THE DOCUMENT COMPANY
XEROX®

Phaser® 7300
彩色印表機

故障排除手冊

Tektronix
COLOR PRINTERS BY
XEROX

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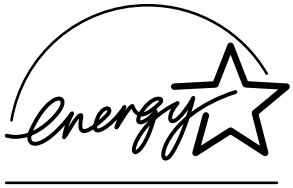

本產品使用 John Halleck 所寫的 SHA-1 程式碼，並已獲得作者同意使用。

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唯有安裝由 PANTONE 授權的標準驅動程式，才能使此產品獲得 PANTONE 的色彩模擬效果。若要取得目前領有合格執照者名單，請洽 Pantone, Inc.。

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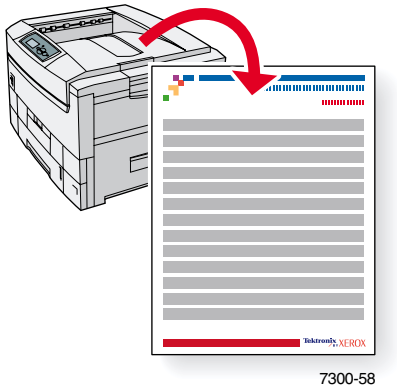
資源

印表機會將大量有用資訊儲存成可列印頁面。下列頁面為針對此主題的可列印頁面樣本。



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使用可列印頁面

可由**可列印頁面功能表**使用這些頁面：

1. 在前面板上，使用**下箭號**或**上箭號**鍵捲動到**可列印頁面功能表**，然後按 **OK**（確定）鍵。
2. 使用**下箭號**或**上箭號**按鍵捲動至所需的可列印頁面 (如 **《說明手冊》**)，然後按 **OK** 鍵。

功能表項目

如需可列印頁面的完整清單，請列印「功能表項目」：

1. 請選擇前面板上的**功能表**，然後按 **OK** 鍵。
2. 請選擇**列印功能表項目**，然後按 **OK** 鍵。

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Resources

CentreWare® Internet Services (IS)

Printer management tool that helps System Administrators:

- Configure and manage multi-vendor printers.
- Provide remote diagnostics and troubleshooting for printer problems.
- Monitor printer and consumable status.
- Hotlink to software updates and Technical Support.

CentreWare IS uses TCP/IP to communicate directly with the printer's embedded web server and runs on any computer with a web browser.

To launch CentreWare IS, enter your printer's IP address in a web browser (xxx.xxx.xxx.xxx). The IP address is listed on your front panel. To view the IP Address on the front panel, highlight **Printer Identification** and press **OK**.

For detailed information on CentreWare IS software, refer to its online help.

PhaserSMART™ (English Only)

Automated printer diagnostics and troubleshooting through the web and your web browser.

Launch CentreWare IS: From a web browser, enter your printer's IP address. Select **Support**. Select the **Technical Support** link to access PhaserSMART.

For Windows: From your Phaser printer driver properties, select the **Troubleshooting** tab. Select the **PhaserSMART Technical Support** web link.

infoSMART™ (English Only)

This is the same troubleshooting knowledge base used by Xerox Customer Support. Provides solutions for printer issues, such as error codes, print quality, media jams, software installation, networking, and more.

www.xerox.com/officeprinting/infoSMART

Interactive Documentation CD-ROM

Detailed printer information in the form of topics, instructions, and videos. Information includes printer setup, networking, loading trays/paper, driver and printer features, troubleshooting, and support.

Front panel

The front panel offers a suite of tools along with information pages to help solve print-quality, paper feed, supplies, and printer administration problems.

i Button
You can press the **Information** button at any time to get additional information about the message displayed on the front panel.

Printable pages
To print a Menu Map, navigate the front panel and its menu items:

1. Select Menus and press **OK**.
2. Select Print Menu Map and press **OK**.

Driver help

If you are using Windows 95/98, Windows 2000/XP, or Windows NT, install the driver from your printer's software CD-ROM and access the printer driver to:

- Link to relevant web sites from the **Troubleshooting** tab.
- View information about the printer features on the driver tabs by clicking the **Help** button on the tab.
- View troubleshooting information by clicking a **Help** button, then selecting the **Troubleshooting Guide**.

Troubleshooting

Paper jams

PhaserSMART
After you launch PhaserSMART, select the **Troubleshooting Guide** to help identify your printer's problem. If your printer detects a jam error, PhaserSMART will point you to a specific solution. Otherwise, select **Media Jams** for PhaserSMART to lead you to the best solution.

Interactive Documentation CD-ROM
For paper jams and error messages, see the **Troubleshooting** section.

Driver help
In the **Troubleshooting Guide**, refer to **Error Messages** for **Paper Jams**.

Print-quality problems

Ensure the paper type selected in the front panel matches the paper loaded in the trays and the Multi-Purpose Tray (MPT). Tray settings can be found by selecting Printer Setup Menu and then Tray Setup Menu.

The following table provides a list of printable pages that are accessible from the Support Menu and Improve Print Quality?:

Condition	Printable page
For additional paper tips:	Print Paper Tips Page
To troubleshoot print-quality symptoms:	Print Diagnostic Pages
To correct colors:	Print-Quality Tips Page

PhaserSMART
After you launch PhaserSMART, select the **Troubleshooting Guide** to help identify your printer's problem. Starting with **Print/Image Quality Issues**, PhaserSMART will walk you through a decision tree to resolve print-quality problems.

Interactive Documentation CD-ROM
For print-quality problems, see the **Troubleshooting** section.

Networking problems

Printable pages
To obtain information on printer options, configurations and settings:

1. On the front panel, highlight Printable Pages and press **OK**.
2. Scroll to Print Configuration Pages and press **OK**.

To obtain information on network, parallel and USB connections and setting:

1. On the front panel, highlight Menus and press **OK**.
2. Scroll to Connection Setup Menu and press **OK**.
3. Scroll to Print Connection Setup Page and press **OK**.

Interactive Documentation CD-ROM
For network setup and troubleshooting, see the **Networking** section.

Replacing consumables

Interactive Documentation CD-ROM
Refer to the **Support** section for instructions and videos that walk you through the replacement of consumables.

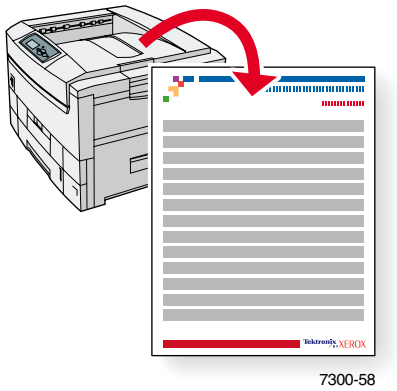
Instruction Sheets
Each consumable comes with instructions included in the original packaging.

Web links

To link to product and supplies information, download printer drivers, view documents, and access support information:	www.xerox.com/officeprinting
To access the troubleshooting knowledge base used by Xerox Customer Support staff:	www.xerox.com/officeprinting/infoSMART
To link to a color resource for tools and information, such as interactive tutorials, color printing templates, helpful tips, and customized features to meet your individual needs:	www.colorconnection.xerox.com
To view technical support information:	www.xerox.com/officeprinting/7300support
To order Xerox supplies:	www.xerox.com/officeprinting/7300supplies
To find your local sales and support center:	www.xerox.com/officeprinting/contacts

校正

印表機會將大量資訊儲存成可列印頁面。下列頁面為針對此主題的可列印頁面樣本。



所有的可列印頁面皆具有此格式，即頁面上下方皆有彩色橫軸。在印表機前面板上列印這些頁面。

使用可列印頁面

可由**支援功能表**使用這些頁面：

1. 在前面板上，使用**下箭號**或**上箭號**鍵捲動到**支援功能表**，然後按 **OK**（確定）鍵。
2. 捲動到**要改善列印品質？**使用**下箭號**或**上箭號**按鍵，然後按 **OK** 鍵。
3. 使用**下箭號**或**上箭號**按鍵捲動至**校準彩色功能表**或**校準邊界功能表**，然後按 **OK** 鍵。
4. 使用**下箭號**或**上箭號**按鍵捲動至所需的可列印頁面 (如**彩色校準教學課程**或**校準邊界**)，然後按 **OK** 鍵。

功能表項目

如需可列印頁面的完整清單，請列印「功能表項目」：

1. 選取前面板上的**功能表**，然後按 **OK** 鍵。
2. 選取**列印功能表項目**然後按 **OK** 鍵。

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PHASER® 7300 COLOR PRINTER

Color Calibration Tutorial

Overview

Color calibration procedures adjust the printer for optimal color output. Color settings may need adjustment upon initial printer set-up or when toners and imaging units are replaced. There are two procedures: Lighten/Darken Colors and Balance Colors. If the overall image appears either too light or dark, use the Lighten/Darken Colors procedure. If a finer adjustment of the primary colors (cyan, magenta and yellow) is needed, continue with the Balance Colors procedure.

Lighten/Darken Colors

The Lighten/Darken Colors procedure uniformly increases or decreases each primary color (cyan, magenta and yellow and black) to produce a lighter or darker image.

Procedure:

1. Select Lighten/Darken Colors from the Calibrate Colors Menu and press **OK**. Use the printed Color Reference Page to evaluate the lightness/darkness of the image. The printer's current **Lighten/Darken Value** is listed on the page.
2. Use the **Up Arrow** and **Down Arrow** keys to change the value from -5 (lightest) to 5 (darkest) and press **OK**.
3. The Color Reference Page automatically prints using the new lighten/darken value. Repeat this procedure until you achieve the desired result.
4. To finish the procedure select one of the following:

   Accept Changes and Continue: Saves the new value and returns to the Calibrate Colors Menu.

   Accept Changes and Exit: Saves the new value and returns to the Main Menu.

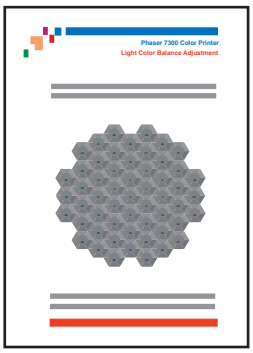
   Discard Changes and Exit: Returns to the Main Menu without saving.

Balance Colors

The Balance Colors procedure sets the balance between the primary colors (cyan, magenta and yellow) to simulate black.

Each of the color balance pages (like the page illustrated on the right) contains a large cluster of circles, numbered from 0 to 54, that vary in hue.

The center circle (0) should match or appear to blend with some portion of its surrounding hexagonal gray ring. The circle can show a color shift if one or more of the colors are printing with a different density. For example, if cyan is printing lighter than normal, the circle will appear redder.



Procedure:

1. Select Balance Colors from the Calibrate Colors Menu. The Light Color Balance page prints automatically.
2. Follow the steps on the Light Color Balance page until the desired adjustment is achieved.
3. Follow the steps on the Dark Color Balance page until the desired adjustment is achieved.

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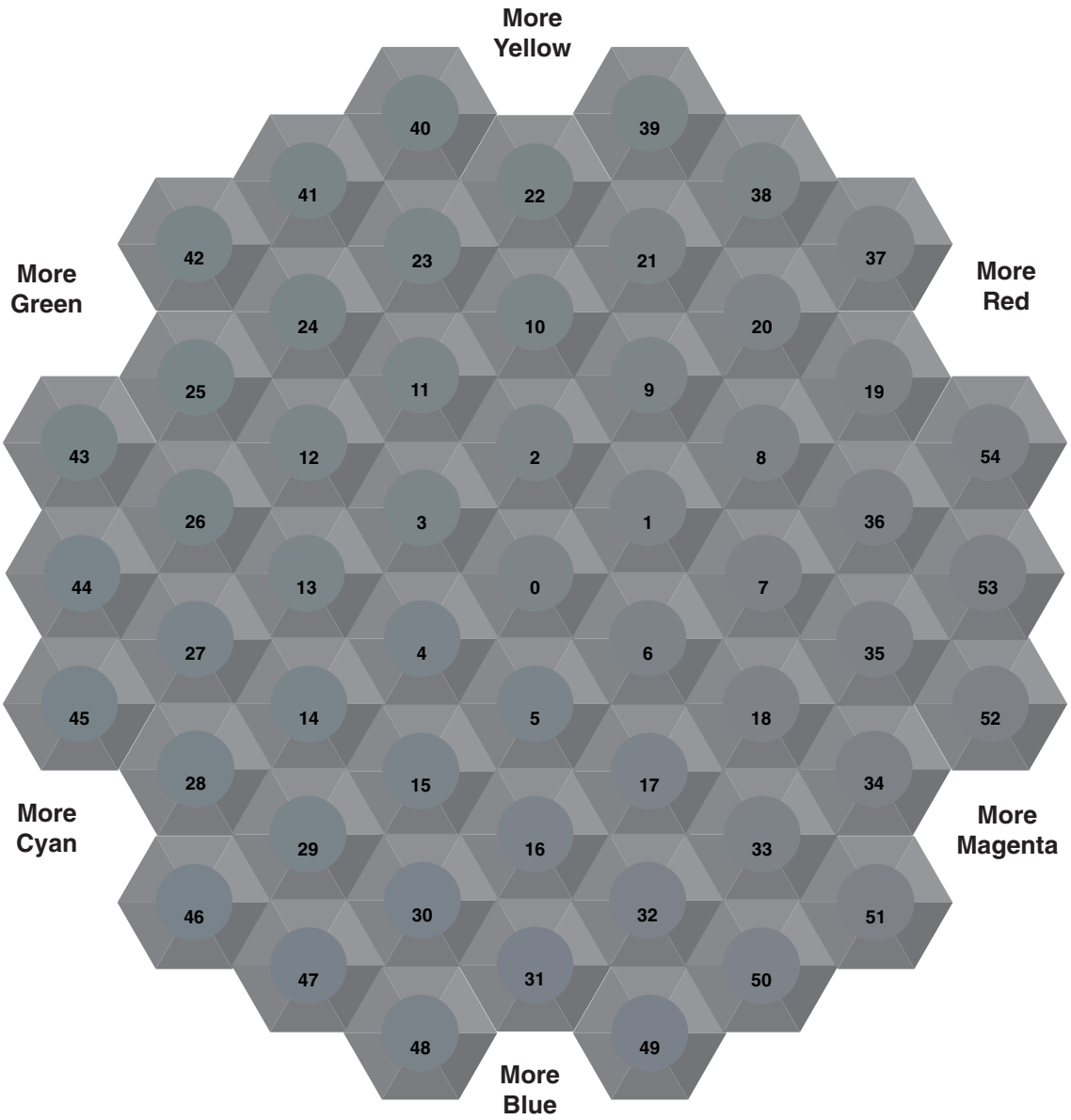
PHASER® 7300 COLOR PRINTER

Light Color Balance

Step 1. Hold this print at arm's length and find the numbered circle (0 to 54) that appears to blend with some portion of the surrounding gray. Select Set Circle Number from the printer's front panel. Use the **Up Arrow** and **Down Arrow** keys to select that circle's number and press **OK**.



Step 2. The Light Color Balance page automatically prints showing the result of the adjustment. The color balance is set properly when **Circle 0** most closely matches some portion of its surrounding gray. If it does not, repeat Step 1.

Step 3. Select one of the following:

Accept Changes and Continue: Saves the new value, prints the Color Reference Page and proceeds to the Dark Color Balance adjustment.

Discard Changes and Exit: Returns to the Main Menu without saving the adjustment.

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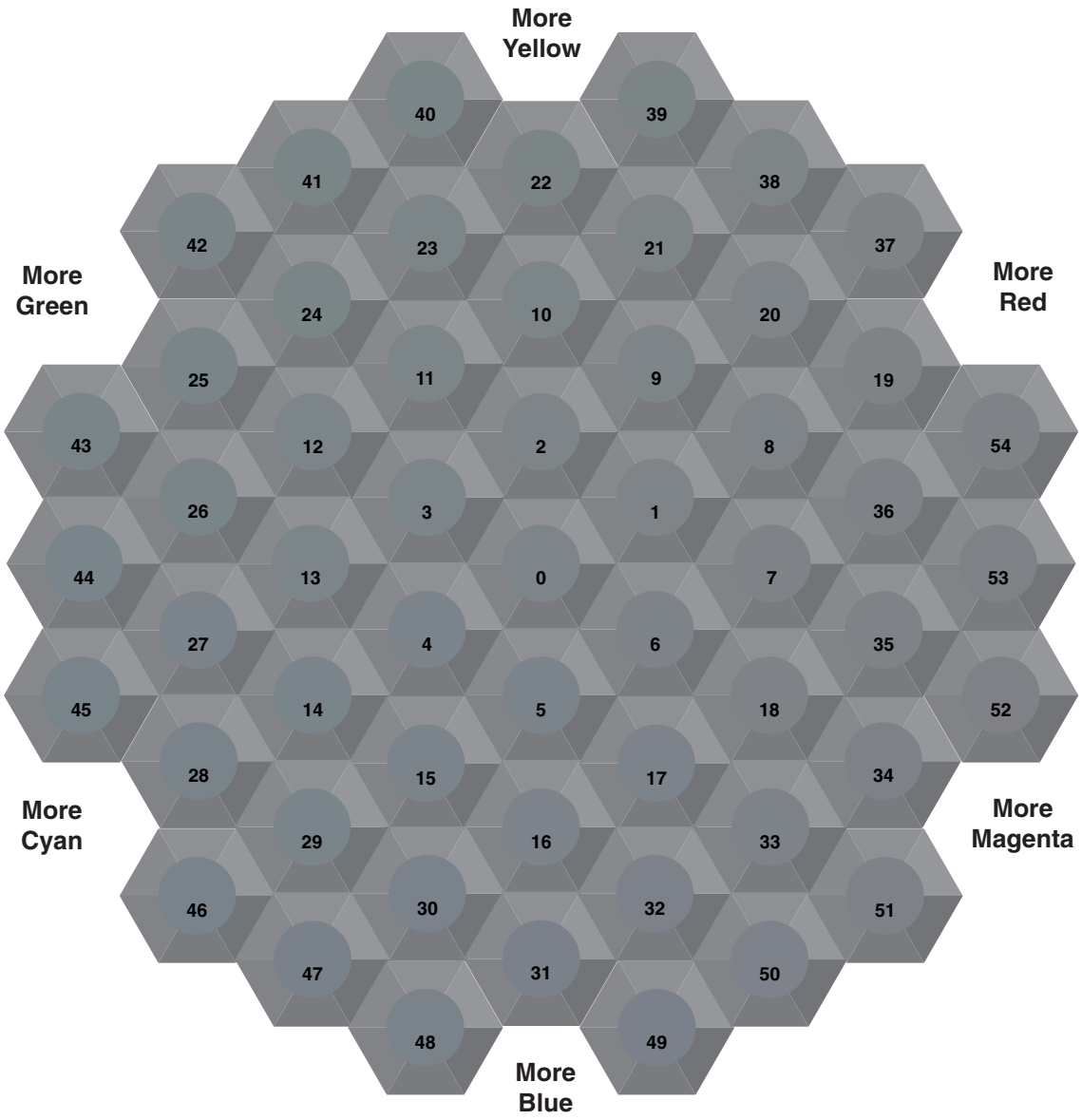
PHASER® 7300 COLOR PRINTER

Dark Color Balance

Step 1. Hold this print at arm's length and find the numbered circle (0 to 54) that appears to blend with some portion of the surrounding gray. Select Set Circle Number from the printer's front panel. Use the **Up Arrow** and **Down Arrow** keys to select that circle's number and press **OK**.



Step 2. The Dark Color Balance page automatically prints showing the result of the adjustment. The color balance is set properly when **Circle 0** most closely matches some portion of its surrounding gray ring. If it does not, repeat Step 1.

Step 3. Select one of the following:

Accept Changes and Continue: Saves the new value, prints the Color Reference Page and proceeds to the Calibrate Colors Menu.

Accept Changes and Exit: Saves the new value, prints the Color Reference Page and returns to the Main Menu.

Discard Changes and Exit: Returns to the Main Menu without saving the adjustment.

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PHASER® 7300 COLOR PRINTER

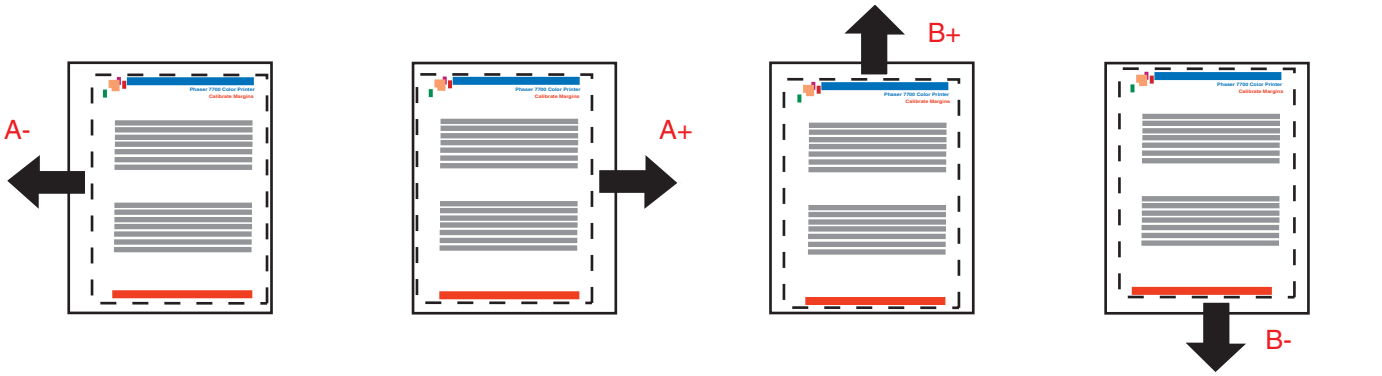
Calibrate for Margins (Long-Edge Feed)

The Calibrate Margins Menu allows you to adjust the printer's imaging area relative to the edges of the paper. The imaging area is shown as a dashed rectangle; the printer will not print outside this rectangle.

Step 1. Adjust Side 1 Margins. To move the dashed rectangle to the position you want it on the page:

1. From the printer's front panel Support Menu, scroll to Improve Print Quality? and press **OK**.
2. Scroll to Calibrate Margins Menu and press **OK**. Select Print Calibrate Margins Page and press **OK** to print this page.
3. To move the dashed rectangle you see on the page printed to the position you want, use the front panel menu items Adjust Side 1 "A" Margin and Adjust Side 1 "B" Margin as illustrated below.
4. Reprint this page to verify the adjustment.

You can adjust the settings from -40 to +40 units. The thickness of the rectangle's dashed lines is 1 unit. 12 units move the rectangle 1 mm. The maximum distance the rectangle can be moved (-40 to +40) is 6.7 mm.



Decrease Adjust Side 1 "A" Margin setting to move left.

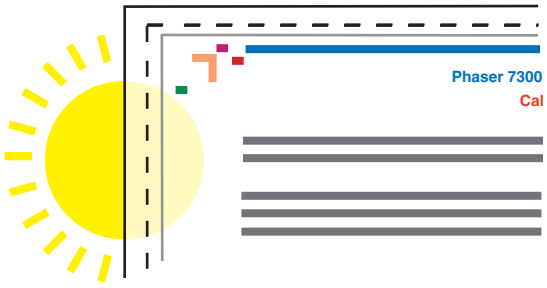
Increase Adjust Side 1 "A" Margin setting to move right.

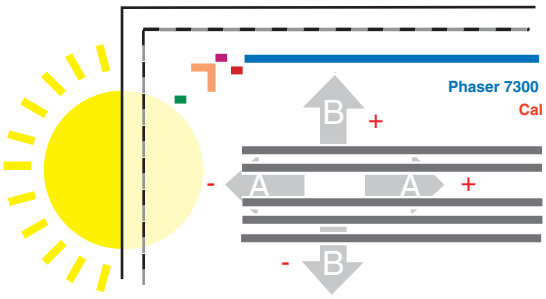
Increase Adjust Side 1 "B" Margin setting to move up.

Decrease Adjust Side 1 "B" Margin setting to move down.

Step 2. If the printer has the duplex option, adjust Side 2 Margins.

1. With Side 1 facing you, hold the print up to a strong light. Note the shadow of the solid lines printed on Side 2.
2. Use the front panel menu items Adjust Side 2 "A" Margin and Adjust Side 2 "B" Margin to move the Side 2 solid lines until they align with the Side 1 rectangle. Reprint to verify your adjustment.





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PHASER® 7300 COLOR PRINTER

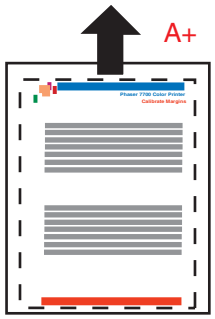
Calibrate for Margins (Short-Edge Feed)

The Calibrate Margins Menu allows you to adjust the printer's imaging area relative to the edges of the paper. The imaging area is shown as a dashed rectangle; the printer will not print outside this rectangle.

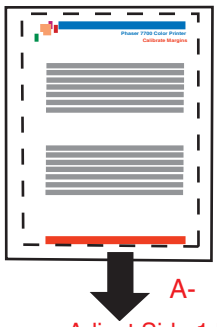
Step 1. Adjust Side 1 Margins. To move the dashed rectangle to the postion you want it on the page:

1. From the printer's front panel Support Menu, scroll to Improve Print Quality? and press **OK**.
2. Scroll to the Calibrate Margins Menu and press **OK**. Select Print Calibrate Margins Page and press **OK** to print this page.
3. To move the dashed rectangle you see on the page printed to the position you want, use the front panel menu items Adjust Side 1 "A" Margin and Adjust Side 1 "B" Margin as illustrated below.
4. Reprint this page to verify the adjustment.

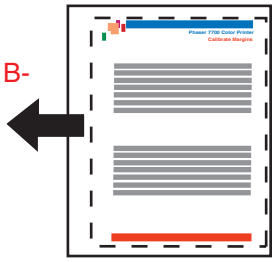
You can adjust the settings from -40 to +40 units. The thickness of the rectangle's dashed lines is 1 unit. 12 units move the rectangle 1 mm. The maximum distance the rectangle can be moved (-40 to +40) is 6.7 mm.



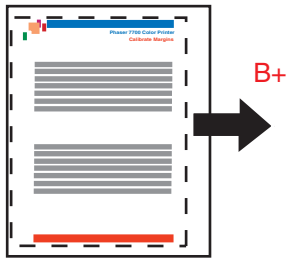
Increase Adjust Side 1 "A" Margin setting to move up.



Decrease Adjust Side 1 "A" Margin setting to move down.



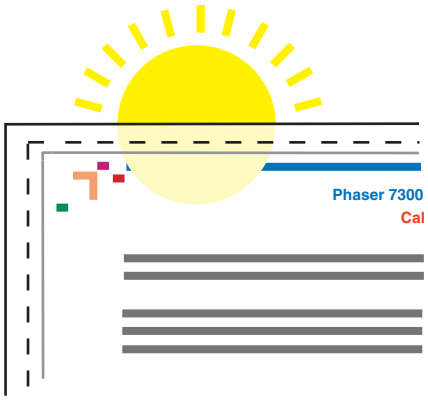
Decrease Adjust Side 1 "B" Margin setting to move left.

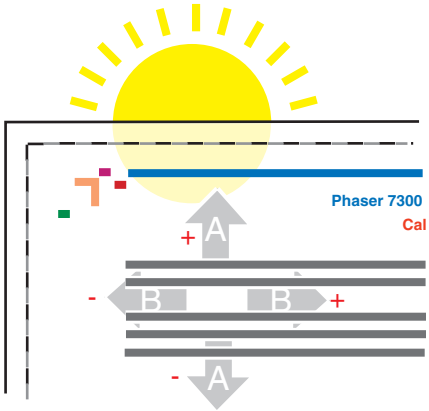


Increase Adjust Side 1 "B" Margin setting to move right.

Step 2. If the printer has the duplex option, adjust Side 2 Margins.

1. With Side 1 facing you, hold the print up to a strong light. Note the shadow of the solid lines printed on Side 2.
2. Use the front panel menu items Adjust Side 2 "A" Margin and Adjust Side 2 "B" Margin to move the Side 2 solid lines until they align with the Side 1 rectangle. Reprint to verify your adjustment.





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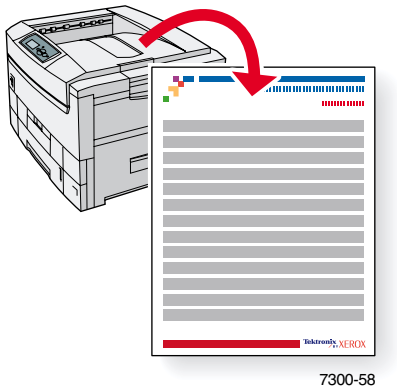
診斷列印品質

印表機會將大量資訊儲存成可列印頁面。下列頁面為針對此主題的可列印頁面樣本。



所有的可列印頁面皆具有此格式，即頁面上下方皆有彩色橫軸。在印表機前面板上列印這些頁面。

使用可列印頁面

可由**可列印頁面功能表**使用這些頁面：

1. 在前面板上，使用**下箭號**或**上箭號**鍵捲動到**可列印頁面功能表**，然後按 **OK**（確定）鍵。
2. 使用**下箭號**或**上箭號**按鍵捲動至所需的可列印頁面 (如**診斷列印品質**)，然後按 **OK** 鍵。

功能表項目

如需可列印頁面的完整清單，請列印「功能表項目」：

1. 請選擇前面板上的**功能表**，然後按 **OK** 鍵。
2. 請選擇**列印功能表項目**，然後按 **OK** 鍵。

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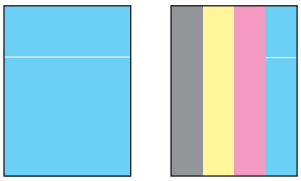
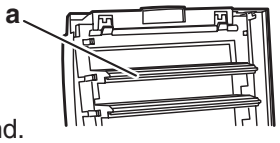
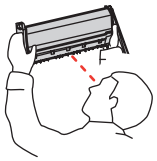
PHASER® 7300 COLOR PRINTER

Diagnosing Print Quality

Review the five test pages printed with this page: The pages consist of cyan, yellow, magenta, and black; and another page with all four colors. Use the information below to help solve your print-quality problems.

Note: The examples shown are **Long-Edge Feed (LEF)**. If you print Short-Edge Feed (SEF), the examples below are rotated 90 degrees. The images shown are for reference only. Not all pages represented are printed.

Problem	Solution
Light Lines in One Color Thin, light or white lines appear in only one color. 	1. Open the top cover. a. Clean the four LED bars (a) using the cleaning pad supplied with each new toner cartridge. b. Check the **Imaging Unit** and remove any foreign material if found.  **Caution: Do not leave the top cover open for more than 10 minutes without covering the Imaging Unit as damage could result. Use the dark bag that came with the Imaging Unit or dark paper as a cover.**
Dark Lines in One Color Thin, dark lines appear in only one color when a light color is faded or blended with black. 	2. If the problem persists after cleaning the LED bars, do the following: a. Check the toner for the problem color. Replace the toner if low. b. Lift out the **Imaging Unit**, for the problem color, keeping the toner cartridge installed. c. With the **Imaging Unit** in an upright position (to avoid toner spills), lift it high enough to visually inspect the shiny green surface underneath.  d. If the shiny green surface has scratches or damage that align with the defect of the print, replace the **Imaging Unit**. **Note:** Some slight scratching is normal. **Caution: Do not touch the shiny green surface of the Imaging Unit. Set the Imaging Unit on a hard flat surface only as scratching or damage can occur causing more print-quality problems.**
Printing Is Too Light or Too Dark in All Colors	1. Try a different Color Matching mode. From the printer's front panel Support Menu select Improve Print Quality?, then select Print-Quality Tips Page and press **OK**. **Note:** The TekColor Correction set to Automatic provides the best results for most documents. 2. Adjust the light or darkness levels. From the printer's front panel Support Menu, select Improve Print Quality? then select Calibrate Colors Menu, then select Print Tutorial Page. Follow the procedure Lighten/Darken Colors.

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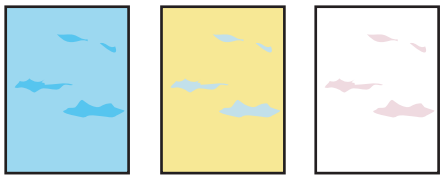
Problem	Solution

Dark Lines/Smudges or Streaks All Colors

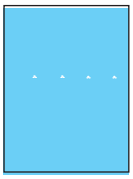
Black and/or colored areas appear on the page in all colors and/or in non-print areas.



1. From the printer's front panel Support Menu select Improve Print Quality?, then select Print Paper Tips Page and press **OK**.
2. Ensure the paper you are using is the correct type for the printer and is properly loaded.
3. Ensure the paper loaded in the tray matches the paper type selected on the printer's front panel and in the computer's printer driver.
4. Open the top cover and make sure the orange fuser restraint pin is removed and the green lever on the back side of the fuser is in the locked position.
5. From the printer's front panel Support Menu select Improve Print Quality?, then select Remove Print Smears and press **OK**. Five cleaning pages will run through the printer.
6. If the problem continues, replace the **Imaging Unit** in the color of the smudges.

Repeating Defects

Marks or voids recur uniformly in only one color.



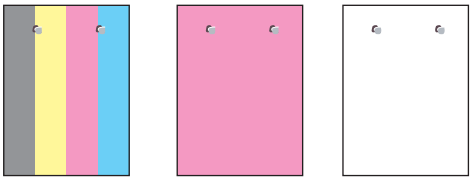
1. Replace the corresponding **Imaging Unit** if defects occur every:

   44 mm (1.73 in.)
   50 mm (1.97 in.)
   94 mm (3.70 in.)

2. Replace the **Transfer Belt** if defects occur every:

   58 mm (2.29 in.)

Marks of any color or voids recur uniformly in all colors and/or in non-printed areas.



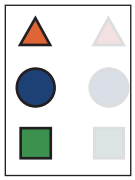
3. If the defect occurs every:

   143 mm (5.62 in.)

   a. From the printer's front panel Support Menu select Improve Print Quality?, then select Remove Print Smears and press **OK**.
   b. If the problem continues, replace the **Fuser**.

Image Offset

Toner appears to have been pulled off the page and placed about 143 mm across the page from where it should be.



1. From the printer's front panel Support Menu select Improve Print Quality?, then select Print Paper Tips Page and press **OK**.
2. Ensure the paper you are using is the correct type for the printer and is correctly loaded in tray.
3. If the problem persists:
   a. From the printer's front panel Printer Setup Menu select Tray Setup Menu and press **OK**. Select the tray you are printing from (i.e., MPT, Tray 1, etc).
   b. Select Set Paper Type and then select Special.
   c. Use the **Back** button to return to the Tray Setup Menu and select Special Paper Setup Menu.
   d. Scroll to a lighter paper type and press **OK**.

Problem	Solution

Incomplete Fusing

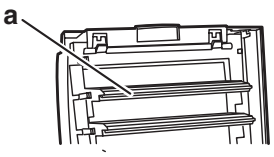
Toner appears to be pulled off print, or is easy to rub off.

1. Open the top cover and make sure the orange fuser restraint pin is removed and the green lever on the back side of the **Fuser** is in the locked positon.
2. Turn the printer off and then on.
3. From the printer's front panel Support Menu select Improve Print Quality?, then select Print Paper Tips Page and press **OK**.
4. Ensure the paper you are using is the correct type for the printer and is properly loaded.
5. Ensure the paper loaded in the tray matches the paper type selected on the printer's front panel and in the computer's printer driver.
6. If the problem persists: .
   a. From the printer's front panel Printer Setup Menu select Tray Setup Menu and press **OK**. Select the tray you are printing from (i.e., MPT, Tray 1, etc).
   b. Select Set Paper Type and then select Special.
   c. Use the **Back** button to return to the Tray Setup Menu and select Special Paper Setup Menu.
   d. Scroll to a heavier paper type and press **OK**.

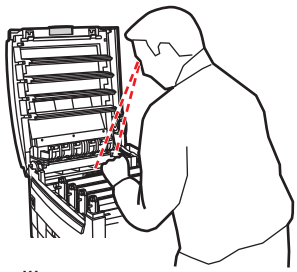
Color Misregistration

Color has shifted outside of the designated area or has been superimposed over another color area.

1. Turn the printer off and open the top cover.
   a. Visually inspect the four LED bars for any foreign material.



   b. Visually inspect the Imaging Units and remove any foreign material if found.



2. Close the top cover.
3. Turn the printer on. The printer will perform an automatic registration alignment.

Caution: Do not leave the top cover open for more than 10 minutes without covering the Imaging Unit as damage could result. Use the dark bag that came with the Imaging Unit or dark paper as a cover.

See www.xerox.com/officeprinting/infoSMART on the world wide web for more on-line support information.

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夾紙

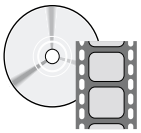
除有關避免夾紙及導致夾紙的原因等資訊外，本節還包含清除下列夾紙的說明：

- 在門 A 處夾紙 — 請參閱第 5 頁。
- 在雙面列印單元處夾紙 — 請參閱第 6 頁。
- 多功能紙匣夾紙 — 請參閱第 7 頁。
- 上蓋夾紙 — 請參閱第 8 頁。
- 紙匣處夾紙 — 請參閱第 11 頁。

發生夾紙情形時，印表機的前面板會顯示一個訊息，說明夾紙位置及清除夾紙的方法。

小心

請小心勿碰觸夾紙上的碳粉，因為碳粉尚未輾壓到紙張上，一碰便會沾手。



清除夾紙用的影片。您可以在**互動式文件光碟**中找到這支影片，或到 Xerox 網站上下載，網址是：
www.xerox.com/officeprinting/7300support/

避免夾紙

- 欲減少紙張與投影片夾紙的機率，只能使用 Xerox Phaser 紙張、Xerox Phaser 標籤紙及 Xerox Phaser 35 投影片。請參閱**互動式文件光碟**上 *《支援手冊》*中的*耗材* 章節，或到 Xerox 網站：
  http://www.xerox.com/officeprinting/7300supplies 訂購耗材。
- 於多功能紙匣裝紙前先將紙張散開。
- 有關印表機支援的紙張尺寸資訊，請參閱**互動式文件光碟**上 *《紙匣和紙張手冊》*中的*支援紙張* 章節。
- 若需正確的裝紙指示，請參閱**互動式文件光碟**上 *《紙匣和紙張手冊》*中的*加滿紙匣* 章節。
- 使用未經污損的紙張。
- 載入新近開封的紙張。
- 裝紙時請勿超過紙匣的上限刻度。

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引起夾紙的原因？

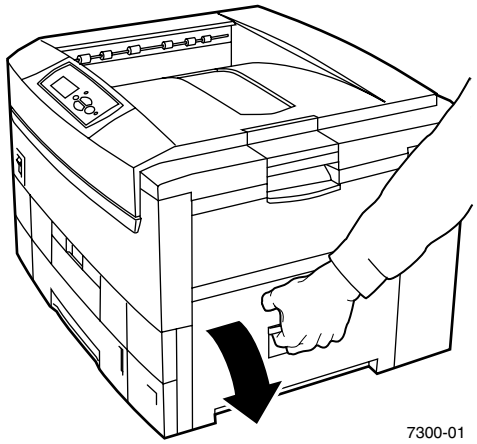
下列情況最容易發生夾紙：

- 印表機驅動程式中選擇錯誤的紙張類型。
- 紙張不符合規格。
- 紙匣無法支援載入紙張的大小或厚度。
- 紙張潮溼、壓到或有摺痕。
- 紙張未正確載入。
- 紙匣側邊或後邊的導紙器沒調好。
- 超過紙匣的上限刻度；所安裝的紙張已超過紙匣的上限刻度。

在門 A 處夾紙

請依照這些步驟清除夾紙。請參考印表機內側標籤上清除夾紙的指示。

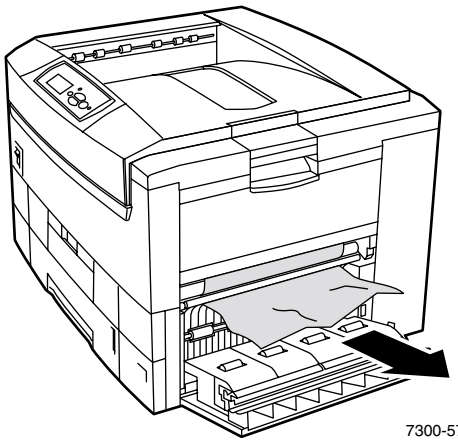
1. 打開印表機右側標示為 **A** 的門。



警告

清除夾紙時請小心。右側門後的某些元件可能很熱。

2. 移除任何夾住的紙張或投影片。



3. 關上右蓋門。

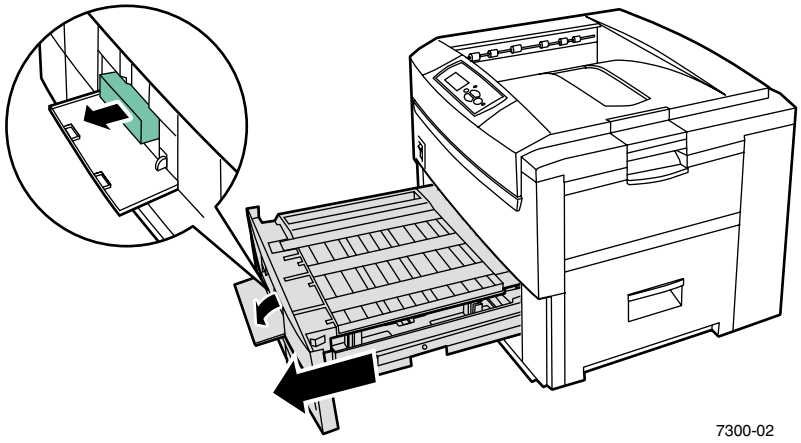
在雙面列印單元處夾紙

請依照這些步驟清除夾紙。請參考印表機內側標籤上清除夾紙的指示。

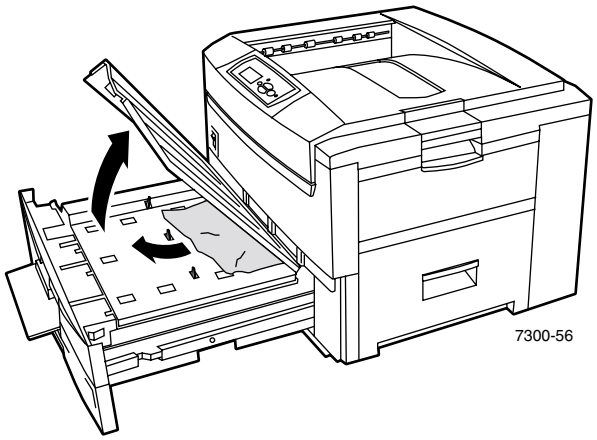
1. 打開雙面列印單元：

a. 將印表機前端中央的板子往下扳，用綠色把手取出雙面列印單元。

b. 用綠色把手穩穩地將雙面列印單元拉出印表機。此舉會打開底下的紙匣 1 以支援雙面列印單元。



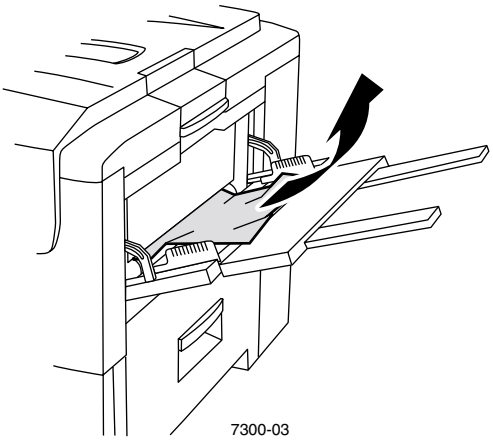
2. 掀起雙面列印單元的蓋子。



3. 移除夾住的紙張。
4. 更換雙面列印單元的蓋子。
5. 用雙手將雙面列印單元 (和紙匣 1) 推回印表機中。

多功能紙匣夾紙

1. 清除印表機右側多功能紙匣中的夾紙。



2. 如有需要，請在多功能紙匣中裝入紙張。如需詳細資訊，請參閱**互動式文件光碟**上 *《紙匣和紙張手冊》*中的*加滿紙匣* 章節。

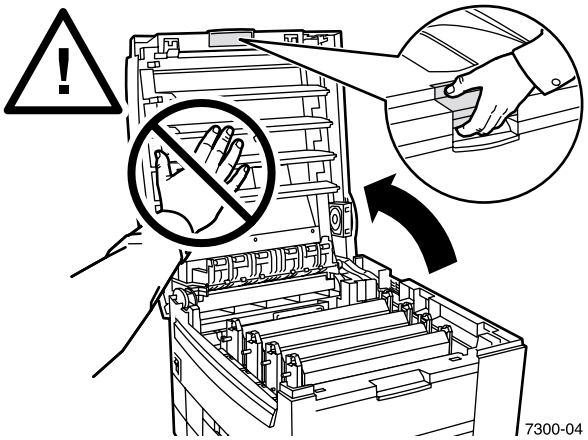
上蓋夾紙

請依照這些步驟清除夾紙。請參考印表機內側標籤上清除夾紙的指示。

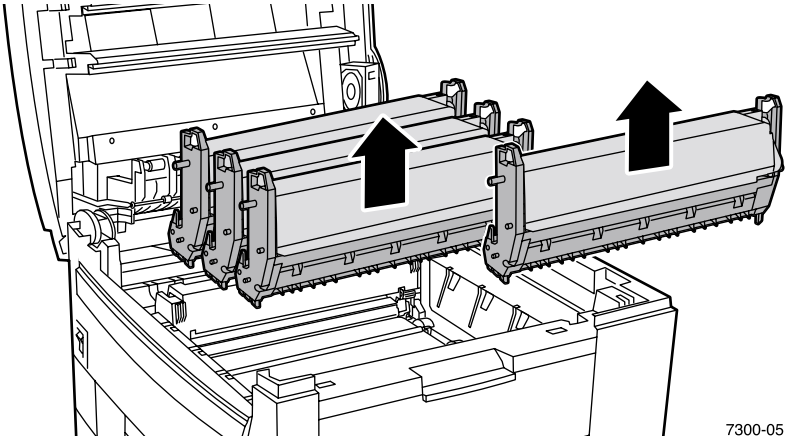
1. 使用印表機右側的閂鎖開啟上蓋。

小心

請避免碰觸或是拉到發光二極管。



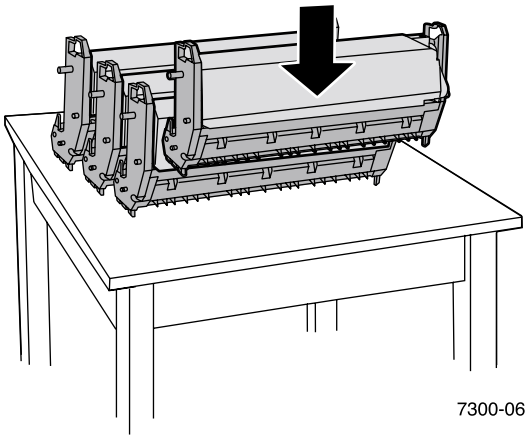
2. 拉起每一個碳粉匣 / 成像單元組件。



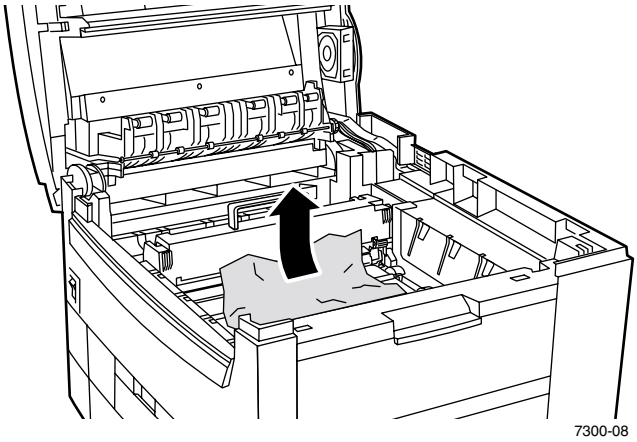
3. 將碳粉匣 / 成像單元組件置放在平坦的表面上。將成像單元用黑紙或當初包裝的袋子蓋起來。

小心

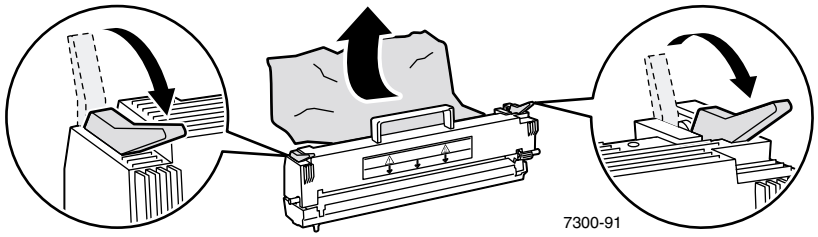
請小心不要將組件放置在桌子邊緣或不平的表面上。請勿碰觸成像單元上的綠色投影片，因為這可能會對其造成損壞。請避免將碳粉匣 / 成像單元組件放置在光照下超過 10 分鐘，因為這可能會造成損壞。



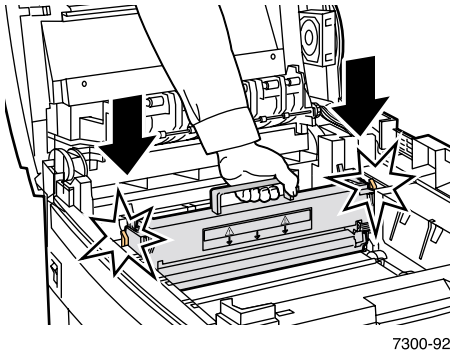
4. 如果轉印單元區域中有夾紙，請將它清除。



5. 如果定影器區域中有夾紙，可先移開定影器，方便清除卡住的紙張。旋轉定影器上的鬆脫拉桿，然後將紙張拉出。



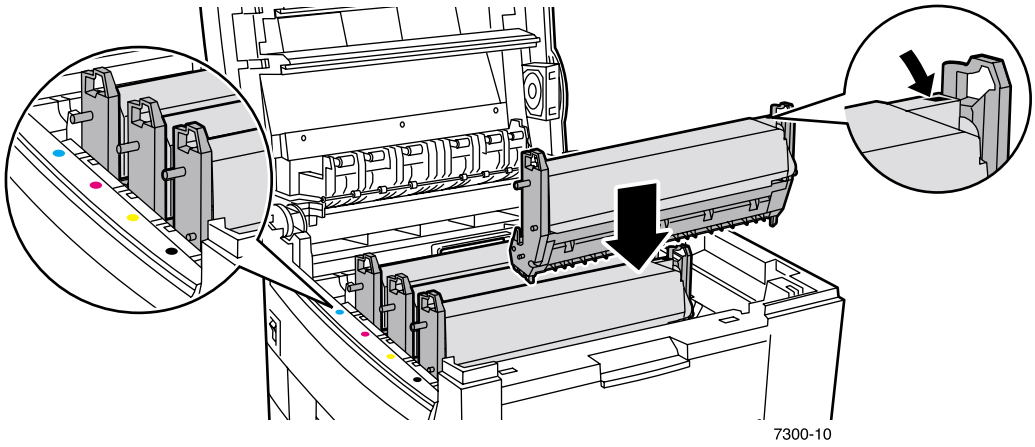
6. 重新放置好定影器。



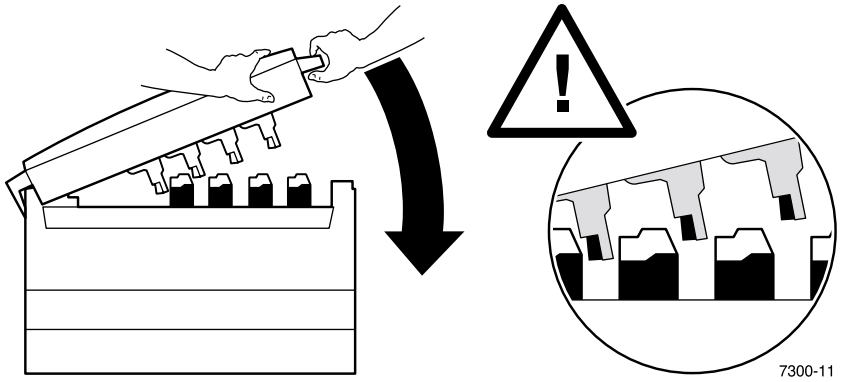
警告

為避免燙傷，請勿碰觸印表機的定影器滾軸，此部位溫度極高。

7. 請於正確的位置更換正確顏色的碳粉匣 / 成像單元組件。



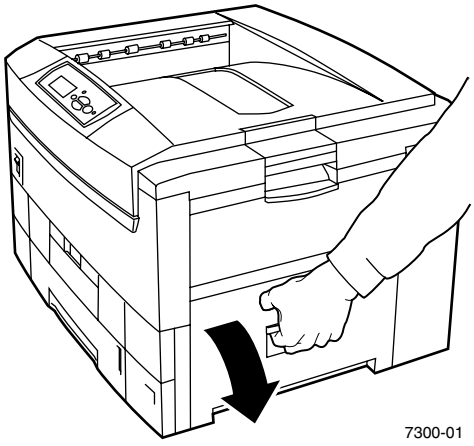
8. 緩慢地放下上蓋。



紙匣處夾紙

請依照這些步驟清除夾紙。請參考印表機內側標籤上清除夾紙的指示。

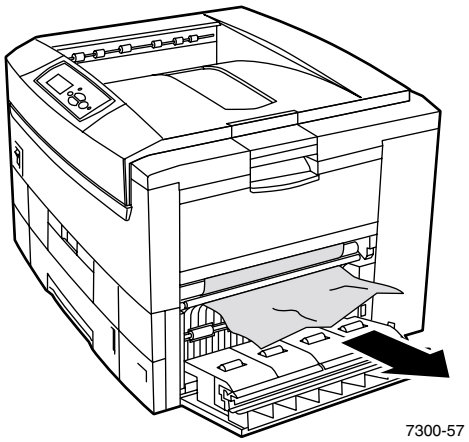
1. 在印表機的右側，打開前面板上的指定門。



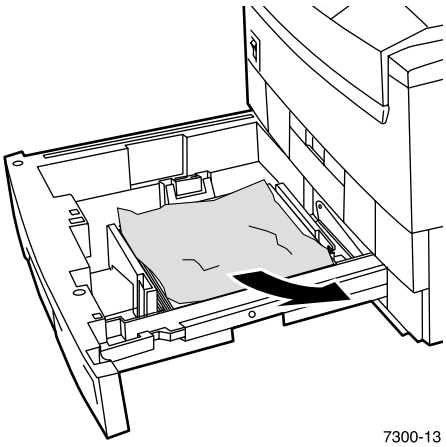
警告

清除夾紙時請小心。右側門後的某些元件可能很熱。

2. 清除所有夾紙。



3. 關上您在步驟 1 時所開啟的門。
4. 將前面板上指定的紙匣拉出。



5. 清除所有夾紙。
6. 確認紙匣中已正確地裝入紙張且導紙器也與紙張對齊。
7. 將紙匣滑回印表機中。

註

即使您並未發現任何夾紙的情況，依照下列步驟來清除錯誤後，印表機應該能繼續列印。

定期印表機維護

您的印表機除了定期清潔發光二極管及更換下列客戶自行更換的消耗品 (CRC) 外，還需要一點其他的維護：

- 碳粉匣 (黑色、青綠色、洋紅色、和黃色)
- 成像單元 (黑色、青綠色、洋紅色、和黃色)
- 轉印單元
- 定影器

每次您更換碳粉匣時順便清潔一下發光二極管。更換的碳粉匣包裝中有清潔的指示。

註

當前面板上顯示「**near end of life**」(接近壽命終點) 的警告時，請訂購額外的印表機耗材。而當出現「**end of life**」(壽命終點) 或「**replace**」（更換） 的警告時，您就必須更換耗材。包裝中的每個項目都有安裝指示。

小心

請避免陽光直射印表機和耗材。否則可能會使影像褪色、出現明亮區或暗色條紋。請勿將印表機放置在出風口或容易產生灰塵的設備附近。

清潔印表機

您可以用濕布清潔印表機的外殼。

註

在清潔印表機背面的外殼時，請先關閉印表機電源。

小心

在清潔印表機時，請勿使用清潔劑或化學溶劑。

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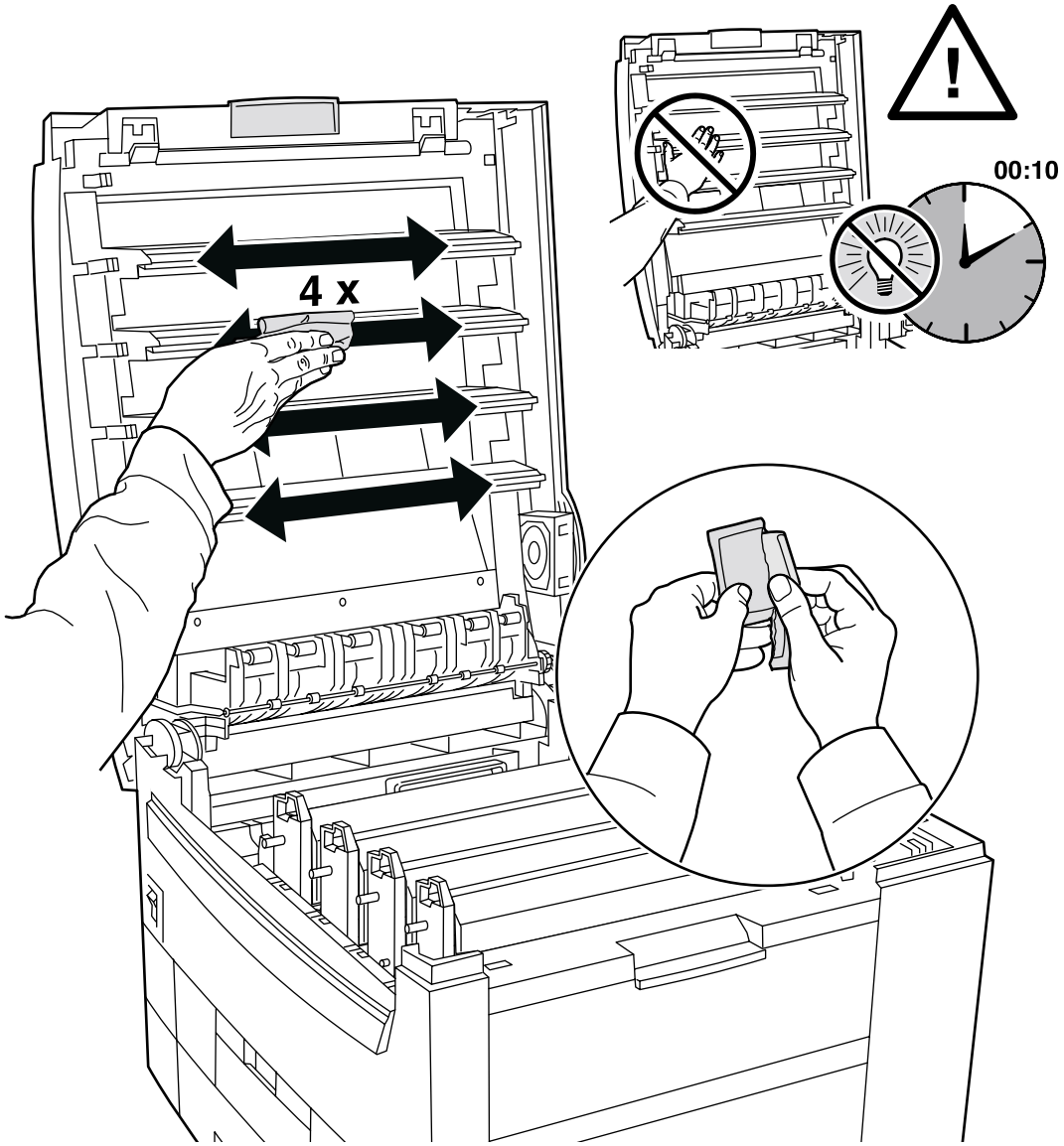
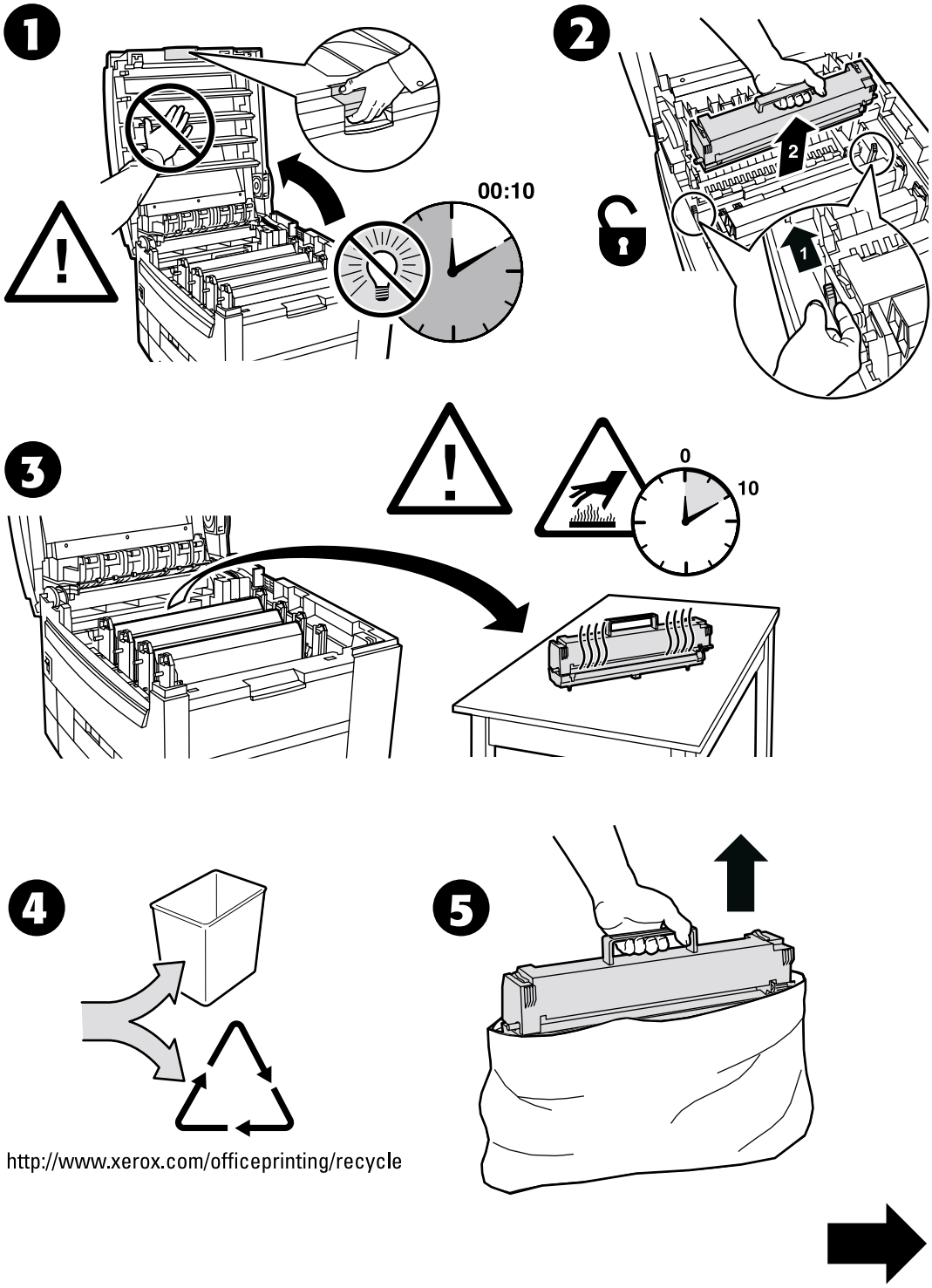
清潔套件



更換定影器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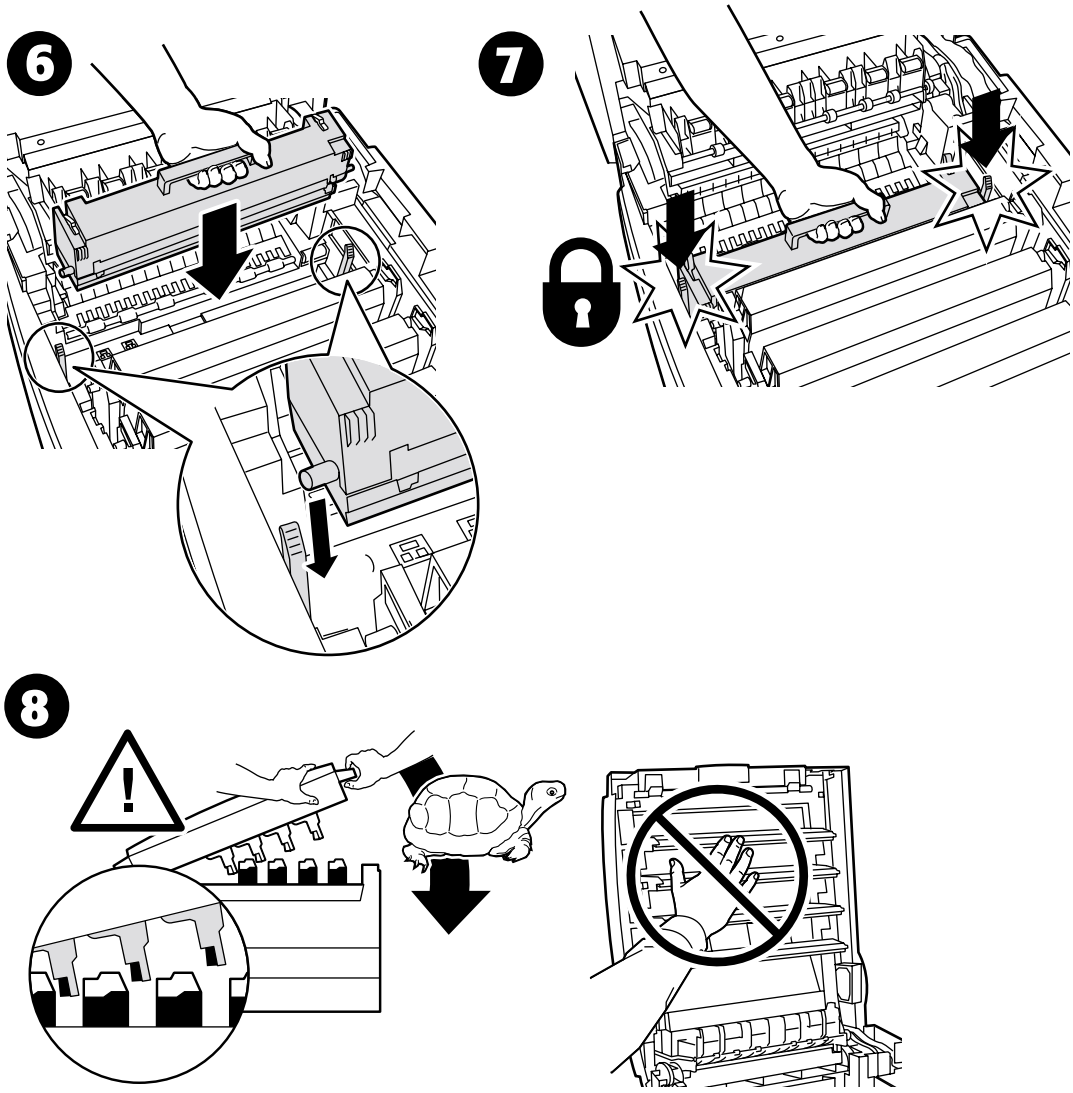
http://www.xerox.com/officeprinting/recycle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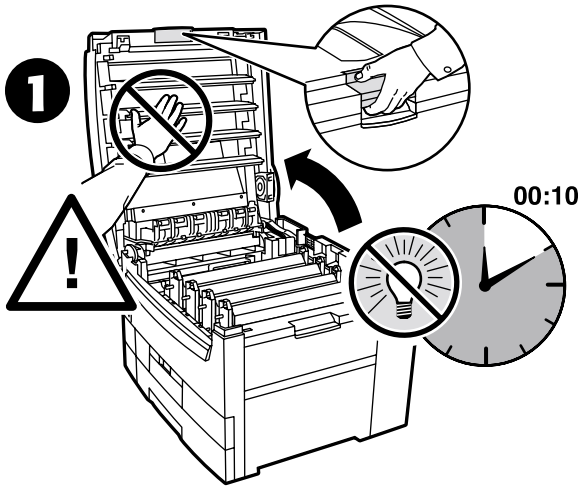
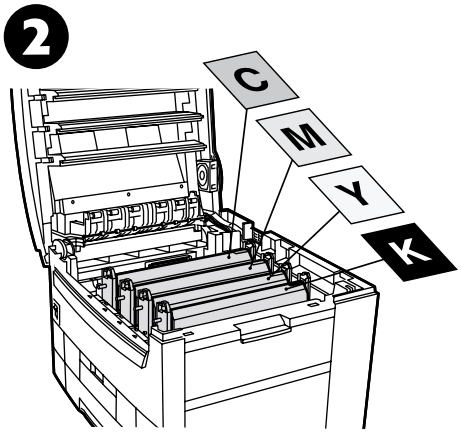
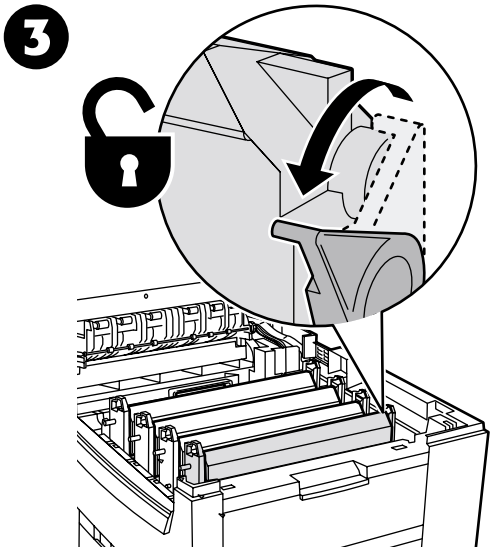
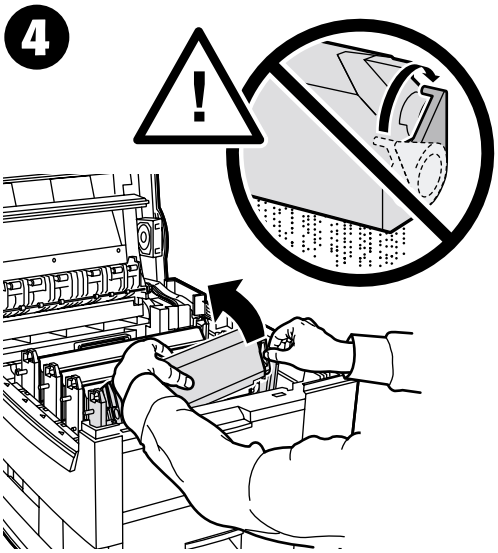
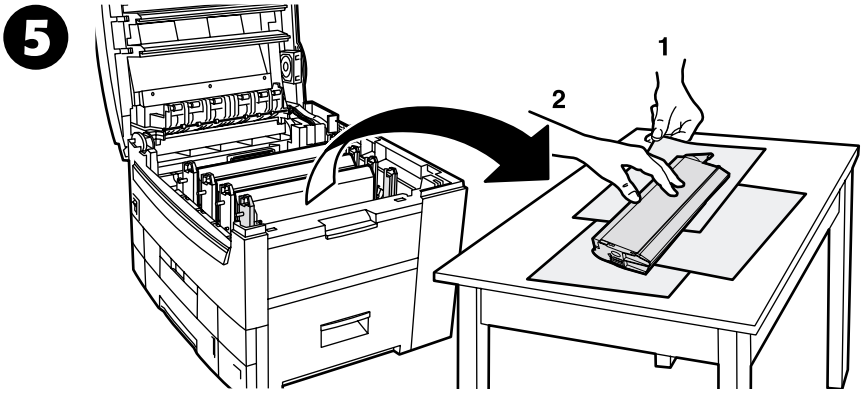
更換成像單元











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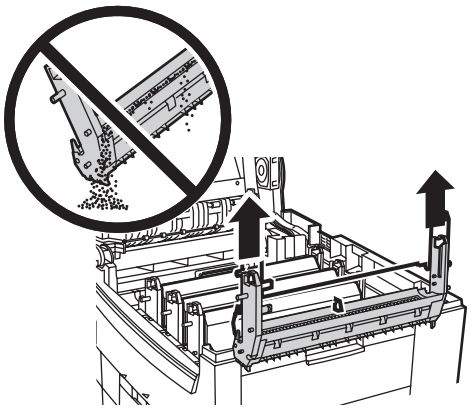

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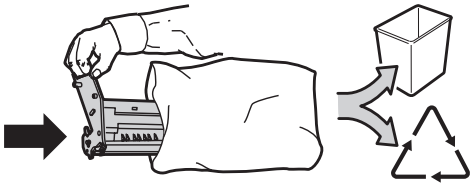


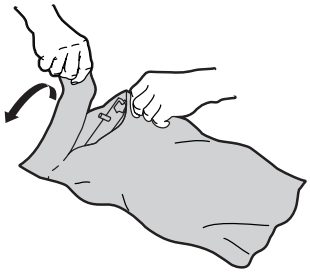
http://www.xerox.com/officeprinting/recycle

8

Remove Packing Material

Retirez le matériel d'emballage
Rimuovere il materiale d'imballaggio
Verpackungsmaterial entfernen
Retire el material de embalaje
Remova o material de embalagem
Verwijder verpakkingsmateriaal
Ta bort förpackningsmaterial
Удаление упаковочного материала
移除包裝材料
移除包裝材料
포장재를 제거합니다

8.1



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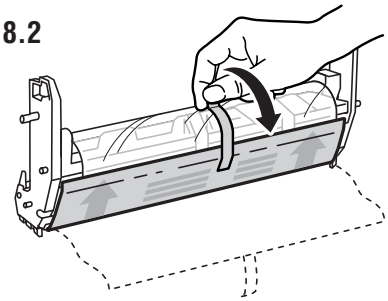

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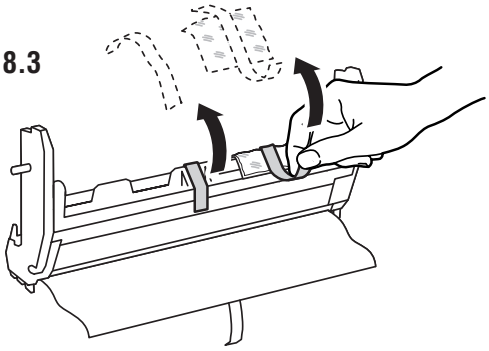

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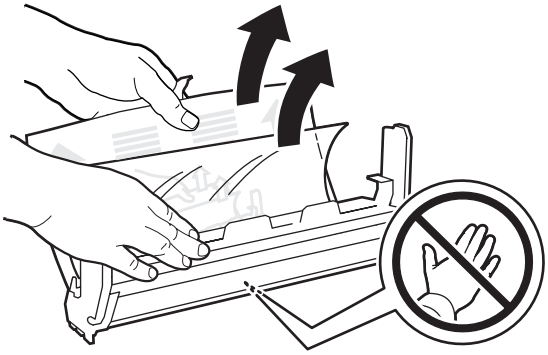

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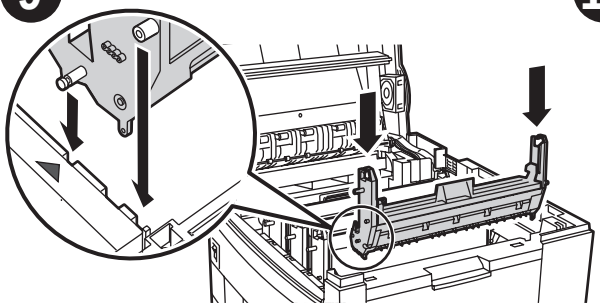

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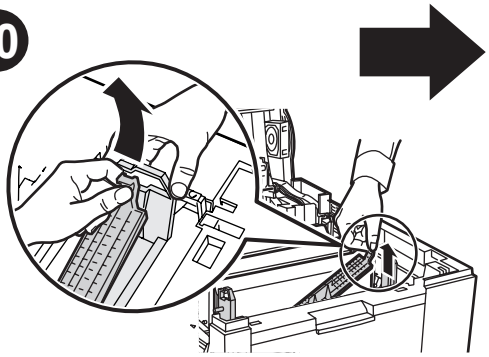

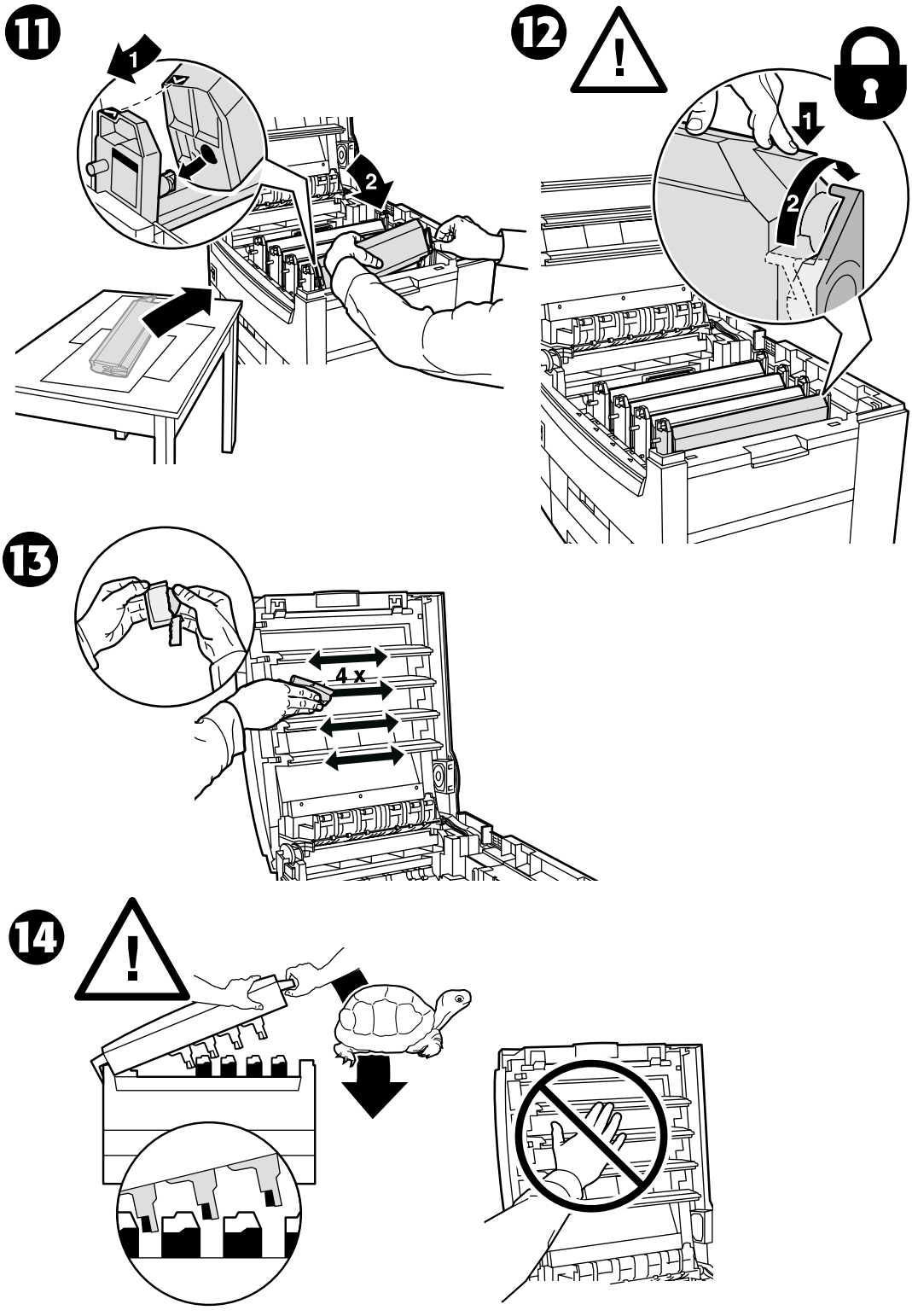
11
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12
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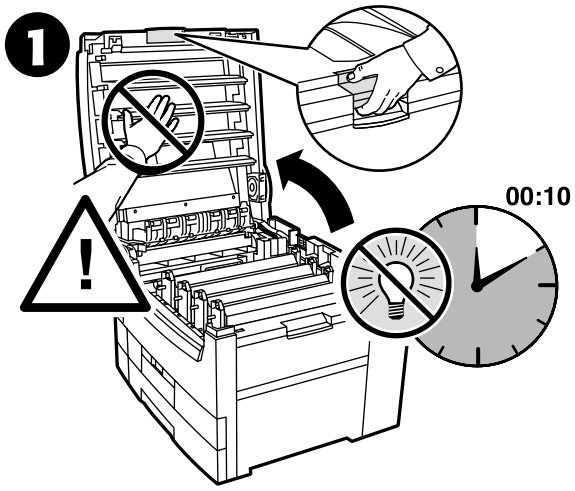
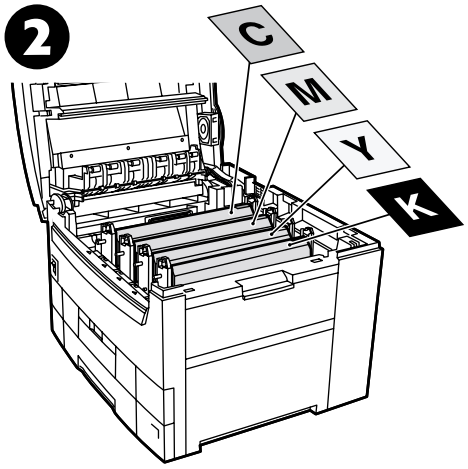
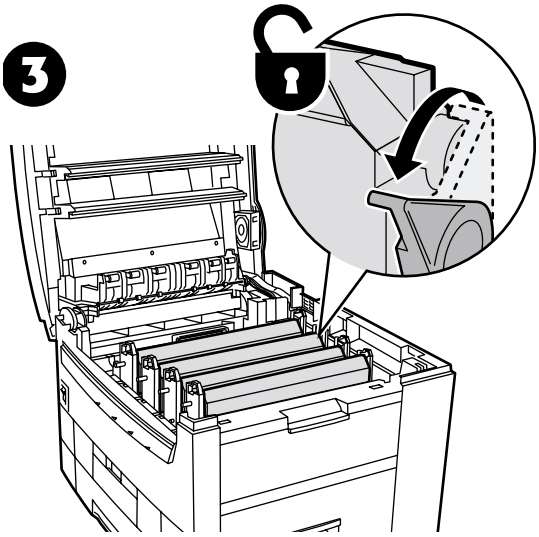
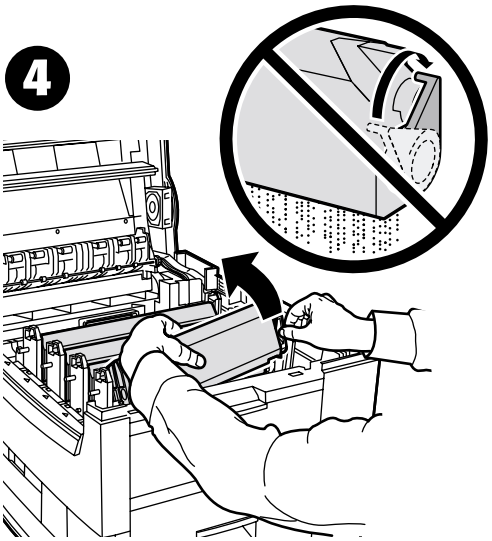
4 x
14

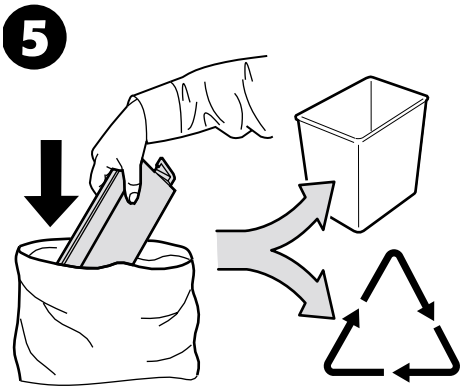
更換碳粉匣











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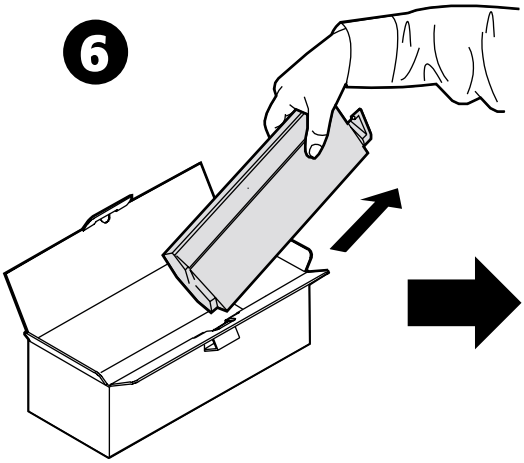
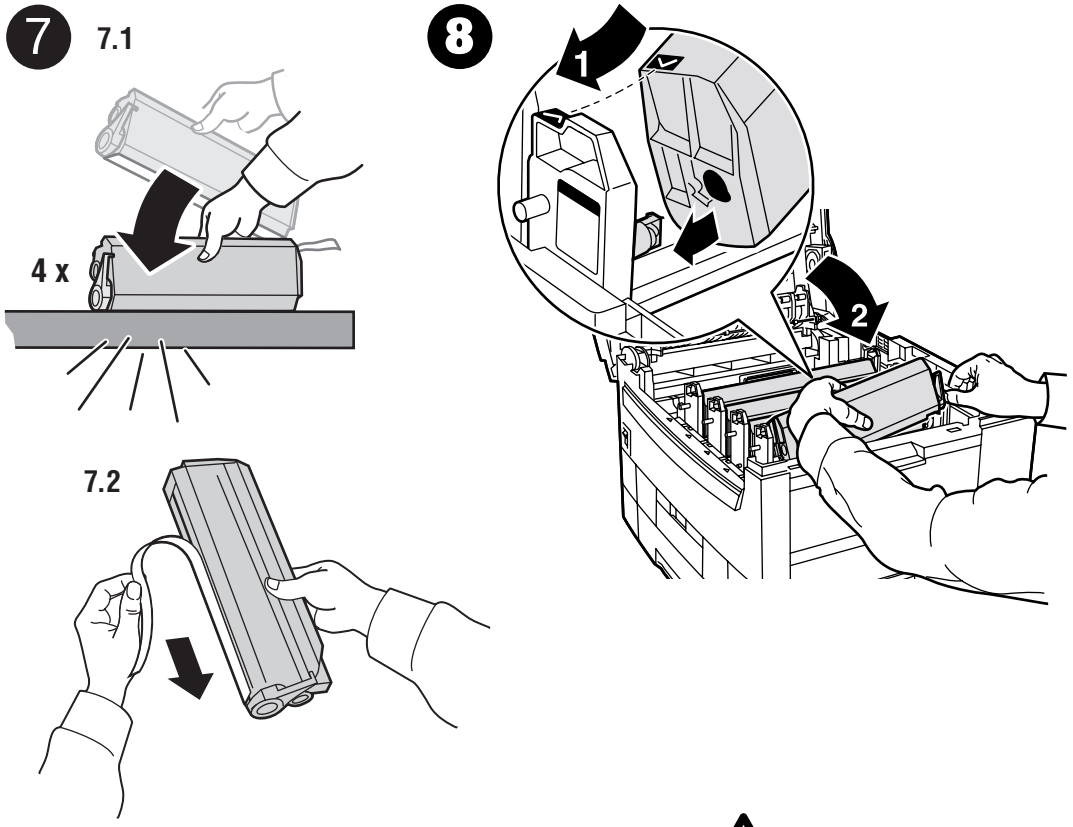
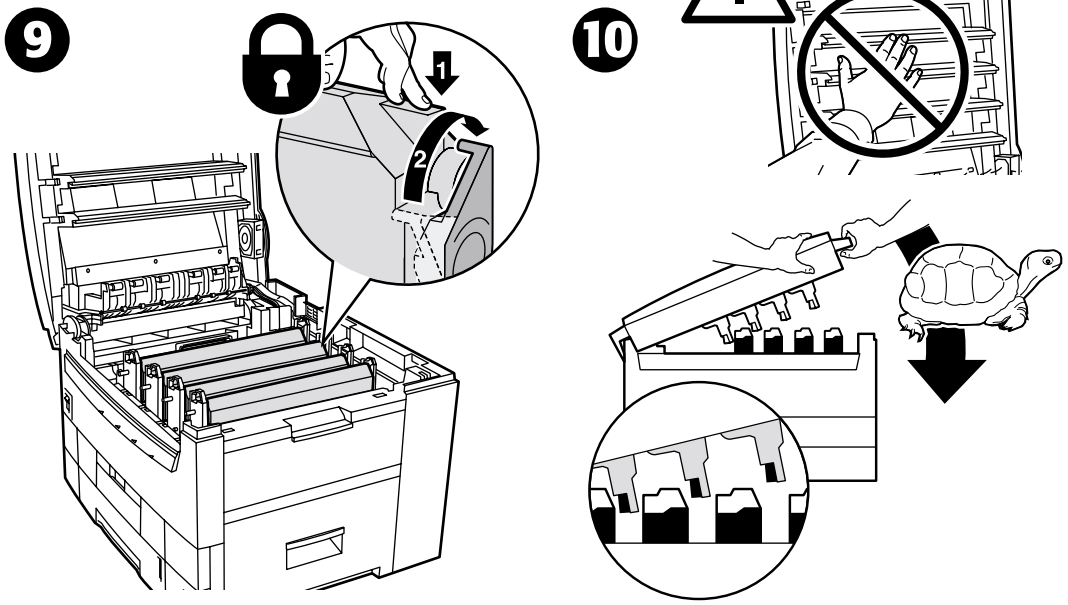



7
7.1
4 x
7.2
8
1
2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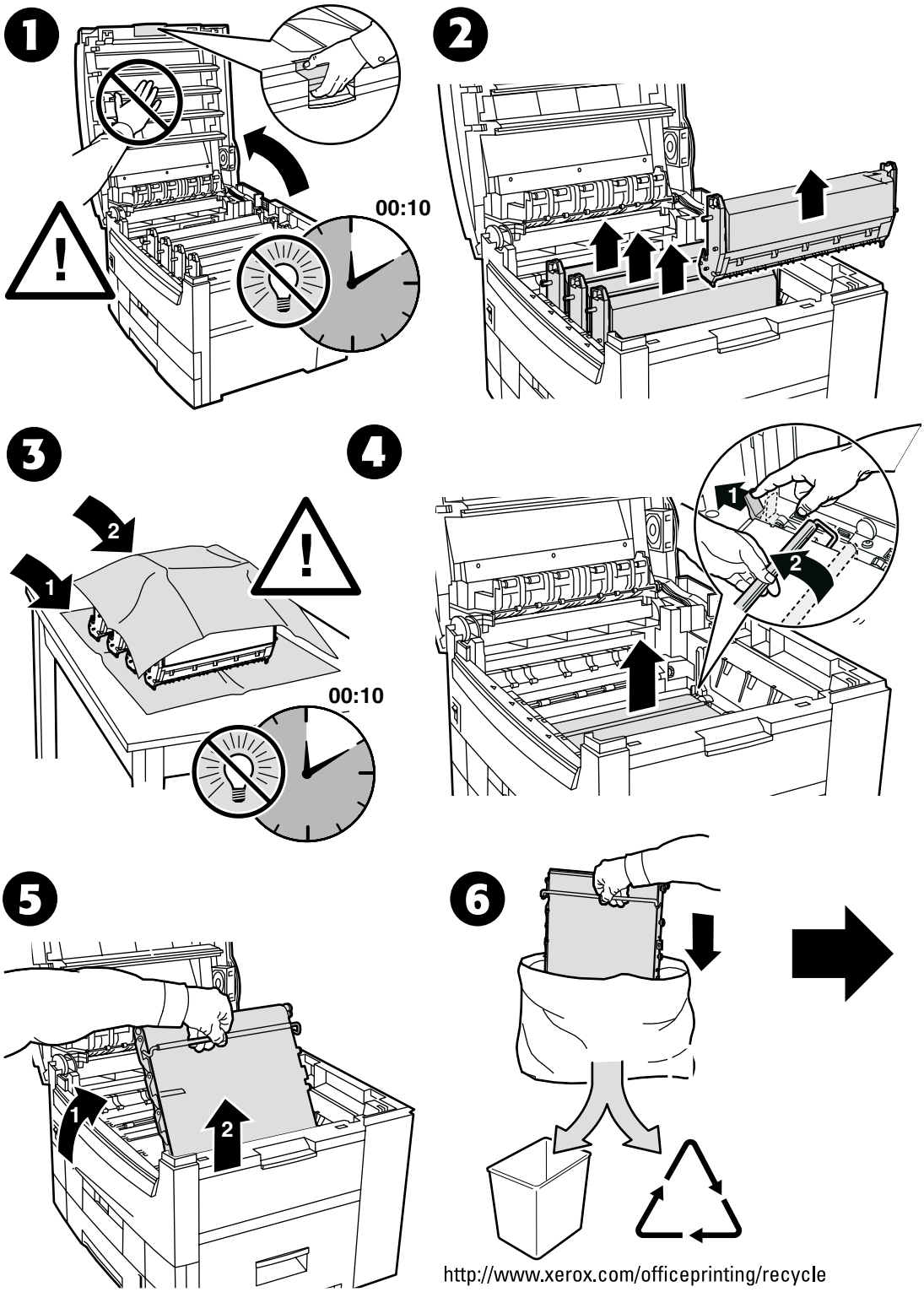
更換轉印單元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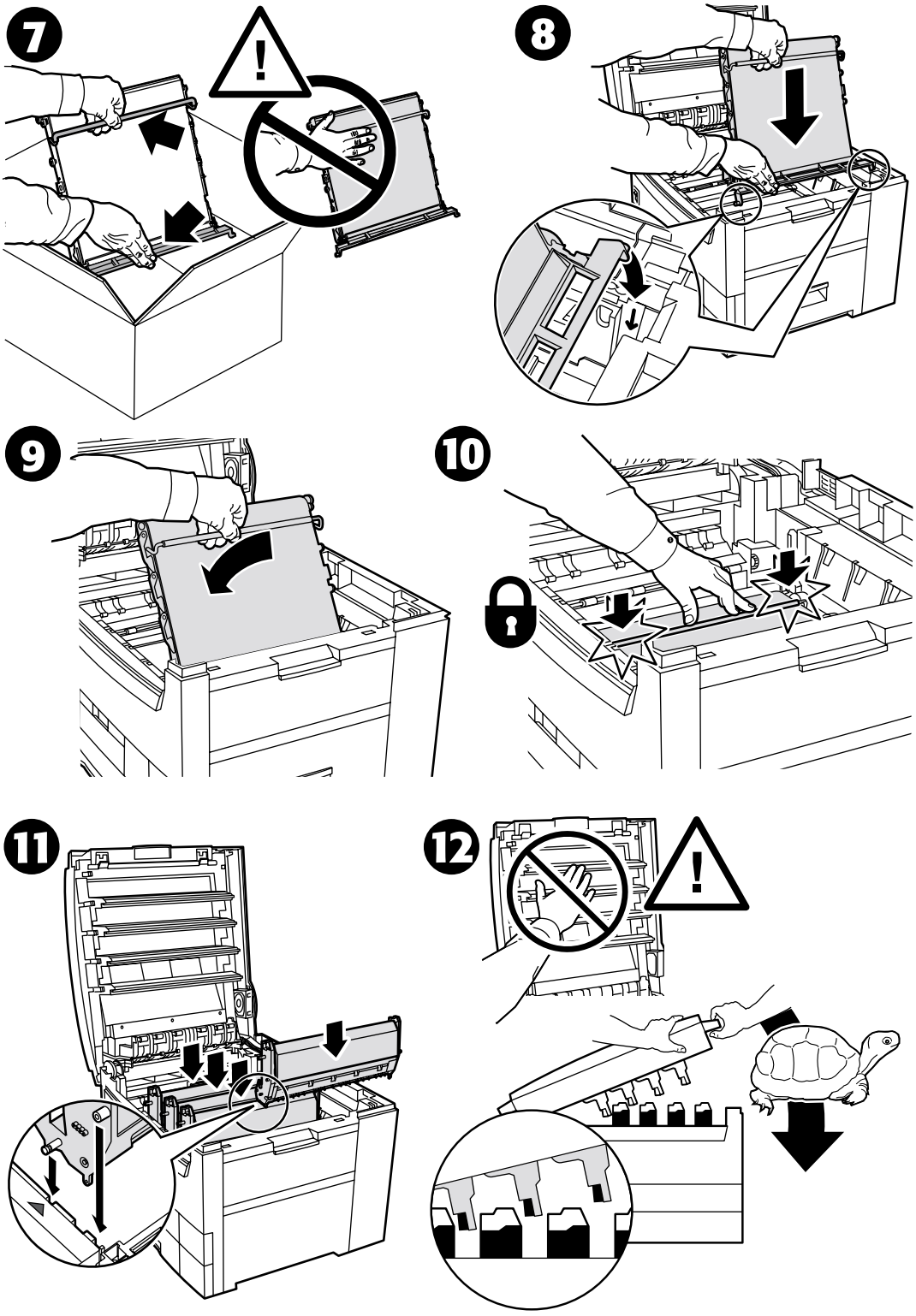
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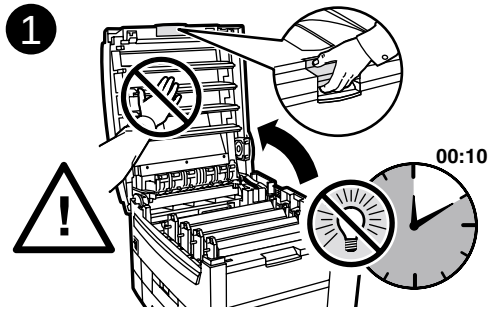
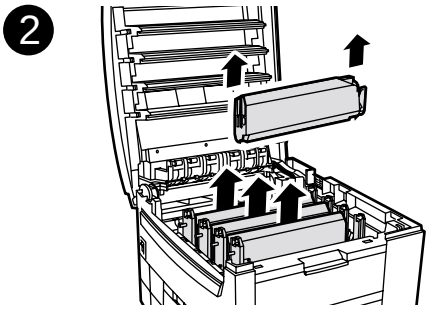
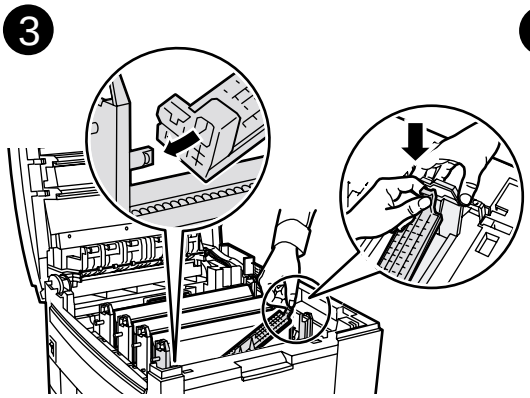
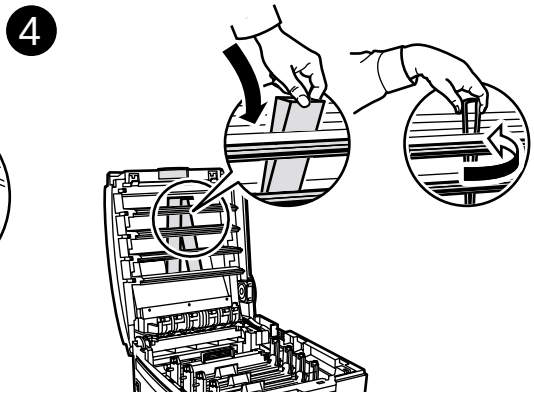
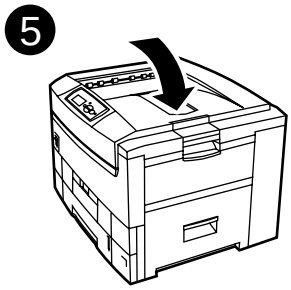
包裝指示











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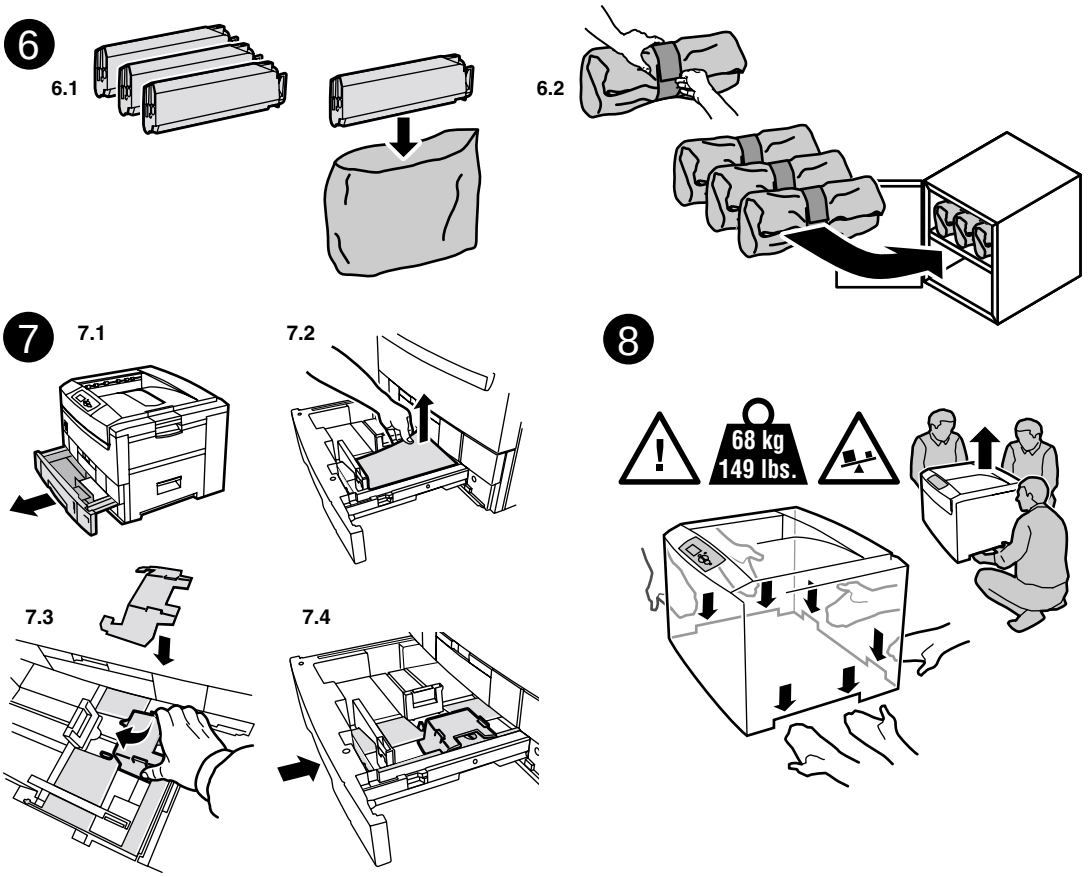
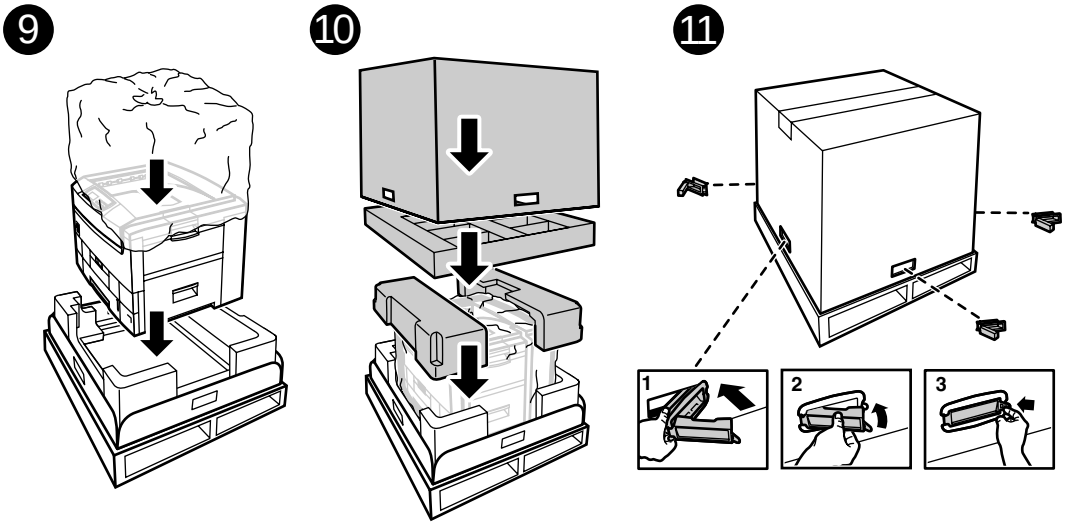

6
6.1
6.2
7
7.1
7.2
7.3
7.4
8
68 kg
149 lbs.


9
10
11
1
2
3

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