

Xerox® EXi C60-C70 Print Server Powered by Fiery

PostScript patch release note



Overview

This checklist will help you prepare for the installation of **SP1.ps**

General Information	
○ Current Version	1.0
○ Defect ID	FIT100640816
○ Release Date	10-February-2015
○ Files included	SP1.ps
○ File size	92499175 bytes
○ Checksum	1839408917

Issue(s) addressed with this release

- **FIT100640816: Service Pack 1 for EXi C60-C70 Print Server Powered by Fiery.**
- FIT100512239: Job hangs while a particular job is printed with multiple copies.
- FIT100878850: Printer in Dead Cycle when printing from Tray 5.
- FIT100878854: Security alert seen while launching configure from Command Workstation.
- FIT100878856: Particular job turns black while Composite Overprint is disabled.
- FIT100878858: Paper status is not updating in Command WorkStation Consumables section.
- FIT100878859: Fiery hangs while processing a job with custom ICC Profile while GCR is ON.
- FIT212727: Name/Description are not showing up properly in Paper Catalog.
- FIT100791796: Unable to select other trays to print Tab Stock. Spec shows that tabs can be printed from any tray. Receive a constraint when trying to choose any other tray than Tray 5.
- FIT100791814: Selecting 9x11 for tabs is confusing to users when 8.5x11 is selected at the engine.
- FIT100901295: Unable to punch tabs with GBC.
- FIT100895200: Grayscale image defined in DeviceN color space becomes all black after Process&Hold.
- FIT100885175: GBC Advanced Letter Punch won't punch to stacker.
- FIT100803209: Need more than 0.5 inch tab shift for FedEx
- FIT100703281: Print job SRA3 Booklet with stapling from OHCF or Tray 5 will be refused
- FIT100700281: Not able to print SRA3 from TRAY1 or OHCF
- FIT100868626: Unable to print Tab stock or HW Tab Stock from Internal Trays.

Disclaimer

This hardware, software/patches, or technology may contain cryptographic functions as defined in Article 8 (ix) (h) because the cryptographic capability is not user-accessible, and are designed to have only one or more of the following cryptographic functionality(ies):

- | | | |
|----|---|----------------------------|
| 1. | copy-protected programs | Functionality to execute |
| 2. | digital contents stored on copy-protected read-only media | Functionality to access to |
| 3. | encrypted and memorized digital contents on a medium that will be sold to the public with the same content | Functionality to access to |
| 4. | control of copyright protected audio/video data | Functionality for copying |
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- FIT100791826: Extra paper size selection when Tab Stock is selected
- FIT100791814 : Selecting 9x11 for tabs is confusing to users when 8.5x11 is selected at the engine
- FIT214944: Printing stops in middle of first set when printing multiple sets with 1200dpi

Steps to reproduce the issue(s)

- **FIT100512239: Job hangs while a particular job is printed with multiple copies.**

1. Import a particular job from Command WorkStation via Hold queue.
2. From Job Properties → Image → Select Resolution: 1200 dpi; Job info → No of copies → 15
3. Print the Job

Result: Job hangs after printing 1100-1200 sheets.

- **FIT100878850: Printer in Dead Cycle when printing from Tray 5.**

1. Import any PDF job from Command WorkStation via Hold queue.
2. Print the Job with Tray 5 selected.
3. While printing move the Tray 5 slider to incorrect position at the engine.

Result: Engine will go to dead cycle.

- **FIT100878854: Security alert seen while launching configure from Command Workstation.**

1. Enable HTTP SSL on engine Centre Ware Internet Services
2. Connect server to Command workstation
3. Go to Device Center and click on Configure

Result: Security alert seen while launching configure from CWS.

- **FIT100878856: Particular job turns black while Composite Overprint is disabled.**

1. Import the particular test file to Command WorkStation via Hold queue.
2. Launch Job Properties, Media → Paper size → SRA3; Color tab → disable Composite Overprint from.
3. Process and Hold the job.

Result: Portion of the image turns complete black.

- **FIT100878858: Paper status is not updating in Command WorkStation Consumables section.**

1. Load any size paper and media type in all the trays of the printer and confirm the paper size and media type.
2. Observe the paper size and media type in Command WorkStation consumables.

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3. Now change the paper size and media types in the printer and keep checking if paper sizes and media types are updating properly in Consumables.

Result: Sometimes, the paper sizes and media types are not updating in Consumables and it shows the previous paper size and media type. Requires reboot for paper status to update properly in Consumables.

- **FIT100878859: Fiery hangs while processing a job with custom ICC Profile.**

1. Connect to EX C60-C70 printer from Command Workstation.
2. Click on Device center → resource → profile → output profile.
3. Download the particular Custom Output profile through CWS > Device center > resource > Profile under output profile.
4. Click OK and close the UI.
5. Download the particular pdf to Command WorkStation hold queue and launch Job Properties.
6. Enable Xerox GCR from Color tab.
7. Click on Basic setting and Override the output profile to custom media profile downloaded in step 3.
8. Process and Hold the job.

Result: Job hangs while processing and server needs to be restarted to recover this hang. Post server restart, job errors out while processing when APPE is unchecked in Job properties. When APPE is checked in Job Properties, blank pages are seen.

- **FIT212727: Name/Description are not showing up properly in Paper Catalog**

1. Connect server to Command workstation
2. Go to Paper Catalog>Settings
3. Change the Paper catalog settings to JDF based
4. In list select a Name that has "[" in the beginning
5. Click on edit button
6. Type anything to the description column
7. Click OK button

Result: The Description field is seen blank

- **FIT100791796: Unable to select other trays to print Tab Stock. Spec shows that tabs can be printed from any tray. Receive a constraint when trying to choose any other tray than Tray 5**

1. Load Tab Stock sheets in all the Supported Trays on the Engine.
2. Confirm the paper size/weight on the Engine LCD Panel.

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- 3 Import test file via Command WorkStation to Hold Queue
- 4 Launch Job Properties→Media and Select Paper Size as 8.5*11" Tab LEF/A4 Tab LEF
- 5 Print.

Result: Unable to Print Tab Job from internal trays. Job is only printed from Tray 5(i.e. Bypass Tray)

- **FIT100791814: Selecting 9x11 for tabs is confusing to users when 8.5x11 is selected at the engine.**

1. Import any Job to Command Work Station→Hold Queue and Launch Job Properties
2. Goto Media Tab->Paper Size.

Result: 8.5*11" Tab LEF/A4 Tab LEF Media sizes are not available in the drop down.

- **FIT100901295: Unable to punch tabs with GBC.**

1. Load 8.5x11 Tab stock sheets in Tray5. (i.e. Bypass Tray)
2. Import a PDF job from Command WorkStation via Hold queue.
3. From Job Properties ->Media perform below settings
4. Paper Size: 8.5x11 LEF
5. Mixed Media: New Page Range
6. Define Media for Pages(s)
7. Paper size:8.5 x 11 Tab LEF
8. Media type: Tab stock
9. Navigate to Finishing Tab
10. Punch: Advanced- letter punch
11. Punch edge: Left
12. Print the job.

Result: Unable to punch tabs with GBC.

- **FIT100895200: Grayscale image defined in Device N color space becomes all black after Process & Hold.**

1. Connect Server to Command Workstation
2. Import the DeviceN-Problem file to Job Center
3. Set Composite Overprint = OFF, and process and hold the job.
4. Preview the job

Result: The right hand side of the image is a GRAYSCALE image and is turned completely black.

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- **FIT100885175: GBC Advanced Letter Punch wont punch to stacker.**

1. Connect Server to Command Workstation.
2. Import any file & Launch Job Properties.
3. Media → Paper size → 8.5X11LEF.
4. Finishing→Punch→Advanced Letter Punch.
5. Output tray→Finisher top tray or Finisher stacker tray.

Result: Output is NOT punched. No warnings or error messages.

IMPORTANT

Before installing SP1.ps

1. Known issues listed below, read before installing **SP1.ps** patch:
 - **This patch obsoletes the patch FIT100703281, FIT100868626, FIT100791826, FIT100803209 and FIT214944**
 - **The instruction page of SP1 patch is not accurate and the SP1 can only be removed by re-installing the server software**
2. The following prerequisite(s) must be installed in the order specified before applying the **SP1.ps** patch:
 - None
3. Do **NOT** install any of the following patch(es) after installing the **SP1.ps** patch. If you must install any of the patch(es) below, do so before installing the **SP1.ps** patch:
 - None.
4. This patch is exclusive, it must be installed by itself, and the server must be rebooted or restarted once. After that, other patches can be applied to the server.

Patch installation instructions

1. Make sure that the Fiery controller has reached Idle.
2. Import the patch file **SP1.ps** using Command WorkStation to the Direct connection.
3. You must wait until the file finishes processing and Command WorkStation or the LCD show Idle.
4. From Command WorkStation, choose Server, Reboot Server, or from the Fiery LCD, select Shut down, Reboot System.
5. Wait until the Fiery controller reaches Idle and print the configuration page.
6. Verify that the Update Info section contains the patch number **SP1.ps**

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