Customer Release Notes

EX700i Print Server/Integrated Fiery Color Server, version 1.0

This document contains important information about this release. Be sure to provide this information to all users before proceeding with the installation.

NOTE: This document uses the term "EX700i" to refer to the EX700i Print Server/Integrated Fiery Color Server.

System

Secure Erase

When Secure Erase is enabled (in Configure), certain tasks take longer to complete. These tasks include:

- Deleting multiple jobs

- Setting Job Properties for multiple jobs

- Backup and Restore

When Secure Erase is enabled, do not let the hard disk drive fill to maximum capacity. To keep disk storage at a manageable level, delete the scans and jobs in the Hold queue frequently.

EX700i Print Server default printer

When printing from the EX700i Print Server via the Fiery Advanced Controller Interface (FACI), if you want the default printer of the EX700i Print Server to be one of the EX700i Print Server queues, you must set the default printer manually from the FACI.

Mac OS X

EX700i missing from list of printers

On Mac OS, if you add the EX700i as a printer using AppleTalk, the EX700i is not displayed in the list of AppleTalk printers. You must restart the EX700i to add it to the list.

Printing

Job exceeds page limit

If a job exceeds the page limit for the specific paper type (for example, heavyweight paper), the settings are not constrained in the printer driver or Job Properties. The job is canceled and the error is displayed after the job is processed.

Cannot force print to Tray 6 from digital press touch panel

If a job is suspended because of paper mismatch, and you try to force it to print from Tray 6 using the digital press touch panel, a constraint message is displayed. After you resolve the constraint, the job remains suspended. To force print, you must use Command WorkStation.

Print options

Coated paper jobs

You cannot print on coated paper if Paper Source is set to Auto Tray Select and Media Type is set to Any. You must choose a specific tray or a specific coated media type.

Landscape with stapling and punch

If you print a Landscape job with top-right stapling and right hole punch, the job will not print. If you sent the job to the Direct connection, no error is displayed. Instead, print the job with top hole punch.

Mirror option

The Mirror option in the printer driver and the Mirror option in Job Properties are mutually exclusive. Do not enable the option in both places for the same job.

Manual Duplex and Offset Catch Tray

If your digital press has an Offset Catch Tray installed and you print a job with the Manual Duplex option, the job status remains as Printing, even after the job finishes printing. If an Offset Catch Tray is installed on your digital press, use the Duplex option to print duplex jobs.

Paper Catalog in Windows 7

To use the Paper Catalog option when Two-Way Communication is enabled, you must have Administrator privileges. Go to Control Panel > Administrative Tools > Print Management and choose Run As Administrator. For more information, see *Printing*.

Command WorkStation

Command WorkStation running on the EX700i

If the EX700i does not have a static IP address and you want to connect to the EX700i with Command WorkStation running on the EX700i, enter 127.0.0.1 for the IP address, rather than localhost.

WebTools

Downloading printer driver files (Russian)

If you download printer driver files from WebTools to a computer running Windows XP in Russian, an error occurs the first time you click the link to extract the files. You must click the link a second time.

Image Enhance Visual Editor

Working with duplicate jobs

In Image Enhance Visual Editor, changes are applied to both the selected job and any duplicates of the selected job.

Calibration

For calibration, Tray 8 cannot be the paper source

In Command WorkStation Calibrator, Tray 8 (Inserter) is shown as a paper source selection. However, you cannot perform calibration using this tray as the paper source.

Applications

Retrieving a scan in Adobe Acrobat

In Acrobat, if you try to retrieve a scan from the EX700i using File > Create PDF > From Scanner > Color Document, an error occurs. Instead, use File > Create PDF > From Scanner > Custom Scan. Under Input, click Options and set User Interface to Show Scanner's Native Interface.

Incorrect page size for Microsoft Word job

If you print a job from Microsoft Word with the page size set to A4 and the EX700i displays a message indicating that you must load 8.5x11 paper, you must do one of the following:

• Reprint the job from Microsoft Word and set the paper size to A4 on the Fiery Printing tab of the printer driver.

 or

• Set the paper size for the job to A4 in Command WorkStation Job Properties and reprint the job.

In general, if print options that are selectable from an application are similar to print options that are specific to the EX700i and the digital press (on the Fiery Printing tab), use the print options that are specific to the EX700i and the digital press.

Adobe FreeHand not supported

The EX700i does not support printing from Adobe FreeHand.

Adobe InDesign print settings not applied

If you print a job to the EX700i from Adobe InDesign after setting the number of copies and selecting the media in the printer driver, the settings might not be applied to the job. If this happens, edit the Job Properties in Command WorkStation and reprint the job.

Help

Internet Explorer 8 and 9

When you display Help files for the EX700i utilities, all steps start with the number "1." To view Help files correctly, use another browser or an earlier version of Internet Explorer.