

HARDWARE WARRANTY AND PRODUCT SUPPORT FOR YOUR XEROX DOCUPRINT M760

One Year Limited Hardware Warranty

If you are not satisfied with the performance of the Xerox DocuPrint M760 covered by this Xerox warranty, Xerox warrants that, upon your request, it will be repaired or replaced, at your option, during the warranty period.

This warranty applies only to the first end-user purchaser of a Xerox DocuPrint M760 unit that is purchased and used in the United States or Canada. It is not valid for subsequent purchasers. The warranty period for your Xerox DocuPrint commences on the date you purchased it and expires one year thereafter.

Important: this warranty applies only to Xerox units purchased and used in the United States or Canada. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or province to province.

Proof of Purchase:

To obtain a replacement or repair, proof of purchase is required. Within 10 days of purchase, register on-line at www.xerox.com or complete and mail the enclosed registration card to Xerox Corporation, attn.: Team XRX, PO Box 9604, Webster, NY 14580. You can also fax your registration card to 1 800 594 5023. When you make your claim, you must present your original receipt or bill of sale to establish your date of purchase.

If you have a problem with your unit

Many of the problems may be found in the documentation provided with your unit (check the Trouble Shooting section). Other sources for help include: 1. Xerox website www.xerox.com; 2. "Fax back" service answers to commonly asked questions — available via 1 800 TEAM XRX (1 800 832 6979) 24 hours a day, 7 days a week; 3. Our trained, Customer Support Representatives at 1 800 832 6979, available 8 am-8 pm EST M-F, 11 am-5 pm EST Saturday. Before you call, please be ready to provide the serial number, date of purchase and a description of the problem.

How is a replacement obtained?

Our replacement program is the easiest and quickest way to provide you with a fully operational unit. Upon your authorization to accept replacement unit and with appropriate security (credit card authorization - Mastercard, Visa or American Express), we will, at no cost to you, promptly ship a unit to replace your unit. The replacement unit we ship to you may be reconditioned by Xerox. The unit that needs service must be packed and returned to us. Upon receipt, we will release your credit card security.

How is warranty repair service obtained?

If you prefer that we repair your unit instead of replacing it with another unit, our Customer Service Representative will explain how to obtain repair service under this warranty. Please save the original packaging materials to facilitate shipment.

What must you do?

Your unit is designed to perform with minimum amount of user maintenance. You are, however, responsible for the required user maintenance described in the user guide provided with your unit. (This required user maintenance includes replacement of the ink jet cartridge, clearing paper misfeeds, cleaning the unit and other routine and preventative maintenance.)

What the warranty doesn't cover

This warranty covers only defects in materials and workmanship provided by Xerox and does not cover equipment damage or malfunction from misuse, abuse, accident, act of God, defect in non-Xerox supplies, use with incompatible hardware or software, or non-Xerox alteration, modification or upgrade. Improper return shipping, packaging or shipping damage is not covered, unless the unit is packaged and shipped in accordance with Xerox Service Access Center. Replacement of the ink jet cartridge and other supplies are customer maintenance responsibilities and are not covered by this warranty.

Replacement and repair are your only remedies

Your only remedy under this warranty is the replacement or repair of your eligible unit as described above. Neither this warranty nor any other warranty, express or implied, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose, shall extend beyond the one year warranty period. Under no circumstances shall Xerox be liable for any special incidental, indirect or punitive damages or for any consequential damages, even if Xerox knows or is informed that such damages are possible.

Important: Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you.

No reseller is authorized to modify the terms of this warranty. Any additional warranty offered by a reseller is the sole responsibility of that reseller.

Service after your warranty expires

When your one year warranty expires, you can obtain Xerox Post Warranty coverage by calling 1 800 TEAM XRX (1 800 832 6979). We are recommended you call 90 days prior to warranty expiration to ensure continuous service coverage.



CONGRATULATIONS ON YOUR PURCHASE!

In order to provide you with proper support, and keep you apprised of new information (such as performance enhancement tips and new product announcements), we ask that you register your Xerox DocuPrint M760 within ten (10) days of purchase.

Register your DocuPrint M760:

- **ON-LINE** at www.xerox.com/warranty or
- **FAX** to 1-800-594-5023 or
- **U.S. Residents FOLD** and **MAIL** this completed, postage-paid registration card.

IMPORTANT! Canadian Residents please do not mail.

Please type or print clearly in ink.

Mr. Mrs. Ms. Other _____
 First Name _____ MI _____ Last Name _____
 Company _____
 Street _____ Apt./Suite No. _____
 City _____ State/Prov. _____ Zip/Postal Code _____
 Home Phone Number _____ Business Phone Number _____
 Place of Purchase _____ Date of Purchase _____
 E-mail Address _____
 Serial Number
 PR4 - _____

- Fold along line and mail -

1. Will your DocuPrint M760 be located in the home?
 Yes No
2. What is the primary use of your DocuPrint M760?
 Business Personal
3. What type of business are you in? (eg. Insurance, Real Estate, Consultant, Etc.) _____
4. How many pages per month do you produce in the following ways: Copies _____ Prints _____ Faxes _____
5. How many employees are in your business?
 1 2-5 6-10 11-50 50+
- 6a. Is this your first printer product purchase?
 First Replacement Additional
- 6b. If a replacement purchase, please indicate manufacturer:
 HP Epson Canon Lexmark Olivetti
 Tektronix Other _____
7. Where did you learn about the Xerox DocuPrint M760?
 Newspaper Flier/Ad Magazine Review Friend/Colleague
 Internet/Website Magazine Article Store Salesperson
 T.V. In Store Display Catalog
 Reseller/Distributor Other _____
8. Which 3 factors most influenced your buying decision?
 Features Price Performance
 Warranty Service Options Referral
 Brand Name Copy/Print Quality Ease of Use
 Store Associate Other _____
9. What operating systems are you using?
 Windows 95 Windows NT 4.0
 Windows 98 Windows 2000

Thank you for providing this information.

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Warranty Registration



Warranty Card

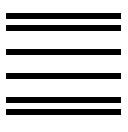
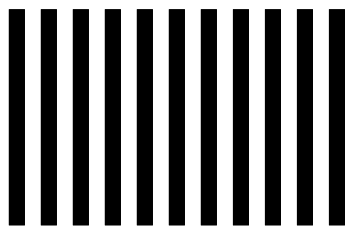
XEROX

DocuPRINT

DocuPRINT M760

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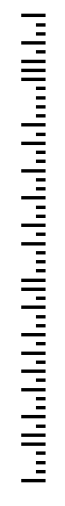
NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 444 ROCHESTER, N.Y.

POSTAGE WILL BE PAID BY ADDRESSEE

Xerox Corporation
Attn: Team XRX
P.O. Box 9604
Webster, NY 14580-9851



Please Tape