Firmware Installation Instructions

Overview

The purpose of this document is to define the procedures on installing device firmware via the device's Embedded Web Server and USB.

Supported Products:

Xerox® B225 / B235 Multifunction Printers Xerox® B230 Printers Xerox® B310 Printers Xerox® B305 / B315 Multifunction Printers Xerox® C230 Printers Xerox® C235 Multifunction Printers Xerox® C310 Multifunction Printers Xerox® C315 Multifunction Printers

Installation Instructions

Upgrade Instructions

Caution:

- EC3.5 upgrade depends on how (or if) the "Admin" account has been setup in the device.
- If the Admin account was setup in the device using the Install Wizard, then the device would have changed settings that will prevent upgrading the device directly to EC3.5 version. In this case, please install the Bridge version first and then upgrade to the EC3.5 230.xxx (or higher) version.

Note: If you try upgrading the device to EC3.5 directly without the Bridge version, you will get an "Upload Failed [0]" error. Device will restart and come up with the original version in the device.

• If the Admin account is NOT setup in the device using Install Wizard, then the device can be directly upgraded to EC3.5 230.xxx version.

Note:

To install EC3.5, Import/ Export All Settings must be enabled.

Select Option	Settings >Security >Manage Permissions Manage Permissions
Status Settings Device Print Paper USB Drive Network/Ports Security Reports Supplies Plan Address Book Bookmarks Apps	Access Controls
Site Map	

Downgrade Instructions:

Devices at Firmware level XXXXX.230.XXX or higher cannot be downgraded. If you attempt to downgrade you will receive a "Cannot Downgrade Error" message.

Upgrade can be done using the below 2 methods.

Method 1:

Manual upgrade using Internet Services

This section provides instructions to upgrade machine software over the network via Embedded Web Server.

Upgrade Steps:

• From a Web browser, enter the Xerox® device's IP address to access the device's Embedded Web Server. When prompted, login as Admin.

• Go to Settings \rightarrow Device \rightarrow Software Update \rightarrow Upload a Software File.

Search	Import Configuration Export Configuration
Select Option	Device
Statue	
Settings	
Device Print Paper Copy Fax E-mail FTP USB Drive Network/Ports Security Reports Shortcuts	Remote Operator Panel
	Notifications
	≈ Power Management
	Restore Factory Defaults
	Visible Home Screen Icons
	Site Map
	Software Update
	Remote Services Data Upload

• Press [Browse] to locate the software file.

oftware Update			
Status			
Current Version	MXLSG.075.024		Check Now
Remote Services Polici	es		
Allow device to receive u	odates 🔽		
Daily Check Time	12:00 PM		
Installation Schedule	Daily 🗸		
Time	09:00 PM		
	Save	Reset	
Upload a Software File			
Browse for file		Browse	
	Upload	Reset	

- Press [Upload].
- Device prompts the below popup where "xxx" shows the current version in the device and "yyy" shows the new version for which device will upgrade.

Update Firmware:	xxx→	ууу
This operation will:		
Update the printer firmware codeReboot the printer		
Do you still want to start this operation?		
Cancel		Start

• Press [Start]. Once the firmware upload is successful, below prompt displays.



Note: Software Installation will begin several minutes after the software file has been submitted to the machine. The installation progress can be monitored from the Local UI.

Method 2: Upgrade Using USB:

If your device is equipped with a front USB port, the firmware can be updated through that port.

- Prepare the USB drive by formatting and wiping the drive.
- Load the firmware onto the USB drive.
- Insert the USB drive into the Front USB port of the device.
- Once the USB is inserted, device displays with below options.



- Click "Print From USB."
- Select the firmware file to be installed.

• Once the firmware is selected, device prompts with the below screen.



• Click "Update Code". The file should begin transferring to the target device.



Note: Please do not power off the device until the firmware update is complete. This process could take several minutes to complete. Once the firmware update is completed, device comes up with new firmware.