Xerox AltaLink C8000 Series with Xerox EX-c C8000 Printer Server Powered by Fiery®

V1.0 Software Install Procedure

INSTALLING (REINSTALLING) XEROX EX-C C8000 PRINTER SERVER SYSTEM SOFTWARE

(Located on http://www.xerox.com/ under Support & Drivers)

To install system software using a USB flash drive attached to the Xerox EX-c C8000 Printer Server, you need the following items:

- Fiery USB Setup Tool DVD (download from Xerox.com)
- ISO image files for System Software and User Software. (download from Xerox.com)
- A USB 2.0/3.0 flash drive (*not provided*). If the drive has a write-protection feature, make sure that write-protection is switched off. The drive must have a minimum capacity of 8GB (up to 32GB).
  NOTE: Not all USB 2.0 flash drives have been validated for use with the Xerox EX-c C8000 Printer Server. If the drive that you are using does not work, try another brand.
- Any computer (not provided) with:
  - Windows Vista, Windows 7, or Windows 8
  - Support for USB 2.0 or USB 3.0 (USB 1.1 may work, but it will be very slow.)
  - Minimum of 500MB of available memory

STEPS OF INSTALLING (REINSTALLING) SERVER SOFTWARE

1. Install the Fiery USB Setup Tool application
2. Download the ISO files for System and User software
3. Copy software to a USB flash drive
4. Install system software using a prepared USB flash drive

INSTALL THE FIERY USB SETUP TOOL APPLICATION

Fiery USB Setup Tool can be downloaded from Xerox.com or from efi.com websites.

1. From the client computer, download the installer file for the Fiery USB Setup Tool. (Steps show how to download from efi.com)
   - Start a browser.
   - Access http://www.efi.com/support-and-downloads/downloads/ and click Show all downloads.
   - Fill out the form and click Submit.
   - Click Application Software and Tools > Fiery USB Setup Tools. Select the current version and click Find.
   - Click Download.
   - Save the downloaded file to any folder on your computer.
2. Double-click the downloaded .exe file.
3. At the Welcome screen click Next.
4. Accept the terms of the license agreement and then click Next.
   - Wait while the installer verifies the installation requirements.
   - Note: If the computer does not already have .Net framework installed, click Accept to accept the terms of the license agreement that appears on the screen. Wait up to 10 minutes as the .Net framework files are installed.

5. At the next screen, accept or change the destination location, and then click Install.
6. When prompted, click Install to begin the installation.
   - Wait while the application is installed
7. At the InstallShield Wizard Complete screen, click Finish.

DOWNLOAD THE ISO FILES FOR SYSTEM AND USER SOFTWARE

Start a browser session and access http://www.support.xerox.com to download both system and user software ISO files.

COPY SOFTWARE TO A USB FLASH DRIVE

Note: This procedure uses the Fiery USB Setup Tool application to copy the software to the USB flash drive. All the data on the USB flash drive will be erased.
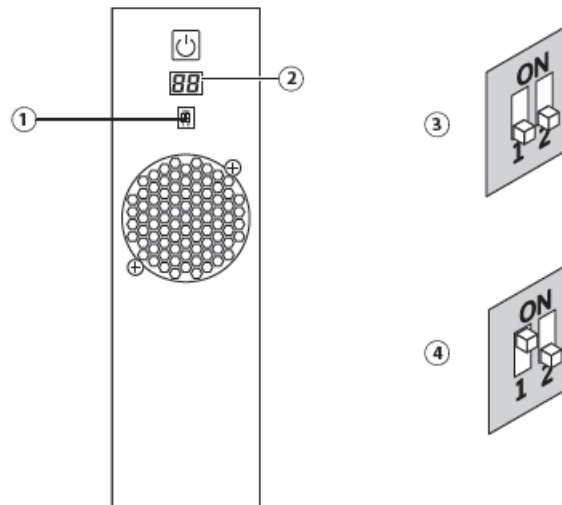1. Start the Fiery USB Setup Tool application by clicking Start on the Windows computer and choosing All Programs > EFI > Fiery USB Setup Tool.
2. Attach the USB flash drive to the Windows computer.
   - **Important**: All data on the USB flash drive is lost when the drive is reformatted during the preparation procedure. Make sure that no valuable data resides on the USB flash drive.
3. Drag and drop the system software ISO image file onto the Fiery USB Setup Tool window.
4. Drag and drop the user software ISO image file onto the Fiery USB Setup Tool window.
5. In Disk Info windows, select the drive assigned to the USB flash drive and click Next.
   - When you click Next, the USB flash drive will be reformatted and all the data on thee USB flash drive will be erased.
6. When a message appears indicating that the USB flash drive is prepared, click Close to exit the Fiery USB Setup Tool.
7. Eject the USB flash drive from the computer.
   - **Important:** Do not leave the prepared USB flash drive attached to the computer. If the drive is still attached
   - when the computer starts up or reboots, system corruption may result
8. Label the prepared USB flash drive with identifying information.
   - For example, copy onto a label tag (1) the product name, and (2) the system software version number. The USB flash drive is now prepared and can be used to install system software.

INSTALLING SYSTEM SOFTWARE USING THE PREPARED USB FLASH DRIVE

1. Remove all USB devices that may be connected to the Xerox EX-c C8000 Printer Server.
2. If possible, print the Configuration pages and save any settings. (Refer to the User Documentation).
   NOTE: The Configuration pages contain a list of any installed options and a record of the current Setup configuration.
3. Shut down the Xerox EX-c C8000 Printer Server.
   NOTE: If you cannot shut down the Xerox EX-c C8000 Printer Server through the printer touch panel, press and hold down the power button on the Xerox EX-c C8000 Printer Server until the system shuts down.
4. Power off the printer using the main power button on the front.
5. Disconnect all external cables from the Xerox EX-c C8000 Printer Server, except the power cable.
   NOTE: Be sure to leave the power cable connected between the Xerox EX-c C8000 Printer Server and the power outlet.

6. Flip the service switches to Boot mode (switch 1 set to ON; switch 2 set to OFF).

Figure 1: Service switches on the Xerox EX-c C8000 Printer Server

1. Service switches
2. ED Display
3. Flip the service switches from the normal (OFF) position…
4. …to the Boot Mode (ON) position

7. Attach the prepared USB flash drive to one of the USB connectors on the Xerox EX-c C8000 Printer Server
8. Power on the Xerox EX-c C8000 Printer Server by pressing the power button once.
9. Wait while the files are transferred.
   • The file transfer can take from 5 to 15 minutes depending on the USB flash drive.
   • The Xerox EX-c C8000 Printer Server LED display shows sporadic activity during this time. After the Fiery Server LED display shows the cyclic codes (C1 > C2 > C3 > C1...), it eventually settles on 00. When all of the files have been transferred, the Fiery Server automatically shuts down.
10. Remove the USB flash drive from the Xerox EX-c C8000 Printer Server.
11. Flip the service switches to normal mode (both switches set to OFF). See Figure 1 above.

   NOTE: Be sure to flip the service switches to normal mode and remove the USB flash drive from the Xerox EX-c C8000 Printer Server. If you do not perform these actions, the Xerox EX-c C8000 Printer Server may fail to start up.

Reconnect the Server
1. Reconnect the cables to the Xerox EX-c C8000 Printer Server
   • Connect the network cable between the Xerox EX-c C8000 Printer Server and the network.
   • Connect the cross-over cable between the printer and the Xerox EX-c C8000 Printer Server.
2. Press the power button to start the Xerox EX-c C8000 Printer Server.
   • Allow the Xerox EX-c C8000 Printer Server to reach Idle (00).
3. Power on the printer using the main power switch.
   • Allow approximately 15 minutes for the Xerox EX-c C8000 Printer Server Strat page to print.

For further information regarding Backup/Restore, please see Configuration and Setup guide which is part of the Documentation set that can be found at http://services.efi.com/support/vfigs/9019710383/