

Release Note

General information	
Issue ID Number	1-IQEVY
Product Name	Fiery EX12 Color Server 2.0 SP2
Issue Date	08/12/2005

Files included in this release	
File name	File size
1-IQEVY.ps	32 Kilobytes
1-IQEVY_relnotes.doc	44 Kilobytes

Issue(s) addressed with this release

Unable to download Indesign PDF files to Print or Hold Queue.

Steps to reproduce

Application: Indesign CS

Client: Mac OS 10.3.8

1. Open Indesign CS and create document.
2. Select File > Export (Export as PDF)
3. Export the PDF file as 1.3 and/or 1.4 version
4. Go to CWS and Import the PDF file to the Print or Hold Queue. Nothing will happen. Server will hang. Server will have to be restarted to get it back idle again.

Installation instructions

1. Download/Import the patch file "1-IQEVY.ps" with Command Workstation to the "Direct" queue.
2. You must wait at least 60 seconds after the patch file downloaded/imported before rebooting the system. This will ensure the patch file is completely processed.
3. Please select "Shut Down" and then "Reboot System" on the Fiery LCD.
4. Please wait until the Fiery has come to idle after the reboot to print out the configuration page.

Verify the **Update Info** section. It should contain the patch number "1-IQEVY".

Prerequisite(s)

N/A

Known Issues

No known issues.