

Technical Bulletin

Matchprint Professional Server

Kodak Polychrome Graphics Confidential.
Content for customer distribution.

Bulletin ID: MPX-103
Date: 11/13/03

Applies to: MPS v2.0.3

Supercedes: NA

Title

Printing from Apple OS X 10.3 produces Postscript error.

Topic

Printing from Illustrator on Mac OS X 10.3 fails with error "PostScript error: undefined; OffendingCommand: □□".

Symptom

Printing from Illustrator on Mac OS X 10.3 fails with error "PostScript error: undefined; OffendingCommand: □□". Job remains in the job queue until deleted. Other applications may end with the same results.

Products affected

Matchprint Professional Server Versions 2.0.3.

Solution

1. This solution applies to Matchprint Professional Server v2.0.3.
2. Quit the application MPS.
3. Download the Startup.ps.203.zip from the Xerox-Techsupport.com web site.
4. Unzip.
5. **Replace the Startup.ps** file in the C:\Program Files\Kodak Polychrome Graphics\Matchprint Professional Server\Psfcs folder with the version dated **11/12/2003 3:19 PM** that you unzipped in step 4. See Window below for updated location.
6. Restart MPS application.



Startup.ps

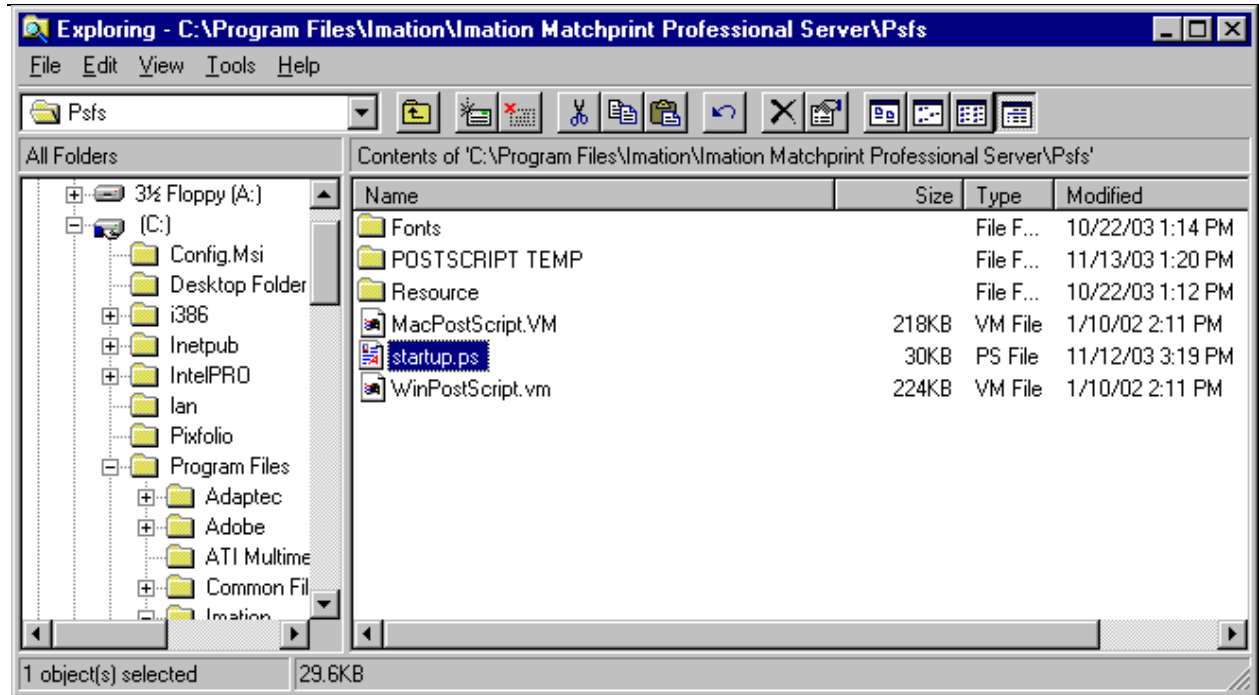
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