

Getting Started

Xerox® Workplace Suite Getting Started

Thank you for choosing Xerox. This document gives an overview of the different documentation and support available for Xerox® Workplace Suite.

Xerox® Workplace Suite Installation Options

To get started with Xerox® Workplace Suite, choose one of the following options:

- For new installations: Refer to the *Xerox® Workplace Suite Installation Guide* and the *Xerox® Workplace Suite Administration and Configuration Guide*.
- For existing installations that have Xerox® Mobile Printing Solution or Print Management Software: Refer to the *Xerox® Workplace Suite Upgrade Guide for Print Management and Mobility Suite, Mobile Print, and PrintSafe*.

There are three Workplace Suite primary workflows.

- **Print Management Workflow:** This workflow is for printer authentication and desktop print job submission for later printing.
- **Mobile Printing Workflow:** This workflow is for print job submission and release from mobile devices, email, and so on.
- **Content Security Workflow:** This workflow is for Jobs that are printed or scanned, then parsed for keywords or phrases defined in custom profiles.

The Workplace Suite Workflows are delivered in different ways:

- If you plan to use the Print Management Workflow only: The Workplace Suite Kit includes the license for the software only. You can install software from a downloaded package from www.xerox.com.
- If you plan to use the Mobile Printing Premium Workflow: The Workplace Suite Kit contains the Mobile Printing Workflow license and software DVD, and a Microsoft® Office Activation key.
- If you plan to use the Mobile Printing Basic: The Workplace Suite Kit contains the Mobile Printing Workflow license. You can install software from a downloaded package from www.xerox.com.
- If you plan to use the Content Security Workflow: A Mobile or Print Management Workflow license is required. The kit includes the license for the software.

Xerox® Workplace Suite Support

The following document is included on your Xerox® Workplace Suite Solution DVD:

- **Xerox® Workplace Suite Installation Guide** - Contains pre-installation requirements and software install procedures.

Documents available online:

- **Xerox® Workplace Suite Administration and Configuration Guide** - Contains information on configuration settings, licensing, and security.
- **Xerox® Workplace Suite Printer Client User Guide** - Contains information on how to send, retrieve, and print a job and use the enhanced Mobile Printing email submission features. These features are only available with select Xerox EIP-enabled devices.
- **Xerox® Workplace Mobile App Quick Start Guide** - Contains information on how to start using the Xerox® Workplace Mobile App.
- **Xerox® Workplace Suite Troubleshooting Guide** - This guide is available as a download only.
- **Xerox® Workplace Suite Print Management Workflow User Guide** - Contains information on using Print Management Authentication, Print Release, the Workplace Suite Client, and the Printer Client.
- **Xerox® Workplace Suite Content Security Workflow Guide** - Contains information on enabling and using the security-related features of Xerox® Workplace Suite Content Security Workflow.

The most up-to-date documentation is available at:

<http://www.support.xerox.com/support/xerox-workplace-suite/>

To access the Xerox® Workplace Suite customer support forum, refer to: <http://forum.support.xerox.com>