

# Xerox® App Gallery App

## Quick Start Guide for use with Xerox® App Gallery App

### DESCRIPTION

Xerox® App Gallery App is used to find apps that provide new features or capabilities for you Xerox® devices. The App Gallery App allows you direct access to apps that can improve your productivity, simplify workflows, convey pertinent business information, and enhance the overall user experience.

### Device Requirements

Throughout this guide, the Word “Device” is used synonymously and interchangeably with Multifunction Printer and Printer.

All devices require the following:

- Xerox Extensible Interface Platform® (EIP) must be enabled to allow the app to be installed.
  - Devices must support EIP 3.5 or higher
- Xerox® ConnectKey® App Installation (Weblet Install Policy) must be enabled to allow installation of the App.
- Ensure the device is able to communicate with the Internet.

#### Note:

Some networks require a proxy to communicate with the Internet.

If Verification of SSL is enabled on the device, ensure the security certificates are loaded on the device.

By default, the Xerox® Solutions Certificates are preloaded on all AltaLink® and VersaLink® Devices. If our certificates expire, new certificates can be downloaded from [https://appgallery.services.xerox.com/xerox\\_app\\_gallery/certs/XeroxSolutions-CertificateBundle.p7b](https://appgallery.services.xerox.com/xerox_app_gallery/certs/XeroxSolutions-CertificateBundle.p7b)

For additional information and instructions on the Xerox App Gallery App, refer to the Xerox App Gallery User Guide.

### CREATING AN ACCOUNT

1. Go to the Xerox App Gallery URL: <https://appgallery.services.xerox.com>
2. Select Log In.
3. Select Create Account.
4. Fill in all required information.

5. Select Create Account.
6. A Welcome Email will be sent to the email address entered when creating account.
7. Open email and select Verify Account button. **NOTE:** When the app gallery opens, enter password and login to verify the account.

### INSTALLING XEROX® APP GALLERY APP

By default, the Xerox® App Gallery App is preinstalled and available on all devices that are loaded with the software for 2016 Xerox® ConnectKey® Technology devices. The App Gallery App is installed on all Xerox® AltaLink® and Xerox® VersaLink® devices.

However, if the app is no longer on the device, please follow these steps:

1. Go to the Xerox App Gallery URL: <https://appgallery.services.xerox.com>
2. Select Log In.
3. Enter a valid Email and Password.
4. On the Devices tab, add a Multifunction Printer or Printer, if necessary.
5. On the All Apps tab, search for Xerox® App Gallery
6. Select Install button.
7. Agree to the License Agreement.
8. Select the Device(s) that you would like the App on and then select **Install**

#### Note:

For detailed instructions on adding a device and adding or installing Apps to your Xerox App Gallery account, see the documentation links at the end of this guide.

## LOGIN TO APP GALLERY APP ON DEVICE

1. From the Xerox® device home screen, select the Xerox® App Gallery App icon
2. Select the Person icon to login
3. Enter email and password and select the OK button.

## INSTALLING FREE APP USING APP GALLERY ON DEVICE

1. From the Xerox® device home screen, select the Xerox® App Gallery App icon
2. Select the Person icon to login
3. Enter email and password and select the OK button.
4. Under the All Apps tab, Select the free app that is desired.
5. Select install button.
6. Agree to the License Agreement.
7. The app will install on the device.

## INSTALLING PAID APPS

1. Go to the Xerox App Gallery URL: <https://appgallery.services.xerox.com>
2. Select Log In.
3. Enter a valid Email and Password.
4. On the Devices tab, add a Multifunction Printer or Printer, if necessary.
5. On the All Apps tab, select the desired app.
6. Select the **Subscribe** button.
7. Accept the App End User License Agreement (EULA).
8. Select **Checkout**.
9. Fill out the Billing information and select **Place Order**.
10. Select **Done**.
11. Check your email inbox for purchase confirmation.

## REMOVING APPS

1. Go to the Xerox App Gallery URL: <https://appgallery.services.xerox.com>
2. Select Log In.
3. Enter a valid Email and Password.
4. Select My Apps
5. Select the App that needs to be removed.
6. Select Uninstall

7. App will then uninstall.

## SUPPORT

Xerox App Gallery Knowledge Base

<https://www.support.xerox.com/support/xerox-app-gallery/support/enus.html>

Xerox App Gallery Documentation

<https://www.support.xerox.com/support/xerox-app-gallery/documentation/enus.html>

Supported Multifunction Printers (MFPs) and Printers

<https://www.xerox.com/en-us/connectkey/apps>