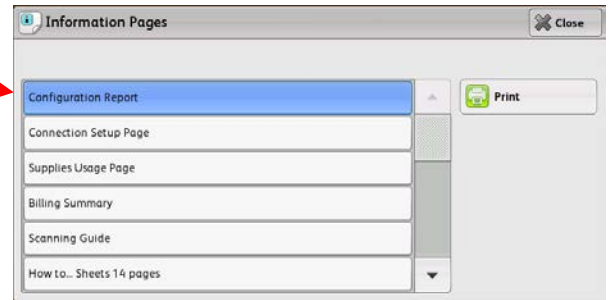
A. Press the **Info** button.



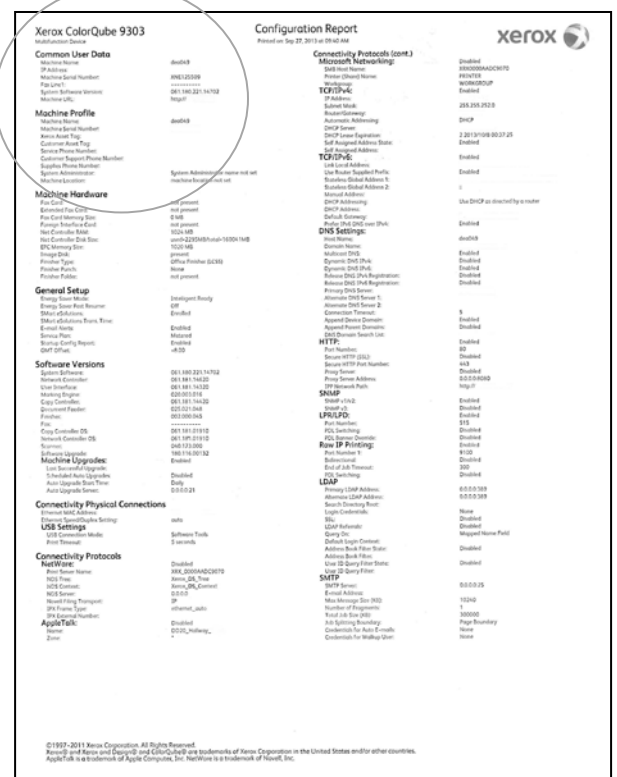
B. Under the **Machine Information** tab, press the **Information Pages** button.



C. Select **Configuration Report** and press the **Print** button.



D. Look for the **System Software Version** under the section titled **Common User Data**.



ALERT! Keep this configuration report for reference until after the software update has been completed.

STEP 2: Determine Which Download Process to Follow

Use the following table to access the download instructions and file according to the version you are running and outcome you wish to achieve.

If the System Software Version starts with:	Then the model you have is the:	Use this link to download firmware:
071.180.xxx.xxxxx or higher	ConnectKey Model 9301 / 9302 / 9303	<p>To load the latest ConnectKey firmware on a ConnectKey model:</p> <p>Link to download file: CQ_930X_V072.18x.xxx.xxxxx</p> <p>Link to instructions (recommended): Upgrade To Latest ConnectKey V072.18x.xxx.xxxxx</p>
061.180.xxx.xxxxx	Non-ConnectKey Model 9301 / 9302 / 9303	<p>Choice 1: To load the latest non-ConnectKey firmware on a non-ConnectKey model:</p> <p>Link to download file: CQ_930X_V061.180.221.14709</p>
		<p>Choice 2: To upgrade from a non-ConnectKey model to the latest ConnectKey firmware:</p> <p>Read important information below about the 2-step process before starting the upgrade: 2 Step Upgrade To Latest ConnectKey</p>

Upgrade From Non-ConnectKey to Latest ConnectKey Model (2-Step Process)

If the System Software version starts with 061.180.xxx.xxxx and you want to upgrade to latest ConnectKey Controller firmware, you must complete a 2-step process.

1. First you must complete a special upgrade process from 061.180.xxx.xxxxx to 071.181.203.05402. The special upgrade process **requires an empty USB Flash drive, 1GB capacity or higher**, and generally **takes 1 to 2 hours to complete**. The special upgrade instructions can be found at this [link](#).
2. Then you will be able to upgrade to the latest ConnectKey Controller Firmware. This upgrade process can be done through the Centroware[®] Internet Services webpage and takes approximately 30 minutes. The upgrade instructions for this step can be found at this [link](#).

Although not required, it is highly advised that you update your printer driver as well to take full advantage of the new features of this software upgrade. Click [here](#) for further information.

For information about the additional features included in the upgrade go to www.xerox.com/ConnectKey.

ALERT! If you upgrade to a ConnectKey Model, do not downgrade to a non-ConnectKey firmware version without following the correct process. Contact Xerox Customer Support if you need to downgrade to a previous, non-ConnectKey model.

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