

THE DOCUMENT COMPANY

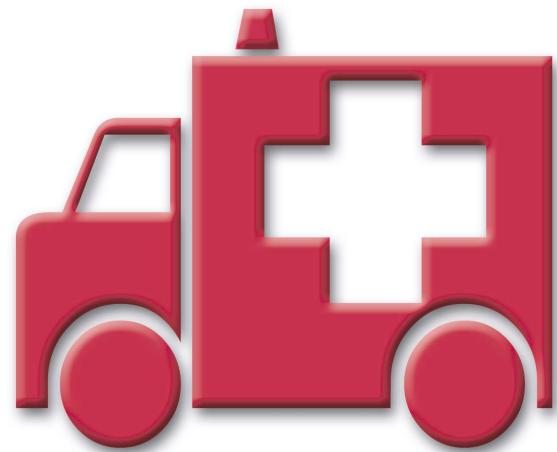
XEROX®



Phaser® 6200

彩色激光打印机

故障排除 指南



Tektronix

COLOR PRINTERS BY

XEROX

© 2002 Xerox Corporation 版权所有。保留所有权利。按美国版权法保留未公布的权利。未经 Xerox Corporation 许可，不得以任何形式复制本出版物内容。

版权保护的声明内容包括由法令或法规目前允许或今后准予的，可受版权法保护的材料和信息的所有形式的内容，包括但不限于由软件程序产生并显示在屏幕上的材料，诸如样式、模板、图标、屏幕显示和外观等。

XEROX®、The Document Company®、特定样式的字母 X 、CentreWare®、DocuPrint®、Made For Each Other®、Phaser®、PhaserShare®、TekColor® 图标和 WorkSet® 是 Xerox Corporation 的注册商标。infoSMART™、PhaserPort™、PhaserPrint™、PhaserSMART™、PhaserSym™、PhaserTools™ 和 TekColor™ 名称是 Xerox Corporation 的商标。

Adobe®、Acrobat®、Acrobat® Reader®、Illustrator®、PageMaker®、Photoshop®、PostScript®、ATM®、Adobe Garamond®、Birch®、Carta®、Mythos®、Quake® 以及 Tekton® 为注册商标，同时 Adobe Jenson™、Adobe Brilliant Screens™ 技术和 IntelliSelect™ 是 Adobe Systems Incorporated 或由其子公司在某些管辖区域的注册商标。

Apple®、LaserWriter®、LocalTalk®、Macintosh®、Mac® OS、AppleTalk®、TrueType2®、Apple Chancery®、Chicago®、Geneva®、Monaco®、和 New York® 均为注册商标，而 QuickDraw™ 是 Apple Computer Incorporated 的商标。

Marigold™ 和 Oxford™ 为 AlphaOmega Typography 的商标。

Avery™ 为 Avery Dennison Corporation 的商标。

PCL® 和 HP-GL® 为 Hewlett-Packard Corporation 的注册商标。

Hoefer Text 由 Hoefer Type Foundry 设计。

ITC Avant Guard Gothic®、ITC Bookman®、ITC Lubalin Graph®、ITC Mona Lisa®、ITC Symbol®、ITC Zapf Chancery® 和 ITC Zapf Dingbats® 为 International Typeface Corporation 的注册商标。

Bernhard Modern™、Clarendon™、Coronet™、Helvetica™、New Century Schoolbook™、Optima™、Palatino™、Stempel Garamond™、Times™ 和 Universt™ 为 Linotype-Hell AG 和 / 或其子公司的商标。

MS-DOS® 和 Windows® 为 Microsoft Corporation 的注册商标。

TrueType® 格式的 Wingdings™ 为 Microsoft Corporation 的产品。WingDings 为 Microsoft Corporation 的商标，TrueType 为 Apple Computer, Inc 的注册商标。

Albertus™、Arial™、Gill Sans™、Joanna™ 和 Times New Roman™ 为 Monotype Corporation 的商标。

Antique Olive® 为 M.Olive 的注册商标。

Eurostile™ 为 Nebiolo 的商标。

Novell® 和 NetWare® 为 Novell, Incorporated 的注册商标。

Sun® 和 Sun Microsystems® 为 Sun Microsystems, Incorporated 的注册商标。SPARC® 为 SPARC International, Incorporated 的注册商标。SPARCstation™ 为 SPARC International, Incorporated 的商标，独家授权给 Sun Microsystems, Incorporated。UNIX® 为在美国和其它国家的注册商标，通过 X/Open Company Limited 独家授权。

作为 ENERGY STAR® 的合作伙伴，Xerox Corporation 已测定此产品符合 ENERGY STAR 的节能指导方针。ENERGY STAR 名称和徽标是注册的美国标志。



经作者许可，本产品使用 John Halleck 编写的 SHA-1 代码。

本产品含有在美国专利 4,558,302 许可下实施的 LZW。

其它标志分别为其相关公司的商标和注册商标。

由 Phaser 6200 彩色打印机生成的 PANTONE® 色彩为四色和 / 或三色仿真处理，有可能与 PANTONE 等同的原色标准不相配。请参照现行的“PANTONE 颜色参考手册”上的正确颜色。

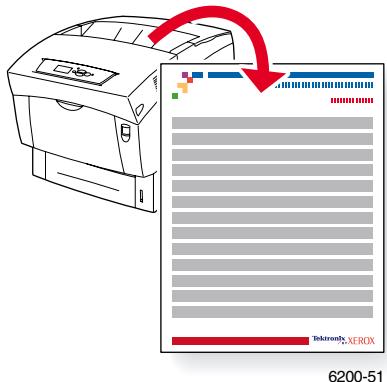
只有在经 Pantone 授权的软件产品的驱动下，才能在本产品上获得 PANTONE 色彩仿真效果。可与 Pantone, Inc. 联系，获取合格的许可证拥有者的最新列表。

目录

资源	1
错误信息	1
诊断打印质量	2
校准	3
塞纸	4
预防塞纸	5
塞纸是如何造成的?	5
热定影器处塞纸	5
在双面打印单元处塞纸	7
在多用途纸盘处塞纸	8
重合滚轴处塞纸	9
纸盘处塞纸	11
打印机定期维护	14
清洁打印机的外表面	14
清洁浓度传感器	15
更换墨粉盒	17
更换成像单元	18
更换热定影器	20
更换转换滚轴	23
更换进纸滚子	25
重新包装说明	27
索引	29

资源

打印机中储存了大量的信息，即可打印页。以下各页显示**帮助向导**，这是可打印页，列出了多个资源，以便于获得帮助。



6200-51

所有的可打印页均具有此格式，在页面的顶部和底部有彩条。在打印机前面板上可打印出各页。

访问可打印页

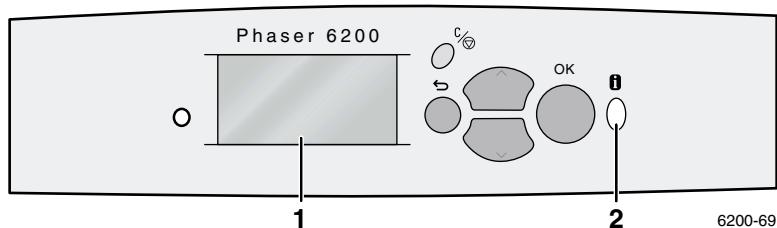
请从**可打印页菜单**访问这些信息页：

1. 在前面板上，使用**向下箭头或向上箭头键**，滚动至**可打印页菜单**，然后按下**确定键**。
2. 使用**向下箭头或向上箭头键**滚动至所需的可打印页（如**打印帮助向导**），然后按**确定键**。

要获得可打印页的完整清单，请打印“菜单图”。

错误信息

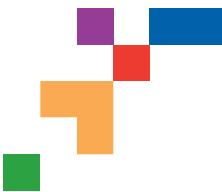
当打印机出现问题时，前面板(1)显示错误信息。按下*i*按钮(2)可获得关于错误信息和解决问题方法的详细信息。



1

2

6200-69



Resources

CentreWare® Internet Services (IS)

Printer management tool that helps System Administrators:

- Configure and manage multi-vendor printers.
- Provide remote diagnostics and troubleshooting for printer problems.
- Monitor printer and consumable status.
- Hotlink to software updates and Technical Support.

CentreWare IS uses TCP/IP to communicate directly with the printer's embedded web server and runs on any computer with a web browser.

To launch CentreWare IS, enter your printer's IP address in a web browser (xxx.xxx.xxx.xxx). The IP address is listed on your front panel. To view the IP Address on the front panel, highlight **Printer Identification** and press **OK**.

For detailed information on CentreWare IS software, refer to its online help.

PhaserSMART™ (English Only)

Automated printer diagnostics and troubleshooting through the web and your web browser.

Launch CentreWare IS: From a web browser, enter your printer's IP address. Select **Support**. Select the **Technical Support** link to access PhaserSMART.

For Windows: From your Phaser printer driver properties, select the **Troubleshooting** tab. Select the **PhaserSMART Technical Support** web link.

infoSMART™ (English Only)

This is the same troubleshooting knowledge base used by Xerox Customer Support. Provides solutions for printer issues, such as error codes, print quality, media jams, software installation, networking, and more.

www.xerox.com/officeprinting/infoSMART

Interactive Documentation CD-ROM

Detailed printer information in the form of topics, instructions, and videos. Information includes printer setup, networking, loading trays/paper, driver and printer features, troubleshooting, and support.

Front panel

The front panel offers a suite of tools along with information pages to help solve print-quality, paper feed, supplies, and printer administration problems.

Button

You can press the **Information** button at any time to get additional information about the message displayed on the front panel.

Printable pages

To print a Menu Map, navigate the front panel and its menu items:

1. Select **Menus** and press **OK**.
2. Select **Print Menu Map** and press **OK**.

Driver help

If you are using Windows 95/98, Windows 2000/XP, or Windows NT, install the driver from your printer's software CD-ROM and access the printer driver to:

- Link to relevant web sites from the **Troubleshooting** tab.
- View information about the printer features on the driver tabs by clicking the **Help** button on the tab.
- View troubleshooting information by clicking a **Help** button, then selecting the **Troubleshooting Guide**.

Troubleshooting

Paper jams

PhaserSMART

After you launch PhaserSMART, select the **Troubleshooting Guide** to help identify your printer's problem. If your printer detects a jam error, PhaserSMART will point you to a specific solution. Otherwise, select **Media Jams** for PhaserSMART to lead you to the best solution.

Interactive Documentation CD-ROM

For paper jams and error messages, see the **Troubleshooting** section.

Driver help

In the **Troubleshooting Guide**, refer to **Error Messages for Paper Jams**.

Print-quality problems

Ensure the paper type selected in the front panel matches the paper loaded in the trays and the Multi-Purpose Tray (MPT). Tray settings can be found by selecting **Printer Setup Menu** and then **Tray Setup Menu**.

The following table provides a list of printable pages that are accessible from the **Support Menu** and **Improve Print Quality?**:

Condition	Printable page
For additional paper tips:	Print Paper Tips Page
To troubleshoot print-quality symptoms:	Print Diagnostic Pages
To correct colors:	Print-Quality Tips Page

PhaserSMART

After you launch PhaserSMART, select the **Troubleshooting Guide** to help identify your printer's problem. Starting with **Print/Image Quality Issues**, PhaserSMART will walk you through a decision tree to resolve print-quality problems.

Interactive Documentation CD-ROM

For print-quality problems, see the **Troubleshooting** section.

Networking problems

Printable pages

To obtain information on printer options, configurations and settings:

1. On the front panel, highlight **Printable Pages** and press **OK**.
2. Scroll to **Print Configuration Pages** and press **OK**.

To obtain information on network, parallel and USB connections and setting:

1. On the front panel, highlight **Menus** and press **OK**.
2. Scroll to **Connection Setup Menu** and press **OK**.
3. Scroll to **Print Connection Setup Page** and press **OK**.

Interactive Documentation CD-ROM

For network setup and troubleshooting, see the **Networking** section.

Replacing consumables

Interactive Documentation CD-ROM

Refer to the **Support** section for instructions and videos that walk you through the replacement of consumables.

Instruction Sheets

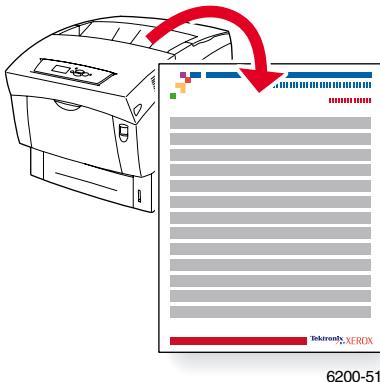
Each consumable comes with instructions included in the original packaging.

Web links

To link to product and supplies information, download printer drivers, view documents, and access support information:	www.xerox.com/officeprinting
To access the troubleshooting knowledge base used by Xerox Customer Support staff:	www.xerox.com/officeprinting/infoSMART
To link to a color resource for tools and information, such as interactive tutorials, color printing templates, helpful tips, and customized features to meet your individual needs:	www.colorconnection.xerox.com
To view technical support information:	www.xerox.com/officeprinting/6200support
To order Xerox supplies:	www.xerox.com/officeprinting/6200supplies
To find your local sales and support center:	www.xerox.com/officeprinting/contacts

诊断打印质量

打印机中储存了大量的信息，即可打印页。以下各页显示**诊断打印质量**的可打印页，说明了关于打印质量问题的解决方案。



6200-51

所有的可打印页均具有此格式，在页面的顶部和底部有彩条。在打印机前面板上可打印出这些页面。

访问可打印页

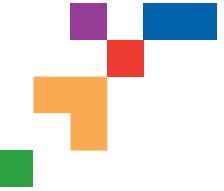
请从**可打印页菜单**访问这些信息页：

1. 在前面板上，使用**向下箭头**或**向上箭头**键，滚动至**可打印页菜单**，然后按下**确定**键。
2. 使用**向下箭头**或**向上箭头**键滚动至所需的可打印页（如**打印诊断页**），然后按**确定**键。

菜单图

要获得可打印页的完整清单，请打印“菜单图”：

1. 在前面板上选择**菜单**，然后按**确定**键。
2. 选择**打印菜单图**，并按下**OK**（**确定**）键。



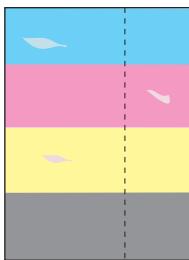
PHASER® 6200 COLOR PRINTER

Diagnose Print Quality

Problem

Dark Lines/Smudges or Streaks- All Colors

Black and/or colored areas appear on the page in all colors and/or in non-print areas.

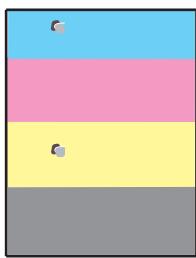


Solution

1. From the printer's front panel **Support Menu** select **Improve Print Quality?**, then select **Print Paper Tips Page** and press **OK**.
2. Ensure the paper you are using is the correct type for the printer and is properly loaded.
3. Ensure the paper loaded in the tray matches the paper type selected on the printer's front panel and in the printer driver.
4. From the printer's front panel **Support Menu** select **Improve Print Quality?**, then select **Remove Print Smears** and press **OK**. Three cleaning pages will run through the printer.
5. If the problem continues, replace the **Imaging Unit**.

Repeating Defects

Marks or voids recur uniformly in only one color.
Marks of any color or voids recur uniformly in all colors and/or in non-printed areas.



Note: Print the **Repeating Defects Page** for guides to identify defect.

1. Replace the **Imaging Unit** if defects occur every:

23.3 mm (.91 in.)
28.5 mm (1.12 in.)
62.0 mm (2.44 in.)
131.8 mm (5.19 in.)

2. Replace the **Transfer Roller** if defects occur every:

63.6 mm (2.5 in.)

3. If the defect occurs every:

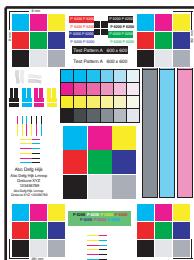
82.25 mm (3.24 in.)

- a. From the printer's front panel **Support Menu** select **Improve Print Quality?**, then select **Remove Print Smears** and press **OK**.

- b. If the problem continues, replace the **Fuser**.

Color Misregistration

Color has shifted outside of the designated area or has been superimposed over another color area.



1. Ensure the printer is on a solid, level, flat surface.

2. If the horizontal registration is off:

- a. From the front panel **Support Menu**, select **Improve Print Quality?**, and press **OK**.
- b. Select **Color Registration Menu** and Press **OK**.
- c. Follow the instructions on the **Color Registration Page** just printed.

3. If the vertical registration is off:

- a. Turn the printer off and then back on to correct.

Problem

Incomplete Fusing

Toner appears to be pulled off print, or is easy to rub off.



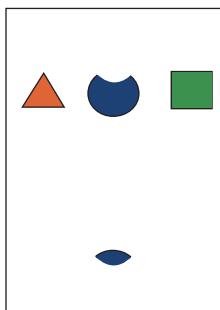
Solution

1. From the printer's front panel **Support Menu** select **Improve Print Quality?**, then select **Print Paper Tips Page**.
2. Ensure the paper you are using is the correct type for the printer and is properly loaded.
3. Ensure the paper loaded in the tray matches the paper type selected on the printer's front panel and in the printer driver.
4. If the problem persists, select the appropriate **Tray Setup Menu** for the tray you are using and set the paper type to **the next heaviest type** of paper. Refer to the **Paper Tips Page** for media types and weight.

Note: To access the **Paper Type Menu**, open and close the selected paper tray or re-insert the paper loaded in the MPT. The front panel will then prompt you to select the paper type.

Image Offset

Toner appears to have been pulled off the page and placed about 82.25 mm down the page from where it should be.



1. From the printer's front panel **Support Menu** select **Improve Print Quality?**, then select **Print Paper Tips Page** and press **OK**.
2. Ensure the paper you are using is the correct type for the printer and is correctly loaded in tray.
3. Ensure the paper loaded in the tray matches the paper type selected on the printer's front panel and in the printer driver.
4. If the problem persists, select the appropriate **Tray Setup Menu** for the tray you are using and set the paper type to **the next lightest type** of paper. Refer to the **Paper Tips Page** for media types and weight.

Note: To access the **Paper Type Menu**, open and close the selected paper tray or re-insert the paper loaded in the MPT. The front panel will then prompt you to select the paper type.

Problem

Solution

Printing Is Too Light or Too Dark in All Colors

1. Try a different Color Matching mode. From the printer's front panel **Support Menu** select **Improve Print Quality?**, then select **Print-Quality Tips Page**. and press **OK**.

Note: The TekColor Correction set to Automatic provides the best results for most documents.

2. If the print is too light, verify that the printer driver Print Quality Mode or Front Panel Defaults is **not** set to Draft Mode.
 3. Adjust the light or darkness levels. From the front panel **Support Menu** select **Improve Print Quality?**, then select **Calibrate Colors Menu**, then selet **Print Tutorial Page**. Follow the procedure for **Lighten/Darken Colors**.
-

Transparency Print Quality

Possible Print Quality defects occurring on Transparency media such as:

Light and/or Dark spots
Smeared Toner
Light Bands on print

Use **only** Phaser® 6200 Transparency.

Using non-Phaser® 6200 Transparencies may cause print-quality problems or damage the printer's Fuser.

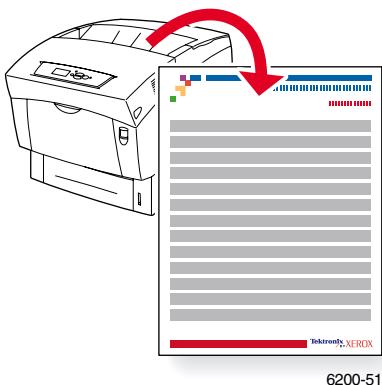
Damage caused by using non-supported media will not be covered under the warranty, service agreement or Total Satisfaction Guarantee.

For a list of Transparency part numbers, refer to the printer's **Paper Tips Page**.

See www.xerox.com/officeprinting/infoSMART on the world wide web for more on-line support information.

校准

打印机中储存了大量的信息，即可打印页。以下各页显示**色彩校准菜单**、**色彩校准指南**和**页边距校准**的可打印页，解释了校准打印机的方法。



6200-51

所有的可打印页均具有此格式，在页面的顶部和底部有彩条。在打印机前面板上可打印出各页。

访问可打印页

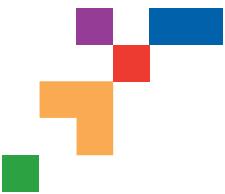
从**可打印页菜单**可访问绝大部分可打印页。从**支持菜单**可访问校准页：

1. 在前面板上，使用**向下箭头或向上箭头键**滚动至**支持菜单**，然后按下**确定键**。
2. 使用**向下箭头或向上箭头键**滚动至**提高打印质量**，然后按**确定键**。
3. 使用**向下箭头或向上箭头键**滚动至**色彩校准菜单**、**校准色彩菜单**或**校准页边距菜单**，然后按**确定键**。
4. 滚动至所需的可打印页（如**打印色彩校准页**、**打印指南页**或**打印校准页边距页**），然后按**确定键**。

菜单图

要获得可打印页的完整清单，请打印“菜单图”：

1. 在前面板上选择**菜单**，然后按**确定键**。
2. 选择**打印菜单图**，并按下**确定键**。



PHASER® 6200 COLOR PRINTER

Color Registration Menu

The **Color Registration Menu** allows you to adjust the printer's cyan, magenta and yellow against black to ensure that the colors are properly aligned.

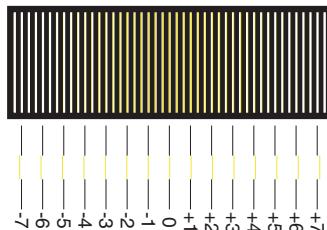
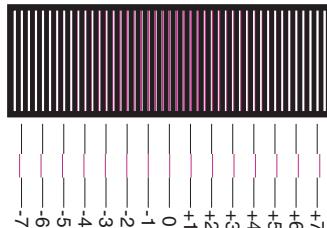
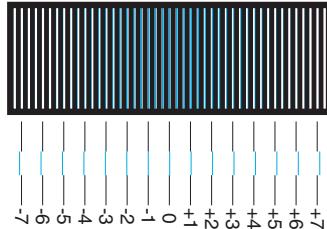
Steps:

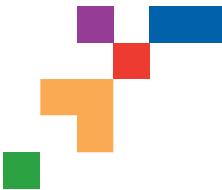
You can adjust the settings from -7 to +7 units. (left to right). See the images on the left. 0 is always the printer's current color registration setting.

1. From the printer's front panel **Support Menu**, scroll to **Improve Print Quality?** and press **OK**.
2. Scroll to the **Color Registration Menu** and press **OK** to print this page.
3. To adjust the color registration, select **Adjust Cyan** and press **OK**.
 - a. Using the page just printed, select the number for the heaviest Cyan area.
 - b. The Cyan lines above that number should form a straight line with the black lines.
 - c. Enter that number by using the **Up Arrow** or **Down Arrow** keys and press **OK**.
4. Repeat steps **a** through **c** for **Adjust Magenta** and **Adjust Yellow**.

Note: The adjustment value entered is stored and is now the new 0 position for that color. Repeat the process until all three colors are aligned at the 0 position.

5. Reprint this page to verify the adjustment.





PHASER® 6200 COLOR PRINTER

Color Calibration Tutorial

Overview

Color calibration procedures adjust the printer for optimal color output. Color settings may need adjustment upon initial printer set-up or when toners and imaging units are replaced. There are two procedures: **Lighten/Darken Colors** and **Balance Colors**. If the overall image appears either too light or dark, use the **Lighten/Darken Colors** procedure. If a finer adjustment of the primary colors (cyan, magenta and yellow) are needed, continue with the **Balance Colors** procedure.

Lighten/Darken Colors

The Lighten/Darken Colors procedure uniformly increases or decreases each primary color (cyan, magenta, yellow and black) to produce a lighter or darker image.

Procedure:

1. Select **Lighten/Darken Colors** from the **Calibrate Colors Menu** and press **OK**. Use the printed **Color Reference Page** to evaluate the lightness/darkness of the image. The printer's current **Lighten/Darken Value** is listed on the page.
2. Use the **Up Arrow** and **Down Arrow** keys to change the value from -5 (lightest) to 5 (darkest) and press **OK**.
3. The **Color Reference Page** automatically prints using the new lighten/darken value. Repeat this procedure until you achieve the desired result.
4. To finish the procedure select one of the following:

Accept Changes and Continue: Saves the new value and returns to the **Calibrate Colors Menu**.

Accept Changes and Exit: Saves the new value and returns to the **Main Menu**.

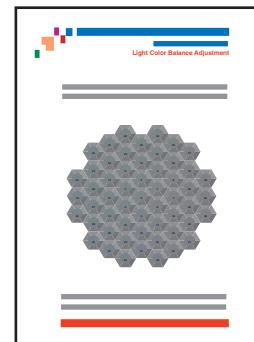
Discard Changes and Exit: Returns to the **Main Menu** without saving

Balance Colors

The Balance Colors procedure sets the balance between the primary colors (cyan, magenta and yellow) to simulate black.

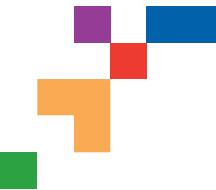
Each of the color balance pages (like the page illustrated on the right) contains a large cluster of circles, numbered from 0 to 54, that vary in hue.

The center circle (0) should match or appear to blend with some portion of its surrounding hexagonal gray ring. The circle can show a color shift if one or more of the colors are printing with a different density. For example, if cyan is printing lighter than normal, the circle will appear redder.



Procedure:

1. Select **Balance Colors** from the **Calibrate Colors Menu**; The **Light Color Balance** page prints automatically.
2. Follow the steps on the **Light Color Balance** page until the desired adjustment is achieved.
3. Follow the steps on the **Dark Color Balance** page until the desired adjustment is achieved.



PHASER® 6200 COLOR PRINTER

Calibrate for Margins

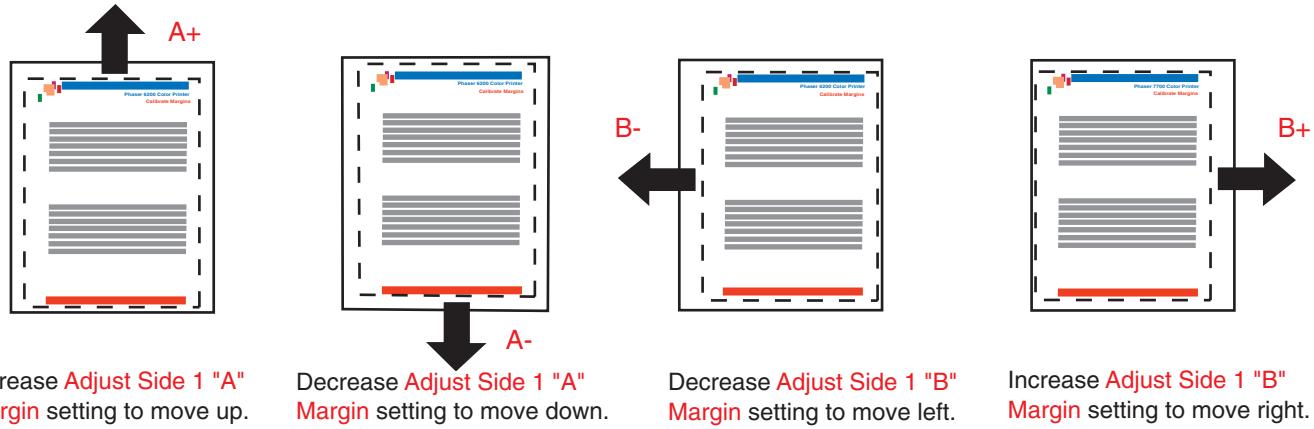
The **Calibrate Margins Menu** allows you to adjust the printer's imaging area relative to the edges of the paper. The imaging area is shown as a dashed rectangle; the printer will not print outside this rectangle.

Step 1. Adjust Side 1 Margins.

To move the dashed rectangle to the position you want it on the page:

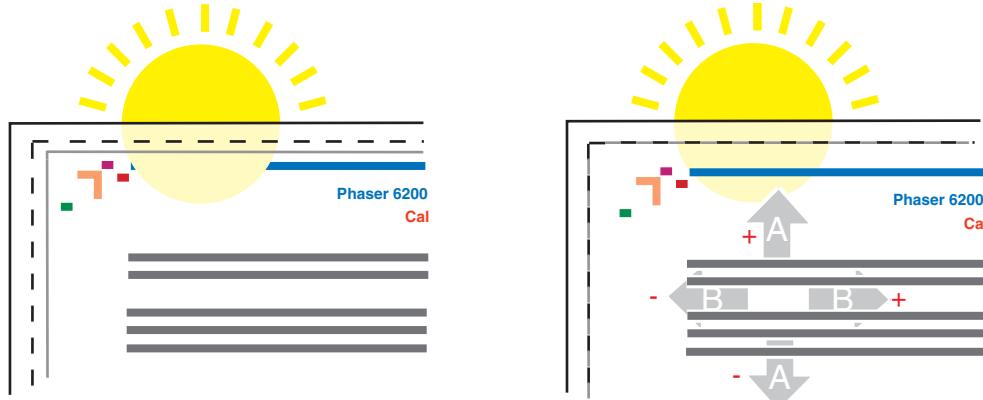
1. From the printer's front panel **Support Menu**, scroll to **Improve Print Quality?** and press **OK**.
2. Scroll to the **Calibrate Margins Menu** and press **OK**. Select **Print Calibrate Margins Page** and press **OK** to print this page.
3. To move the dashed rectangle you see on the page printed to the position you want, use the front panel menu items **Adjust Side 1 "A" Margin** and **Adjust Side 1 "B" Margin** as illustrated below.
4. Reprint this page to verify the adjustment.

You can adjust the settings from -40 to +40 units. The thickness of the rectangle's dashed lines is 1 unit. 12 units move the rectangle 1 mm. The maximum distance the rectangle can be moved (-40 to +40) is 6.7 mm.



Step 2. If the printer has the duplex option, adjust Side 2 Margins.

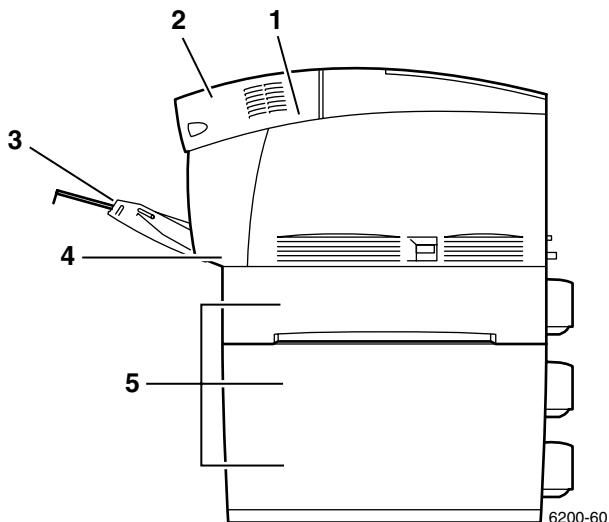
1. With Side 1 facing you, hold the print up to a strong light. Note the shadow of the solid lines printed on Side 2.
2. Use the front panel menu items **Adjust Side 2 "A" Margin** and **Adjust Side 2 "B" Margin** to move the Side 2 solid lines until they align with the Side 1 rectangle. Reprint to verify your adjustment.



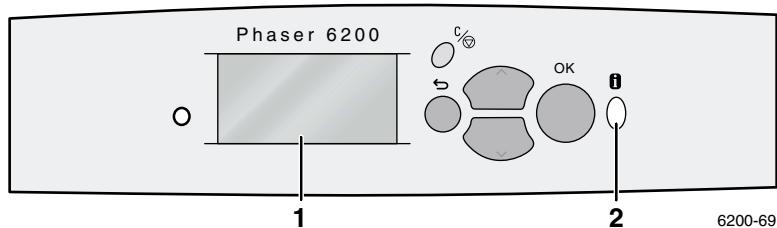
塞纸

除防止塞纸的有关信息和导致塞纸的原因外，本节还包含了清除以下各种塞纸的说明：

- 1 — 热定影器处塞纸 — 请参阅第 5 页。
- 2 — 在双面打印单元处塞纸 — 请参阅第 7 页。
- 3 — 在多用途纸盘处塞纸 — 请参阅第 8 页。
- 4 — 重合滚轴处塞纸 — 请参阅第 9 页。
- 5 — 纸盘处塞纸 — 请参阅第 11 页。

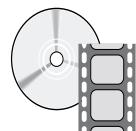


塞纸时，打印机前面板 (1) 显示阻塞错误信息。按下 **i** 按钮 (2) 可获得关于如何清除塞纸的详细信息。



注意

请务必小心不要接触到阻塞纸张上的墨粉，因为墨粉尚未热定影到纸上，可能会被擦掉。



可利用影像文件获得清除塞纸的信息。影像文件在**对话式文档 CD-ROM** 中和以下 Xerox 网站上：www.xerox.com/officeprinting/6200support/

预防塞纸

- 为减少纸张和投影胶片阻塞的频率, 请仅使用带有 Xerox Phaser 商标的纸张和为 Phaser® 6200 打印机设计的介质。请参阅**交互式文档 CD-ROM** 的支持指南中的消耗品部分或访问 Xerox 网站:
<http://www.xerox.com/officeprinting/6200supplies>, 以定购消耗品。
- 抖松纸张后, 再将其装入纸盘或多用途纸盘中。
- 有关兼容纸张的尺寸, 请参阅**交互式文档 CD-ROM** 纸盘和纸张指南中的兼容纸张部分。
- 有关正确装载纸张的说明, 请参阅**交互式文档 CD-ROM** 纸盘和纸张指南中的装载纸盘部分。
- 使用干净、完好的纸张。不要使用卷曲的纸张。
- 装入新开包的纸张。
- 请勿使装入的纸张超过纸盘的加纸线。
- 确保纸盘控制槽已根据纸张尺寸进行适当调整。

塞纸是如何造成的?

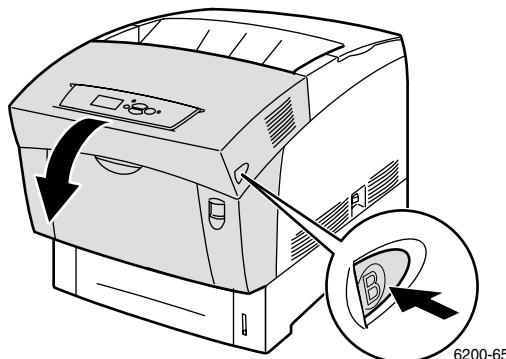
通常在以下情况发生塞纸:

- 在打印机驱动程序中选择了错误的纸张类型。
- 纸张不符合规格。
- 纸盘不支持所装入纸张的大小或重量。
- 纸张损坏、潮湿、弯曲、起皱或折叠。
- 纸张未正确装入。
- 纸盘的边与后控制槽未调整到完全适合纸张的位置。
- 纸盘装得太满; 装入的纸张超过了纸盘的加纸线。

热定影器处塞纸

请按照以下步骤清除塞纸。请参考打印机内侧关于清除塞纸说明的标签。

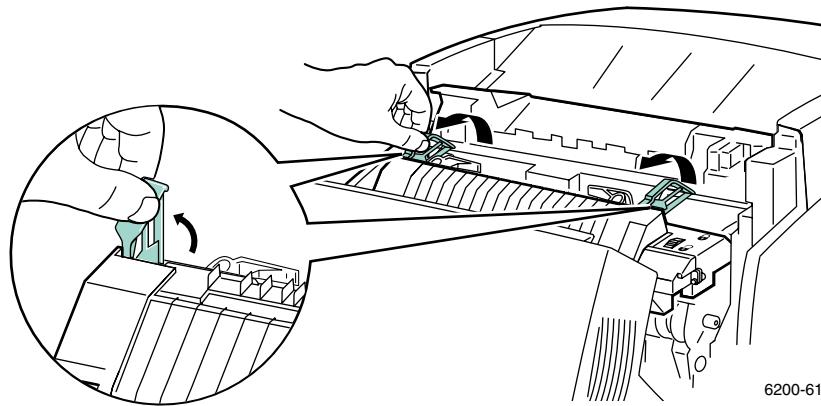
1. 使用打印机右侧的卡锁打开前门 B。



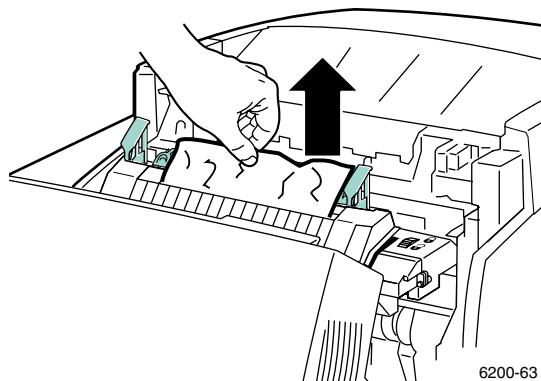
2. 将热定影器两端的两个绿色控制杆向上旋转。

警告

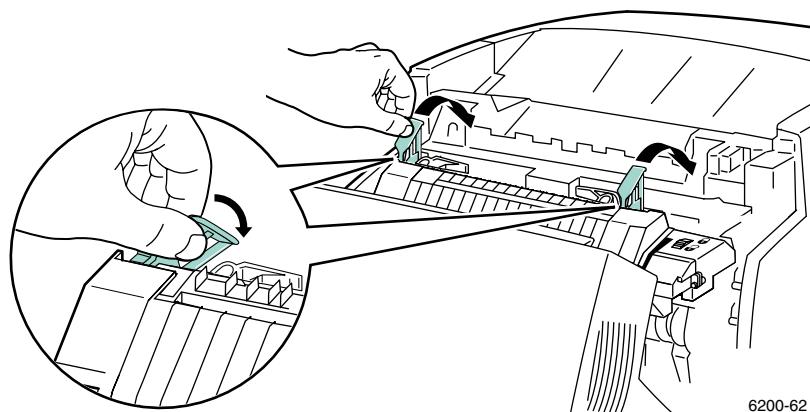
热定影器很热。为避免烫伤，请勿接触热定影器的黑色部分。



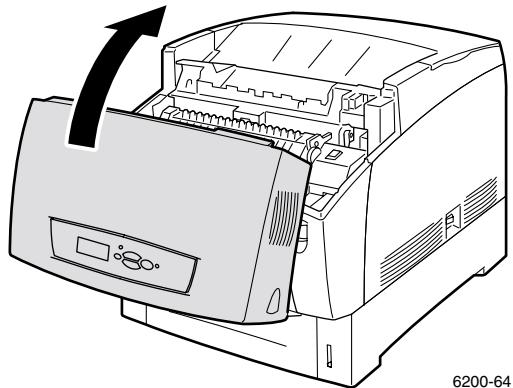
3. 取出阻塞的纸张。确保所有纸张碎屑已被清除。



4. 将热定影器两端的两个绿色控制杆按到底。



5. 关闭前门。



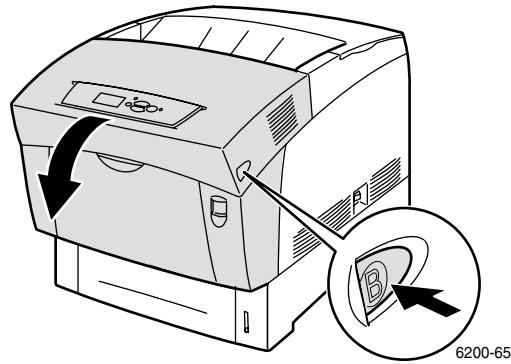
6200-64

关于其它信息请访问 PhaserSMART。

在双面打印单元处塞纸

请按照以下步骤清除塞纸。请参考打印机内侧关于清除塞纸说明的标签。

1. 打开前门 B。



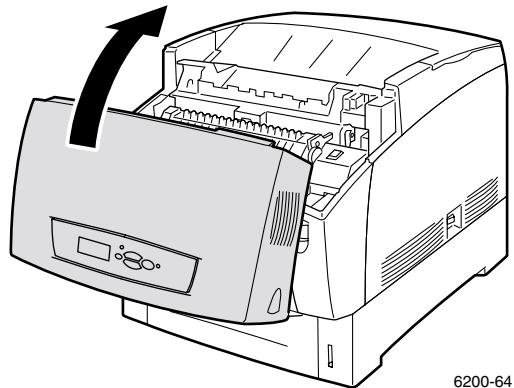
6200-65

2. 取出阻塞的纸张。确保所有纸张碎屑已被清除。



6200-19

3. 关闭前门。

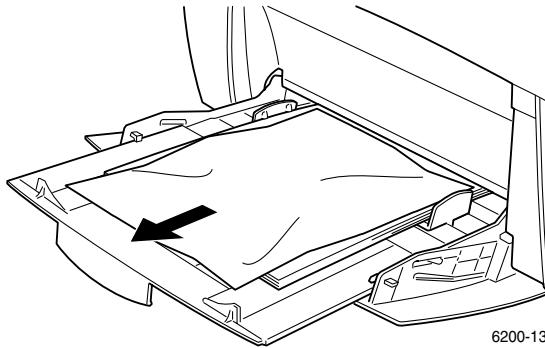


6200-64

关于其它信息请访问 PhaserSMART。

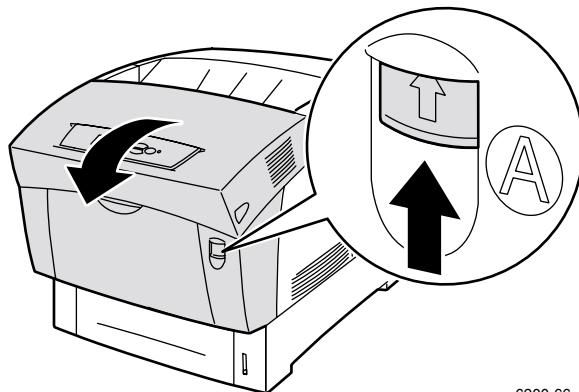
在多用途纸盘处塞纸

1. 从多用途纸盘中取出阻塞的纸张。



6200-13

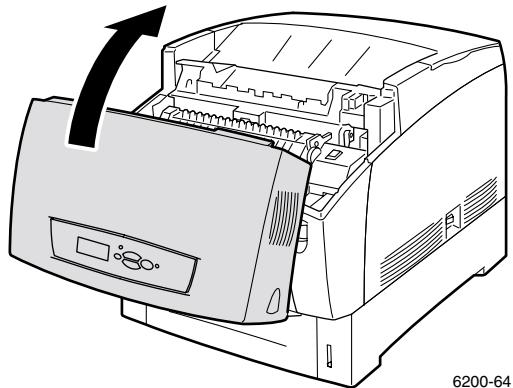
2. 使用打印机前面的卡锁打开前门 A。



6200-66

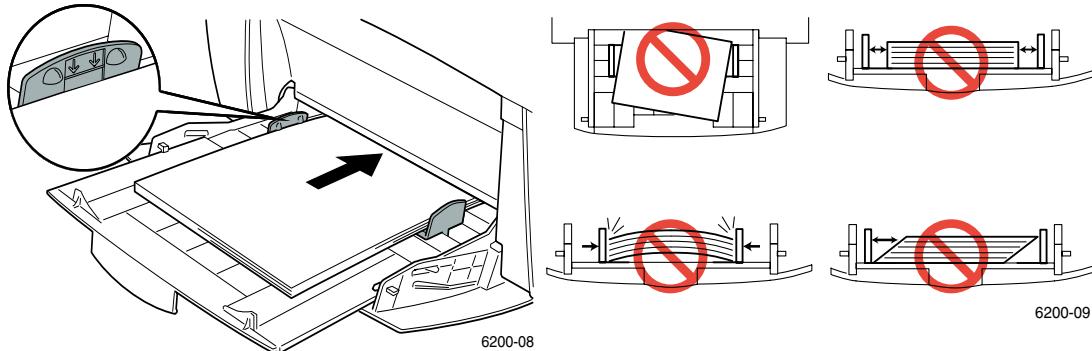
3. 取出所有阻塞的纸张。确保所有纸张碎屑已被清除。

4. 关闭前门。



6200-64

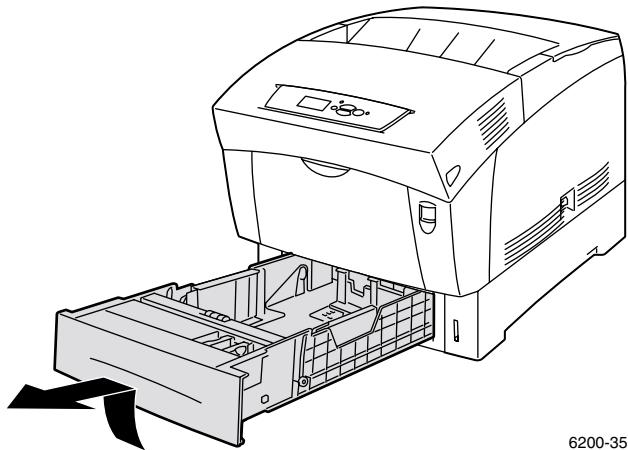
5. 打开多用途纸盘并装纸。请勿使装入的纸张超过纸盘的加纸线。确保控制槽已与纸张平齐。确保纸张干净且未粘合在一起。



重合滚轴处塞纸

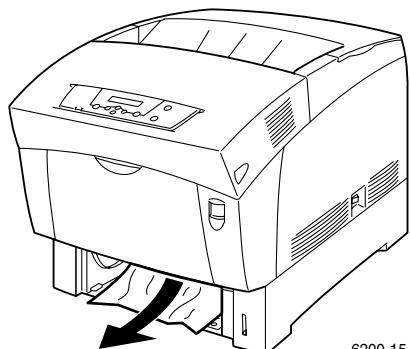
请按照以下步骤清除塞纸。请参考打印机内侧关于清除塞纸说明的标签。

1. 彻底取出纸盘 1。

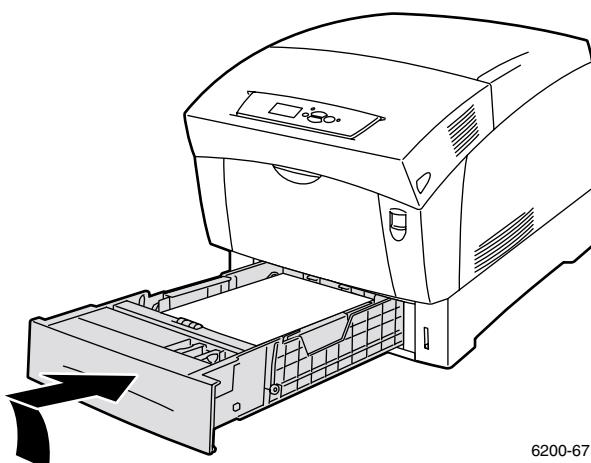


6200-35

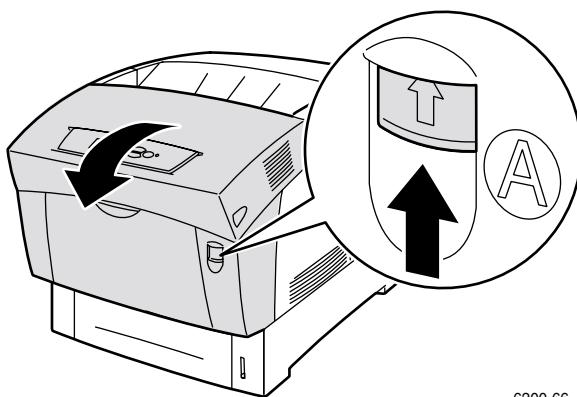
2. 从打印机纸盘槽内的上方取出阻塞的纸张。确保所有纸张碎屑已被清除。



3. 插入纸盘 1 并将其彻底推入打印机。



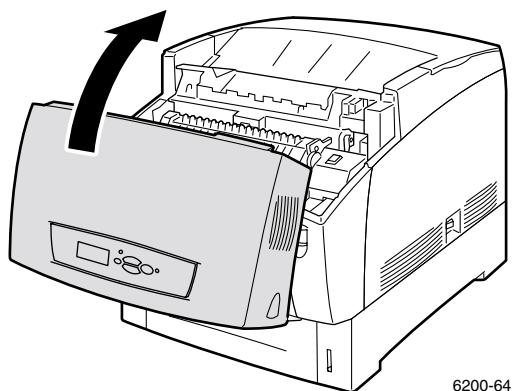
4. 使用打印机前面的卡锁打开前门 A。



5. 取出所有阻塞的纸张。



6. 关闭前门。

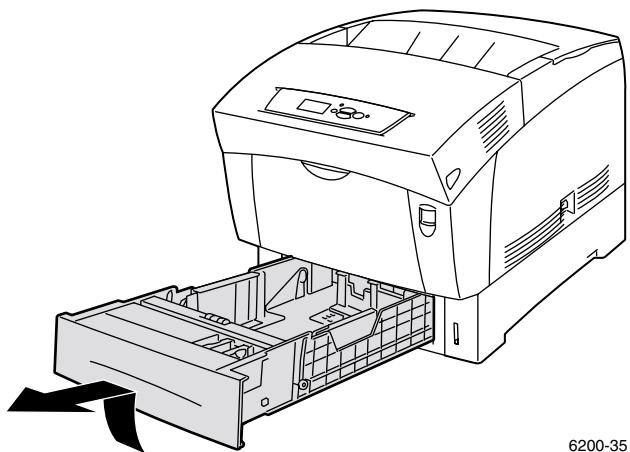


关于其它信息请访问 PhaserSMART。

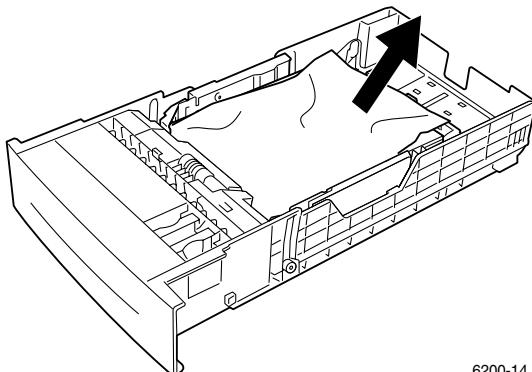
纸盘处塞纸

请按照以下步骤清除塞纸。请参考打印机内侧关于清除塞纸说明的标签。

1. 拉出前面板上指定的纸盘。

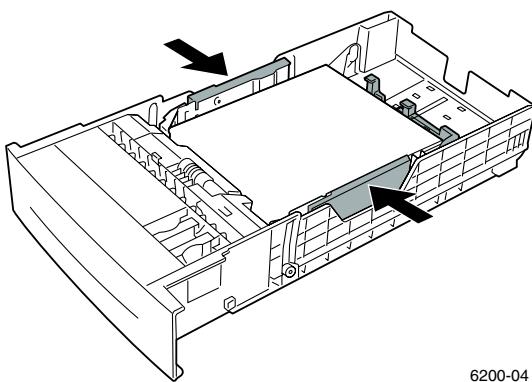


2. 取出所有阻塞的纸张。



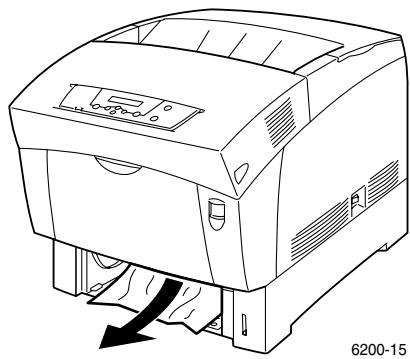
6200-14

3. 确认纸张已正确装入纸盘且控制槽已与纸张平齐。



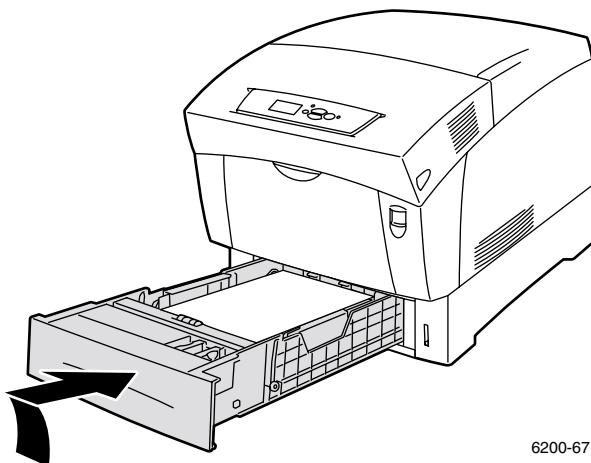
6200-04

4. 从打印机纸盘槽内的上方取出阻塞的纸张。确保所有纸张碎屑已被清除。



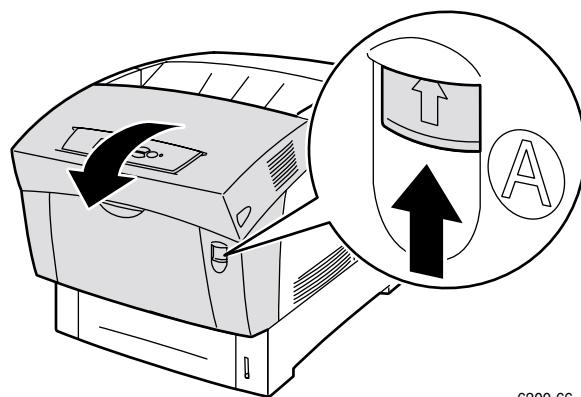
6200-15

5. 插入纸盘并将其彻底推入打印机。



6200-67

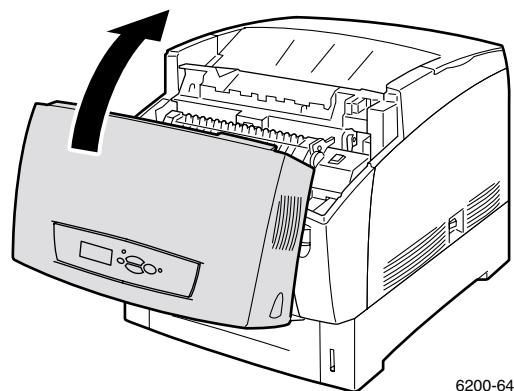
6. 使用打印机前面的卡锁打开前门 A。



6200-66

7. 取出所有阻塞的纸张。

8. 关闭前门。



6200-64

打印机定期维护

除了定期清洁浓度传感器并更换以下客户自行更换消耗品 (CRC) 和客户自行更换单元 (CRU) 外，打印机很少需要维护：

- 墨粉盒（黑色、天蓝色、紫红色和黄色）— 请参阅第 17 页
- 成像单元 — 请参阅第 18 页
- 转换滚轴 — 请参阅第 23 页
- 热定影器 — 请参阅第 20 页
- 进纸滚子 — 请参阅第 25 页

当打印机前面板显示警告信息，说明消耗品量太少或接近使用寿命时，应订购额外的打印机消耗品。当前面板显示错误信息，说明消耗品已空或接近使用寿命时，须更换消耗品。有关部件编号信息，请参阅支持指南中的消耗品部分，该指南在**对话式文档 CD-ROM** 上。要订购消耗品和其它配件，请访问 [Phaser® 6200 消耗品和附件网址](#)。每一产品的包装中都有安装说明。

注意

避免成像单元受阳光直射。否则，可能会出现褪色图像、浅色区域或深色带。不得将打印机放在通风口近旁或多尘的环境中。

警告

请勿焚烧旧墨粉盒、成像单元、转换滚轴或热定影器。

清洁打印机的外表面

可用柔软且已拧干的湿布清洁打印机的外表面。可用一块以温和中性洗涤剂浸湿的布去除污迹；不要将洗涤剂直接喷到打印机上。

警告

为防电击，在清洁打印机前关闭打印机并拔下电源线。

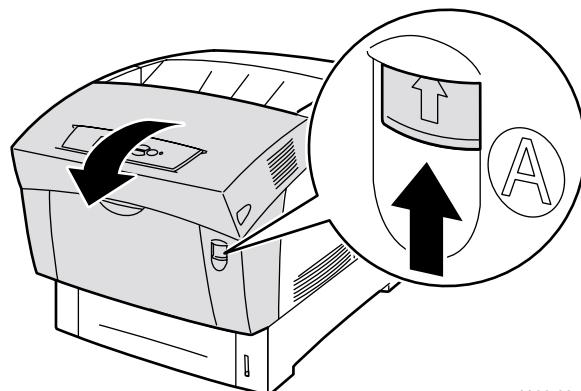
注意

不要用吸尘器清洁打印机。不要给打印机加润滑油。

清洁浓度传感器

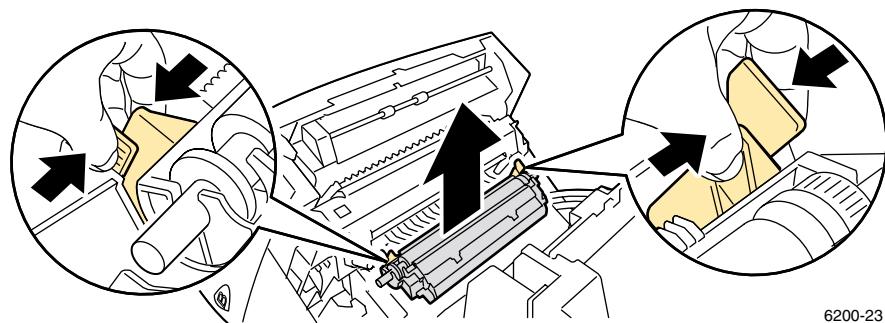
当浓度传感器变脏时打印机将停止打印。要清洁浓度传感器：

1. 使用打印机前面的卡锁打开前门 A。



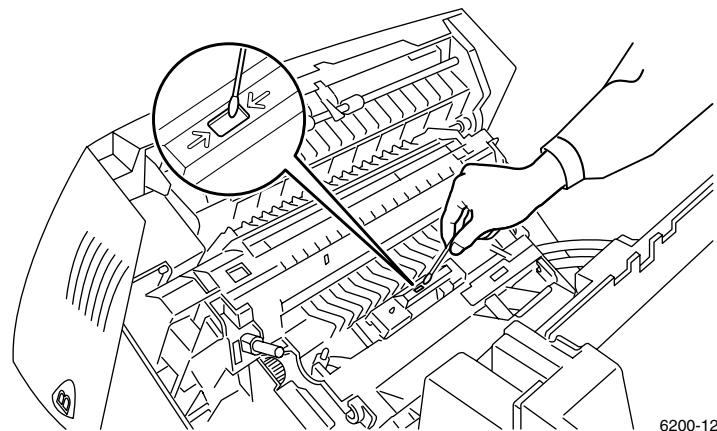
6200-66

2. 取下转换滚轴。按住转换滚轴两侧的橙色接头片将其轻轻从打印机中取出。



6200-23

3. 用干毛巾或棉签擦拭浓度传感器。

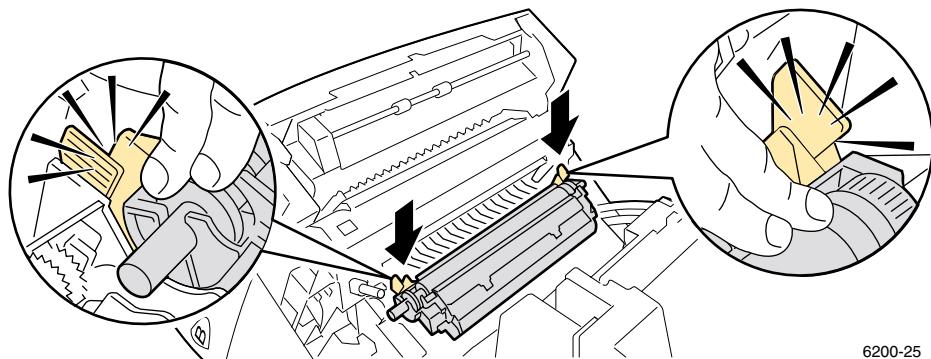
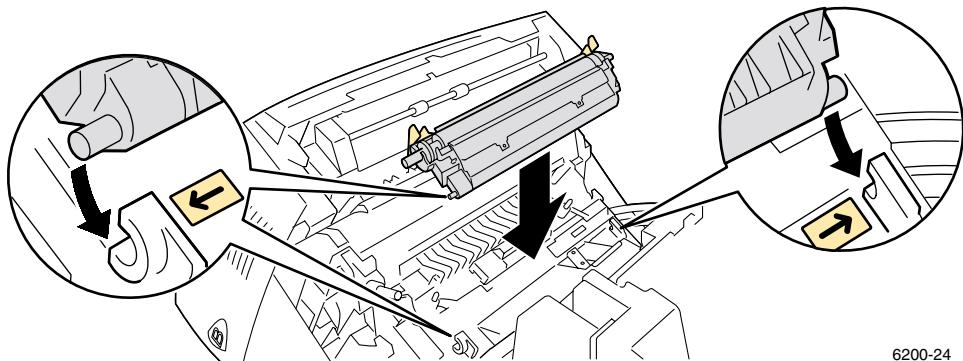


6200-12

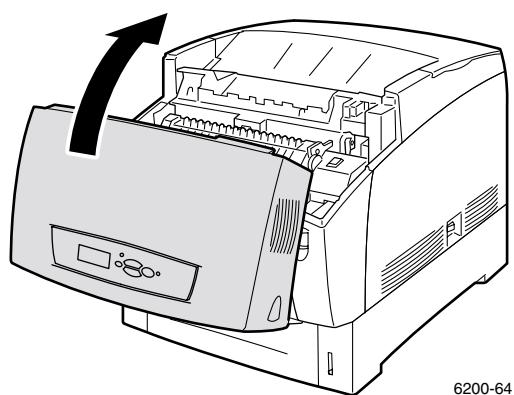
注意

请勿对传感器使用罐装气体或异丙基乙醇。

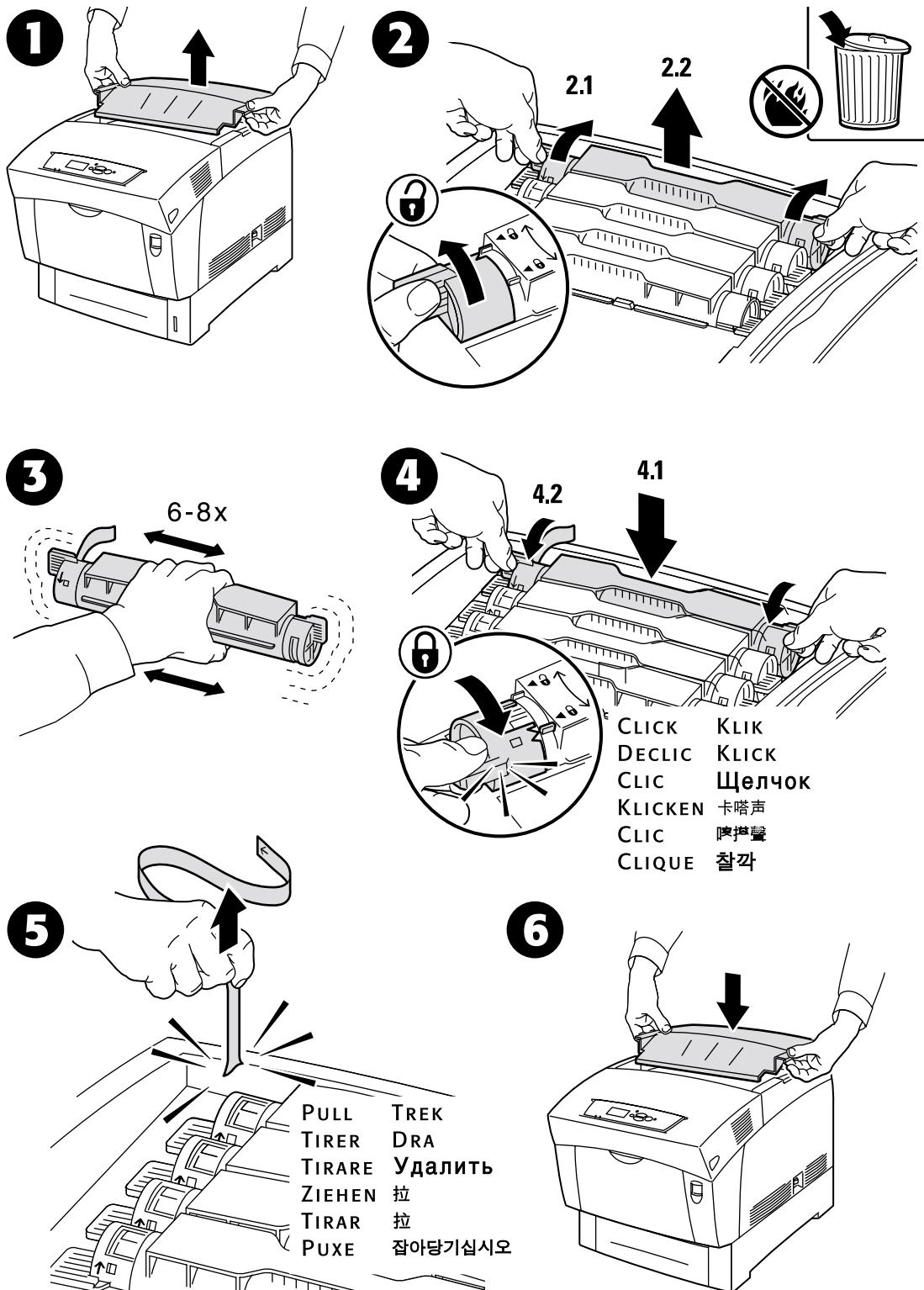
4. 重新安装转换滚轴。将转换滚轴的圆形端插入打印机内弯曲的黑色控制槽。按下橙色接头片直到听到咔嗒声后，转换滚轴将锁定到打印机。



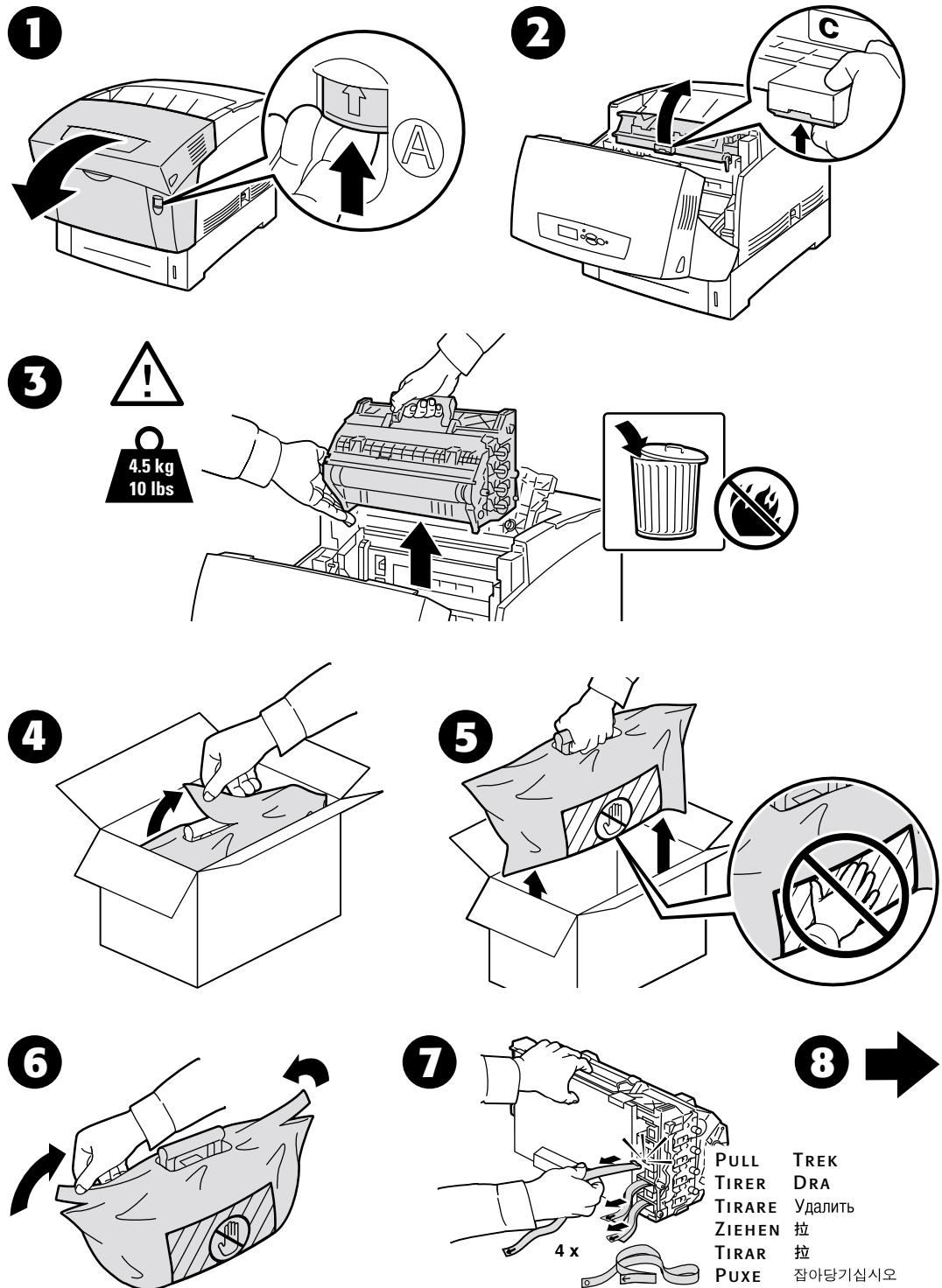
5. 关闭前门。

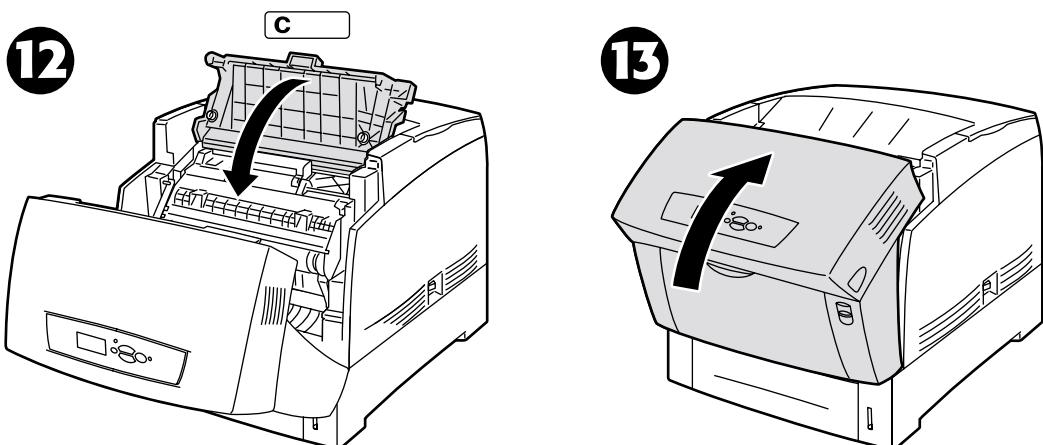
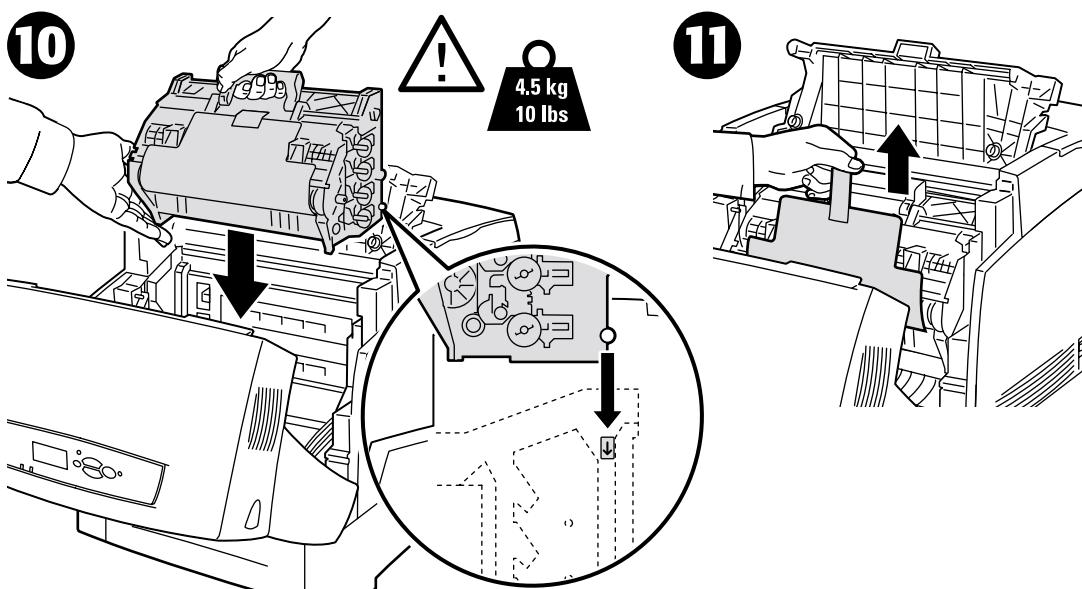
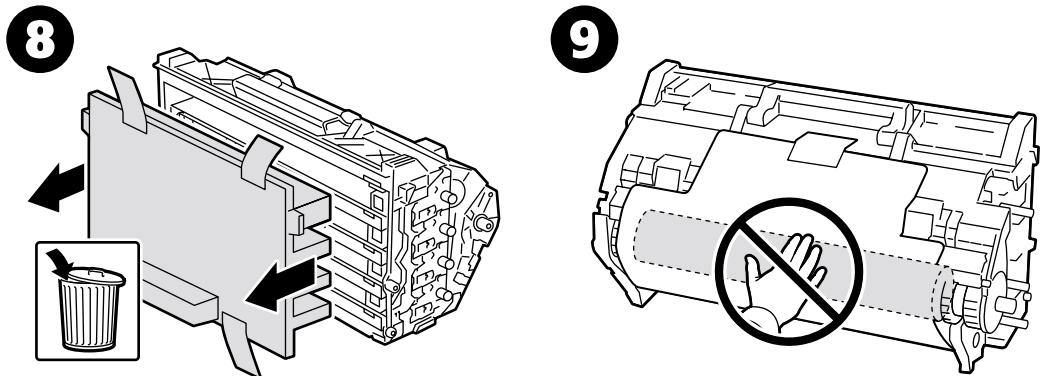


更换墨粉盒

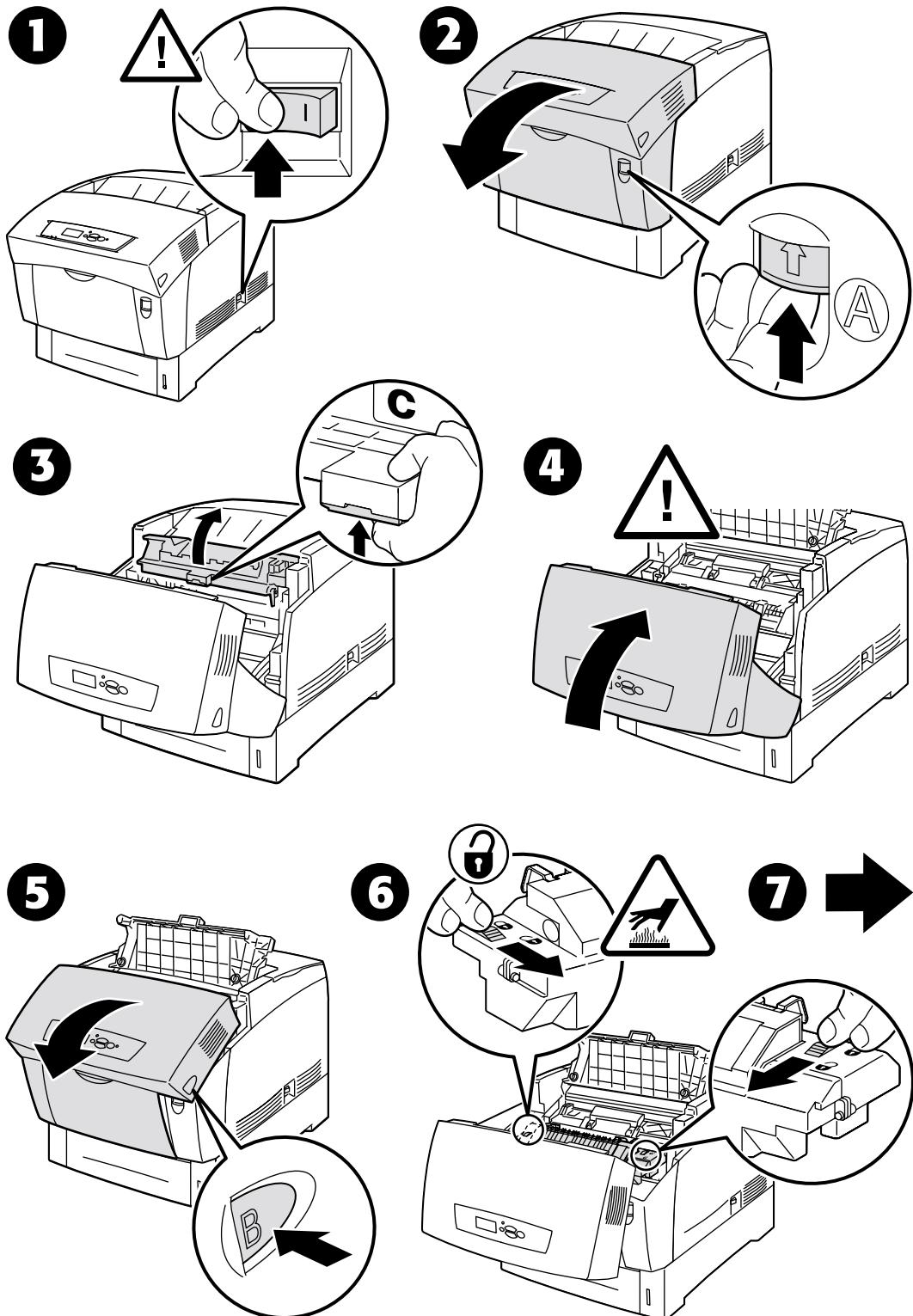


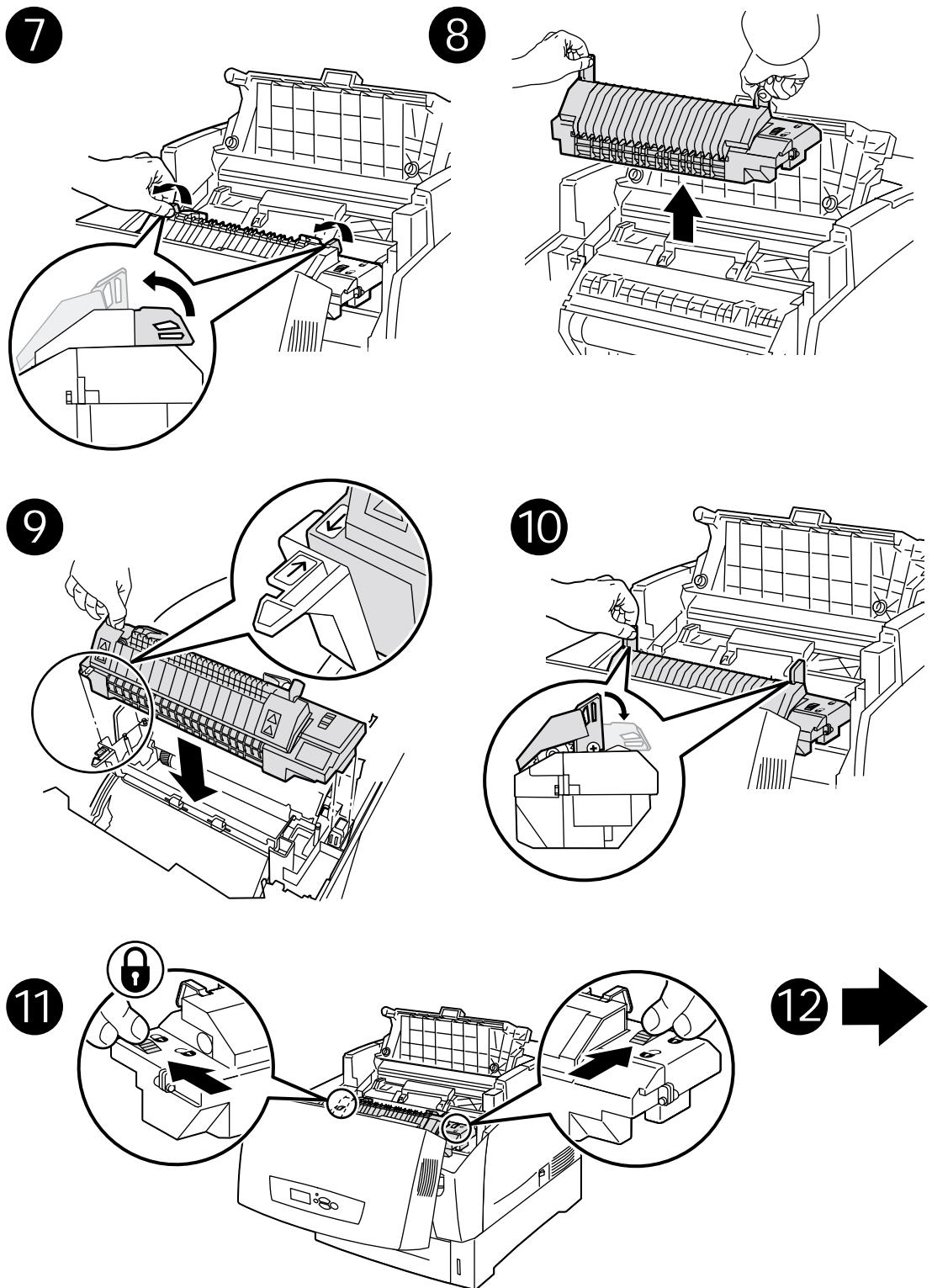
更换成像单元

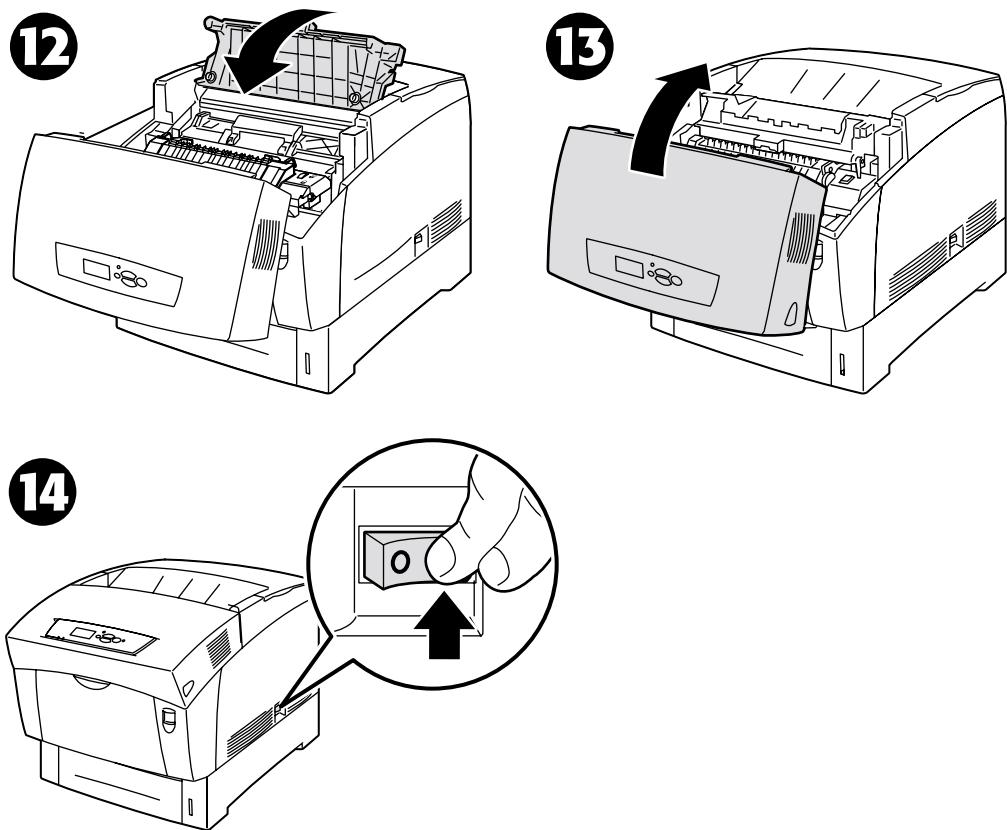




更换热定影器

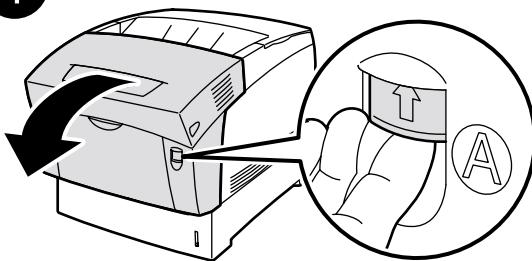




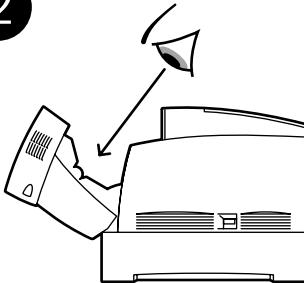


更换转换滚轴

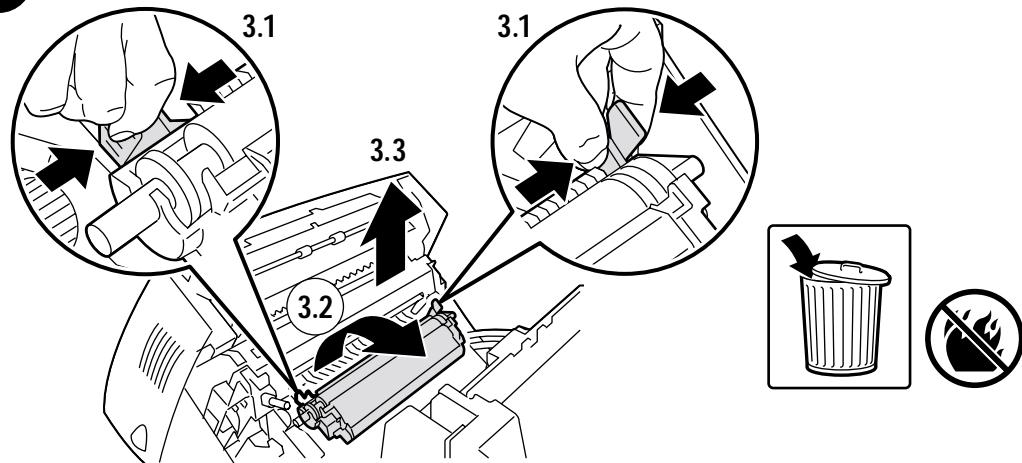
1



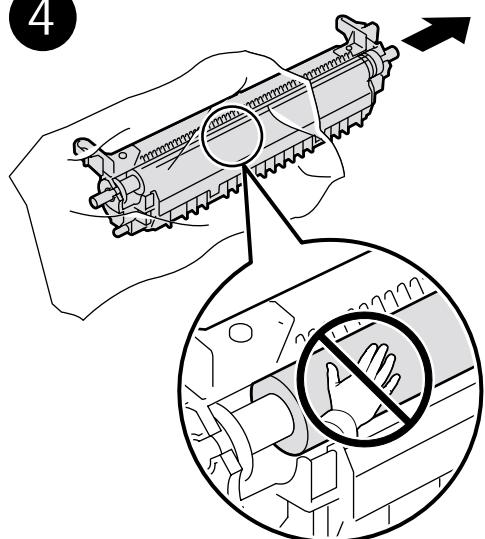
2



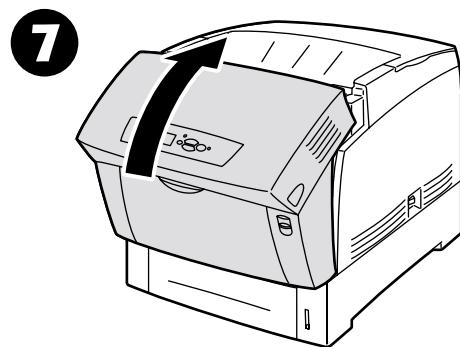
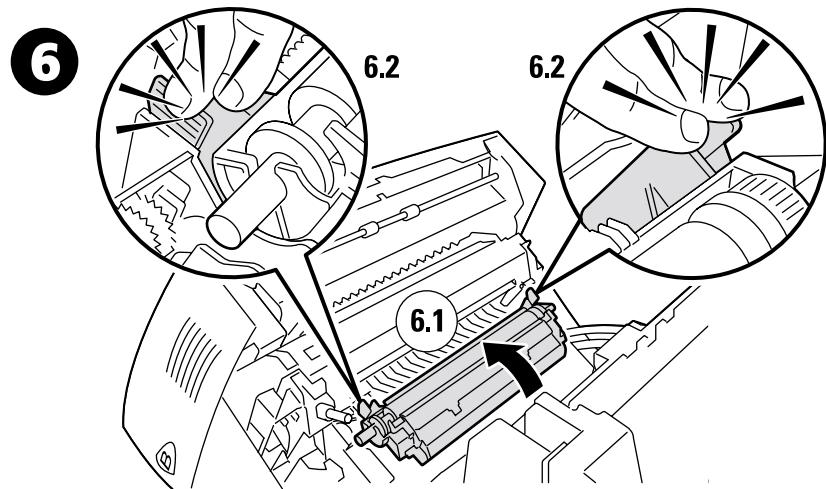
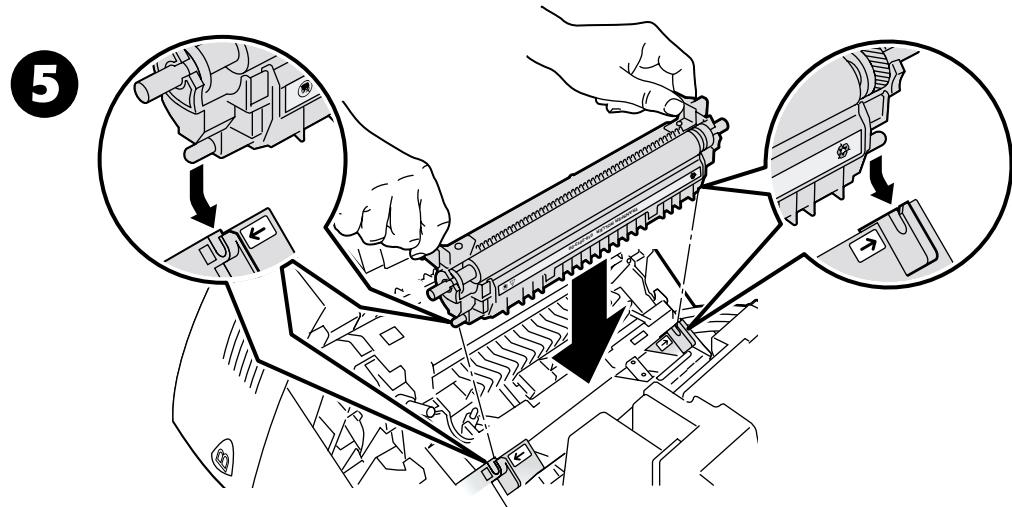
3



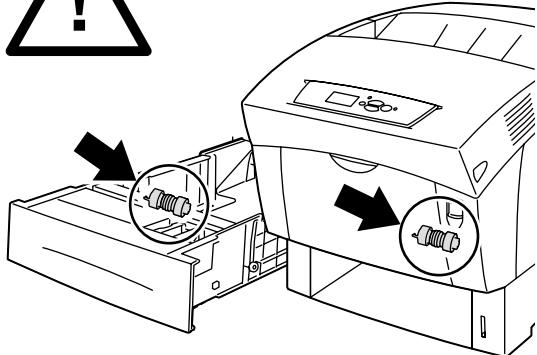
4



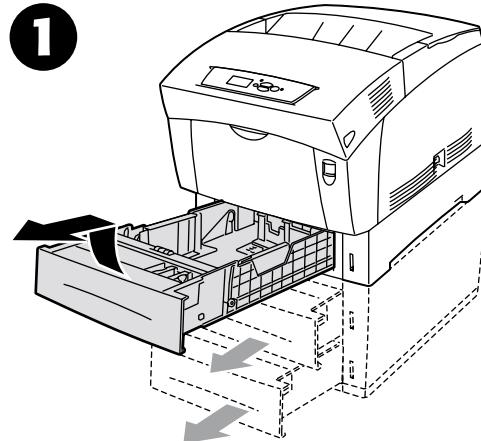
5 →



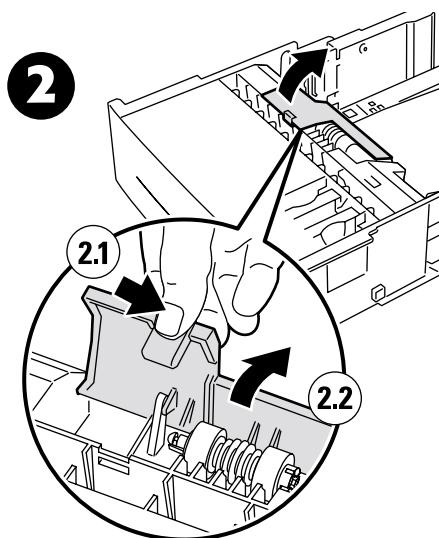
更换进纸滚子



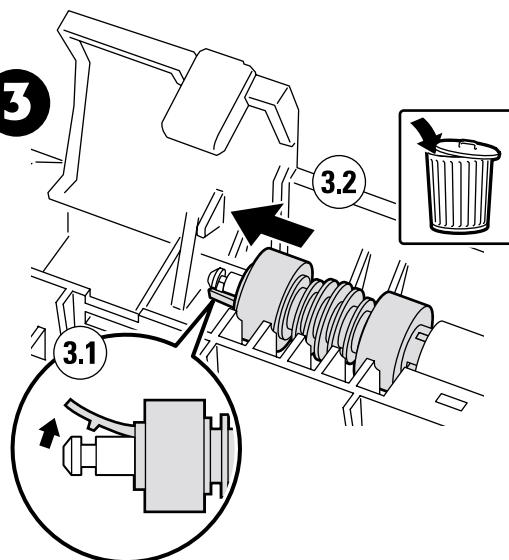
1



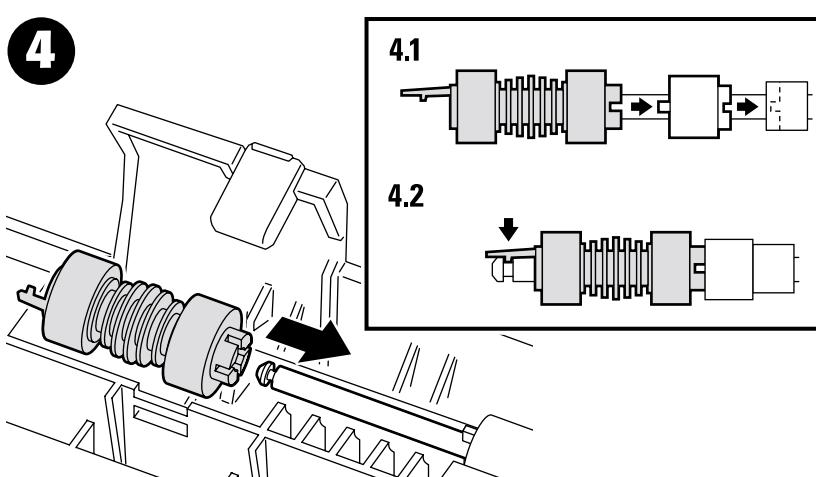
2



3

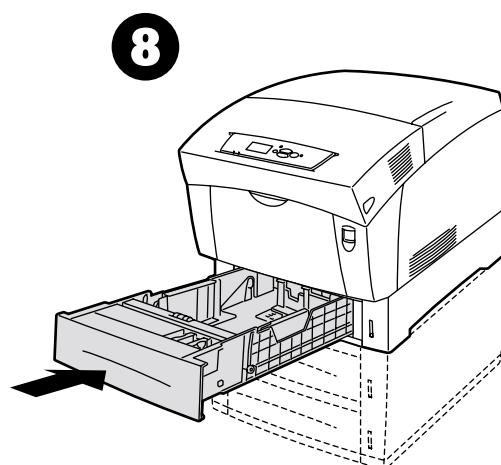
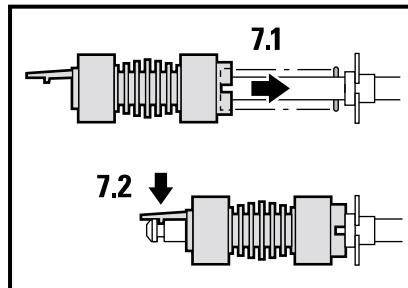
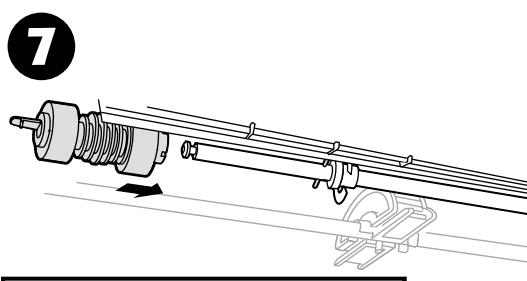
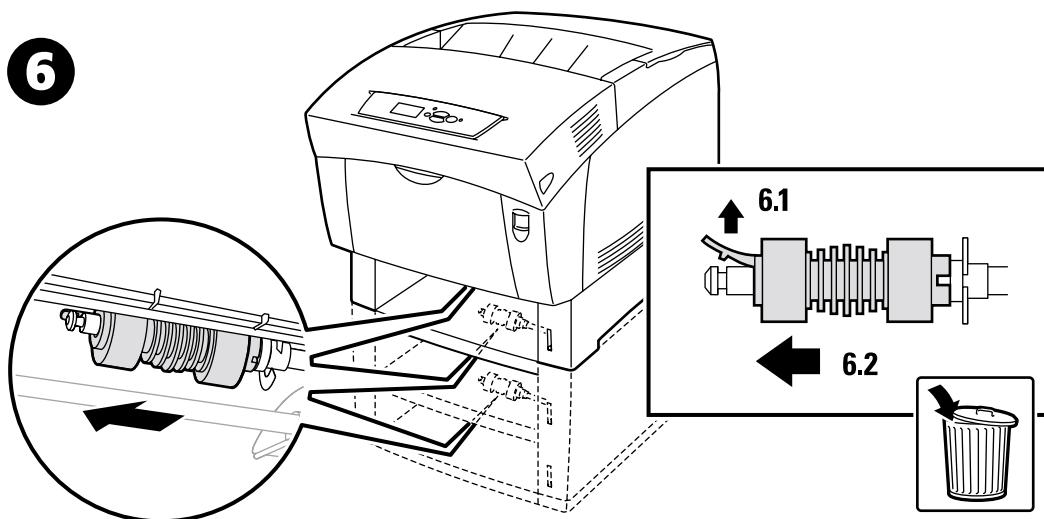
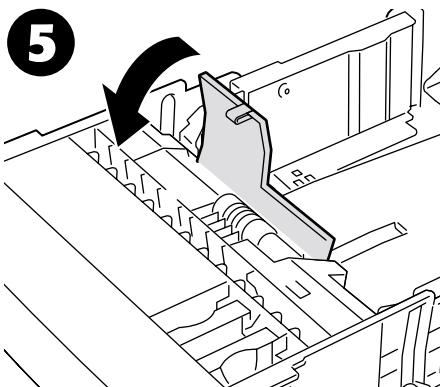


4

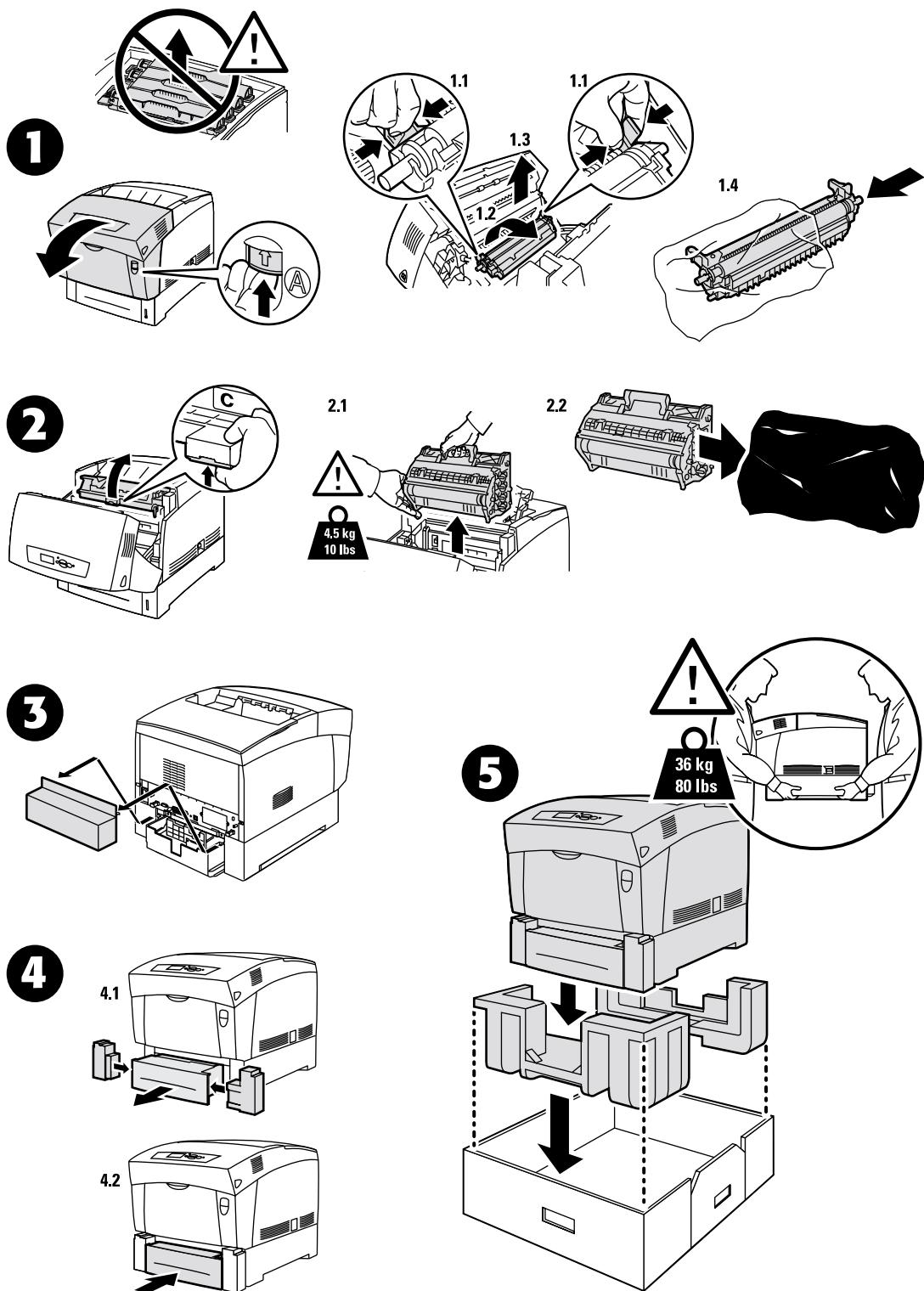


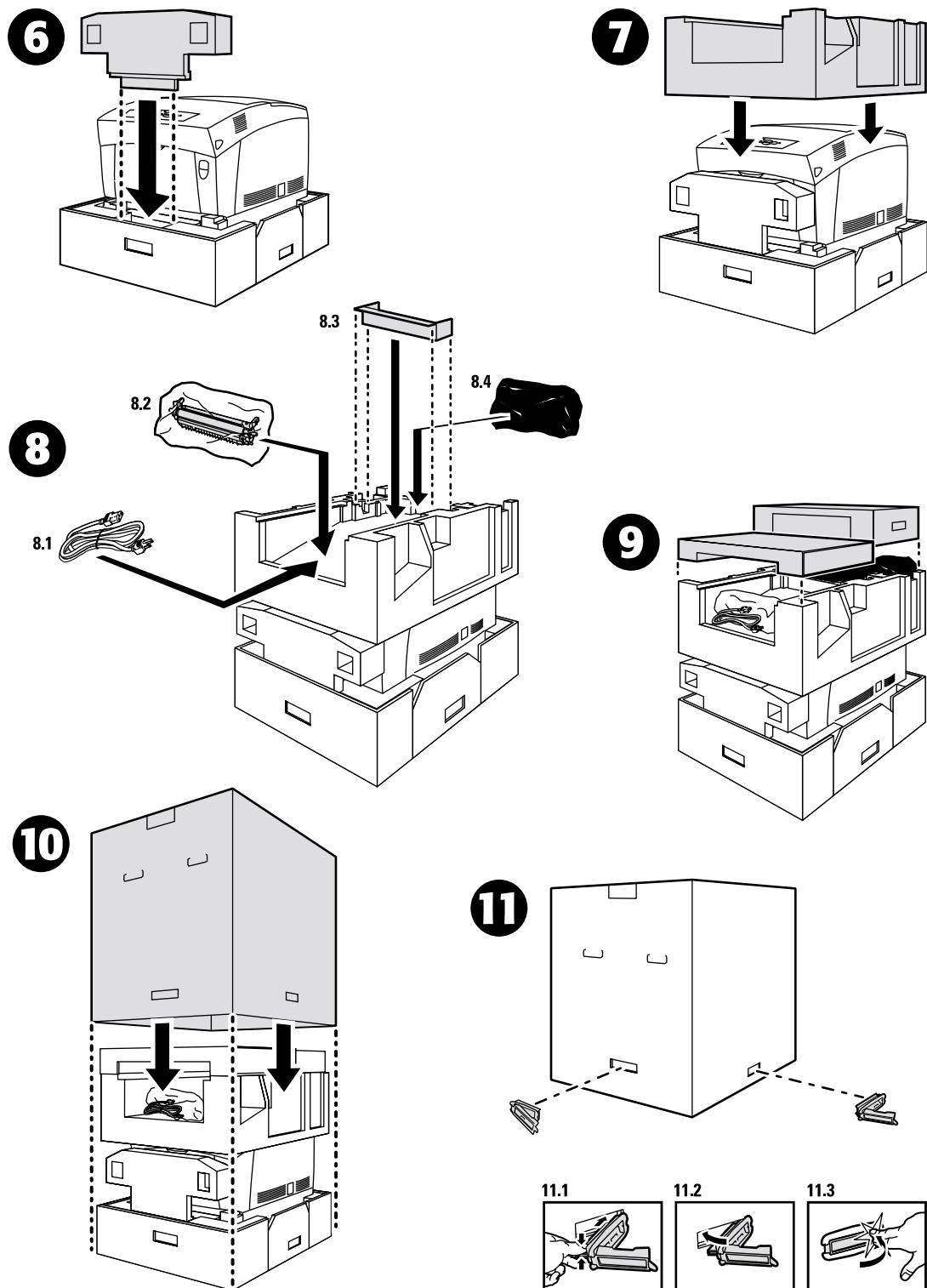
5





重新包装说明





索引

四画

双面打印单元
 塞纸 7

五画

可打印页 1
 帮助向导 1
 校准页 3
 诊断打印质量 2

六画

在多用途纸盘处塞纸 8
在双面打印单元处塞纸 7
在纸盘处误送纸张 11
多用途纸盘
 塞纸 8
成像单元
 更换 18
色彩校准菜单 3
色彩校准指南 3
页边距校准 3

七画

纸盘
 塞纸 11
纸盘处塞纸 11
诊断打印质量 2
进纸滚子
 更换 25

九画

转换滚轴
 更换 23
前面板
 显示错误 1
前面板上的信息 1
客户自行更换消耗品
 (CRC) 14
帮助向导 1

浓度传感器 15

说明页
 更换成像单元 18
 更换进纸滚子 25
 更换墨粉盒 17
 更换热定影器 20
 更换转换滚轴 23
 重新包装说明 27
重合滚轴
 塞纸 9
重合滚轴处塞纸 9
重新包装说明 27
校准 3

十画

热定影器
 更换 20
 塞纸 5
热定影器处塞纸 5
资源 1
预防塞纸 5

十一画

清除塞纸 4
清洁
 打印机外表面 14
 浓度传感器 15
清洁打印机 14

十三画

塞纸
 清除 4
 预防 5
错误信息 1

十五画

墨粉盒
 更换 17