



## DocuColor 250/240

February 2008

Dear Xerox DocuColor 250/240 Customer:

Your DocuColor 250/240 bustled Fiery color server can now be upgraded with the enclosed patch 1-UIV27. Please read the enclosed documentation regarding your SPAR software prior to installation. Included are the Release Notes, which list detailed installation instructions, prerequisites and any known limitations.

This updated software release was tested to specifically resolve the System Problem Action Requests (SPARs) noted below. Some SPAR numbers may not appear on the list if there were multiple customers who submitted SPARs for the same problem. If your SPAR number is not listed, Xerox is providing you this software in an attempt to resolve a reported problem that may resemble one of the listed fixes. Should this software fail to resolve your problem, Xerox will require a detailed job scenario and sample job(s) for further investigation, testing, and resolution. *Any new problems that arise from installing this software must be addressed in a new SPAR.*

*NOTE: This patch has been released to address a specific issue with the DC250/240 bustled Fiery color server when connected to Splash RPX-ii 2.0.4.*

This DC250/240 bustled Fiery color server patch will address the following SPAR(s) and/or engineering bug(s):

SPAR	Problem Description
1. -	1-UIV27 - Large files with Image Shift causes Fiery to reboot. The file will process, go to Print Pending on Splash, and then the "Check Power and Cable" error message will be displayed on the Splash Server.

*NOTE: Not all child SPARs will be reflected in this document.*

Thank you,

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## Release Notes

**PATCH: 1-UIV27**

**PRODUCT: BUSTLED FIERY CONTROLLER V1.1 FOR DC250/240**

**PREREQUISITE: V1.1 AND PATCHES 1-N4W4X, 1-P676E, 1-ONPAL, 1-NHTPX, 1-  
OXWN5, 1-OZDO4, 1-PFXEV, 1-PXNSE, 1-PX6V5, AND 1-Q7YD6.**

*NOTE: For servers already running Splash RPX-ii 2.x.x and higher software, the above prerequisites are already installed on your Bustled Fiery Controller for DC250/240.*

### MANUAL INSTALLATION INSTRUCTIONS

Note: This patch is Exclusive which means it must be installed independently and the server rebooted/restarted once. After which, other patches can be applied to the server.

1. Import the patch file "1-UIV27.ps" with Command Workstation to the "Direct" queue.
2. You must wait at least 60 seconds after importing the patch file before rebooting the system. This will ensure the patch file is completely processed.
3. From Command Workstation, select **Server > Reboot Server**. The Fiery will reboot.
4. Wait until the Fiery has come to idle and print out the configuration page.
5. Verify the Update Info section. It should contain the patch number **1-UIV27**.

### AUTOMATIC INSTALLATION INSTRUCTIONS

1. Launch the Splash Server application.
2. Click **Server > Login**. Enter the administrator password. Click **OK**.
3. Click **Splash Server > Check For Updates > Check Now**.
4. Follow the onscreen instructions to install all available patches and updates.

### LIMITATIONS

None