Xerox™

Installation and Setup Guide

Xerox® FreeFlow® Print Manager-Advanced Print Path for Windows 10 and 11, and Windows Server 2016, 2019, and 2022 Installation

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Introduction

Xerox® FreeFlow® Print Manager-Advanced Print Path is a software application that allows users to enter job ticket information for an existing PDL file, including RDO, ASCII, PS, TIFF, PCL, and PDF files. It enables Xerox-supported networks to take advantage of the many printing options offered by Xerox supported printing systems.

The following Operating Systems are supported:

- Windows 10, 32-bit and 64-bit
- Windows 11
- Windows Server 2016.
- Windows Server 2019.
- Windows Server 2022.

For detailed system requirements, refer to *FreeFlow Print Manager-Advanced Print Path Release Notes*. This document may be downloaded from the All Support & Drivers section on www xerox.com.

Installation Information

Ensure that the following software is installed before you install the FreeFlow software.

- Adobe Acrobat DC

    Note: Customers are responsible for obtaining and installing an appropriately licensed version of Adobe Acrobat.

The following is required for the FreeFlow product installation:

- The full installation of FreeFlow 9.0 Print Manager-APP software. For example, PrintManagerApp-9.0.X.X-MN.exe, where MN indicates all languages are contained in one file.

- FreeFlow Software Activation Key or License and Product serial number. The license file is in .dat format.

For detailed system requirements, refer to *FreeFlow Print Manager-Advanced Print Path Release Notes.*

Installing FreeFlow Print Manager-Advanced Print Path

1. Log in as the Administrator.
2. Enable .NET Framework 3.5.
   a. Open the Start Menu, type **Control Panel**, then press **Enter.**
   b. Select Programs > Turn Windows Features on or off.
   c. Select **.NET Framework 3.5 includes .NET 2.0 and 3.0**, then select **OK.**
   d. If prompted, select **Download files** from Windows Update.

   Note: You must be connected to the Internet.

   e. Select **Close.**

3. To download the software, visit the All Support & Drivers section on www.xerox.com [Customer Support/All Support & Drivers/Software & Platforms/FreeFlow].

4. Double-click the **PrintManagerApp-9.0.X.X-MN .exe**, where MN indicates all languages are contained in the same file. If prompted, to allow the program to run, select **Yes**.

5. Follow the onscreen instructions.

6. If you have a license file, continue to step 6. If you do not have a license file, obtain a license file from the Xerox Software Activation Portal. To obtain a license file, do the following:

   a. Select **Open Xerox Software Activation** Portal.
   b. Type the Activation Key.

   Note: Your Activation Key and Product Serial Number are included in the License Letter kit that is shipped upon fulfillment of the order.

7. Enter the Host ID, then select **Next**. To locate the Host ID for the system on which you are installing the software, view the installation licensing window.

8. Review the summary, then to continue, select **Save and Download License File**.

9. Click **Add the license from .dat file**, then select your license file.

10. To continue the installation, follow the steps on the screen.

    Note: Ignore any CPA/CPS warning messages if they appear.

11. When the installation completes, click **Finish**. The system restarts.

12. To set up the printer list, use the Printer Registration tool.

a. Open the Start Menu.

b. Under Xerox Free Flow, select **Printer Registration.**

c. Ensure that the FreeFlow Print Manager-Advanced Print Path check box is selected when the program starts.

d. Register or add your printers. For details on how to use the Printer Registration Tool, refer the Online help.

13. To test the installation, print a document.

Firewall Settings

If the Firewall is enabled, certain jobs can be blocked. To print RDO, JPEG, and TIFF files with the firewall enabled, perform the following:

1. Open the Control Panel.

2. Select **System and Security > Windows Firewall**.

3. Select **Allow and app or feature** through Windows Firewall.

4. Select **Allow another app**.

5. Navigate to the FreeFlow folder, then select **FFPMPro.exe**.

6. Select **Add > OK**.

Xerox® DocuShare Support

If you are using FreeFlow Print Manager-Advanced Print Path with DocuShare, ensure that the default .NET Framework version is set to 2.0.

1. On the Control Panel, select **System and Security > Administrative Tools > Internet Information Services (IIS) Manager**.

2. If needed, in the left pane, select the local host.

3. In the right pane, select **View Application Pools** or **Application Pools**.

4. Right-click on **DefaultAppPool**, then select **Set Application Pool Defaults**.

5. Under **General**, select the menu for **.NET Framework Version** or .NET CLS Version, then select **v2.0**.

6. Select **OK**.

Backup and Restore

Backup

1. Open the Start Menu, then select **Backup and Restore**.

2. From the Backup and Restore window, select the **Backup** tab.

3. Browse to a location to store the backup file, then select **Backup**.

A backup zip file is saved to the designated location by date.

Restore

1. Open the Start Menu, then select **Backup and Restore**.

2. From the Backup and Restore window, select the **Restore** tab.

3. Browse to the location of the stored backup file, then select **Restore**.

The contents of the backup file are restored.

Accessing FreeFlow Applications

The FreeFlow applications appear in the Start Menu. If needed, right click on the Start Menu, then select **All Apps**. The applications appear under the FreeFlow heading.