

Xerox VersaLink Multifunction Printer Product Enhancement Document for Version 121.xxx.034.30220

Description of new features and enhancements to the products specified below.

Release Date: November 13, 2024

dc24rn4223

Product Model	System Software	Network Controller
VersaLink B415	121.029.034.30220	121.029.30220
VersaLink C415	121.028.034.30220	121.028.30220
VersaLink B620	121.027.034.30220	121.027.30220
VersaLink C620	121.026.034.30220	121.026.30220
VersaLink B625	121.025.034.30220	121.025.30220
VersaLink C625	121.024.034.30220	121.024.30220

Problem: Login using Convenience Authentication, Xerox Secure Access, or Xerox Workplace Cloud could result in failure to log in with "Remote Server has not responded" message

- Impacted Products: B81xx, C81xx, B82xx, C82xx, B625, C625, B620, C620, B415, C415
- Impacted Releases:
 - 120.xxx.004.04600
 - 120.xxx.014.13610
 - 120.xxx.014.14400
 - 120.xxx.014.16700
 - 120.xxx.024.22100
 - 120.xxx.104.12100
 - 121.xxx.004.22720
- Solution: Fix is available in releases:
 - VL B625, C625, B620, C620, B415, C415 - 121.xxx.034.30220 or greater
 - AL B81xx, C81xx, B82xx, C82xx – 121.xxx.034.28900 or greater

Xerox Partner Solutions Compatibility issues on V118.xxx.033.10800 (and newer) (2nd Gen Browser Deprecation)

Caution: Loading Service Pack (R23-02) version 118.xxx.033.10800 (**and newer**) could potentially cause compatibility issues with older Xerox Partner Solutions versions. Issues include (but are not limited to):

- Incomplete information displayed in the device UI
- Problems with solution navigation functions such as scrolling, device lock up when attempting to enter data
- Failure to launch the solution at the device

The Xerox Extensible Interface Platform (EIP) is a software platform inside Xerox® Altalink C81xx/B81xx MFPs that allows Xerox and Partner developers to create solutions. Beginning with software (firmware) version 118.xxx.033.10800 on Altalink C81xx/B81xx devices, the second-generation version of the EIP browser was deprecated, leaving exclusive usage of the third-generation browser. The second-generation browser is being deprecated to advance our EIP technology in terms of security and industry standards.

The following list represents the most common Xerox Partner Solutions that may have compatibility issues with Device Firmware (Software) version V118.xxx.033.10800 (and newer). It is not intended to be a comprehensive list of all

Solutions that could experience compatibility issues. You need to upgrade to the compatible version of your solution prior to installing this service pack.

Incompatible Partner Solution Version (and earlier)	Upgrade Path to Compatible Version
Kofax eCopy 5.x	EOL
Kofax Equitrac 5.x	Kofax Control Suite 1.2
Kofax AutoStore 7.6	Kofax Control Suite 1.2
Kofax Output Manager 4.2	Kofax Control Suite 1.2
Kofax eCopy 6.4	Kofax Control Suite 1.2
Kofax SafeCom 10.530	Kofax SafeCom G4 10.6.0 / Device Server 9.13
PaperCut MF 21	PaperCut MF 22
Pharos Beacon 3.70.30 / Beacon 5.3 Update 4	Pharos Beacon 3.76.14 / Beacon 5.3 Update 7
Ysoft SAFEQ 6	Ysoft SAFEQ 6.0.77
RSA Qdirect 6.0.1 / Qdirect Scan 2.2.3	RSA Qdirect 6.2.0 / Qdirect Scan 2.2.6

Contact your Partner Solution Provider to update your solution.

The following list of Partner solutions are compatible with the third-generation browser:

- Cleo Stream Server 7.4.3
- Kofax
 - Control Suite 1.2
 - Auto Store 8.2
 - Output Manager 5.2
 - Equitrac 6.2 ECSP
 - E-Copy 6.5 Fix Pack 2
 - Kofax Unified Client for Xerox – Equitrac 6.2, AutoStore 8.2, Output Manager 5.2
 - Kofax Combined Client for Xerox – AutoStore 8.2, Output Manager 5.2
 - Kofax Safecom G4 10.6
- LRS MFPsecure Agent 1.3 / VPSX
- OpenText XM Fax EIP V10
- Pharos Beacon 3.76.14 / Blueprint 5.3 Update
- PaperCut MF 22
- Ysoft SAFEQ 6.0.77
- RSA Qdirect 6.2.0 / Qdirect Scan 2.2.6

Notes:

Embedded Fax

- For customers using this device for embedded fax, see [link to super patch readme](#). Install this post-upgrade patch to improve fax reliability.
- The latest versions of Xerox Workplace Cloud and Xerox Workplace Suite support the third-generation browser and, thus, are not affected.
- If you load Service Pack (R23-02) version **118.xxx.033.10800 (and newer)** and experience compatibility issues, you need to upgrade your Partner Solution to a compatible version or downgrade your device's software(firmware) to a version that supports the second-generation browser. Firmware (Software) Version 114.xxx.053.10410 supports the second-generation browser and is available at the following link: [114.xxx.053.10410 Release Notes](#)
- You should disable automatic software update thru the device's Embedded Web Service to ensure you remain on device firmware/software) version 114.xxx.053.10410 or earlier until you upgrade your solution to a version that is compatible with the third-generation browser. Once you upgrade your solution to a version that is compatible with the third-generation browser, you may re-enable automatic software upgrade.

Contents

Firmware 121.xxx.034.30220 (D8.0 SPAR Release) Nov 2024	3
1. Security	3
2. Various Bug Fixes	3
Firmware 121.xxx.004.22720 (D8.0 General Release) Oct 2024	3
1. Trellix for VersaLink	3
2. Security Made Simple	3
3. Workflow Automation	4
4. Supporting Accessibility with Assistive Technology	4
Firmware 120.xxx.003.20003 (General Release) July 2024	4
1. Various Bug Fixes	4
Firmware 120.xxx.003.20002 (General Release) April 2024	4
1. Various Bug Fixes	4
Firmware 120.028.003.20001 (General Release) Oct. 2023	4
1. Supports New Components (C415 Model Only)	4
Firmware 120.028.003.20000 (General Release) Sept. 2023	5
1. Supports New Components	5
Firmware 119.028.003.04616 (General Release) June 2023	5
1. Supports New Components	5

Latest release information:

Firmware 121.xxx.034.30220 (D8.0 SPAR Release) Nov 2024

1. Security

- This update resolves multiple security vulnerabilities including Broken Access Control, Authentication, and Port Permissions

2. Various Bug Fixes

- Added ability to disable USB Type B port.

Firmware 121.xxx.004.22720 (D8.0 General Release) Oct 2024

1. Trellix for VersaLink

- Trellix is now supported on the entire Atlantis based VersaLink® product line.

2. Security Made Simple

- **Server-less card authentication** where customers can utilize cards and card readers without the need for a solution and a server.

- **EIP Authentication** allows EIP developers to create a ConnectKey app that can be configured as the blocking screen for the device. Once configured, the ConnectKey app fully assumes the responsibility of authenticating and authorizing users, or it can leverage device authentication / authorization configuration.
- **Security Templates** are available to simplify the security configuration process. A template can be selected during the installation process or modified later through the Embedded Web Server (ESW). The templates available are Default, Elevated and High.
- **Secure Print with Microsoft Universal Print** Universal Print now supports the option to send jobs with a Secure Print PIN that is encrypted with the job. These jobs align with the Device Policies and Defaults settings that the device administrator can set in the "Secure Print" section of the Embedded Web Server (EWS).
- **Secure Release with Microsoft Universal Print** where the walk-up user authenticates with the device and their secure print jobs are available to print without entering a pin.

3. Workflow Automation

- **Metadata for Scan To** enables the 'Scan To' app the ability to apply metadata as part of the scan job.
- **Scan To Print** within the 'Scan To' app, now allows you to select "Print Scanned Document" as a destination for a multi-destination scan.

4. Supporting Accessibility with Assistive Technology

- **Updated Touchscreen Interface** supports zoom and pan to allow the user to zoom via pinch/zoom gestures.
- **Touchscreen keyboard navigation** which allows users to navigate and operate the touchscreen via an attached USB keyboard.
- **Speech output** that works in conjunction with the keyboard to enable the user to navigate through the touchscreen and in return receive audible sounds for the information displayed on screen (i.e., Print, Copy, Scan To).
- **Updated Embedded Web Server guest pages** that meet Web Content Accessibility Guidelines (WCAG) success criteria.

Firmware 120.xxx.003.20003 (General Release) July 2024

1. Various Bug Fixes

- Reliability Improvements

Firmware 120.xxx.003.20002 (General Release) April 2024

1. Various Bug Fixes

- Resolved Remote Services Communication Issue
- Service and Reliability Improvements

Firmware 120.028.003.20001 (General Release) Oct. 2023

1. Supports New Components (C415 Model Only)

- Intermittent black page issue seen on Copy / Print jobs has been fixed.

Firmware 120.028.003.20000 (General Release) Sept. 2023

1. Supports New Components

- OCR -- Support scanning to searchable PDF
- Light sleep mode enables a faster recovery from power saver to a ready to print state, thus improving performance from sleep to printing.
- Fax Remote Configuration - Support full remote configuration for fax features via Xerox® Easy Assist app,
- Xerox Device Managed Services.
- Includes support for Thales SafeNet IDPrime 930 Smartcards
- The User Guide for Smart Cards Enablement including the IDPrime driver implementation and support for VersaLink products is available at this link: <https://s3s.smartcentre.xerox.com/products-and-supplies/production/customization/customization/office-customization-xcis/xcis-solutions/>
- Reliability Improvements
- Performance Improvements

Firmware 119.028.003.04616 (General Release) June 2023

1. Supports New Components

- Accessibility to inverting Display Color
- Cloud & Mobile Ready
- Remove DocuShare Go In-Box App
- Security Improvements, Certificate Management TLS
- SIPRNet Support
- Auto-Configure Low Toner Messaging
- Reliability and Robustness
- Memory Footprint Reduction
- Enablement of a customer installable Productivity Kit (HDD)

2024 Xerox Corporation. All rights reserved. Xerox® and Xerox and Design® and VersaLink® are trademarks of Xerox Corporation in the United States and/or other countries. BR22626

Other company trademarks are also acknowledged.

Document Version: 1.0 (January 2020).