

# Customer Release Notes

## Fiery EXP8000 Color Server, version 1.0

This document contains information about Fiery EXP8000 Color Server™ software version 1.0.

Before using the Fiery EXP8000 Color Server with server software version 1.0, make a copy of these Customer Release Notes and distribute them to all users.

**NOTE:** This document uses the term “Fiery EXP8000” to refer to the Fiery EXP8000 Color Server.

### System information

#### Fiery EXP8000 specifications

To view the amount of memory and software options installed on the Fiery EXP8000, print the Configuration page.

### Printing

#### Downloading PPML, VIPP, or VPS files

If you download a PPML, VIPP, or VPS file to the Direct connection, it is automatically rerouted to the Print queue.

#### B4 page size

The B4 page size is not supported on the Fiery EXP8000.

#### Number of copies

The digital press displays Quantity as one, regardless of the number of copies being processed on the Fiery EXP8000. Additionally, Pages displays the total number of pages generated for the job. For example, a 10-page duplex job displays five pages.

#### Cancelling a job

You cannot cancel a job from Command WorkStation® if the Fiery EXP8000 displays an error message and the digital press is inactive. If you cancel the job from Command WorkStation, the job will not clear until the error message is resolved. To avoid this, either cancel the job from the digital press, or clear the error message and then cancel the job from Command WorkStation.

### Help

#### PostScript printer driver

The Help button on the PostScript tab of the printer driver does not work. To obtain Help for PostScript options, click the Help button on the Fiery Printing tab of the driver, and use the navigation links on the left side of the Help window to display topics about PostScript.

### Custom Media

#### Custom Media set up

You must load the custom media, specify the tray, and specify the custom media profile on the digital press when you print using Custom Media. For more information, see your digital press documentation.

#### Media Defined Profiles

If you use Custom Media, Media Defined Profiles will not work if the screen is set to anything other than 200 dot. To avoid this, from ColorWise® ProTools, select Use Output Profile for the output profile, and assign the correct output profile for each job.

## Mixed Media

### Incompatible settings

Settings that are not supported with certain Mixed Media combinations are removed from the printer driver and the Command WorkStation Mixed Media interface when you select these types of combinations. For example, when Face Down printing is set to On or Printer's Default, 221-330gsm paper is not displayed as a setting for Media Type.

### Cover

Print transparency and heavy paper (221-330gsm) covers on only one side.

### Mixed duplex and single-sided jobs

If your Mixed Media job consists of both duplex and single-sided pages, only use media that is supported for duplex jobs. For example, do not use heavy paper (221-330gsm) for single-sided covers if part of your job is duplexed. This is because heavy paper (221-330gsm) is not supported for duplexing.

### Media loaded on the digital press

The digital press does not start printing Mixed Media jobs until all required media for that job is loaded on the digital press.

### Job Log

The Job Log for Mixed Media lists incorrect numbers for originals.

### Tabs

To avoid paper jams when printing jobs with tabs, load the media short edge feed (SEF), with the tabs facing the inside of the digital press.

If you add text to tabs, the first line of text does not print. For example, if you have two lines of text on a tab, only the second line of text will print where the first line of text should appear. If you only have one line of text, no text appears on the tab. If you only have one line of text, enter a carriage return before the first line of text to avoid this problem.

When you load tab media into the printer for a single-sided job, load tabs in with the first tab on the right. When you load tabs for a duplex job, load tabs in with the first tab on the left.

### Preview

You can add tabs and blank pages in Mixed Media and preview these additions in the Mixed Media Preview without processing the job first. Disregard the text "Tabs and blank inserts are only displayed in the preview window after processing" that appears in the Mixed Media Preview window.

## Command WorkStation

### Reordering jobs

Job Reorder does not update the "Waiting to print" tab with all active jobs.

### Orientation override

If you change a job's orientation in the printer driver and print the job, you will not be able to override the orientation of the job from Command WorkStation.

**Fiery Downloader****Downloading TIFF files**

If you download TIFF files with Fiery Downloader, the Options feature is not available. To avoid this, download TIFF files with Command WorkStation instead.

**Mac OS X****ColorWise option**

The ColorWise option appears in the main menu, not Printer Features, when you print a job from Mac OS X.

**WebTools****Software Updates**

To access Software Updates, start WebTools and log on as Administrator. Click Configure, select Software Updates, and click OK.

**Product Updates**

If you click any WebTool, you will not be able to go back and access the Product Updates link from the main WebTools page. If this happens, restart WebTools to access Product Updates.

**Applications****QuarkXPress**

Jobs may not print properly if you specify the printer driver *N*-up Layout option from QuarkXPress.

If you print multiple copies in QuarkXPress 6.0 from the printer driver, your copies will not separate correctly. To avoid this, override the number of copies from Command WorkStation.

Tray Alignment may not work correctly from QuarkXPress.

**Corel Draw**

If you are using Mixed Media from the printer driver with Corel Draw, you will not be able to insert a blank page before the last page of your print job. To avoid this, download the file directly to the Fiery EXP8000 and override the job from Command WorkStation and specify the blank pages to insert.

Specifying Layout and Mirror print options for a Corel Draw job will print with no effect.

Tray Alignment may not work correctly from Corel Draw.

**Adobe Acrobat**

If you are using Mixed Media from the printer driver with Adobe Acrobat 5.0.5, you will not be able to insert a blank page before or after the last page of your print job. To avoid this, download the file directly to the Fiery EXP8000 and override the job from Command WorkStation and specify the blank pages to insert.

**Adobe InDesign**

Tray Alignment may not work correctly from Adobe InDesign.

**Macromedia FreeHand**

Tray Alignment may not work correctly from Macromedia FreeHand.

**Adobe PageMaker**

If you print a stapled PageMaker job and use Autoselect as the output destination, the job will not print. To avoid this, specify the correct output tray when you print stapled PageMaker jobs.

**Adobe FrameMaker**

Mixed Media settings do not work properly when you print a FrameMaker document.

You may receive an error message when you print from Mac OS FrameMaker. Ignore the error message and the file will print correctly.

**Job constraints**

Hot Folders does not apply any job constraints between Job Settings and Imposition Settings. The following is a list of options that you should *not* modify in Hot Folder Job Settings when Imposition Settings are also used.

- Duplex
- Orientation
- Rotate-180
- Paper Size

**Suspend-on-Mismatch**

Suspend-on-Mismatch prevents a job from printing if its settings do not match the current Fiery EXP8000 settings. For example, if you print a job to the print queue that specifies extra heavy coated paper, the job is suspended if the digital press is not loaded or configured with extra heavy coated paper at the time the job is sent.

The mismatch job is cancelled and the job is highlighted pink in Command WorkStation. If you double-click this job in Command WorkStation, a mismatch error message is displayed. The job can be re-printed anytime and will not be suspended if the Fiery EXP8000 settings match the job settings.

Suspend-on-Mismatch only applies to jobs sent to the print queue.

Suspend-on-Mismatch checks for mismatches only on the first page of the job when:

- The requested paper is not loaded (no paper, wrong paper size, correct paper size but wrong media).
- The output destination is full.

Suspend-on-Mismatch does not suspend jobs when:

- The first page of the job is a cover page.
- The job is a Rush job.
- The job is printed to the Direct queue.
- The mismatch occurs after the first page of the job.
- The job consists of Control Panel pages (for example, Configuration page, Test Page, Font List).

**Hot Folders****Connecting to Fiery EXP8000 servers**

If you try to connect to a Fiery EXP8000 that is not available, an error message alerts you to this situation. However, the message may take more than one minute to appear.

## Uninstalling Hot Folders

Do not uninstall Hot Folders by using Add/Remove Programs. To uninstall Hot Folders, delete EFI Hot Folders and all of its subfolders.

## Refresh server list

When you add a Fiery EXP8000 to Hot Folders and click Refresh, the server list becomes blank and the message “No servers found” appears. Disregard this message because Hot Folders is searching for Fiery EXP8000 servers.

## Printer Name list

The Printer Name list appears shaded and is unavailable when you click Filter settings from Hot Folders.

## Scheduled Printing settings

Scheduled Printing settings change when you specify Mixed Media settings.

## Measurement units

If you specify a custom page size in inches from Filter Settings, the size of the custom page is correct. However, the measurement units are displayed in points.

## Imposed TIFF files

TIFF files that are downloaded to an Imposition-enabled Hot Folder will result in an error when you select the file and choose Impose from Command WorkStation.

## Job settings

Hot Folders includes the option Job Settings. If Job Settings is not selected, the job is processed using default Fiery EXP8000 settings. To create or edit job settings other than the default Fiery EXP8000 settings, click the Define button.

The default setting in Hot Folders for all options that are not specified for numeric and range fields (for example, Copies), is Preserve Document Setting. When an option is left with the default Preserve Document Setting, the setting within the document is honored.

For example, if you create a Hot Folder and would like all the jobs sent to it to have five copies printed and the media type to be heavy stock, select Job Settings and change Copies to 5 and Media Type to Heavy. Leave all other settings as default. The only settings overridden by Hot Folder Job Settings are the number of copies and media type. Everything else remains as it was specified in the source document.

However, if an option uses Preserve Document Setting and the document doesn't have a value specified for that setting, the Printer's Default setting is used.

Only settings changed to a value other than Preserve Document Setting are applied to the job by Hot Folders. Once changed, the selection is remembered the next time you return to the Job Settings for that folder.

## Advanced search

When you connect to a Hot Folder, you can now click the Advanced button to choose an IP range or a subnet to restrict the search for an available Fiery EXP8000 on the network.

