# Xerox 5750 Digital Color Printer/Copier

## System Administration Guide

Sample cover

The Document Company
Xerox

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# Safety Notes

The Xerox 5750 printer/copier and the recommended maintenance supplies have been designed and tested to meet strict safety requirements. Attention to the following notes will ensure the continued safe operation of your printer/copier.

## Electrical Safety

- Plug the power cord directly into a correctly grounded electrical outlet. If you do not know whether an outlet is grounded, ask an electrician to check the outlet.

**WARNING**: You may get a severe electrical shock if the outlet is not correctly grounded.

- Do not place the printer/copier where people may step on the power cord. Do not place objects on the power cord.
- Do not override or disable electrical or mechanical interlocks.
- Do not obstruct the ventilation openings. These openings are provided to prevent the printer/copier from overheating.

**WARNING:** Do not push objects into slots or openings on the printer/copier. Making a contact with a voltage point or shorting out a part could result in fire or electrical shock.

- If you notice any unusual noises or odors, switch off the power to the printer/copier immediately. If possible, disconnect the power cord from the electrical outlet. Call an authorized Xerox service representative to correct the problem.
- If any of the following conditions occur, switch off the power to the printer/copier immediately and call an authorized Xerox service representative. If possible, disconnect the power cord from the electrical outlet.
  - The power cord is damaged or frayed.
  - Liquid is spilled into the printer/copier.
  - The printer/copier is exposed to water.
  - Any part of the printer/copier is damaged.

## Laser Safety

**WARNING:** Using the controls or adjustments, or performing any procedures other than those specified herein, may result in a hazardous exposure to laser light.

This equipment complies with safety standards. With specific regard to laser safety, the equipment complies with performance standards for laser products set by government agencies as a Class 1 laser product and does not emit hazardous lights; the beam is totally enclosed during all modes of customer operation and maintenance.

## Maintenance Safety

- Do not attempt any maintenance procedure that is not specifically described in the documentation that is supplied with your printer/copier.
- Do not use aerosol cleaners. The use of supplies that are not approved may cause poor performance of the printer/copier, and could create a dangerous condition.
- Use the supplies and cleaning materials only as directed in this manual. Keep all of these materials out of the reach of children.
- Do not remove the covers or guards that are fastened with screws. There are no parts behind these covers that you can maintain or service.
- Do not perform any maintenance procedures unless you have been trained to do them by a Xerox representative or unless a procedure is specifically described in one of the printer/copier manuals.

## Operational Safety

Your Xerox printer/copier and supplies were designed and tested to meet strict safety requirements. These include safety agency examination, approval, and compliance with established environmental standards.

Your attention to the following safety guidelines will help ensure the continued safe operation of your printer/copier:

- Use the materials and supplies specifically designed for your printer/copier. The use of unsuitable materials may result in poor performance of the printer/copier and possibly a hazardous situation.
- Follow all warnings and instructions that are marked on, or supplied with, the printer/copier.
- Place the printer/copier in a room that provides adequate space for ventilation and servicing.

- Place the printer/copier on a level, solid surface (not on a thick pile carpet) that has adequate strength for the weight of the machine.
- Do not attempt to move the printer/copier. A leveling device that was lowered when your printer/copier was installed may damage the carpet or floor.
- Do not locate the printer/copier near a heat source.
- Do not locate the printer/copier in direct sunlight.
- Do not locate the printer/copier in line with the cold air flow from an air conditioning system.
- Do not place containers of coffee or other liquid on the printer/copier.
- Do not block or cover the slots and openings on the printer/copier. Without adequate ventilation, the printer/copier may overheat.
- Do not attempt to override any electrical or mechanical interlock devices.

- **WARNING:** Be careful when working in areas identified with this warning symbol. These areas may be very hot and could cause personal injury.

If you need any additional safety information concerning the printer/copier or materials, contact your Xerox representative.

## Ozone Safety

This printer/copier produces ozone during normal operation. The ozone is heavier than air, and the quantity is dependent on copy volume. Providing the proper environmental parameters, as specified in the 5750 installation procedure, ensures that concentration levels meet safe limits.

If you need additional information about ozone, request the Xerox publication, *OZONE*, 600P83222, by calling 1-800-828-6571 in the USA. For a French language version, call 1-800-361-9448 or 514-336-9524 in the USA.

# Notices

## FCC notices . . . in the USA

**Radio frequency**

This equipment generates, uses, and can radiate radio frequency energy, and, if not installed and used in accordance with the instruction manuals, may cause interference with radio communications. The equipment has been tested and found to comply with the limits for a Class A computing device pursuant to Subpart J of Part 15 of the FCC rules, which are designed to provide reasonable protection against such interference, when the equipment is operated in a commercial environment. Operation of this equipment in a residential area is likely to cause an interference, in which case the user, at his own expense, will be required to take whatever measures are necessary to correct the interference.

Changes or modifications to this equipment that are not specifically approved by the Xerox Corporation may void the authority that is granted by the FCC to operate this equipment.

## Safety Extra Low Voltage Approval

The Xerox 5750 Digital Color Printer/Copier is in compliance with various governmental agencies and national safety regulations. All system ports meet the requirements for Safety Extra Low Voltage (SELV) circuits for connection to customer-owned devices and networks.

Additions of customer-owned or third-party accessories that are attached to the printer/copier must meet or exceed the requirements listed above.

All modules that require external connection must be installed per the 5750 installation procedure.

## Certifications . . . in Canada

**NOTICE:** The Industry Canada label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective, operational and safety requirements. The department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. In some cases, the company's inside wiring associated with a single line individual service may be extended by means of a certified connector assembly (telephone extension cord). The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations. Repairs to certified equipment should be made by an authorized Canadian Maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment. Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines, and internal water metallic pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

**CAUTION:** Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

The Load Number (60) assigned to each terminal device denotes the percentage of the total load to be connected to a telephone loop which is used by the device, to prevent overloading. The termination on a loop may consist of any combination of devices subject only to the requirement that the total of the Load Numbers of all devices does not exceed 100.

## Certifications . . . in Europe

The CE marking that is applied to this product symbolizes Rank Xerox Declaration of Conformity with the following applicable Directives of the European Union as of the dates indicated:

January 1, 1995: - Council Directive 73/23/EEC amended by Council Directive 93/68/EEC, approximation of the laws of the member states related to low voltage equipment.

January 1, 1996: - Council Directive 89/336/EEC, approximation of the laws of the member states related to electromagnetic compatibility.

A full declaration, defining the relevant Directives and referenced standards, can be obtained from your Rank Xerox representative.

**WARNING:** This is a Class A product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

**WARNING:** In order to allow this equipment to operate in proximity to Industrial, Scientific and Medical (ISM) equipment, the external radiation from ISM equipment may have to be limited or special mitigation measures taken.

## It’s Illegal . . . in the USA

Congress, by statute, has forbidden the copying of the following subjects under certain circumstances. Penalties of fine or imprisonment may be imposed on those guilty of making such copies.

1. Obligations or Securities of the United States Government, such as:

| | |
|---|---|
| Certificates of Indebtedness | National Bank Currency |
| Coupons from Bonds | Federal Reserve Bank Notes |
| Silver Certificates | Gold Certificates |
| United States Bonds | Treasury Notes |
| Federal Reserve Notes | Fractional Notes |
| Certificates of Deposit | Paper Money |

Bonds and Obligations of certain agencies of the government, such as FHA, etc.

Bonds. (U.S. Savings Bonds may be photographed only for publicity purposes in connection with the campaign for the sale of such bonds.)

Internal Revenue Stamps. (If necessary to copy a legal document on which there is a canceled revenue stamp, this may be done, provided the reproduction of the document is performed for legal purposes.)

Postage Stamps, canceled or uncanceled. (For philatelic purposes, Postage Stamps may be photographed, provided the reproduction is in black and white and is less than 75% or more than 150% of the linear dimensions of the original.)

Postal Money Orders.

Bills, Checks, or Drafts of money drawn by or upon authorized officers of the United States.

Stamps and other representatives of value, of whatever denomination, which have been or may be issued under any Act of Congress.

2. Adjusted Compensation Certificates for Veterans of the World Wars.
3. Obligations or Securities of any Foreign Government, Bank, or Corporation.
4. Copyrighted material, unless permission of the copyright owner has been obtained or the copying falls within the “fair use” or library reproduction rights provisions of the copyright law. Further information of these provisions may be obtained from the Copyright Office, Library of Congress, Washington, D.C. 20559. Ask for Circular R21.
5. Certificates of Citizenship or Naturalization. (Foreign Naturalization Certificates may be photographed.)
6. Passports. (Foreign Passports may be photographed.)
7. Immigration Papers.
8. Draft Registration Cards.
9. Selective Service Induction Papers that bear any of the following Registrant’s information:

   Earnings or Income — Dependency Status

   Court Record — Previous military service

   Physical or mental condition

   Exception: U.S. Army and Navy discharge certificates may be photographed.
10. Badges, Identification Cards, Passes, or Insignia carried by Military or Naval personnel, or by members of the various Federal Departments, such as FBI, Treasury, etc. (unless photograph is ordered by the head of such department or bureau.)

    Copying the following is also prohibited in certain states: Automobile Licenses - Drivers’ Licenses - Automobile Certificates of Title.

    The above list is not all inclusive, and no liability is assumed for its completeness or accuracy. In case of doubt, consult your attorney.

## It’s Illegal . . . in Canada

Parliament, by statute, has forbidden the copying of the following subjects under certain circumstances. Penalties of fines or imprisonment may be imposed on those guilty of making such copies.

1. Current bank notes or current paper money.
2. Obligations or securities of a government or bank.
3. Exchequer bill paper or revenue paper.
4. The public seal of Canada or of a province, or the seal of a public body or authority in Canada, or of a court of law.
5. Proclamations, orders, regulations or appointments, or notices thereof (with intent to falsely cause same to purport to have been printed by the Queen’s Printer for Canada, or the equivalent printer for a province).
6. Marks, brands, seals, wrappers or designs used by or on behalf of the Government of Canada or of a province, the government of a state other than Canada or a department, board, Commission or agency established by the Government of Canada or of a province or of a government of a state other than Canada.
7. Impressed or adhesive stamps used for the purpose of revenue by the Government of Canada or of a province or by the government of a state other than Canada.
8. Documents, registers or records kept by public officials charged with the duty of making or issuing certified copies thereof, where the copy falsely purports to be a certified copy thereof.
9. Copyrighted material or trademarks of any manner or kind without the consent of the copyright or trademark owner.

The above list is provided for your convenience and assistance, but it is not all inclusive, and no liability is assumed for its completeness or accuracy. In case of doubt, consult your solicitor.

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# 1 Tools Mode

# 1 Tools Mode - Contents


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# Tools Program Numbers Chart

The Tools Mode enables you to customize your 5750 for your individual needs by activating some features and setting the default values for a variety of features.

Features are accessed by entering the Tools Program Number for a particular feature. The following chart lists the Program Numbers for the features and the changes you can make.

| Tools Program Numbers Chart | | | |
|---|---|---|---|
| **Program No.** | **Item** | **Summary** | **Factory Setting** |
| 1 | Default Paper Supply Tray | You can change the default paper tray by selecting Auto, Tray 1, Tray 2, Tray 3, or Tray 4 (if installed). | Auto |
| 2 | Tray selection priority | You can specify the order of priority in which the paper trays will be selected for Auto Paper Supply. | Tray 1>2>3>4 |
| 3 | Auto Tray Switching (ATS) | You can set the copier to automatically switch to another tray with the same size paper when the manually selected tray has run out of paper during copying. | On |
| | Trays 1-4 in ATS | Determine if the copier feeds paper from a second tray if you activate the Auto Tray Switching feature or select **Auto** Paper Supply for a copy job. | |
| 4 | Tray 1 in ATS | You can enable or disable Tray 1 in ATS. | On |
| 5 | Tray 2 in ATS | You can enable or disable Tray 2 in ATS. | On |
| 6 | Tray 3 in ATS | You can enable or disable Tray 3 in ATS. | On |
| 7 | Tray 4 in ATS (if installed) | You can enable or disable Tray 4 in ATS. | On |
| 8 | ??? (Other) for Bypass Tray | You can change the default setting for ??? (Other) under the Bypass Tray feature. | 12 x 18” (305 x 457mm) |
| 9 | Post card size input | You can define the size of post cards. | North & South America: Y = 101mm, X = 152mm Europe: (A6) Y = 105mm, X = 148mm |
| 10 | Edge Erase | This feature erases the right and left edges (lead and trail edges) of the originals. You can specify a value from 0 - 30 mm at 1 mm intervals. When you set 1 mm or more for the right and left edges, the copier automatically sets 2 mm for the top and bottom edges. You cannot change the top and bottom values. | 0 mm |
| 11 | Image Position | You can change the default setting of the Image Position feature. You can specify the value of the blank space ranging from 1-30 mm at 1mm intervals. | 10 mm |

| Tools Program Numbers Chart | | | |
|---|---|---|---|
| **Program No.** | **Item** | **Summary** | **Factory Setting** |
| 12 | Auto Recognition | You can adjust the sensitivity of the 5750 to recognize color from black and white. There are five levels, from 1 to 5. Adjust toward level 1 to more easily detect black and white originals. Adjust toward level 5 to more easily detect color originals. | 3 |
| 13 | Output Color | You can change the default setting for the Output Color Document Type feature to Auto, Full Color Picture, Color Text & Graphics, Black Text & Picture, or Black Text or Picture. | Auto |
| 14 | Document Type for color originals | You can select either Full Color Picture, or Color Text & Graphics as the default document type when the 5750 detects a color original in Auto mode. | Full Color Picture |
| 15 | Document Type for black and white originals | You can select either Black Text & Picture, or Black Text or Picture as the default document type when the 5750 detects a black and white original in Auto mode. | Black Text or Picture |
| 16 | Document type of Full Color Picture | You can select either Printed Image, or Photograph as the default document type when the 5750 is in the Full Color Picture mode. Photograph can also be changed to Map using Tools Program Number 18. | Printed Image |
| 17 | Document type of Black Text or Picture | You can select either Text or Picture as the default document type when the 5750 is in Black Text or Picture mode. | Text |
| 18 | Document type of Full Color Picture | You can change Photograph to Map as a default option document type for Full Color Picture mode in Tools Program Number 16. | Photograph |
| | Fine tune adjustment | You can adjust the 100% setting of R/E within the range of 98.0% to 102.0% at intervals of .1% for both vertical and horizontal directions. You cannot adjust 100% under the Variable% and Irregular R/E features.<br>Refer to Table 1. | |
| 19 | Fine tune adjustment (vertical) | You can adjust the 100% setting for the vertical direction. | 20 (100%) |
| 20 | Fine tune adjustment (horizontal) | You can adjust the 100% setting for the horizontal direction. | 20 (100%) |
| | Value for Reduce/ Enlarge presets | You can change the four fixed percentages in the Reduce/ Enlarge feature. Presets 1 to 4 are indicated from top to bottom on the Control Panel. For each preset, select the desired percentage from the 19 options listed in Table 2. Specific percentages from 25 to 400 can be entered in Preset 1 only. | |
| 21 | Default for Preset 1 | You can change the default for R/E Preset 1. | North & South America: 15<br>Europe: 15 |

| Tools Program Numbers Chart | | | |
|---|---|---|---|
| **Program No.** | **Item** | **Summary** | **Factory Setting** |
| 22 | Default for Preset 2 | You can change the default for R/E Preset 2. | North & South America: 9<br>Europe: 10 |
| 23 | Default for Preset 3 | You can change the default for R/E Preset 3. | North & South America: 3<br>Europe: 17 |
| 24 | Default for Preset 4 | You can change the default for R/E Preset 4. | North & South America: 1<br>Europe: 2 |
| 25 | Lighter/Darker | You can change the default copy density. The desired copy density can be selected from Auto or seven levels from Lighter to Darker. | Auto |
| 26 | Color Shift | You can change the default of the Color Shift feature. Use this feature to change the hues of your color copies. Enter a desired value from 1 to 5 to change the hue. Color Shift is limited to two shifts to the left and two shifts to the right. Level 3 is the center. This feature is not available for black and white copies. Refer to Table 3. | 3 |
| 27 | Default for Image Quality | You can change the default of the Image Quality feature under Special Features.<br>Select Lively, Sharp, Soft, or Cool. | Lively |
| | Default for Color Control | You can change the default of Color Control of Adjustment under the Image Quality feature.<br>Adjust the color balance of cyan, yellow, magenta, and black. Each color can be set to one of seven levels under high, medium, or low density. | |
| 28 | Yellow High Density | You can change the default for Yellow High Density. | 4 |
| 29 | Yellow Medium Density | You can change the default for Yellow Medium Density. | 4 |
| 30 | Yellow Low Density | You can change the default for Yellow Low Density. | 4 |
| 31 | Magenta High Density | You can change the default for Magenta High Density. | 4 |
| 32 | Magenta Medium Density | You can change the default for Magenta Medium Density. | 4 |
| 33 | Magenta Low Density | You can change the default for Magenta Low Density. | 4 |
| 34 | Cyan High Density | You can change the default for Cyan High Density. | 4 |
| 35 | Cyan Medium Density | You can change the default for Cyan Medium Density. | 4 |
| 36 | Cyan Low Density | You can change the default for Cyan Low Density. | 4 |
| 37 | Black High Density | You can change the default for Black High Density. | 4 |

| Tools Program Numbers Chart | | | |
|---|---|---|---|
| **Program No.** | **Item** | **Summary** | **Factory Setting** |
| 38 | Black Medium Density | You can change the default for Black Medium Density. | 4 |
| 39 | Black Low Density | You can change the default for Black Low Density. | 4 |
| 40 | Color Saturation | You can change the default to adjust the Color Saturation under the Image Quality feature to one of five levels. | 3 |
| 41 | Sharpness | You can change the default to adjust the Sharpness under the Image Quality feature to one of five levels | 3 |
| 42 | Maximum number of copies | You can set the maximum number of copies allowed for a copy job from 1 to 99. | 99 |
| 43 | Maximum number of two-sided copies | You can set the maximum number of copies allowed for a two-sided copy job from 1 to 25. | 25 |
| 44 | Job Timeout | Sets the time (0 - 6 minutes, at intervals of 1 minute) it takes to return to the default settings after completion of a copy job.<br>Setting the time to 0 disables this feature. | 2 minutes |
| 45 | Job Program Incomplete Timeout | Sets the time (0 - 6 minutes, at intervals of 1 minute) it takes to return to the default settings from the time of inaction.<br>Setting the time to 0 disables this feature. | 2 minutes |
| 46 | Power Saver Mode | You can change the default settings of the Power Saver Mode. There are four types of modes. Each has a unique power consumption ratio and times to enter the mode. | Type 3<br>Mode Entry Time: 10 min.<br>Mode Delay Time: 30 sec. |
| 47 | Electronic Key Password | The Electronic Key Password is used to enable the operation of the 5750. When a password is registered, the Electronic Key Password screen is activated and is displayed immediately after switching on the power. You can select one password consisting of four digits from 0000 to 9999.<br>Setting the password to 0000 disables this feature. | 0000 |
| 48 | Tools Password | The Tools Password is used to enter the Tools Mode. You can select one password consisting of four digits from 0000 to 9999. | 0123 |
| 49 | User account numbers and passwords | To limit the use of the 5750, the System Administrator can create a maximum of 50 user accounts. Each account is assigned a password, and usage can be limited to color copies, black and white copies or no limits. If you have the Auditron feature, 100 user accounts can be created. Refer to the Auditron Administration Guide. | None |
| 50 | User Password feature | Before registering any user passwords, the System Administrator must activate this feature. | OFF |

| Tools Program Numbers Chart | | | |
|---|---|---|---|
| **Program No.** | **Item** | **Summary** | **Factory Setting** |
| 51 | Attention Tone | This tone sounds when the warm-up cycle is completed after power-up. There are four volume levels, ranging from Loud to OFF | Normal |
| 52 | Selection Tone | This tone sounds when a button is pressed. There are four volume levels, ranging from Loud to OFF | Normal |
| 53 | Fault Tone | This tone sounds when a operation error has occurred. There are four volume levels, ranging from Loud to OFF | Normal |
| 55 | Custom Paper Size Setting (? on Paper Size Indicator) | You can customize paper trays 1 through 4 to accept a paper size not shown on the Paper Size Indicator at the back of the tray. Enter the X and Y values for the **?** setting. | All markets:<br>X = 210mm<br>Y = 297mm |
| 56 | Odd Size Paper setting | You can change the type (Normal or Heavy Weight) of paper for the Odd Size Paper selection on the Control Panel. | Normal |
| 200 | Default settings for Marker Edit (available only with an Edit Pad) | You can change the default settings of Color Scheme and Color Enhancement. The available color schemes are Business, Warm, Calm, Vivid, and User Color Scheme. Color Enhancement can be set to ON or OFF. | Color Scheme: Business<br>Color Enhancement: OFF |
| 201 | Register User Color Scheme in Marker Edit (available only with an Edit Pad) | You can register a desired color for each Marker Pen for both the point and loop method. Enter the respective color content value for Magenta, Cyan, and Yellow. Refer to Table 4 for the values of some of the most popular colors and for black and white.<br><br>**Factory Setting:**<br>Red loop Magenta 100%<br>Cyan 0%<br>Yellow 63%<br>Red point Magenta 68%<br>Cyan 0%<br>Yellow 39%<br>Blue loop Magenta 32%<br>Cyan 100%<br>Yellow 22%<br>Blue point Magenta 21%<br>Cyan 65%<br>Yellow 16%<br>Green loop Magenta 4%<br>Cyan 49%<br>Yellow 100%<br>Green point Magenta 10%<br>Cyan 37%<br>Yellow 66% | See Summary column |

| Tools Program Numbers Chart | | | |
|---|---|---|---|
| **Program No.** | **Item** | **Summary** | **Factory Setting** |
| 211 | Color Registration on Custom Palette | You can change the color of each of the 18 colors on the Edit Pad Custom Palette by selecting the color with the Edit Pen, then entering the values for magenta, cyan and yellow.<br><br>**Factory Setting:**<br>1 Magenta 0%<br>Cyan 0%<br>Yellow 100%<br>2 Magenta 0%<br>Cyan 0%<br>Yellow 62%<br>3 Magenta 0%<br>Cyan 0%<br>Yellow 33%<br>4 Magenta 48%<br>Cyan 2%<br>Yellow 100%<br>5 Magenta 31%<br>Cyan 4%<br>Yellow 60%<br>6 Magenta 15%<br>Cyan 0%<br>Yellow 33%<br>7 Magenta 100%<br>Cyan 0%<br>Yellow 63%<br>8 Magenta 68%<br>Cyan 0%<br>Yellow 39%<br>9 Magenta 33%<br>Cyan 0%<br>Yellow 20%<br>10 Magenta 68%<br>Cyan 52%<br>Yellow 0%<br>11 Magenta 51%<br>Cyan 38%<br>Yellow 0%<br>12 Magenta 20%<br>Cyan 18%<br>Yellow 0%<br>13 Magenta 32%<br>Cyan 100%<br>Yellow 22%<br>14 Magenta 21%<br>Cyan 65%<br>Yellow 16%<br>15 Magenta 10%<br>Cyan 33%<br>Yellow 7%<br>16 Magenta 0%<br>Cyan 75%<br>Yellow 77%<br>17 Magenta 1%<br>Cyan 50%<br>Yellow 50%<br>18 Magenta 0%<br>Cyan 24%<br>Yellow 30% | See Summary column |
| 212 | Color Palette printing option | If you register new colors on the Edit Pad Custom Palette, you can activate this feature and print a pallet for the Edit Pad showing the new colors. | Off |
| 734 | Selection of interface connector | You can select either RS 422 or Pseudo ECL, depending on the interface connector to be used.<br>(Splash/SM ICS: RS 422 RM ICS L: Pseudo ECL) | RS 422 |
| 735 | Print Mode Entry Time | You can set the time (0 - 65,535 seconds, at intervals of 1 second) it takes to enter the Print Mode when the 5750 receives printing and scanning requests from external equipment after completing a copy job (with the Job Timeout feature activated) or during copying (with the Job Program Incomplete Timeout feature activated). If you set the time to 0 seconds, this feature is disabled. | 30 seconds |

| Tools Program Numbers Chart | | | |
|---|---|---|---|
| **Program No.** | **Item** | **Summary** | **Factory Setting** |
| 736 | Print Mode Entry Time after completion of interrupting job | You can set the time (1 - 6 minutes at intervals of 1 minute) it takes to return to the Print Mode after pressing the Job Interrupt button to stop the current printing job. If you set the time to 0, printing from external equipment is disabled. | 1 minute |

**Table 1: Fine Tune Adjustment**

| Value | Percentage |
|---|---|
| 0 | 98.0% |
| . | . |
| . | . |
| . | . |
| 20 | 100.0% |
| . | . |
| . | . |
| . | . |
| 40 | 102.0% |

**Table 2: Preset R/E %**

| Value | Fixed Percentage | Value | Fixed Percentage | Value | Fixed Percentage |
|---|---|---|---|---|---|
| 0 | 50.0% | 7 | 122.4% | 14 | 300.0% |
| 1 | 64.7% | 8 | 127.3% | 15 | 400.0% |
| 2 | 70.7% | 9 | 129.4% | 16 | 25.0% |
| 3 | 78.6% | 10 | 141.4% | 17 | 97.3% |
| 4 | 81.6% | 11 | 154.5% | 18 | 220.0% |
| 5 | 86.5% | 12 | 180.0% | | |
| 6 | 115.4% | 13 | 200.0% | | |

**Table 3: Color Shift Values**

| Value | 1 | 2 | 3 | 4 | 5 |
|---|---|---|---|---|---|
| Hues | | | | | |

The inner ring of the Color Shift wheels shown in Table 3 represents the hues of the original. The outer ring represents the hues of the copy.

The following table gives the percentage of color content for three densities of some of the most popular colors. Use the values in this table to register a User Color Scheme.

**Table 4: Values for Popular Colors**

| Density | High | Medium | Low | High | Medium | Low | High | Medium | Low |
|---|---|---|---|---|---|---|---|---|---|
| | | | | | | | | | |
| Magenta (%) | 0 | 0 | 0 | 48 | 26 | 15 | 100 | 68 | 33 |
| Cyan (%) | 0 | 0 | 0 | 2 | 1 | 0 | 0 | 0 | 0 |
| Yellow (%) | 100 | 55 | 33 | 100 | 55 | 33 | 63 | 39 | 20 |

| Density | High | Medium | Low | High | Medium | Low | High | Medium | Low |
|---|---|---|---|---|---|---|---|---|---|
| | | | | | | | | | |
| Magenta (%) | 70 | 38 | 23 | 32 | 21 | 10 | 4 | 10 | 1 |
| Cyan (%) | 59 | 32 | 19 | 100 | 65 | 33 | 49 | 37 | 19 |
| Yellow (%) | 0 | 0 | 0 | 22 | 16 | 7 | 100 | 66 | 33 |

| | | |
|---|---|---|
| | | |
| Magenta (%) | 0 | 100 |
| Cyan (%) | 0 | 100 |
| Yellow (%) | 0 | 100 |

Tips on using color:

- High density colors are suitable for letters or lines.
  (Mark with a loop)
- Medium density colors are suitable for graphic charts or illustrations.
  (Mark with a point)
- Low density colors are suitable for backgrounds that contain letters or text.
  (Mark with a point)
- If you use the loop method with white, the letters enclosed in the loop with be erased.

## Entering and Exiting the Tools Mode

When the messages, **Ready to copy,** or **Please wait…**, or the password entry screen is displayed, you can enter the Tools Mode by entering the Tools Password. When an error message is displayed or the copy job is interrupted, you cannot enter the Tools Mode.

**Entering the Tools Mode**

Any time you enter the Tools Mode, a special combination of buttons on the Control Panel must be pressed, followed by the Tools password.

***1*** Press the **Stop** button and the **2** button at the same time.

The Tools password entry screen is displayed.

**Input password and press Start**

**Tools Password =** _ _ _ _

***2*** Use the keypad to enter **0**, **1**, **2**, **3** as the password.

For security reasons, only asterisks are displayed.

To correct your entry, press the **C** button on the Control Panel and try again.

The 0, 1, 2, 3 password is the factory default setting. It is recommended that you change the Tools Mode password as soon as possible after installation to prevent the unauthorized use of the features in Tools. Refer to the procedure, “Passwords”, for information about changing the Tools Mode password.

**3** Press **Start**

The copier enters the Tools Mode and the Tools Program Number entry screen is displayed.

| |
|---|
| **The copier is in Tools Mode** |
| **Enter program number and press Start** |
| **Tools Program Number = _ _ _** |

**Exiting the Tools Mode**

With the Tools Program Number entry screen displayed, press the **Stop** button and the **2** button at the same time.

The copy screen or password entry screen is displayed.

## Customizing the Features

To program or change settings of the features, first enter the Tools Mode. Then, use the keypad to enter the Program Number for the feature you want to change (refer to the Tools Program Numbers Chart at the beginning of this chapter). Choose the desired setting for the selected feature.

The following example shows how to change the default paper supply tray.

## Basic Procedure

1 2 3. . .

**1** At the Tools Mode entry screen, use the keypad to enter the desired program number.

| |
|---|
| **The copier is in Tools Mode** |
| **Enter program number and press Start** |
| **Tools Program Number = 1** |

To correct your entry, press the **C** button on the Control Panel and try again.

**2** Press **Start**.

The next screen is displayed.

| | | |
|---|---|---|
| **Select default tray for Paper Supply & press Start** | | |
| **1 Auto** | **2 Tray 1** | **3 Tray 2** |
| **4 Tray 3** | **5 Tray 4** | *** Close** |

**3** Use the keypad to enter the desired number.

The number you entered is highlighted.

Depending on the Program Number you entered, certain features require a value to be entered. For these features, the value entered is displayed.

If you press the ***** key now, you will exit this screen without saving any changes.

| | | |
|---|---|---|
| **Select default tray for Paper Supply & press Start** | | |
| **1 Auto** | **2 Tray 1** | **3 Tray 2** |
| **4 Tray 3** | **5 Tray 4** | *** Close** |

**4** Press **Start**.

The number you entered is saved.

**5** Press the ***** key.

The Tools Program Number entry screen is displayed.

# Power Saver Mode

The Power Saver Modes switches the printer/copier to a standby mode by lowering the temperature of the Fuser and/or disconnecting the power to the Control Panel, thereby reducing power consumption.

You can select the type of Power Saver Mode and set the entry times.

**Table 5: Types of Power Saver Modes**

| Mode | Power Consumption Ratio | Time to exit the mode | Remarks |
|---|---|---|---|
| Type 1 | About 90% | About 10 seconds | Disconnects the power to the Control Panel. |
| Type 2 | About 88% | About 80 seconds | Lower the temperature of the Fuser. |
| Type 3 | About 75% | About 80 seconds | Lowers the temperature of the Fuser, then disconnects the power to the Control Panel. |
| Type 4 | About 50% | About 180 seconds | Disconnects the power to the Control Panel, lowers the temperature of the Fuser, then disconnects the power to the Fuser. |

- The power consumption ratios and exit times for each Power Saver Mode listed in Table 4 were measured at the Mode Entry Time: 5 minutes. If you change the Mode Entry Time, the power consumption ratios will be different.
- The power consumption ratio (%) of each Power Saver Mode is to the power consumed when the Power Saver Mode feature is not activated.
- The exit time for the Power Saver Mode is the period it takes to return to the Ready to Copy status.
- The values listed in Table 4 vary depending on the operating environments.

## Setting the Times of the Selected Power Saver Mode

**Mode Entry Time** Set the time (1-120 minutes at intervals of 1 minute) it takes to automatically enter the selected Power Saver Mode after completion of a copy job.

**Mode Delay Time** Set the time (0-59 seconds at intervals of 1 second) to prevent the 5750 from entering the Power Saver Mode in case the **Power Saver** button is pressed by mistake.

1 2 3. . .

***1*** At the Tools Mode entry screen, use the keypad to enter 46.

The number you entered is displayed.

| |
|---|
| **The copier is in Tools Mode** |
| **Enter program number and press Start** |
| **Tools Program Number = 46** |

***2*** Press **Start**.

***3*** Use the keypad to select **1 ON** or **2 OFF** and press **Start**.

| | | |
|---|---|---|
| **Select ON or OFF for Power Saver Mode and press Start** | | |
| **1 ON** | **2 OFF** | *** Close** |

If you selected **1 ON**, and pressed **Start**, you can use the following sub-steps to select the type of Power Saver Mode and set the times. If you selected **2 OFF**, go to main step 4.

1. Use the keypad to enter the number for the type of Power Saver Mode desired and press **Start**.

| | | |
|---|---|---|
| **Select a type of Power Saver Mode and press Start** | | |
| **1 Type 2** | **2 Type 3** | |
| **3 Type 4** | **4 Type 1** | *** Previous** |

The Time Selection screen is displayed.

2. Use the keypad to select **1 Mode Entry Time** or **2 Mode Delay Time**.

| | |
|---|---|
| **Select 1 or 2 to set duration for Power Saver Mode** | |
| **1 Mode Entry Time** | **2 Mode Delay Time** |
| ***Previous** | |

The Mode Entry Time screen is displayed when option 1 is selected.

3. Use the keypad to enter the time.

   The Mode Entry Time can be set from 1-120 minutes, at intervals of 1 minute.

**Mode Entry Time screen**

| | | |
|---|---|---|
| **Set time to enter Power Saver Mode at the end of a** | | |
| **job and press Start** | **(1-120 minutes)** | **C Clear** |
| **Current settings:** | **5 minute(s)** | *** Previous** |

When option 2 is selected, the Mode Delay Time can be set from 0-59 seconds at intervals of 1 second.

**Mode Delay Time screen**

| |
|---|
| **Set time to delay Power Saver Mode and press Start** |
| **(0=No delay, 0-59 seconds)  C  Clear  *  Previous** |
| **Current settings: 30 second(s)** |

4. Press **Start**.
5. Press the ***** key and repeat sub-steps 2, 3, and 4 to set the other time.

***4*** Press **Start**.

***5*** Press the ***** key several times until the Tools Mode entry screen is displayed.

# Electronic Key Password

The Electronic Key Password is used to enable the operation of the 5750. When a password is entered, the Electronic Key Password screen is activated and is displayed after switching on the power.

1 2 3. . .

**1** At the Tools Mode entry screen, use the keypad to enter 47.

**The copier is in Tools Mode**

**Enter program number and press Start**

**Tools Program Number = 47**

**2** Press **Start**.

The Electronic Key Password Entry screen and the current password are displayed.

**Register Electronic Key Password and press Start**

**(0000=Off, 0000-9999) C Clear * Close**

**Current Password = 0000**

**3** Press C to clear the current password.

**Enter a new Electronic Key Password**

1. Use the keypad to enter the new password.

   Do not enter 0000.

   The password you entered is displayed.

**Register Electronic Key Password and press Start**

**(0000=Off, 0000-9999) C Clear * Close**

**Current Password = 1234**

**Deactivate the Electronic Key Password**

2. Use the keypad to enter 0000.

   0000 is displayed.

**Register Electronic Key Password and press Start**
**(0000=Off, 0000-9999) C Clear * Close**
**Current Password = 0000**

***4*** Press **Start**.

The feature is deactivated.

***5*** Press the ***** key.

The Tools Mode entry screen is displayed.

## Tools Password

Use this feature to change the password used to enter the Tools Mode.

1 2 3. . .

**1** At the Tools Mode entry screen, use the keypad to enter 48.

The number you entered is displayed.

| |
|---|
| **The copier is in Tools Mode** |
| **Enter program number and press Start** |
| **Tools Program Number = 48** |

**2** Press **Start**.

The Tools Password entry screen appears and the current password is displayed.

| | | |
|---|---|---|
| **Register the new Tools Password & press Start** | | |
| **(0000-9999)** | **C Clear** | *** Close** |
| **Current Password = 0123** | | |

**3** Press **C**.

The current password is cleared.

**4** Use the keypad to enter the new password.

The password you entered is displayed.

| | | |
|---|---|---|
| **Register the new Tools Password & press Start** | | |
| **(0000-9999)** | **C Clear** | *** Close** |
| **Current Password = 4567** | | |

**5** Press **Start**.

**6** Press the ***** key.

The Tools Program Number entry screen reappears.

# User Password

If your 5750 has the Auditron feature, refer to the Auditron Administration Guide for information on setting up Auditron accounts.

If you do not have the Auditron feature, use the following procedures.

The System Administrator can create a maximum of 50 user accounts and assign each a password in order to limit the use of the 5750. There are three options to limit the use of the 5750: No limit, color only, and black only.

## Activating the Feature

Before registering any user passwords, the System Administrator must activate the User Password feature.

1 2 3. . .

**1** At the Tools Mode entry screen, use the keypad to enter 50.

The number you entered is displayed.

**The copier is in Tools Mode**

**Enter program number and press Start**

**Tools Program Number = 50**

**2** Press **Start**.

**3** Use the keypad to select **1 ON** or **2 OFF** and press **Start**.

**Select ON or OFF for User Password feature and press Start**

**1 ON 2 OFF * Close**

**4** Press the * key to return to the Tools Mode entry screen.

## Entering an Account Number

1 2 3. . .

**1** At the Tools Mode entry screen, use the keypad to enter 49 and press **Start**.

The Account Number entry screen is displayed.

**2** Use the keypad to enter the desired account number from 1-50.

The number you entered is displayed.

**Input an account number and press Start**
**(1-50 accounts)  C Clear  * Close**
**Account Number: 3**

**3** Press **Start**.

If a password is not assigned to the account number, 0000 is displayed. If a password is assigned to the account number, the password is displayed.

**Input the user password and press Start**
**(0000=Off, 0000-9999)  C Clear  * Close**
**User Password: 0000**

## Assigning a User Password and Account Limits

1. Use the keypad to enter a user password.

   The number you entered is displayed.

| |
|---|
| **Input the user password and press Start** |
| **(0000=Off, 0000-9999)  C Clear  * Close** |
| **User Password: 7777** |

2. Press **Start**.

   The number is registered and the Output Color selection screen is displayed.

3. Use the keypad to select the desired number.

   The number you selected is highlighted.

| |
|---|
| **Select to limit the use for Output Color and** |
| **Press Start  * Close** |
| **1 No limit  2 Color only  3 Black only** |

4. Press **Start**.

   The option you selected is registered and the Account Number entry screen is displayed

To assign user passwords to other account numbers, repeat main step 2 through sub-step 4. Refer to the next page to delete an account and password.

## Deleting a User Password and Account Limits

1. Use the keypad to enter the Account Number you wish to delete and press **Start.**

| |
|---|
| **Input an account number and press Start** |
| **(1-50 accounts)  C Clear  * Close** |
| **Account Number: 3** |

2. Use the keypad to enter 0000.

   0000 is displayed.

| |
|---|
| **Input the user password and press Start** |
| **(0000=Off, 0000-9999)  C Clear  * Close** |
| **User Password: 0000** |

3. Press **Start**.

   The user password is deleted from the account number and the Output Color selection screen is displayed.

| |
|---|
| **Select to limit the use for Output Color and** |
| **Press Start  * Close** |
| **1 No limit  2 Color only  3 Black only** |

4. Press **Start** without making any selection.
5. To delete user passwords for other account numbers, repeat sub-steps 1 through 4.

***4*** Press the ***** key until the Tools Program Number entry screen is displayed.

## Custom Paper Size Setting

1 2 3. . .

**1** At the Tools Mode entry screen, use the keypad to enter 55 and press **Start**.

| |
|---|
| **The copier is in Tools Mode** |
| **Enter program number and press Start** |
| **Tools Program Number = 55** |

**2** Use the keypad to select the Paper Tray you are using for a custom sized paper.

| | | |
|---|---|---|
| **Select a tray and press Start** | | |
| **1 Tray 1** | **2 Tray 2** | |
| **3 Tray 3** | **4 Tray 4** | *** Close** |

**3** The current settings for the X and Y values are shown. Press **Start** to change the settings.

| | | |
|---|---|---|
| **Press Start to change the current settings** | | |
| **Current settings:** | **X: xxxmm** | **Y: xxxmm** |
| | | *** Previous** |

**4** Use the keypad to enter the X value. The size must be within the range of 148 to 432 mm. Press the **Start** button.

| |
|---|
| **Enter paper size for X value and press Start** |
| **(Range X: 148-432mm, Y: 148-297mm)** |
| **X: ___ Y: C Clear * Previous** |

**5** Use the keypad to enter the Y value. The size must be within the range of 148 to 297 mm. Press the **Start** button.

| |
|---|
| **Enter paper size for Y value and press Start** |
| **(Range X: 148-432mm, Y: 148-297mm)** |
| **X: xxx Y: ___ C Clear * Previous** |

**6** Press the ***** key until the Tools Program Number entry screen is displayed.

# Setting Marker Edit Defaults

You can change the default settings for Preset Color Schemes, Color Enhancement, and User Color Scheme.

## Preset Color Schemes and Color Enhancement

1 2 3. . .

**1** At the Tools Mode entry screen, use the keypad to enter 200 and press **Start**.

**The copier is in Tools Mode**

**Enter program number and press Start**

**Tools Program Number = 200**

**2** Use the keypad to select **1 Color Scheme**.

**Select the required option to set default setting**

**1 Color Scheme** **2 Color Enhancement**

*** Close**

**3** To select a color scheme, use the keypad to enter 1, 2, 3, or 4 and press **Start**.

**Select the default color scheme and press Start**

**1 Business** **2 Warm** **3 Calm** **4 Vivid**

**5 User Color Scheme** *** Previous**

**4** Press the ***** key to return to the previous screen.

**5** Use the keypad to select **2 Color Enhancement**.

| |
|---|
| **Select the required option to set default setting** |
| **1 Color Scheme** **2 Color Enhancement** |
| *** Close** |

**6** Use the keypad to select **1 OFF or 2 ON**.

| |
|---|
| **Select the default setting for Color Enhancement** |
| **on transparencies and press Start.** |
| **1 OFF** **2 ON** *** Previous** |

**7** Press the ***** key until the Tools entry screen is displayed.

## User Color Scheme

1 2 3. . .

**1** At the Tools Mode entry screen, use the keypad to enter 201 and press **Start**.

| |
|---|
| **The copier is in Tools Mode** |
| **Enter program number and press Start** |
| **Tools Program Number = 201** |

**2** Use the keypad to enter the number for the edit method you wish to change.

| | | | |
|---|---|---|---|
| **Select an edit method to define User Color Scheme** | | | |
| **1 Red Loop** | **2 Red Point** | **3 Blue Loop** | *** Close** |
| **4 Blue Point** | **5 Green Loop** | **6 Green Point** | |

**3** Use the keypad to enter the number for the color you wish to change.

| | | |
|---|---|---|
| **Use keypad to select the color content** | | |
| **1 Magenta** | **2 Cyan** | **3 Yellow** |
| *** Previous** | | |

**4** Enter the percentage of color content and press **Start.**

The percentage you enter is saved.

| | |
|---|---|
| **Input value and press Start** | |
| **(Range 0 - 100%)** | *** Previous** |
| **Magenta Content = 33%** | |

**5** Press the * key until the screen in step 2 is displayed if you wish to change other color contents.

Or, continue to press the ***** key until the screen in step 1 is displayed.

# Edit Pad Features

You can change any of the 18 colors on the Edit Pad Custom Palette and print a new palette showing the changed colors. Refer to Table 4 for the values for some of the most popular colors.

## Registering a New Color

1 2 3. . .

**1** At the Tools Mode entry screen, use the keypad to enter 211 and press **Start**.

**The copier is in Tools Mode**

**Enter program number and press Start**

**Tools Program Number = 211**

**2** Use the Edit Pen to select the color on the Custom Palette you wish to change.

**Select a color to be registered from 1 to 18**

**(Custom Palette) on the Edit Pad**

*** Close**

**3** Use the keypad to enter 1 to change the values for magenta.

**Use keypad to select the color content**

**1 Magenta ( %) 2 Cyan ( %)**

**3 Yellow ( %) * Previous**

**4** Enter the value for magenta and press **Start**.

| |
|---|
| **Input value and press Start** |
| **(Range 0 - 100%)** |
| **Magenta content = % * Previous** |

**5** Press the * key and repeat steps 2 through 4 to change the values for cyan and yellow.

**6** After entering values for the three dry ink (toner) colors, press the * key until the Tools Program Number screen is displayed.

You can now exit the Tools Mode or continue with Program Number 212 to print the new color palettes.

## Printing the Color Palettes

After changing colors on the Custom Palette, you can print new palettes showing the changed colors and replace the existing palettes on the Edit Pad.

1 2 3. . .

**1** At the Tools Mode entry screen, use the keypad to enter 212 and press **Start**.

| |
|---|
| **The copier is in Tools Mode** |
| **Enter program number and press Start** |
| **Tools Program Number = 212** |

**2** Use the keypad to enter 2 to activating the color palette printing option.

| | | |
|---|---|---|
| **Select color palette printing option** | | |
| **(Exit Tools Mode to print color palettes)** | | |
| **1 OFF** | **2 ON** | *** Close** |

**3** Press the ***** key to return to the Tools Program Number screen. Then press **Stop** and **2** to exit the Tools Mode.

**4** When the screen message indicates the printer/copier is ready, press **Start** to print the color palettes.

**5** Repeat steps 1 and 2 to deactivate the color palette printing option and return the 5750 to the copy mode. You will not be able to make copies until the palette printing option is set to OFF.

**6** Replace the existing color palettes under the palette cover on the Edit Pad.

1. Cut each new color palette on the dashed line to trim away the white paper. Set aside.
2. Remove the palette cover from the Edit Pad by pressing down on both ends of the palette and pushing toward the center until the cover buckles.
3. Remove the clear protective cover to expose the color palette strips.
4. Place the new palette strips over the old strips and tape in place.

   Notice the Roman Numerals printed on the end of each palette. Roman Numeral Ⅰ is the palette for the top row. Roman Numeral Ⅱ is the palette for the middle row. Roman Numeral Ⅲ is the palette for the bottom row.
5. Reinstall the cover by inserting the tabs under the panel and pushing the cover in place.

# 2 Maintenance and Supplies

# Maintenance and Supplies - Contents


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## Overview

Some areas of the 5750 require periodic cleaning or supply replacement. This section contains the cleaning procedures and supply replenishment information that will help keep your 5750 operating reliably.

Problems that cannot be solved need to be referred to your Xerox service representative. Use the procedure, Calling for Service, in this section when it becomes necessary to request a service call.

## Replacing the Dry Ink (Toner) Cartridge

As you make copies, the dry ink (toner) will gradually be used up. When it has reached a low level, the message, "**Please replace dry ink (toner) cartridge xx**" will be displayed. The xx refers to either yellow, magenta, cyan, or black dry ink (toner).

The 5750 can make about 40 to 50 copies after this message is displayed. The number of copies depends on the size and color areas of the originals.

Replace the indicated dry ink (toner) cartridge as soon as possible.

**CAUTION:** Do not use warm or hot water, or cleaning solvents, to remove dry ink (toner) from your skin or clothing. This sets the dry ink (toner) and makes it difficult to remove. If any dry ink (toner) gets on your skin or clothing, use a brush to remove it, or blow it off, or wash it off with cold water and mild soap.

To ensure your safety in operating the 5750, read the warning and caution labels inside the printer/copier carefully.

1 2 3. . .

**1** Open the Front Door.

**2** Open the dry ink (toner) cartridge cover.

**3** Rotate the empty cartridge counter-clockwise until the dot on the cartridge is aligned with the colored dot on the printer/copier.

**4** Pull the cartridge completely out of the printer/copier.

Dispose of the empty cartridge according to local regulations.

**5** Remove a new cartridge from the box and shake it from side to side to evenly distribute the dry ink (toner) inside.

**6** Align the tab on the back of the cartridge with the ▼ on the printer/copier. Then, slide the cartridge into the printer/copier.

**7** Rotate the cartridge clockwise until the dot on the cartridge is aligned with the colored dot on the printer/copier.

**8** Close the dry ink (toner) cartridge cover and Front Door.

The message, “Ensure that a new dry ink (toner) cartridge is in place. Press Start for auto dry ink (toner) replenishment” is displayed.

**9** Press **Start**

The printer/copier begins to replenish dry ink (toner), which takes about three to seven minutes. The replenish time varies according to the number of cartridges replaced. When replenishment is complete, the message “**Ready to copy**” is displayed.

## Cleaning Procedures

The Document Glass and the Document Glass Cover need to be cleaned periodically to help keep the 5750 operating reliably. If you have the optional Edit Pad, the Edit Pad surface and the Edit Pad Clear Plastic Overlay also need to be kept clean.

## Cleaning the Document Glass

Keep the Document Glass clean to ensure that the copies are of the best possible copy quality. Clean the Document Glass at the beginning of the day and during the day as needed.

1 2 3. . .

**1** Lightly dampen a clean lint-free cloth with Xerox, or Rank Xerox, Lens and Mirror Cleaner or a glass cleaner that is not abrasive.

**CAUTION:** To avoid damage to the printer/copier, pour or spray the cleaner on the cloth, not directly onto the Document Glass.

**2** Clean the Document Glass by wiping the glass in the lengthwise direction. Keep your fingers off the glass.

**Figure 3-1 Cleaning the Document Glass**

**3** Use a clean, dry, lint-free cloth to wipe off any excess moisture.

**4** Repeat the steps, as required, until there are no visible marks or streaks on the Document Glass.

## Cleaning the Document Glass Cover

Keep the Document Glass Cover clean at all times. Any white foreign substance on the surface of the cushion may cause the printer/copier to calculate the actual document size or its position incorrectly, resulting in an unsatisfactory copy. Clean the Document Glass Cover at the beginning of the day and during the day as needed.

1 2 3. . .

**1** Lift the Document Glass Cover.

**2** Lightly dampen a clean lint-free cloth with Film Remover.

**3** Wipe the underside of the Document Glass Cover until it is clean and dry.

**Figure 3-2 Cleaning the Document Glass Cover**

**4** Close the Document Glass Cover.

## Cleaning the Edit Pad

Clean the Edit Pad surface and Clear Plastic Overlay as necessary.

1 2 3. . .

**1** Lightly dampen a clean, dry, lint-free cloth with a small amount of Xerox or Rank Xerox Lens and Mirror Cleaner.

**2** Lift the Clear Plastic Overlay and wipe the top surface of the Edit Pad until it is clean and dry.

**3** Wipe the top surface of the Clear Plastic Overlay until it is clean and dry.

## Calling for Service

There may be times when you will not be able to correct a printer/copier problem. When this happens, you should call for service.

Follow the instructions below when preparing to call for service.

Be prepared to provide a complete description of the problem to the service operator. Defining the printer/copier problem accurately may help you and the operator solve the problem over the phone and minimize printer/copier downtime. If the problem cannot be solved by telephone, a service representative will be dispatched to your printer/copier promptly.

1 2 3. . .

***1*** Before you attempt to clear a fault condition, press and hold the **Stop** button to display the fault code on the Touch Screen.

If an attempt was made to clear the fault condition before pressing the Stop button, the fault code will not be displayed. Proceed to step 3.

***2*** Record the displayed fault codes.

_____

***3*** Record the printer/copier serial number.

_____

If copy quality is the problem, take a copy sample to the telephone with you to help you describe the problem, or to assist you when answering the questions from the service operator about the defects.

If possible, use a phone near the printer/copier to call the service telephone number. Follow the instructions that are provided by the operator.

For applications support, user help, and service support, call the following number:

_____

## Ordering Supplies

Ensure that you have the required supplies on hand when you need them by checking your supplies regularly and ordering the replacements before you run out of an item.

**FOR SUPPLIES, CALL THE FOLLOWING NUMBER:**

1-800-822-2200 (USA)

1-800-939-3769 (Canada)

_____ (European market)

_____ (Latin America)

Give the representative the following information:

- Your Xerox Customer Number: _____
- Your Model Number: 5750 Printer/Copier
- Item description
- Quantities of items required

Refer to the following table for a list of the supplies you should keep on hand and the part numbers for each item.

**Table 5: Supply Order Numbers**

| Supply Items | USA | Rank Xerox | Canada | Latin America |
|---|---|---|---|---|
| Lens and Mirror Cleaner | 43P81 | 8R90178 | 43P81 | 43P81 |
| Lint-free cloth | 19P3025 | 19P3025 | 19P3025 | 19P3025 |
| Film Remover | 43P45 | 8R90176 | 43P45 | 43P45 |
| Developer - Black | 5R597 | 5R90217 | 5R597 | 5R597 |
| Developer - Cyan | 5R599 | 5R90218 | 5R599 | 5R599 |
| Developer - Yellow | 5R598 | 5R90220 | 5R598 | 5R598 |
| Developer - Magenta | 5R600 | 5R90219 | 5R600 | 5R600 |
| Dry Ink (Toner) - Black | 6R860 | 6R90260 | 6R860 | 6R860 |
| Dry Ink (Toner) - Cyan | 6R862 | 6R90261 | 6R862 | 6R862 |
| Dry Ink (Toner) - Yellow | 6R861 | 6R90263 | 6R861 | 6R861 |
| Dry Ink (Toner) - Magenta | 6R863 | 6R90262 | 6R863 | 6R863 |
| Fuser Agent | 8R3993 | 8R4004 | 8R3993 | 8R3993 |

## Marker Pens

The marker pens shipped with your Edit Pad are not available from Xerox or Rank Xerox. You can order them from your local supplier:

- Pen Style Hi-liter by Dennison (Carter)
- VuThru by Faber Castell
- Click Hiliter by Dennison (Carter)
- Spotlighter Highlighter by Pilot
- Uni Blazer Highlighter by Eberhard Faber
- Stabilo Boss Super Plus by Pilot
- Optex (OP-100) by Zebra (has both a fine and a wide tip)

## Replacement Manuals

To order a replacement User Guide, System Administration Guide, Materials Usage Guide, or Edit Guide for the USA and Canada markets, call the Xerox Customer Parts & Product Support Center at the following number:

1-800-828-5881

Be prepared to provide your Customer Order Number and the Serial Number of your printer/copier.

Prepared by:
Xerox Corporation
Multinational Customer and Service Education
780 Salt Road
Webster, New York 14580

**701P92426**