

Push Data Now

Xerox® Color 800/1000 Press



The **Push Data Now** feature works in conjunction with Remote Services, and it enables the customer to provide the Xerox Service Representative with the most recent print engine maintenance and performance parameters.

Note

Remote services may not be available in your area. For more information on this program, contact the Xerox Customer Support Center.

Starting Push Data Now

The steps required to start Push Data Now depend on the operating system of the machine's PC User Interface (either Windows 7 or Vista).

1. Ensure that the print engine is on.
2. Ensure that the print engine is not in Power Saver mode.
To exit Power Saver mode, select the **Power Saver** button on the User Interface.
3. For Windows 7, select **Start > All Programs > Xerox > Push Data Now**.
The Push Data Now feature launches.
4. For Windows Vista, select **Start > Programs > Xerox > Push Data Now**.
The Push Data Now feature launches.

Using Push Data Now

When first started, Push Data Now displays the main dialog.

1. If not already running, start the Push Data Now feature.
2. Select the **Push Data Now** button to transmit the data.

Note

A message is displayed stating that the **data transmission succeeded**. If any other message is displayed, provide that information to the Xerox Representative.

Problem Solving

The following is a list of possible Push Data Now problems and their recommended solutions.

HTTP Proxy Server Not Found

Cause: The HTTP Proxy Server status is reported as Not Found when the connection to the print server is lost.

Remedy: Verify that the print server is not powered off and/or is not in standby mode. If the fault continues, contact your Xerox service representative for assistance.

Note

For any other faults or problems, contact your Xerox service representative for assistance.