



## DocuColor 250/240

February 2008

Dear Xerox DocuColor 250/240 Customer:

Your DocuColor DC250/240 EXP250 Color Server can now be upgraded with the enclosed EXP250 v1.1 software kit. Please make sure that your EXP250 has v1.1 software loaded prior to installing this upgrade. Additionally, please read the enclosed documentation regarding your SPAR patch prior to installation. Included are the Release Notes, which list detailed installation instructions, prerequisites and any known limitations.

This updated software release was tested to specifically resolve the System Problem Action Requests (SPARs) noted below. Some SPAR numbers may not appear on the list if there were multiple customers who submitted SPARs for the same problem. If your SPAR number is not listed, Xerox is providing you this software in an attempt to resolve a reported problem that may resemble one of the listed fixes. Should this software fail to resolve your problem, Xerox will require a detailed job scenario and sample job(s) for further investigation, testing, and resolution. *Any new problems that arise from installing this software must be addressed in a new SPAR.*

This SPAR EXP250 v1.1 software patch will address the following SPARs:

|    | SPAR             | Problem Description  |
|----|------------------|--|
| 1. | <b>288988503</b> | No error correction msg at IOT or CWS when sending job with "Use Machine Settings" selected as media type. |

**NOTE:** *Not all child SPARs will be reflected in this document.*

Thank you,

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## Release Notes

**PATCH: 1-V4KEJ**

**PRODUCT: EXP250 FOR DC250/240**

**PREREQUISITE: EXP250 v1.1 OR EXP250 v1.01**

### INSTALLATION INSTRUCTIONS

1. Execute **1-V4KEJ.exe** and follow the instructions in the **Fiery Patch Downloader**.
2. Notes about the **Fiery Patch Downloader**
  - a. Login must be **admin**. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password
  - c. Hostname can be either the IP address or the Fiery server name.
3. After the patch is downloaded, and when prompted by **Fiery Patch Downloader**, choose **Restart**.
4. When the Fiery has come to Idle, verify the **Update Info** section in the configuration page.
5. It should contain the patch number **1-V4KEJ**.

Note 1: When executing 1-V4KEJ.exe, if you choose Restart later when prompted by the Fiery Patch Downloader, please make sure you manually reboot the server for changes to take effect.

Note 2: This patch is not Exclusive which means that it can be applied to the server along with other patches concurrently and only one server reboot/restart is sufficient for all patches to take effect on the system.

### LIMITATIONS

NONE