

VERSION 2.1  
NOVEMBER 2023  
702P09141

# Xerox® VersaLink® B625 Multifunction Printer and Xerox® VersaLink® C625 Color Multifunction Printer Embedded Web Server Software Upgrade Installation Instructions

Upgrading Software for select Xerox® VersaLink® Products

© 2023 Xerox Corporation. All rights reserved. Xerox®, ConnectKey®, and VersaLink® are trademarks of Xerox Corporation in the United States and/or other countries.

Other company trademarks are also acknowledged.

BRX39296

Document Version : 2.1 (November 2023)

# Contents

Xerox® VersaLink® C625 and VersaLink® B625 Multifunction Printers Upgrade Instructions Using the Embedded Web Server .....	1
Identifying the Software Version .....	1
Upgrade Procedures .....	1
Requirements .....	1
Downloading the Package for Upgrade .....	2
Enabling Software Upgrades .....	2
Installing the Software .....	4
Appendix A: Printing a Configuration Report .....	6
Appendix B: Clone Files .....	6
Creating the Clone File (Optional) .....	6
Reapplying the Clone File (Optional) .....	8
Appendix C: Failed Software Upgrade .....	11
Launch Release Missing .....	11
Software File Invalid .....	12
View Error via Embedded Web Server .....	12

# Xerox® VersaLink® C625 and VersaLink® B625 Multifunction Printers Upgrade Instructions Using the Embedded Web Server

This document details the software upgrade instructions for the Xerox® VersaLink® B625 Multifunction Printers and Xerox® VersaLink® C625 Color Multifunction Printers. The upgrade process can be performed on select Xerox® VersaLink® products that currently run software versions that start with **118, 119 or 120**.

**Note:** To access administrative settings and to perform the software upgrade procedures, system administrator access privileges are required.

## Identifying the Software Version

**Note:** If you do not know the IP address of your printer, you may print a Configuration Report and the IP address of your printer will be listed on it. Refer to [Appendix A: Printing a Configuration Report](#).

1. Access the printer **Embedded Web Server** (EWS) by opening a web browser and entering the IP address or hostname of the printer. If the printer is locked, a login screen appears.

**Note:** The default username for the administrator account is **admin**, and the default administrator password is the device serial number which can be found at the top of the Home page on the Embedded Web Server. The password is **NOT** case sensitive.

2. Scroll to the bottom of the printer **Home** page and select **Configuration Report**.
3. Select the **Software Versions** link.
4. Under **Software Versions**, note the **Device Software**. This is the current software version on your printer.

## Upgrade Procedures

Software Upgrade Utility (Recommended)	To upgrade your device, it is recommended that you use the Xerox® ConnectKey® Technology Software Upgrade Utility. This utility enables you to use the quick and easy-to-use tool interface to upgrade your device.
<b>Embedded Web Server Software Upgrade</b>	If you experience problems with the Software Upgrade Utility, you can upgrade the software manually using the Embedded Web Server for the device.

This process updates devices that are running software versions that start with 118, 119 or 120 to a later version of software for select Xerox® VersaLink® software.

## Requirements

Verify the current software version installed on your device. For instructions, refer to [Identifying the Software Version](#). If the software version number does not start with 118, 119 or 120, then wrong version is being used.

1. Ensure that the printer is configured and connected to the network.
2. Ensure that you have the IP address of the Xerox® VersaLink® Device and can connect to the IP address. To locate the IP address, refer to [Appendix A: Printing a Configuration Report](#).
3. Ensure that HTTP is enabled on your VersaLink® Device. For details, refer to the HTTP on the configuration page under **Connectivity > Protocols > HTTP** or *System Administrator Guide* for your device on <https://www.xerox.com/office/support>.

**Note:** The zip file contains the **Software Upgrade Utility instructions, Embedded Web Server Software Upgrade Instructions, ckupgrade-XXXXXXXXXX.jar, dlm** upgrade file, any associated Web apps to install, and **the software manifest file**. Do not modify the structure or format of the zip file.

## Downloading the Package for Upgrade

To upgrade the device software with versions that start with 118, 119 or 120 to a later version manually, use the following instructions.

1. At your computer, download the Upgrade Software:
2. To locate the software, select the link in the table for the device that you are upgrading.
  - a. To download software to your desktop, click **Accept**.
  - b. **Right-click** the downloaded XeroxVersaLink\_X625\_ALTBOOT\_system-sw120XXXXXXXXXXXX.zip file (example), then **extract all** content to the desktop. A new folder is created on the desktop with the same name as the downloaded .zip file.
  - c. Open the folder and scroll to find the XeroxVersaLink\_X625\_ALTBOOT\_system-sw120XXXXXXXXXXXX.zip (example) file. Double-click this .zip file, open the **dlms** folder.
  - d. Highlight the **Xerox VersaLink\_B625** folder (example) and extract files to the to the desktop.

## Enabling Software Upgrades

1. At your computer, open a Web browser, then type the IP Address of your VersaLink® Device using the format http://A.B.C.D.
2. From the menu at the top of the screen, click **Properties**. If you receive a security warning, click the option to continue. If the printer is locked, a login screen appears.

**Note:** The default username for the administrator account is **admin**, and the default administrator password is the device serial number which can be found at the top of the Home page on the Embedded Web Server. The password is **NOT** case sensitive.
3. Type the login details for the system administrator. The Configuration Overview page appears.
4. In the left navigation pane, click **Security > Installation Policies**.
5. For Software Upgrade, enable the check box for **Allow Software Upgrades**, then scroll down and click **Apply**.

- To install weblets, enable the check box for **Allow Weblet Installation**.

xerox VersaLink® B625 Multifunction Printer

Home Jobs Print Scan Address Book Properties Support admin

Search

- Security Dashboard
- Fleet Scheduler
- Adaptive Learning
- Configuration Overview
- Description
- Configuration Report
- General Setup
- Connectivity
- LogIn/Permissions/Accounting
- Apps
- Security
  - Password Policies
  - Installation Policies
  - Secure Print
  - Authentication (Login)
  - IPP
  - TLS
  - Logs
  - Certificates
  - IP Filtering
  - IPsec
  - Timeout & Resume
  - USB Port Management
  - Image Overwrite Security
  - PostScript @ Passwords
  - Personalized Information
  - Software Verification Test
  - Configuration Warnings

Installation Policies

**Installation Policies**

**Backup & Restore** [Take me there...](#)

Allow Backup File Restore

**Cloning** [Take me there...](#)

Allow Clone File Installation

Allow Print Submission

Permanently Restrict Print Submission

**Software Upgrade** [Take me there...](#)

Allow Software Upgrades

**File Sharing** [Take me there...](#)

Allow File Sharing (using TCP/IP port 51333)

Allow Auto Assembly

File Sharing will override installation policies for Clone and Software Upgrade files. Clone and Software Upgrade installation policies will still be enforced for other installation methods (e.g., Manual installation using a USB drive). Auto Assembly allows individual and Subscriber devices to find, join, and reconnect to a fleet as a Subscriber.

**Remote Software Download** [Take me there...](#)

Allow Remote Software Download

**Weblet** [Take me there...](#)

Allow Weblet Installation

**Card Reader Firmware**

Allow Firmware Update

Apply

## Installing the Software

**Note:** If you wish to keep a backup of your printer configuration settings, refer to [Appendix B: Clone Files](#).

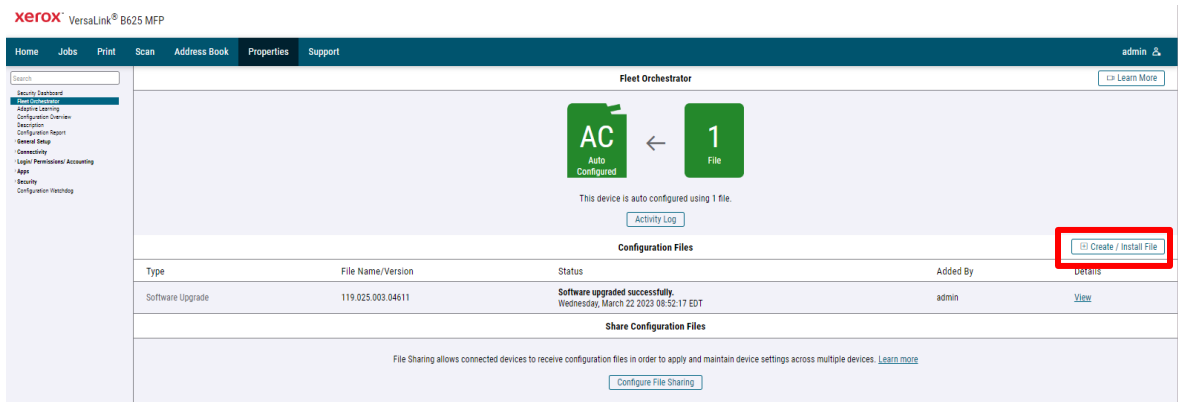
One software file needs to be loaded using this process.

1. Load the software upgrade file

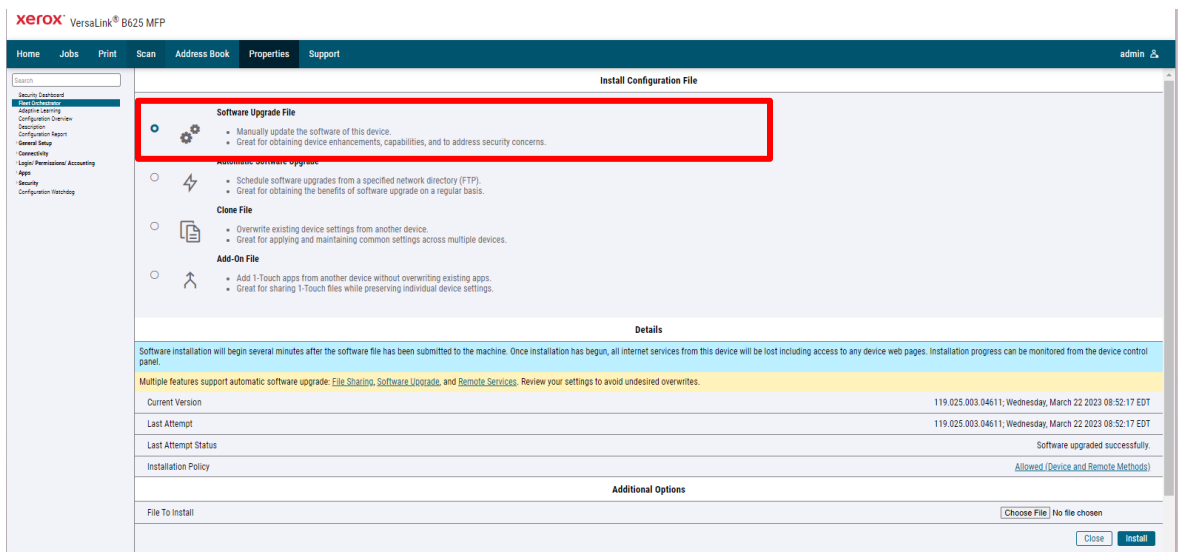
- a. At your computer, open a Web browser, then type the IP Address of your VersaLink® Device using the format `http://A.B.C.D`.
- b. From the menu at the top of the page, click **Properties**. If you receive a security warning, click the option to continue. If the printer is locked, a login screen appears.

**Note:** The default username for the administrator account is admin, and the default administrator password is the device serial number which can be found at the top of the Home page on the Embedded Web Server.

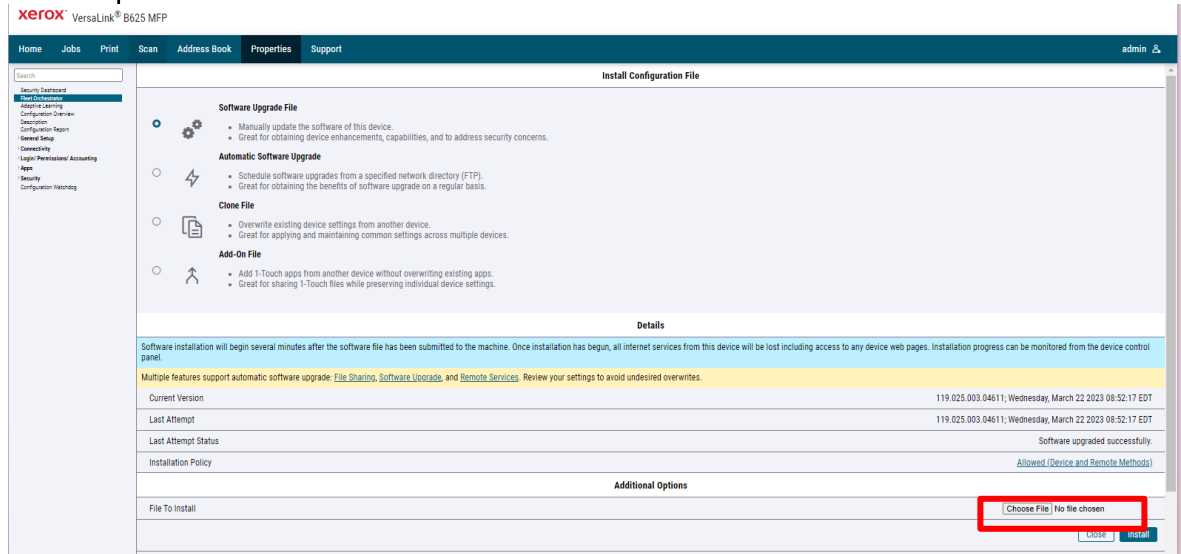
- c. Type the login details for the system administrator. The Configuration Overview page appears.
- d. In the left navigation pane, click **Fleet Orchestrator**.
- e. Select **Create/Install File**, then select **Install a File**.



f. Select **Software Upgrade File**.



- g. Select **Choose file**, then browse to the location where upgrade file is stored and select the software upgrade file. XeroxVersaLink\_X625\_ALTBOOT\_system-sw#120XXXXXXXXXX#.DLM file. (example)  
Click on **Open**



- h. Click **Install**. A file submission message appears. Click **OK**. The device restarts automatically.
- i. If the upgrade is successful, continue with the instructions. If the upgrade fails and a failed upgrade report is generated, for further instructions, refer to [Appendix C: Failed Software Upgrade](#).

**Note:** While the file is transferring, do not navigate from the transfer page until the file submission completes.

Software installation begins several minutes after the software file is submitted to the device. After the installation starts, all access to the Embedded Web Server is disabled. You can monitor the installation progress from the device control panel. The software installation process can take approximately 45 minutes to complete.

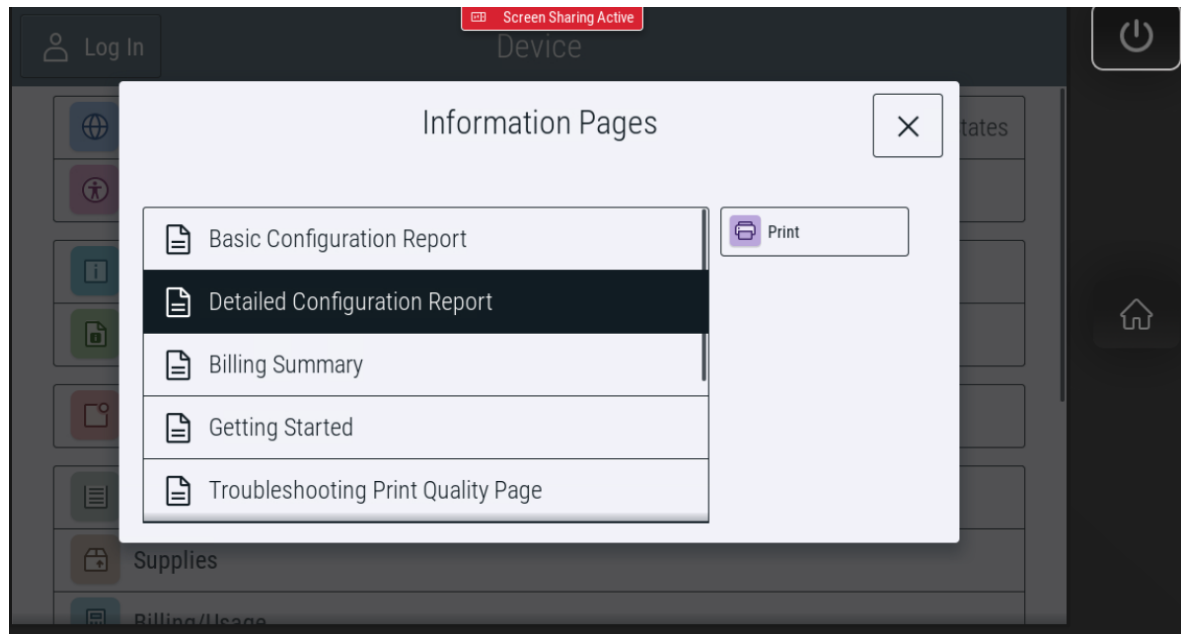
After the software installation process completes, the device restarts automatically, then the device prints a Software Upgrade Report and a new Configuration Report.



## Appendix A: Printing a Configuration Report

To view the IP address of your printer, print a Configuration Report. Ensure that you print and keep a copy of the Configuration Report for reference until after the firmware update is complete.

1. At the printer control panel, touch the **Home** button.
2. Touch **Device > Information Pages**
3. Touch **Detailed Configuration Report**, then touch **Print**.
4. On the printed configuration report, in the **Software Version** section, check the system software version.



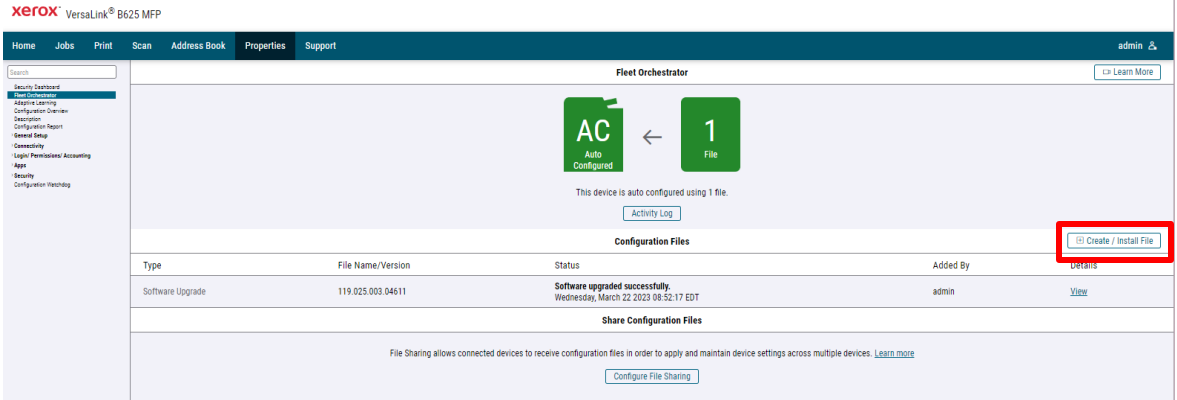
## Appendix B: Clone Files

### CREATING THE CLONE FILE (OPTIONAL)

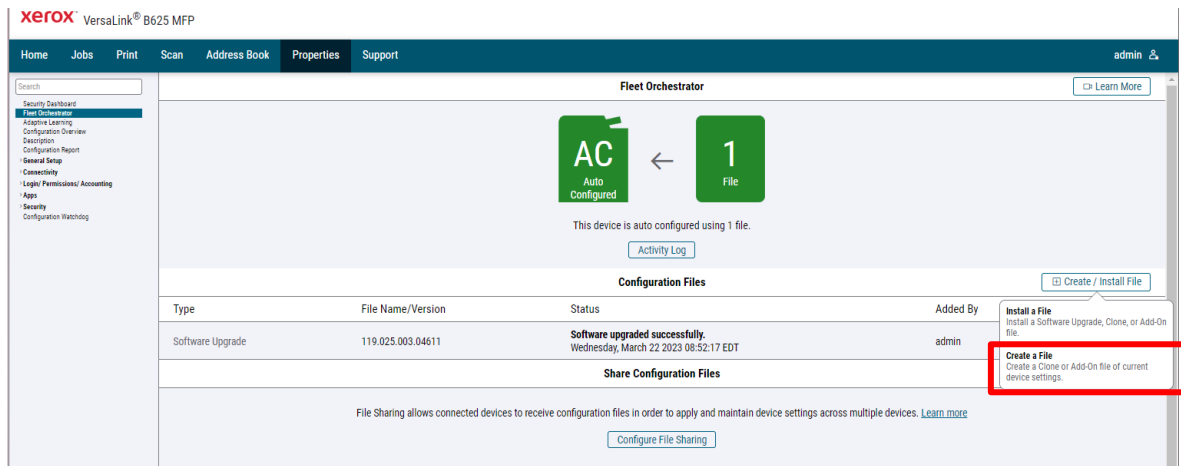
1. At your computer, open a Web browser, then type the IP Address of your VersaLink® Device using the format `http://A.B.C.D`.
2. From the menu at the top of the screen, click **Properties**. If you receive a security warning, click the option to continue. If the printer is locked, a login screen appears.

**Note:** The default username for the administrator account is **admin**, and the default administrator password is the device serial number which can be found at the top of the Home page on the Embedded Web Server. The password is **NOT** case sensitive.

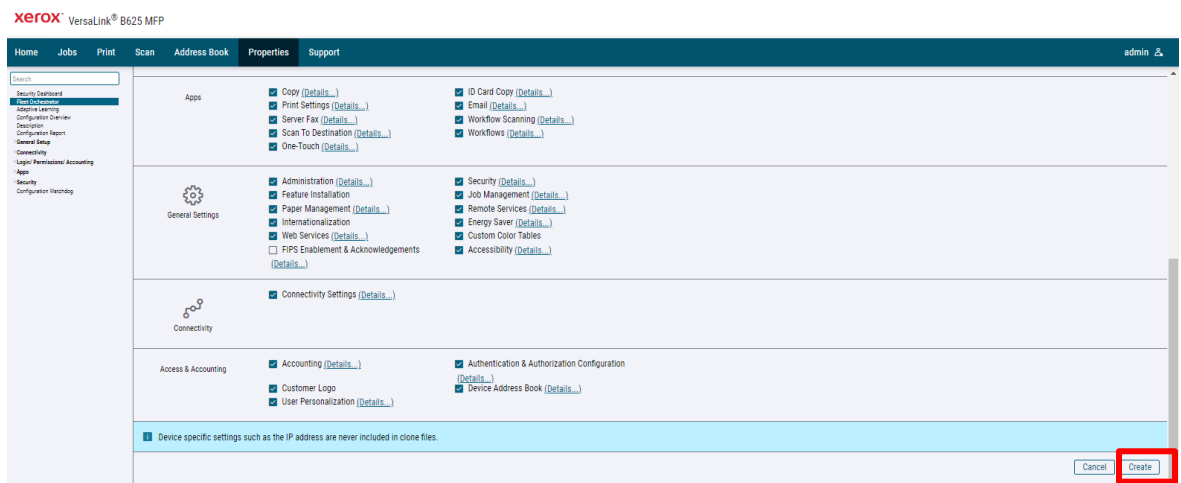
3. Type the login details for the system administrator. The Configuration Overview page appears.
4. In the left navigation pane, click **Fleet Orchestrator**.
5. To clone all features, click **Create/Install File**.



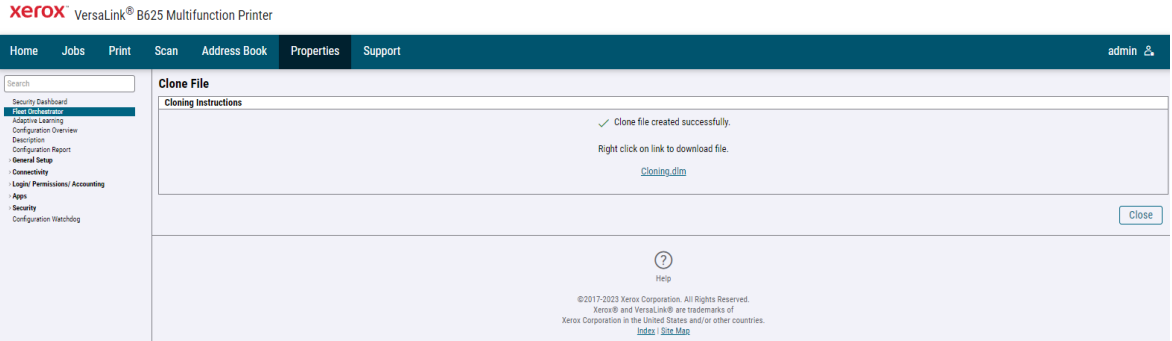
6. Select **Create a file.**



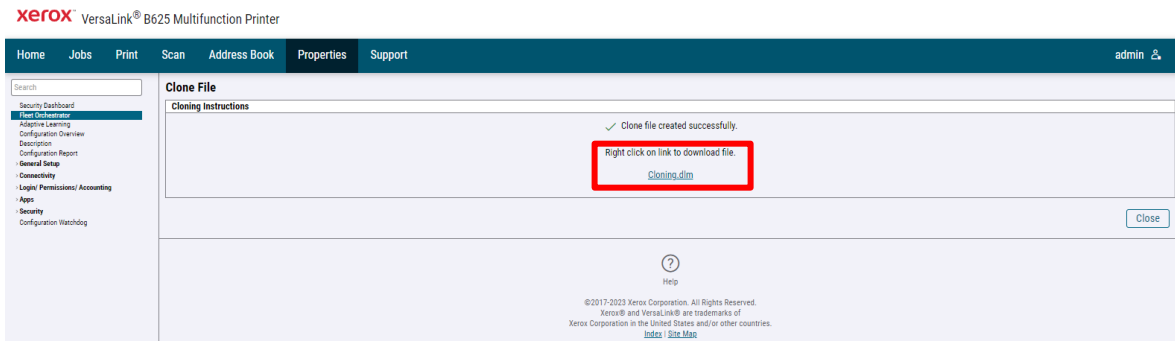
7. Scroll to bottom of the page, then select **Create.**



**Note:** When the clone process completes, the following page appears.



8. Click the **cloning.dlm** hyperlink, then save the .dlm file to your local hard drive.



#### REAPPLYING THE CLONE FILE (OPTIONAL)

**Note:** These select VersaLink® Devices will automatically save and restore your settings under most circumstances. If you find that your settings were not retained, then use the following procedure to restore your settings from the clone file that you created in previous steps of these instructions.

1. At your computer, open a Web browser, then type the IP Address of your VersaLink® Device using the format `http://A.B.C.D`.
2. From the menu at the top of the page, click **Properties**. If you receive a security warning, click the option to continue. If the printer is locked, a login screen appears.

**Note:** The default username for the administrator account is `admin`, and the default administrator password is the device serial number which can be found at the top of the Home page on the Embedded Web Server.

3. Type the login details for the system administrator. The Configuration Overview page appears.
4. In the left navigation pane, click **Fleet Orchestrator**.

5. Select **Create / Install file.**

**xerox VersaLink® B625 MFP**

Home Jobs Print Scan Address Book Properties Support admin

Search

Security Dashboard  
 Fleet Orchestrator  
 Adaptive Learning  
 Configuration Overview  
 Description  
 Configuration Report  
 General Setup  
 Connectivity  
 Login/Permissions/Accounting  
 Apps  
 Security  
 Configuration Watchdog

Fleet Orchestrator [Learn More](#)

AC Auto Configured ← 1 File  
 This device is auto configured using 1 file.  
[Activity Log](#)

**Create / Install File**

Type	File Name/Version	Status	Added By	Details
Software Upgrade	119.025.003.04611	Software upgraded successfully. Wednesday, March 22 2023 08:52:17 EDT	admin	<a href="#">View</a>

Share Configuration Files  
 File Sharing allows connected devices to receive configuration files in order to apply and maintain device settings across multiple devices. [Learn more](#)  
[Configure File Sharing](#)

6. Select **Install a file.**

**xerox VersaLink® B625 MFP**

Home Jobs Print Scan Address Book Properties Support admin

Search

Security Dashboard  
 Fleet Orchestrator  
 Adaptive Learning  
 Configuration Overview  
 Description  
 Configuration Report  
 General Setup  
 Connectivity  
 Login/Permissions/Accounting  
 Apps  
 Security  
 Configuration Watchdog

Fleet Orchestrator [Learn More](#)

AC Auto Configured ← 1 File  
 This device is auto configured using 1 file.  
[Activity Log](#)

**Create / Install File**

Type	File Name/Version	Status	Added By	Details
Software Upgrade	119.025.003.04611	Software upgraded successfully. Wednesday, March 22 2023 08:52:17 EDT	admin	<a href="#">View</a>

Share Configuration Files  
 File Sharing allows connected devices to receive configuration files in order to apply and maintain device settings across multiple devices. [Learn more](#)  
[Configure File Sharing](#)

**Install a File**  
 Install a Software Upgrade, Clone, or Add-On file.

**Create a File**  
 Create a Clone or Add-On file of current device settings.

7. Select **Clone file.**

**xerox VersaLink® B625 MFP**

Home Jobs Print Scan Address Book Properties Support admin

Search

Security Dashboard  
 Fleet Orchestrator  
 Adaptive Learning  
 Configuration Overview  
 Description  
 Configuration Report  
 General Setup  
 Connectivity  
 Login/Permissions/Accounting  
 Apps  
 Security  
 Configuration Watchdog

Install Configuration File

Software Upgrade File  
 Manually update the software of this device.  
 Great for obtaining device enhancements, capabilities, and to address security concerns.

Automatic Software Upgrade  
 Schedule software upgrades from a specified network directory (FTP).  
 Great for obtaining the benefits of software upgrade on a regular basis.

Clone File  
 Overwrite existing device settings from another device.  
 Great for applying and maintaining common settings across multiple devices.

Add 1-Touch apps from another device without overwriting existing apps.  
 Great for sharing 1-Touch files while preserving individual device settings.

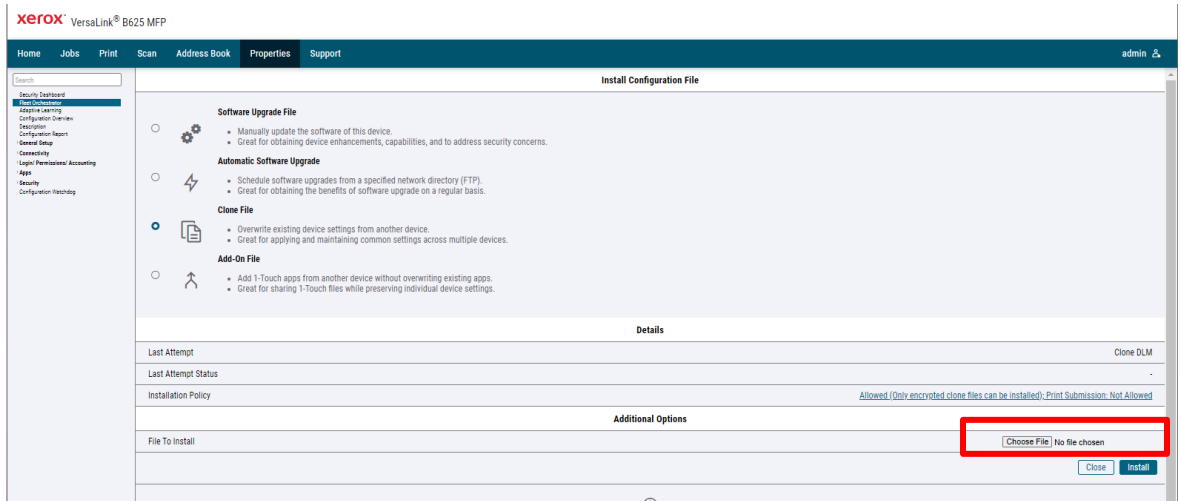
Details

Last Attempt Clone DLM  
 Last Attempt Status -  
 Installation Policy [Allowed/Only encrypted clone files can be installed!-Print Submission: Not Allowed](#)

Additional Options

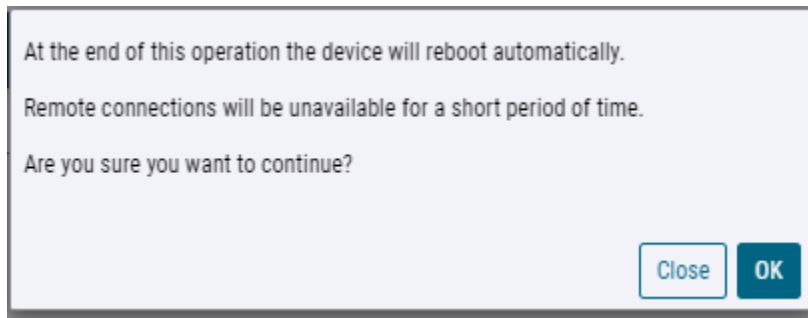
File To Install [Choose File](#) No file chosen  
[Close](#) [Install](#)

8. Select **Choose file**, then select the previously saved file from your hard drive.

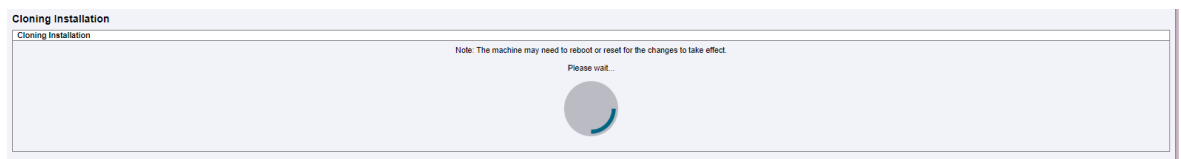


9. Select **Install**.

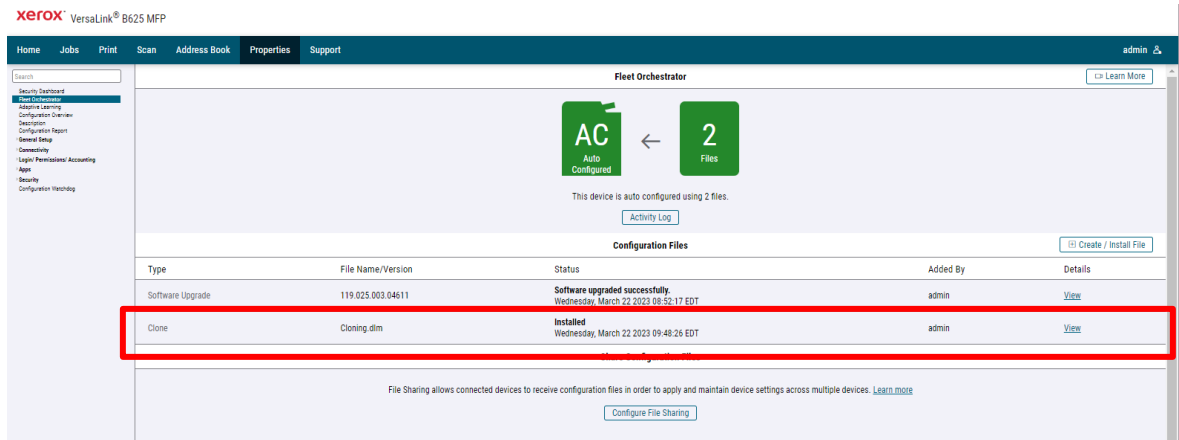
10. Click **OK**.



**Note:** The Embedded Web Server is unavailable during clone file installation. When the cloning process completes, the device restarts automatically.



11. To verify that the clone file installed successfully, refresh the browser.



## Appendix C: Failed Software Upgrade

This section details the process to follow if the software upgrade fails. If any of the following Printed Error Reports are generated, proceed to the following instructions.

### LAUNCH RELEASE MISSING

- Printed Error Report that shows **Launch Release Missing**
- Printed Error Report that shows **Launch Release Corrupted**
- Printed Error Report that shows **Launch Release Version Mismatch**

Load the Launch DLM Recovery Patch (LDRP) on the device:

Xerox® Device	Recovery Patch	Link
Xerox® VersaLink® B625 Multifunction Printer	LDRPB625v2.zip	<a href="#">LDRPB625v2</a>
Xerox® VersaLink® C625 Color Multifunction Printer	LDRPC625v2.zip	<a href="#">LDRPC625v2</a>

1. Follow the link in the table. To download the .zip file to the desktop, click **Accept**.
2. Double-click the downloaded file, then unzip the contents to the desktop.
3. Load the identified patch using the Embedded Web Server.
  - a. At your computer, open a Web browser, then type the IP Address of your VersaLink® Device using the format `http://A.B.C.D`.
  - b. From the menu at the top of the page, click **Properties**. If you receive a security warning, click to continue. If the printer is locked, a login screen appears.

**Note:** The default username for the administrator account is admin, and the default administrator password is the device serial number which can be found at the top of the Home page on the Embedded Web Server.

- c. Type the login details for the system administrator. The Configuration Overview page appears.
- d. From the left navigation pane, click **Fleet Orchestrator**.
  - Select **Create/Install File** then select **Install a File**
  - Click **Browse**, then locate the LDRPB625v2.dlm (example) that was unzipped to the desktop.
  - Select **Choose File**
  - Select the located file, then click **Open**.
  - Click **Install**. A file submission message appears. Click **OK**.

**Note:** While the file is transferring, do not navigate from the transfer page until the file submission completes.
5. After the installation completes, restart the device.
6. Try Software Upgrade again. You do not need to load any patch again.

#### SOFTWARE FILE INVALID

If during the upgrade, the Embedded Web Server screen provides an error notification that states that the software file is invalid, check the following:

1. Print a Configuration Report and check the Device Software Version. Verify that the software version begins with 118, 119, or 120.
2. Ensure that the correct .zip file was downloaded from Xerox.com. Verify that the correct device and speed configuration was selected.

#### VIEW ERROR VIA EMBEDDED WEB SERVER

If the failed upgrade attempt was done remotely without access to the device, one can view the error using the Embedded Web Server.

1. At your computer, open a Web browser, then type the IP Address of your VersaLink® Device using the format http://A.B.C.D.
2. From the menu at the top of the page, click **Properties**. If you receive a security warning, click to continue. If the printer is locked, a login screen appears.

**Note:** The default username for the administrator account is admin, and the default administrator password is the device serial number which can be found at the top of the Home page on the Embedded Web Server.
3. Type the login details for the system administrator. The Fleet Orchestrator page appears.
4. Click on view. This should detail what the upgrade issue is. In the case shown below the Launch DLM Recovery Patch (LDRP) needed to be loaded first.

Home Jobs Print Scan Address Book Properties Support admin

Search

Fleet Orchestrator  
 Configuration Overview  
 Description  
 Configuration Report  
 General Setup  
 Connectivity  
 Login/ Permissions/ Accounting  
 Apps  
 Security  
 Configuration Watchdog

AC Auto Configured ← 1 File

This device is auto configured using 1 file.

Configuration Files [+ Create / Install File](#)

Type	File Name/Version	Status	Added By	Details
Software Upgrade		Software upgraded successfully, Wednesday, October 21 2020 15:16:30 EDT	admin	<a href="#">View</a>

Home Jobs Print Scan Address Book Properties Support admin

Search

Fleet Orchestrator  
 Configuration Overview  
 Description  
 Configuration Report  
 General Setup  
 Connectivity  
 Login/ Permissions/ Accounting  
 Apps  
 Security  
 Configuration Watchdog

Extended Software Upgrade Details

Current Software	Version	Status:
Wednesday, October 21 2020 15:16:30 EDT		
Last Upgrade Attempt	Version	Status:
Friday, October 23 2020 14:59:26 EDT	000.000.000.00000	Failed - Launch release missing

[Close](#)