

**Release date:** 19 January 2004

**P/N:** 727-00023A-EN

# Technical Bulletin

Creo Technical Bulletin #3

## Installing Microsoft Service Pack 4 and Hot Fixes for Windows 2000 Professional

### Spire™ CXP3535 Color Server Version 1.0 for Xerox® DocuColor 3535 Digital Color Press

#### Overview

Creo approves the use of Microsoft® Service Pack 4 and Hot Fixes for Spire color servers running Windows® 2000 Professional. This document describes the installation procedures for Microsoft SP4 and the Hot Fixes.

#### Important

After installing Microsoft SP4, if you want to reinstall the Spire CXP3535 color server application , you must perform the full installation from both CD-ROM #1 (**P/N 633-00115b**) and CD-ROM #2 (**P/N 63300116c**) from the Spire CXP3535 color server software kit.

#### Installing Service Pack 4 for Windows 2000 Professional

1. Download the Service Pack 4 for Windows 2000 installation file (**W2KSP4\_EN.EXE**) from the Microsoft web site to your desktop by using the following URL:  
<http://www.microsoft.com/downloads/details.aspx?FamilyID=1001aaf1-749f-49f4-8010-297bd6ca33a0&DisplayLang=en>
2. Double click the **W2KSP4\_EN.EXE** file. The file is extracted and the Setup Wizard appears.



3. Click **Next**. The license agreement screen appears.
4. Click **I Agree** and **Next** to continue.

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5. In the Archive Options screen, select **Archive Files**.
6. Click **Next** to continue. The files are backed up.

**Note:** If a Service Pack 4 Setup message appears prompting you to replace files, click **Yes** to continue.

The SP4 files are installed. When the installation is complete, the Setup Wizard completion screen appears.



7. Click **Finish** to complete the installation.

**Note:** Restart the computer after you install the service pack.

## Installing Microsoft Hot Fixes for Windows 2000 Professional

- Download the following Hot Fixes form the Microsoft web site:

	Hot Fix	File Name	URL
1	MS03-041	823182	<a href="http://www.microsoft.com/technet/security/bulletin/ms03-041.asp">http://www.microsoft.com/technet/security/bulletin/ms03-041.asp</a>
2	MS03-042	826232	<a href="http://www.microsoft.com/technet/security/bulletin/ms03-042.asp">http://www.microsoft.com/technet/security/bulletin/ms03-042.asp</a>
3	MS03-043	828035	<a href="http://www.microsoft.com/technet/security/bulletin/ms03-043.asp">http://www.microsoft.com/technet/security/bulletin/ms03-043.asp</a>
4	MS03-048	824145	<a href="http://www.microsoft.com/technet/security/bulletin/ms03-048.asp">http://www.microsoft.com/technet/security/bulletin/ms03-048.asp</a>
5	MS03-049	828749	<a href="http://www.microsoft.com/technet/security/bulletin/ms03-049.asp">http://www.microsoft.com/technet/security/bulletin/ms03-049.asp</a>

Note: MS03-041, MS03-042 & MS03-043 were mentioned in Creo Technical Bulletin #2. If previously loaded, go to Hot Fix 4.

## To install a Hot Fix:

1. Exit the Spire CXP3535 color server application.
2. Copy the specific Hot Fix to the Spire desktop.
3. Double-click the Hot Fix to install.
4. If you are prompted to restart your computer, click **OK**.

**Note:** Repeat this procedure for every Hot Fix.