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Subject: Volatility statement for Phaser 7760 color printers

Phaser 7760 printer does not retain any latent user image in the mechanical system of the printer during normal operation. If a print job is disrupted prior to completion a latent image may exist in the mechanical systems of the printer; the image may be removed by cycling power or printing a page.

Phaser 7760 printer does not retain any latent image in the print controller (raster image processor) or associated RAM following the completion of printing. No user data is maintained in the print controller or associated RAM following the cycling of power.

Phaser 7760 printer contains non-volatile flash memory contained on the controller. This memory does not retain any variable printing data, but can be used to retain software updates, store fonts, etc.. No user information is retained in this memory.

Phaser 7760 printers equipped with hard disk drives will retain latent images in the hard disk only when the job retention features are enabled / utilized (Secure print, proof print, or saved print or job accounting).

A procedure for securely erasing any hard disk data is an appendix to this document.



The chart below shows the corresponding memory types for the Xerox Phaser 7760 printer. Please note, there are no remnants of customer print data retained in the printer when both the (i) hard disk drive is removed (from printers with hard drives) and (ii) the power is turned off.

| Phaser 7760 Model | Memory Size (Bytes) | Memory Type | Volatility   | User Data        |
|-------------------|---------------------|-------------|--------------|------------------|
| All models        | 512MB               | SDRAM       | Volatile     | Yes <sup>1</sup> |
| All models        | 40GB minimum        | Hard Disk   | Non-volatile | Yes              |
| All models        | 32KB                | EEPROM      | Non-Volatile | No               |
| All models        | 32                  | EEPROM      | Non-Volatile | No <sup>2</sup>  |
| All models        | 16KB                | EEPROM      | Non-Volatile | No <sup>2</sup>  |
| All models        | Unknown KB          | EEPROM      | Non-Volatile | No <sup>3</sup>  |
| All models        | 4MB                 | Flash / ROM | Non-Volatile | No               |

**Note:**

*Flash / ROM is used for Firmware code and contains no user data..*

- 1** *SDRAM memory can be upgraded to 1024MB for all models*
- 2** *This EEPROM contains user network data and printer operational parameters. It does not contain user print data.*
- 3** *This EEPROM printer operational parameters. It does not contain user print data.*