Firmware Installation Instructions

Overview

The purpose of this document is to define the procedures on downloading device firmware via the device's Embedded Web Server and USB

Supported Products:

Xerox® B410 Printers

Xerox® C410 Printers

Installation Instructions

Upgrade can be done using the below 2 methods.

Method 1:

Manual upgrade using Internet Services

This section provides instructions to upgrade machine software over the network via Embedded Web Server.

Upgrade Steps:

- From a Web browser, enter the Xerox® device's IP address to access the device's Embedded Web Server. When prompted, login as Admin.
- Go to Settings \rightarrow Device \rightarrow Software Update \rightarrow Upload a Software File.

Search	Settings > Device Export Configuration
Select Option	Device
Status	
Settings	
Device Print Paper Copy Fax E-mail FTP USB Drive Network/Ports Security Reports Shortcuts	Remote Operator Panel
	Votifications
	Restore Factory Defaults
	Maintenance
	Visible Home Screen Icons
	Site Map
	Remote Services Data Upload

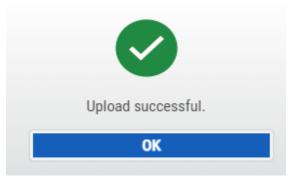
• Press [Browse] to locate the software file.

Status				
Current Version	MXLSG.075.024		Check Now	
Remote Services Polic	cies			
Allow device to receive	updates 🧹			
Daily Check Time	12:00 PM			
Installation Schedule	Daily 🗸			
Time	09:00 PM			
	Save	Reset		
Upload a Software File	a			
Browse for file		Browse		
	Upload			

- Press [Upload]
- Device prompts the below popup where "xxx" shows the current version in the device and "yyy" shows the new version for which device will upgrade

Update Firmware:	xxx→	YYY	
This operation will:			
Update the printer firmware codeReboot the printer			
Do you still want to start this operation?			
Cancel		Start	

• Press [Start]. Once the firmware upload is successful, below prompt displays.

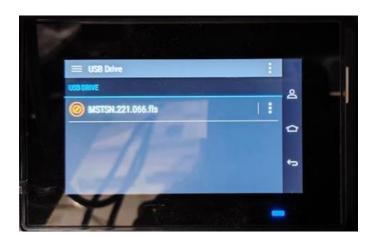


Note: Software Installation will begin several minutes after the software file has been submitted to the machine. The installation progress can be monitored from the Local UI.

Method 2: Upgrade Using USB:

If your device is equipped with a front USB port the firmware can be updated through that port.

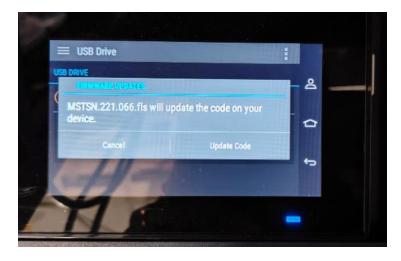
- Prepare the USB drive by formatting and wiping the drive
- Load the firmware onto the USB drive
- Insert the USB drive into the Front USB port of the device
- Once the USB is inserted, device displays with below options.



• On clicking the three dots, below options will be displayed.



• Click "Update Code" option. The file should begin transferring to the target device.





Note: Please do not power off the device until the firmware update is complete. This process could take several minutes to complete. Once the firmware update is completed, device comes up with new firmware