

Xerox® FreeFlow® Vision Connect® Software Release Notes

Software Version 1.3

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Preface

Welcome to the Xerox® FreeFlow® Vision Connect® Software Release Notes. This document contains important information regarding system requirements, known issues and limitations and supported printers for the current software release.

Online Resources

For additional product documentation, community forums, and support, go to:
<https://www.xerox.com/FreeFlowVisionConnect>.

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1. System Requirements

Minimum System Requirements

Web application:
The Minimum System Requirements for using the web application are the supported browsers listed below. The hardware requirements are dependent on the minimum hardware requirements of the associated operating system. The network speed and bandwidth required for accessing the web application needs to be considered when using it on the Operating System.

Xerox® FreeFlow® Vision Connect® Software is supported on Windows, Mac OS X, Android, and iOS through a browser. The Xerox® FreeFlow® Vision Connect® application is installed on Azure cloud and the application is accessed through the web browser only. The supported browsers are given the following table:

Supported Browsers	
Windows	Edge for Windows (v109.0.1518.70) Chrome for Windows (v108 and v109)
Mac OS X	Safari
iOS (v15.x and v16.x)	Safari
Android	Chrome (v108 and v109)

The printer agent module shall be installed on the Fiery Windows DFE connected to the device or a standalone Windows PC. The specifications of the standalone Windows PC shall be according to the FreeFlow Vision Connect specifications outlined in the following table. Installing software components other than those outlined below is not supported.

Recommended	
Processor	Intel Xeon Processor E5, 2.5 GHz or better (8 or more Cores)
System Memory	32 GB
Hard Drive Minimum of 25% free space available always. Windows disk volumes up to 4 TB have been tested. Results may vary with larger volumes.	500 GB SATA Hard Disk Drive (HDD) (single disk partition)
Peripherals	<ul style="list-style-type: none">• Monitor and Video Controller with 1900 x 1200 resolution and 32-bit color• Keyboard and mouse

Recommended	
Network	Permanent connection with a fixed (static) IP address
Intranet	100 Mbps
<p>Operating System</p> <p>Windows Basic, Core, Education, Home, IoT Core, Mobile, Starter, Team, "S", "X", and Preview editions of Microsoft Operating Systems are not supported. Prior to using multi-point server, small business server, or Essentials editions check with product support as some releases are not supported.</p>	<ul style="list-style-type: none"> • Microsoft Windows Server 2022 • Microsoft Windows 11 <p>Windows should always be maintained at the current supported software level.</p>

2. New Features and Changes

Version 1.3

Customization to the FreeFlow Vision Connect Header

- The user has the option to add a custom header, which will be appended to the FreeFlow Vision Connect header.

Printer Groups

- Printer Group represents a defined set of printers. Printers can be assigned to Printer Groups for the purposes of associating each printer with one or more categories such as operators, shifts, model or device type, and location.

Production Schedule Groups

- Production Schedules can be assigned globally - across all printers, or as a custom time period for each printer. Production Schedules can also be assigned based on a defined shift. The default shift is Monday to Friday, 8 AM–5 PM (local time).

Remote Device Onboarding

- The user can onboard a printer remotely to a standalone PC that has the Printer Agent installed but not directly connected to the printer.
 - Customer should identify a Windows PC on the local network to act as a hub for the printers with DFEs that are not standalone Fiery DFEs.**Note:** Each geographic location requires its own hub for DFEs that are not standalone Fiery DFEs.
 - Customer should download and install Printer Agent on the Windows PC/hub.
- For each local printer to be managed by Vision Connect,
 - Customer should follow the Remote Device Onboarding steps to remotely on-board the printer from the Windows PC/hub.

Overall Equipment Effectiveness (OEE)

- OEE is an industry standard, versatile measurement for production efficiency, suitable for any industry or process. It is the relationship between what theoretically could be produced at the end of a process and what came out or was produced at the end of the process. OEE is a total measure of performance that helps focus improvement on the most critical and common areas of productivity loss, which fall into three categories: Availability, Performance, and Quality.

Job Accounting/Data Export

- FreeFlow Vision Connect now supports the ability to collect and generate reports for a variety of machines and job demographics for a specified time period. Reports settings can be customized for an individual printer, all printers or by printer group.

Notifications

- Users have the option to select or filter Notifications for All printers, Individual printers or by Printer Groups so now each user can determine for which printers they want to receive notifications.

New Printer Support

- Xerox® PrimeLink® C9200
- Xerox® Baltoro® HF Inkjet Press
- Xerox® iGen5 Press
- Xerox® Nuvera® Family of Presses (Models IV-B and IV-D only)

NOTE: Refer to Section 5 for a list of supported devices. The Printer Agent has been updated to support the latest printers and can be downloaded from <https://www.support.xerox.com/download/163153>.

New Browser Support

- FreeFlow Vision Connect 1.3 supports Safari for iOS v18.x (Mobile & PC), Chrome for Android and Windows v125 (Mobile & PC), and Edge for Windows (PC).

3. Resolved Issues

Version 1.3

- If the user changes their account password for the first time, they will get a false invalid password message. But the password is successfully changed, and the error will not occur in future changes.
- In the Timeline Chart, the data may be displayed in one or more horizontal bars. All data is accurate.

4. Known Issues and Limitations

System

- The portal supports management of up to 25 printers or presses.
- Some screens may not display perfectly when mobile or computer zoom settings are different from default settings.

Live View

- The Versant 280 with two black toner cartridges will only display a single black toner on the Printer Card. The single toner value is an average of the two toner cartridges.
- Paper gsm information is not available for the PrimeLink B9100.
- If two or more toners are low, the Printer Card will only show the warning for one without expanding the printer card.

5. Supported Printers

Xerox Devices

Xerox® FreeFlow® Vision Connect® Software supports connectivity with Xerox Fiery-enabled devices and Simple Network Management Protocol (SNMP) devices – enabling real-time collection of operational data.

IMPORTANT

The following protocol or interface, as applicable, must be enabled on the Print Server for Xerox® FreeFlow® Vision Connect® to establish connectivity with the device.

Xerox Print Server Powered by Fiery

- **Fiery Application Programming Interface (API)** establishes a secure bi-directional connection with the Fiery server.

If your device does not meet (or exceed) the minimum requirements outlined below and the software is not available to you as a client download, contact your Sales Representative for assistance.

Xerox Printer	HW Platform	Operating System	EFI Release Version	Version
Xerox® Iridesse® Production Press	NX Premium III	Windows	3.1	6.0.77
Xerox® Versant® 4100	NX Premium IV NX Pro III	Windows	1.1	101.22.93
Xerox® Versant® 280	NX Pro III	Windows	2.1	81.22.91
PrimeLink C9065/C9070	NX Pro III	Windows	2.0	85.06.11
PrimeLink B9100	NX One	Windows	1.0	90.40.71
PrimeLink C9200	NX Pro IV	Windows	1.0	5.2.73.00

Simple Network Management Protocol (SNMP)

Xerox FreeFlow Print Server

- **SNMP** (Versions 1, 2c, and 3) enables device type discovery and printer information via the Standard Device Description.

Xerox Printer	HW Platform	Operating System	Release Version	Version
Xerox® Baltoro® HF Inkjet Press	T640 XL	Windows	WH16.0.20	24.0.23126 .0
Xerox® iGen5® Press	T640 XL	Windows	MOF.7.0.36	24.0.23126 .0

Xerox® Nuvera® Family of Presses (Models IV-B and IV-D only)	Integrated	Solaris	RV.14.5.x	73N1.96.11 _X86
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Non-Xerox Device Support

FreeFlow Vision Connect is a vendor-neutral solution, supporting connectivity using the Simple Network Management Protocol (SNMP) protocol to most multi-vendor devices that conform with this industry-standard protocol. Certain limitations apply. If a particular device does not support, or otherwise broadcast certain operational data via SNMP, FreeFlow Vision Connect will be unable to connect, and/or display (any/all) operational data from the device.

Xerox shall have no responsibility for identifying or correcting deficiencies in any non-Xerox products connected to or used with the product, or for otherwise providing service or support for such non-Xerox product.

6. Installation Procedures

Installation and Upgrades – Printer Agent

Refer to the Xerox® FreeFlow® Vision Connect® Printer Agent Installation and upgrade instructions for installation procedures. This document can be obtained by accessing the Owner Resources section on the Xerox FreeFlow Vision Connect Software product page at <https://www.xerox.com/FreeFlowVisionConnect>.

7. License Disclosures

End User License Agreement and License Disclosures

See the FreeFlow Vision Connect About box for information about the application including the software version, as well as links to the End-User Licensing Agreement, Privacy Policy, third party licensors, and copyright notices.