

Customer Release Notes

FreeFlow Print Manager, version 4.0 for Fiery EXP5000 Color Server v2.0 and Fiery EX2000d Color Server v3.0

This document contains information about using FreeFlow Print Manager software version 4.0 with the Fiery EXP5000 Color Server v2.0 and Fiery EX2000d Color Server v3.0. Before using the FreeFlow Print Manager version 4.0 with the Fiery EXP5000 Color Server v2.0 and Fiery EX2000d Color Server v3.0, make a copy of these *Customer Release Notes* and distribute them to all users.

NOTE: The term “Fiery EXP5000” is used in this document to refer to the Fiery EXP5000 Color Server v2.0. The term “Fiery EX2000d” is used to refer to the Fiery EX2000d Color Server v3.0.

Before printing to the Fiery EXP5000 and Fiery EX2000d from FreeFlow Print Manager, verify the following:

- FreeFlow Print Manager is enabled on the Fiery EXP5000 and Fiery EX2000d. To verify enablement, print a Configuration page and check that the Update Information section includes the name: 1-KBQJM.
- FreeFlow Print Manager software is installed on the client workstation. For instructions on installing and using FreeFlow Print Manager, see the documentation that accompanies FreeFlow Print Manager.

Media Restrictions

The Fiery EXP5000 and Fiery EX2000d have the following media restrictions:

- Two media type values are supported: stationery and transparency.
- A single media color value is supported: white.
- The attribute for drilled stock is not supported.

Special Pages

The Fiery EXP5000 and Fiery EX2000d do not support programming of Special Pages. The option to program special pages, such as Covers and Exception Pages, is not available through FreeFlow Print Manager when it is connected to a Fiery EXP5000 or a Fiery EX2000d.

Print as grayscale

The Fiery EXP5000 and Fiery EX2000d do not support the attribute “print as grayscale” in FreeFlow Print Manager. To print a job as grayscale, send the job to the Hold queue and set job properties in Command WorkStation, or use the Fiery EXP5000 printer driver or the Fiery EX2000d printer driver.

Coated Media

The Fiery EXP5000 and Fiery EX2000d support media coating as either Coated or Uncoated. To print a job with coated media, in FreeFlow Print Manager specify the Sides Coated to be either One Side or Two Sides and the Coating Type as Any.

Job Properties conflicts

If Finishing attributes are programmed through FreeFlow Print Manager which conflict with the specified Output location, the Fiery EXP5000 and Fiery EX2000d may automatically select the output location. For instance, if single staple finishing is selected along with the top tray as the output tray, the job outputs with single stapling to the stacker tray, rather than sending an error message and not printing the job.

Media loading

FreeFlow Print Manager does not make any assumption about how a stock is loaded in the output tray. FreeFlow Print Manager submits the media size, color, and weight, but not the feed direction. The Fiery EXP5000 and Fiery EX2000d assume Long Edge Feed (LEF) for incoming media sizes that can be fed either LEF or Short Edge Feed (SEF). Because of this circumstance, conflicts may arise. For example, Letter size dual-staple jobs require LEF. When such a job arrives at the Fiery EXP5000 and Fiery EX2000d with only Letter size SEF currently loaded, the job has a status of Printing but displays an error in the Active Jobs window requesting the user to Load Paper Size Letter. Once the user loads Letter LEF, the job prints as requested. This also applies to sizes A4 and 9x11.

Color settings

The “ColorWise OFF” job setting in Color > Expert Color > Emulation in FreeFlow Print Manager appears as “Match Copy” in ColorWise > Expert Settings > CMYK Simulation Profile in Command WorkStation.

Cancel Job

The Cancel Job operation performed from FreeFlow Print Manager Administration does not cancel a job at the Fiery EXP5000 and Fiery EX2000d. To cancel a job, perform the operation in Command WorkStation.

Unconnected Mode

When you program a job in FreeFlow Print Manager in Unconnected Mode, the Fiery EXP5000 and the Fiery EX2000d are not available as Unconnected Printers. If this happens, use the “DocuColor 6060 EXP6000 2.2” printer to program jobs in Unconnected Mode.

Enable Trapping

Trapping is a technique where some objects are printed slightly larger or smaller than you specified in an application, in order to prevent white edges around the objects. These white edges or “gaps,” are the result of misregistration, the physical properties of the toner, or stiff media. The Enable Trapping option specifies whether the job should automatically trap text and graphics.

The Enable Trapping option is available as a part of the Graphics Art Package. If the Graphics Art Package is not installed on the Fiery EXP5000 and the Fiery EX2000d, this option is not selectable from FreeFlow Print Manager or Command WorkStation. For more information about purchasing the Graphic Arts Package, contact your sales representative.