Customer Release Notes

Fiery EXP250 Color Server version 1.0SP1 for DocuColor 240/250

Update the Fiery EXP250 with all patches and updates previously released for the Fiery EXP250 *before* installing the update patch 1-LMIND.

This document contains information about the Fiery EXP250 Color Server version 1.0SP1 and supplements the Fiery EXP250 version 1.0 Customer Release Notes. Before using the Fiery EXP250 Color Server with version 1.0SP1, make copies of these *Customer Release Notes* and distribute them to all users.

NOTE: This document uses the term "Fiery EXP250" to refer to the Fiery EXP250 Color Server. The term "copier" is used to refer to the DocuColor 240/250 copier.

Setup

Start Page

The copyright year on the Start Page is incorrect. The Start Page should display 2006 as the copyright year.

Tray 5 Media Protection

Enabling and disabling the Tray 5 Media Protection option is only available from the Fiery EXP250 Control Panel and from systems that have the Fiery Advanced Controller Interface.

Printing

Custom page sizes with imposed jobs

Custom page sized jobs do not print with the specified page size when the job is imposed.

Tray 6 (Oversized)

Manual duplex jobs may not output correctly with Tray 6 (Oversized).

Booklet jobs with Tray 5

Postscript and PCL booklet jobs sent from Windows computers with Cover Source set to front and back covers printed on both sides from Tray 5 do not print correctly when Tray 5 Media Protection is set to On in Setup.

Postscript and PCL booklet jobs sent from Windows computers with Cover Source set to front cover printed on front and back cover printed on back from Tray 5 prints with extra blank sheets when Tray 5 Media Protection is set to On in Setup.

Light font characters may not print

If you calibrate the copier to allow light colors to print, some light font characters may not print and others will print even when all characters are equally visible from ImageViewer. The same characters do not print regardless if you print the page Long Edge Feed or Short Edge Feed.

Media Type and Tray 6 (Oversized)

Tray 6 (Oversized) with Tab Stock 1 or Tab Stock 2 is not supported.

The Fiery EXP250 will not print if you specify Tab Stock 1 or Tab Stock 2 for the media type with Tray 6 (Oversized). To print thick media from Tray 6 (Oversized), set Media Type to Heavyweight 1, Heavyweight 2, Coated 1 or Coated 2.

Print options

Spot Color Matching and Combined Separations

Setting Spot Color Matching to Off with Combined Separations set to On is not supported from Mac OS 10.4, even though you can select this combination from the printer driver.

Use Tray 5 (Bypass) for Tab Stock 1 or Tab Stock 2 media types

Printing a job with Media Type set to Tab Stock 1 or Tab Stock 2 is not supported when printing from Tray 6 (Oversized). Use Tray 5 (Bypass) to print with Tab Stock 1 or Tab Stock 2. To print thick media from Tray 6 (Oversized), set Media Type to Heavyweight 1, Heavyweight 2, Coated 1, or Coated 2.

WebTools

Enable Windows Printing option

If you do not make any changes in WebTools Setup and click Save from the Service 2 tab, the Enable Windows Printing option changes from the default setting of On to Off. To work around this, select Enable Windows Printing (setting it back to On) from WebTools Setup and click Save again.

Applications

Adobe Freehand

Gradients do not overprint from Freehand on Windows XP.

Adobe InDesign and Mirror

Printing from Adobe InDesign using the Mirror printer driver option is not supported. If you print from InDesign with this setting enabled, the job is printed without the setting enabled. To work around this, use the InDesign Mirror option instead.

Mac OS X printer drivers

Two versions of Mac OS X printer driver

This information replaces the Mac OS X printer drivers section in the Fiery EXP250 version 1.0SP1 User Addendum.

When you install the Mac OS X printer driver for version 1.0SP1, you can install a Fast version, which does not check for incompatible print option settings but runs faster, or a Comprehensive version, which prevents you from choosing incompatible print option settings at the expense of some processing time. A dialog box in the OS X installer lets you choose the version.

The Fast version addresses issues on Mac OS X with folding and stapling. Use the Fast version if the copier is configured with a finisher and you want to print folded and/or stapled jobs. Be aware that if you choose incompatible print option settings, your job might not print as expected.

If you install the Comprehensive version and then later decide to install the Fast version, you must remove the Comprehensive version first, using the procedure described in the Fiery EXP250 version 1.0SP1 User Addendum.