

Firmware Installation Instructions

Overview

The purpose of this document is to define the procedures on downloading device firmware via the device's Embedded Web Server.

Supported Products:

WorkCentre: 3025 and 3215/3225

Installation Instructions

IMPORTANT: Print a new Configuration Report immediately before upgrading firmware.

Ensure that the machine is online before continuing. TCP/IP and HTTP protocols must be enabled on the machine so that the machine web browser can be accessed. Obtain the IP address of the machine you want to upgrade from the Configuration Report.

Procedure

NOTE: The upgrade should take less than 10 minutes unless there are network issues.

1. At your workstation, open the web browser and enter the IP Address of the machine in the **Address Bar**.
2. Press **Enter**.
3. If prompted, enter the Administrator User Name (admin) and Password (1111), and select **Login**.
4. Select **Properties**.
5. In **Security** on the left hand side, select the **System Security** link.
6. Select the **Feature Management** link in the directory tree.
7. Select the **Firmware Upgrade Enable** box.
8. Click **Apply** to save the changes.
9. Select the **Support** tab.
10. In the **Firmware Upgrade** link select the **Upgrade Wizard** button.
11. The Firmware Upgrade Wizard screen appears. In the Firmware File area:
 - a. Select **Browse**.
 - b. Locate and select the software upgrade **.hd** file obtained earlier.
 - c. Select **Open**.
12. Select **Next**. The firmware will now be verified and display information about the upgrade file.
13. Select **Next** to continue. The upgrade should take less than 10 minutes unless there are network issues.
14. Once the machine has completed the upgrade it will reboot automatically. The Configuration Report will print (if enabled). Check the report to verify that the software level has changed.