

July 2009

Dear Xerox EXP50 customer:

Your EXP50 v2.0 system can now be upgraded with the **1-13NEZL** software kit. This equates to EXP50 v2.0.

***NOTE:** This software may be installed by the customer following the install instructions.*

***NOTE:** Your system must be at version EXP50 v20 prior to installing this software. Your system must have EFI patch PRODID loaded.*

We tested this updated software release specifically for the System Problem Action Requests (SPARs) noted below. If your SPAR number is not listed, we are providing you this software either because you reported a problem that resembles one of the listed fixes or because our testing has shown that this software should resolve your problem. If this software does not resolve your problem, please contact the hotline and provide a detailed job scenario and sample job(s) for further investigation, testing, and resolution.

This software kit contains fixes for the following SPARs:

| SPAR Release | SPAR # | Description |
|--------------|-----------|--|
| 1. | 195934290 | Sets programmed for one Portrait Staple to Fiery 2.0 DC5000 fault at printer |

***NOTE:** Not all child SPARs will be listed in this letter.*