

EFI Fiery™ Xerox® EX C60-C70 Print Server Powered by Fiery

EXE patch release note



Overview

This checklist will help you prepare for the installation of **SP1.exe**

General Information	
○ Current Version	1.0
○ Defect ID	FIT100640811
○ Release Date	26-February-2015
○ Files included	SP1.exe
○ File size	83721672 bytes
○ Checksum	1211168041

Issue(s) addressed with this release

- **FIT100640811: Service Pack 1 for EX C60-C70 Print Server Powered by Fiery.**
- FIT100861484: Job hangs while a particular job is printed with multiple copies.
- FIT213907: Printer in Dead Cycle when printing from Tray 5.
- FIT218140: Security alert seen while launching Fiery Configure from Command WorkStation
- FIT220368: Particular job prints in black color.
- FIT221015: Particular job turns black while Composite Overprint is disabled.
- FIT221228: Print control bar by default is not functional with GAPPE.
- FIT222893: Paper status is not updating in Command WorkStation Consumables section.
- FIT218190: Fiery hangs while processing a job with custom ICC Profile while GCR is ON.
- FIT100878907: Extra paper size selection when Tab Stock is selected
- FIT100878909: Unable to select other trays to print Tab Stock. Spec shows that tabs can be printed from any tray. Receive a constraint when trying to choose any other tray than Tray 5.
- FIT100878910: Selecting 9x11 for tabs is confusing to users when 8.5x11 is selected at the engine
- FIT100936117: Additional values need to be added in Tab shift.
- FIT100936122: GBC Advanced Letter Punch won't punch to stacker.
- FIT100708230: Not able to print booklet saddle stitch in SRA3 paper format from any trays
- FIT100707621: Not able to print large stock sizes (SRA3, 12x18,13x19) from Tray 1 & 6

Disclaimer

This hardware, software/patches, or technology may contain cryptographic functions as defined in Article 8 (ix) (h) because the cryptographic capability is not user-accessible, and are designed to have only one or more of the following cryptographic functionality(ies):

- | | | |
|----|---|----------------------------|
| 1. | copy-protected programs | Functionality to execute |
| 2. | digital contents stored on copy-protected read-only media | Functionality to access to |
| 3. | encrypted and memorized digital contents on a medium that will be sold to the public with the same content | Functionality to access to |
| 4. | control of copyright protected audio/video data | Functionality for copying |
| 5. | and/or decrypt to protect libraries, design attributes, or associated data for the design of semiconductor devices or integrated circuits | Functionality to encrypt |

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- FIT100805233: Unable to GBC Punch Tab stock
- FIT100868631: Server-side: Unable to print Tab stock or HW Tab Stock from Internal Trays.
- FIT220898: Printing stops in middle while printing multiple sets with 1200dpi

Steps to reproduce the issue(s)

- **FIT100861484: Job hangs while a particular job is printed with multiple copies.**

1. Import a particular job from Command WorkStation via Hold queue.
2. From Job Properties → Image → Select Resolution:1200 dpi; Job info → No of copies → 15
3. Print the Job

Result: Job hangs after printing 1100-1200 sheets.

- **FIT213907: Printer in Dead Cycle when printing from Tray 5.**

1. Import any PDF job from Command WorkStation via Hold queue.
2. Print the Job with Tray 5 selected.
3. While printing move the Tray 5 slider to incorrect position at the engine.

Result: Engine will go to dead cycle.

- **FIT218140: Security alert seen while launching Fiery Configure from Command WorkStation**

1. Launch Centre Ware Internet Services Page from Webtools.
2. Select Properties → Security → SSL/TLS settings and enable HTTP - SSL/TLS settings. Go to Server and click on Configure.
3. Now launch Command WorkStation and open Fiery Configure

Result: Security alert is seen while launching configure from CWS.

- **FIT220368: Particular job prints in black color.**

1. Import the particular file to Command Workstation via Hold queue.
2. Launch Job Properties and make the below settings
3. Media → Paper size → Letter LEF; Color Tab → Grayscale; Image tab → Resolution → 1200dp
4. Print the file.

Result: Notice prints are completely black.

- **FIT221015: Particular job turns black while Composite Overprint is disabled.**

1. Import the particular test file to Command WorkStation via Hold queue.
2. Launch Job Properties, Media → Paper size → SRA3; Color tab → disable Composite Overprint from.

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3. Process and Hold the job.

Result: Portion of the image turns complete black.

- **FIT221228: Print control bar by default is not functional with GAPPE.**

1. Launch Command WorkStation and connect to EX C60-C70 server with Fiery Graphics Arts Package Premium Addition (GAPPE) enabled.
2. Click on Device Center → Color Setup → Control bar and check the option "Print control bar by default" and click on Apply tab.
3. Import any pdf and process and hold the job.

Result: Control bar is not applied.

- **FIT222893: Paper status is not updating in Command WorkStation Consumables section.**

1. Load any size paper and media type in all the trays of the printer and confirm the paper size and media type.
2. Observe the paper size and media type in Command WorkStation consumables.
3. Now change the paper size and media types in the printer and keep checking if paper sizes and media types are updating properly in Consumables.

Result: Sometimes, the paper sizes and media types are not updating in Consumables and it shows the previous paper size and media type. Requires reboot for paper status to update properly in Consumables.

- **FIT218190: Fiery hangs while processing a job with custom ICC Profile.**

1. Connect to EX C60-C70 printer from Command Workstation.
2. Click on Device center → resource → profile → output profile.
3. Download the particular Custom Output profile through CWS > Device center > resource > Profile under output profile.
4. Click OK and close the UI.
5. Download the particular pdf to Command WorkStation hold queue and launch Job Properties.
6. Enable Xerox GCR from Color tab.
7. Click on Basic setting and Override the output profile to custom media profile downloaded in step 3.
8. Process and Hold the job.

Result: Job hangs while processing and server needs to be restarted to recover this hang. Post server restart, job errors out while processing when APPE is unchecked in Job properties. When APPE is checked in Job Properties, blank pages are seen.

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• **FIT100878907: Extra paper size selection when Tab Stock is selected**

1. Import any Job to Command Work Station→Hold Queue and Launch Job Properties
2. Goto Media Tab and Select Media Type as Tab Stock; Paper size → 8.50*11.00 Inches.

Result: 8.50*11.00 Inches Media Size is available in Media Tab->Paper Size, when Media Type Tab Stock/HW tab stock/X-HW tab stock 1/X-HW tab stock 2 is selected.

• **FIT100878909: Unable to select other trays to print Tab Stock. Spec shows that tabs can be printed from any tray. Receive a constraint when trying to choose any other tray than Tray 5.**

1. Load Tab Stock sheets in all the Supported Trays on the Engine.
2. Confirm the paper size/weight on the Engine LCD Panel.
3. Import test file via Command WorkStation to Hold Queue
4. Launch Job Properties→Media and Select Paper Size as 8.5*11" Tab LEF/A4 Tab LEF
5. Print.

Result: Unable to Print Tab Job from internal trays. Job is only printed from Tray 5(i.e. Bypass Tray)

• **FIT100878910 : Selecting 9x11 for tabs is confusing to users when 8.5x11 is selected at the engine**

1. Import any Job to Command Work Station→Hold Queue and Launch Job Properties
2. Goto Media Tab->Paper Size.

Result: 8.5*11" Tab LEF/A4 Tab LEF Media sizes are not available in the drop down.

• **FIT100936117: Additional values need to be added in Tab shift.**

1. Connect Server to Command Workstation
2. Import any file & Launch Properties
3. Media>Mixed Media>New Page Range>Tab Shift

Result: Additional values from 0.1 to 1.0 inch need to be added.

• **FIT100936122: GBC Advanced Letter Punch won't punch to stacker.**

1. Connect Server to Command Workstation.
2. Import any file & Launch Job Properties.
3. Media → Paper size → 8.5X11LEF.
4. Finishing→Punch→Advanced Letter Punch.
5. Output tray→Finisher top tray or Finisher stacker tray.

Result: Output is NOT punched. No warnings or error messages.

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IMPORTANT

Before installing SP1.exe

1. Known issues listed below, read before installing **SP1.exe** patch:
 - **This patch obsoletes the patch FIT100708230, FIT220898, FIT100868631 and FIT100805233**
2. The following prerequisite(s) must be installed in the order specified before applying the **SP1.exe** patch:
 - None
3. Do **NOT** install any of the following patch(es) after installing the **SP1.exe** patch. If you must install any of the patch(es) below, do so before installing the **SP1.exe** patch:
 - None.
4. This patch is exclusive, it must be installed by itself, and the server must be rebooted or restarted once. After that, other patches can be applied to the server.

Patch installation instructions

1. Make sure that the Fiery printer controller reaches Idle.
2. Execute **SP1.exe** and follow the instructions in the Fiery Patch Downloader.
3. Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. *(If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)*
5. Wait until the Fiery controller reaches Idle and print the Configuration page.
6. Verify that the System Updates Log section contains the patch number **SP1**.

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